

PERIODIC DISCLOSURES
FORM NL - 47 - Profile & Performance of Health Insurance, Personal Accident and Travel Insurance Products

Name of the Insurer: ICICI Lombard General Insurance Company Limited

Date: March 31, 2023

Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Information as at March 31, 2023

Sr. No.	UIN	Name of the Product	No. Of Lives Insured	Date of Launch (DD-MM-YYYY)	Incurred Claims Ratio (ICR)	Combin ed Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Repudiated (in terms of number of claims)	No. Of Complai nts Received	No. Of Complai nts Resolved	% of policies renewed out of total no. Of policies due for renewal	Age-wise distribution of Policies (classification of policies based on the age of the policy)					Total No. Of Policies
												No of Policies in its 1st Year	No of Policies completed 1 year and more than 1 year and less	No of Policies complete d 3 years or more than 3 years	No of Policies complete d 5 years or more than 5 years	No of Policies complet ed 10 years and more	
a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q=r+m+n+o+p	
1	ICILIP20178V011920	Arogya Sanjeevani Policy, ICICI Lombard	16,132	31-Mar-20	54%	105%	55%	45%	8	8	35%	5,060	2,693	-	-	7,753	
2	ICILIP21569V012021	BeFit	-	13-May-21	5%	52%	100%	0%	12	11	0%	17,583	-	-	-	17,583	
3	BHAHLIP2145V022021	Bharti AXA Smart Super Top Up Policy	7	08-May-20	16%	30%	33%	67%	-	-	1%	-	-	-	-	-	
4	ICILIP21107V012021	Corona Kavach Policy, ICICI Lombard	-	10-Jul-20	-773%	-610%	39%	61%	4	4	0%	-	-	-	-	-	
5	ICILIP20146V011920	Covid - 19 Protection Cover	-	18-Mar-20	39946%	39946%	38%	62%	-	-	0%	-	-	-	-	-	
6	ICILIP21385V022021	COVID Shield	-	21-Mar-20	0%	0%	0%	0%	-	-	0%	-	-	-	-	-	
7	ICILIP21384V032021	Critical Illness	31	17-Mar-03	36%	85%	78%	22%	-	-	0%	31	-	-	-	31	
8	ICILIP22092V032122	Family shield	104,845	22-Feb-20	37%	83%	56%	44%	8	8	4%	102,968	1,876	1	-	104,845	
9	ICITIP22079V052122	Globetrotter-Overseas Group Travel Insurance Policy	869,063	01-Oct-20	24%	69%	41%	59%	5	5	0%	34	-	-	-	34	
10	ICITOP22094V022122	Globetrotter-Overseas Individual Student Insurance Policy	968	13-Aug-03	22%	75%	60%	40%	1	1	0%	968	-	-	-	968	
11	ICILIP22012V012223	Golden Shield	2,529	01-Jul-22	33%	80%	0%	100%	5	5	0%	2,035	-	-	-	2,035	
12	BHATGDP18009V011718	Group Domestic Traveller Insurance Policy	302,759	26-Jul-17	41%	53%	56%	44%	-	-	0%	3	1	-	-	4	
13	ICILIP21380V042021	Group Health Insurance	950,641	28-Mar-02	87%	114%	78%	22%	129	129	40%	84	31	19	7	141	
14	ICILIP21381V052021	Group Health (Floater) Insurance	6,094,179	28-Mar-02	97%	116%	92%	8%	483	453	61%	7,448	4,879	1,613	1,028	76	15,044
15	ICILIP22202V032122	Group Health Assure	632,949	01-Jun-19	50%	90%	69%	31%	10	9	0%	10	-1	-	-	9	
16	ICILIP22095V032122	Group Health Assure Super top-up	1,048	29-Dec-19	53%	65%	52%	48%	-	-	0%	-	-	-	-	-	
17	BHAHLIP21459V022021	Group Health Insurance Policy	1,558	Not Available	-217%	-202%	75%	25%	-	-	0%	-	-	-	-	-	
18	ICILIP22090V032122	Group Hospi Shield	1,896,230	09-Mar-20	38%	107%	90%	10%	-	-	0%	46	-	-	-	46	
19	ICILIP22209V012122	Group Hospishield Plus	284,358	16-Apr-22	11%	86%	71%	29%	-	-	0%	54	-	-	-	54	
20	BHAHLIP21460V022021	Group Hospital Cash	66,703	06-Feb-18	-125%	-76%	93%	8%	-	-	3%	27	-	-	-	27	
21	ICIPAGP2207V082122	Group Personal Accident	29,711,859	28-Mar-02	56%	77%	43%	57%	85	85	34%	8,305	2,001	591	368	96	11,361
22	ICIPAGP2204V022122	Group Personal Accident, ICICI Lombard	8,700,791	01-Oct-18	-33%	20%	63%	37%	6	6	0%	35	-	-	-	35	
23	ICIPAGP22088V042122	Group Safeguard Insurance	8,448,529	22-May-18	31%	100%	72%	28%	119	115	2%	122	1	-	-	123	
24	ICIMHGP22089V032122	Group Safeguard Micro Insurance	-	01-Apr-19	0%	0%	0%	0%	-	-	0%	-	-	-	-	-	
25	ICILIP21397V032021	Group Secure Mind	436,970	07-Jul-07	44%	-711%	35%	65%	20	20	9%	10	1	-	-	11	
26	ICILIP21382V022021	Group Take Care Insurance	1,620,963	28-Feb-18	10%	86%	98%	2%	28	25	16%	53	10	1	-	64	
27	ICILIP23075V032223	Health AdvantEdge	202,278	06-Sep-22	46%	89%	63%	37%	247	238	39%	76,131	1,998	-	-	78,129	
28	ICILIP22100V032122	Health Booster	67,038	15-Apr-16	17%	80%	31%	69%	18	18	68%	12,730	13,491	3,344	1,788	31,353	
29	ICILIP21390V032021	Health Care Plus Policy	14,379	09-Oct-09	67%	100%	56%	44%	10	10	71%	28	764	5,167	4,494	336	10,789
30	ICILIP22083V022122	Health Shield 360	478,429	03-Mar-22	55%	97%	79%	21%	144	136	0%	37	-	-	-	37	
31	ICILIP23165V012223	Health Shield 360 Retail	3,034	14-Feb-23	18%	99%	0%	100%	-	-	0%	2,074	-	-	-	2,074	
32	ICILIP21391V022021	Hospifund Insurance	5,323	14-Nov-18	136%	186%	56%	44%	123	123	20%	1,916	2,970	437	-	5,323	
33	ICILIP23144V072223	ICICI Lombard Complete Health Insurance	777,070	26-Dec-11	78%	124%	81%	19%	908	873	75%	55,415	118,592	84,168	92,669	1,898	352,142
34	ICILIP22131V012122	ICICI Lombard Criti shield plus	10,266	01-Oct-21	36%	-14%	29%	71%	2	1	22%	9,998	268	-	-	10,266	
35	ICILIP23027V012223	ICICI Lombard Group Criti Shield Plus	12,366	01-Jun-22	8%	-7%	100%	0%	-	-	0%	7	-	-	-	7	
36	ICILIP22084V042122	Income Protect	1,337,814	05-Apr-18	37%	-12%	22%	78%	10	8	0%	39	-	-	-	39	
37	IRDA/NL-4L7/ICICI-P-IV/124/13-14	Individual Health Care	-	Not Available	0%	0%	60%	40%	2	2	0%	-	-	-	-	-	
38	ICITGP22093V032122	International Travel Insurance	169,359	07-Nov-12	37%	85%	36%	64%	62	62	0%	129,007	-	-	-	129,007	
39	ICIPAGP22085V032122	Janta Personal Accident	-	15-Mar-02	0%	0%	67%	33%	-	-	0%	-	-	-	-	-	
40	ICITGDP22082V032122	Optional Travel Insurance for E-Ticket passengers of IRCTC	-	30-Sep-19	0%	0%	0%	100%	-	-	0%	-	-	-	-	-	
41	BHAPAGP20093V021920	Overseas Group Travel Insurance	8,880	21-Jan-14	2501%	2547%	33%	67%	-	-	0%	52	-	-	-	52	
42	ICITGP22076V042122	Personal Care Insurance Policy	148,733	06-May-08	5%	61%	33%	67%	35	35	9%	130,017	17,920	603	178	15	148,733
43	ICIPALP22076V042122	Personal Protect Policy	1,279,233	12-Jun-15	63%	63%	0%	0%	-	-	89%	2	1	8	7	18	
44	BHAPAGP22146V022122	Pradhan Mantri Suraksha Bima Yojana	2	05-Sep-15	0%	1077%	0%	0%	-	-	0%	-	-	-	-	-	
45	ICIPGSP22049V022122	Rashtriya Swasthya Bima Yojana	-	08-Nov-11	0%	0%	0%	100%	-	-	0%	-	-	-	-	-	
46	BHAPAGP22146V022122	Ride Safe Travel Insurance	141,495,942	01-Oct-20	12%	58%	16%	84%	1	1	0%	20	-	-	-	20	
47	ICILIP22080V032122	Secure Mind	3,716	26-May-06	375%	-236%	38%	62%	2	2	18%	294	3,163	258	1	3,716	
48	IRDA/NL-4L7/IBAXAGIP-P-IV/195/13-14	Smart Group Personal Accident Insurance Policy	338,510	Not Available	1421%	1434%	83%	17%	-	-	0%	-	-	-	-	-	
49	BHAHLIP21455V022021	Smart Health Critical Illness Policy	44	Not Available	71%	28%	27%	73%	-	-	3%	14	12	-	-	26	
50	BHAHLIP21488V022021	Smart Health High Deductible Insurance Policy	86	Not Available	209%	227%	80%	20%	-	-	3%	23	23	-	-	46	
51	BHAHLIP21541V032021	SMART HEALTH INSURANCE POLICY	343	10-Dec-20	-213%	-216%	62%	38%	-	-	3%	95	81	-	-	176	
52	IRDA/NL-4L7/IBAXAGIP-P-IV/196/13-14	Smart Individual Personal Accident Policy	-43	Not Available	-371%	-247%	50%	50%	-	-	1%	2	-45	-	-	-43	
53	IRDA/NL-4L7/IBAXAGIP-P-IV/187/13-14	Smart J.P.A Insurance Policy	230,293	Not Available	-102%	-58%	65%	35%	-	-	0%	448	-	-	-	448	
54	BHAHLIP21244V022021	SMART SUPER HEALTH ASSURE POLICY	19	25-Mar-20	43%	58%	49%	51%	-	-	0%	1	-3	-	-	-2	
55	BHAHLIP21246V022021	Smart Super Health Insurance Policy	13,310	02-Aug-17	34%	62%	54%	46%	12	12	34%	5,064	800	2	-	5,866	
56	BHATGDP18008V011718	Smart Traveller Insurance Policy (Group)	-	20-Jul-07	0%	0%	73%	27%	-	-	0%	-	-	-	-	-	
57	IRDA/NL-4L7/IBAXAGIP-TV/1222/13-14	Smart Traveller Insurance Policy (Individuals & Families)	-27	Not Available	644%	1151%	48%	52%	-	-	0%	-27	-	-	-	-27	
58	BHATGDP20052V011920	Smoothie	-	10-Sep-19	0%	0%	0%	0%	-	-	0%	-	-	-	-	-	
59	IRDA/NL-4L7/ICICI-P-HW 2/13-14	Tax Gain	-	Not Available	0%	0%	100%	0%	-	-	0%	-	-	-	-	-	
60	ICITGDP22203V022122	Travel Assure -Group Overseas Travel Insurance	654,644	02-Apr-19	57%	73%	49%	51%	-	-	0%	9	3	-	-	12	
61	BHAHLIP21456V022021	Universal Protection Insurance Policy	125,897	05-Jun-17	38%	-1018%	31%	69%	3	3	0%	33	-	-	-	33	
62	ICITGDP22095V032122	Voyager Travel Insurance (Group)	1,456,679	01-Oct-20	83%	168%	65%	35%	7	7	0%	787	-	-	-	787	
63	ICILIP22153V012021	Women Cancer Shield	125	07-Oct-20	0%	73%	0%	0%	-	-	0%	-	-	-	-	-	