

PERIODIC DISCLOSURES
FORM L-4 - Profile & Performance of Health Insurance, Personal Accident and Travel Insurance Products

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No. 115 dated August 05, 2001
CN: L47200MH200P/L129-08
Information as at March 31, 2024

S	N	UIN	Name of the Product	No. Of Lives Insured	Date of Launch (DD-MM-YYYY)	Incurred Claims Ratio (ICR)	Combined Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Repudiated (in terms of number of claims)	No. Of Complaints Received	No. Of Complaints Resolved	% of policies renewed out of total no. of policies due for renewal	Age-wise distribution of Policies (classification of policies based on the age of the policy)					Total No. Of Policies
													No. of Policies in 1st Year	No. of Policies completed 1 year and more than 1 year and less than 3 years	No. of Policies completed 3 years but less than 5 years	No. of Policies completed 5 years or more than 5 years	No. of Policies completed 10 years and more	
a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	
1	CHMGF2014001010		Covid - 19 Protection Cover	-	18-Mar-20	0%	0%	50%	50%	-	-	0%	-	-	-	-	-	0
2	CHMGF2013010123		ICICI Lombard Group City Shield Plus	11,735	01-Jan-22	21%	51%	60%	40%	-	-	0%	16	-	-	-	-	16
3	CHMGF191000101		Special Shield	5	30-Mar-20	0%	2%	0%	0%	-	-	0%	5	-	-	-	-	5
4	CHMGF191000101		Health Care Plus Policy	14,011	09-Oct-08	103%	131%	64%	36%	4	1	7%	15	240	2,001	6,839	30	10,247
5	CHMGF214400101		Group Health Insurance	1,400,946	06-Feb-24	47%	50%	50%	50%	1	1	0%	1	-	-	-	-	1
6	CHMGF214400101		Group Super Health Assurance	1,400,946	06-Feb-24	47%	50%	50%	50%	1	1	0%	1	-	-	-	-	1
7	CHMGF214400101		Smart Super Health Insurance Policy	10,170	07-Aug-27	80%	140%	81%	19%	37	36	54%	892	3,449	-	-	-	4,341
8	CHMGF214400101		Universal Protection Insurance Policy	144,467	05-Jan-27	80%	139%	73%	87%	6	6	0%	22	-	-	-	-	22
9	CHMGF214400101		Smart Health Insurance Policy	1	04-Aug-24	0%	0%	0%	0%	1	1	0%	1	-	-	-	-	1
10	CHMGF214400101		Smart Health Insurance Policy	1	04-Aug-24	0%	0%	0%	0%	1	1	0%	1	-	-	-	-	1
11	CHMGF1800101178		Group Domestic Traveler Insurance Policy	388,286	26-Jul-17	154%	163%	28%	22%	-	-	0%	1	-	-	-	-	1
12	CHMGF1800101178		Group Travel Cover	1,460,274	26-Jul-24	10%	87%	99%	7%	24	32	10%	80	8	7	-	-	90
13	CHMGF1800101178		Corporate Health	118,410	07-Oct-01	1970%	1970%	0%	100%	-	-	0%	1	-	-	-	-	1
14	CHMGF1800101178		Group Security Shield	118,410	07-Oct-01	97%	211%	32%	6%	24	23	0%	47	-	-	-	-	47
15	CHMGF1800101178		Women's Cancer Shield	377	07-Oct-20	0%	0%	0%	0%	-	-	0%	1	-	-	-	-	1
16	CHMGF200801212		Health Shield 360	872,264	03-Mar-24	70%	112%	76%	24%	106	89	0%	14	-	-	-	-	54
17	CHMGF200801212		Health Shield	1,575,173	05-Mar-24	20%	76%	12%	1%	19	19	0%	11	-	-	-	-	31
18	CHMGF200801212		Kashishya Swasthya Bima Yojana	1,575,173	05-Mar-24	20%	76%	12%	1%	19	19	0%	11	-	-	-	-	31
19	CHMGF200801212		Group Health Shield	1,440,130	09-Mar-20	30%	99%	83%	17%	-	-	44%	11	1	-	-	-	52
20	CHMGF200801212		Group Health Assurance	11,106	01-Jan-20	49%	90%	42%	38%	36	36	0%	1	-	-	-	-	3
21	CHMGF200801212		Group Health Assurance Super Top-up	11	29-Dec-19	0%	18%	0%	0%	-	-	0%	-	-	-	-	-	1
22	CHMGF200801212		Group HealthShield Plus	1,407,093	16-Mar-24	10%	90%	96%	1%	1	1	0%	93	-	-	-	-	90
23	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
24	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
25	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
26	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
27	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
28	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
29	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
30	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
31	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
32	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
33	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
34	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
35	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
36	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
37	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
38	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
39	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
40	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
41	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
42	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
43	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
44	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
45	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
46	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
47	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
48	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
49	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
50	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
51	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
52	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
53	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
54	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
55	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
56	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
57	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
58	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
59	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
60	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
61	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
62	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
63	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
64	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
65	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
66	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
67	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
68	CHMGF240101014		Group Health Insurance	543,508	28-Mar-24	100%	111%	10%	4%	41	41	41%	41	42	11	8	-	100
69	CHMGF2401																	