

## ICICI Lombard General Insurance's Special Help Desk for Cyclone Biparjoy

**Mumbai, June 13, 2023:** As the intensifying Cyclone Biparjoy poses a potential threat to the coastal regions of Gujarat, Indian Meteorological Department (IMD) on Sunday evening issued a Cyclone alert for Saurashtra & Kutch Coast. It is likely to intensify into an extremely severe cyclonic storm in the next 12 hours. The IMD (Indian Meteorological Department) has suspended all the fishing operations alongside the coast to prevent any casualties. We appeal the people to be safe and follow the information given by the authorities and to venture out only if necessary.

In light of this forecast, ICICI Lombard urges all its customers residing in the affected areas to take necessary preventive measures like staying informed, securing your property, stocking essential supplies and protecting important documents.

At ICICI Lombard General Insurance, we understand that such natural disasters can result in unforeseen damages and losses. Hence, to provide immediate support and assistance to claims related to cyclone “Biparjoy”, a special help desk has been set up. Our team is available 24\*7 to guide and facilitate a seamless claims settlement process during this difficult time.

To reach out to ICICI Lombard for support and guidance, please use the following channels:

- Toll-Free Contact Number: 18002666 (Hot flash activated on IVR)
- Email: [customersupport@icicilombard.com](mailto:customersupport@icicilombard.com)

- **Commercial Lines Claims:**

**Mr. Hiren Meghpara**

[hiren.meghpara@icicilombard.com](mailto:hiren.meghpara@icicilombard.com)

+91-9136995417

- **Motor Claims:**

**Mr. Srikant Singh**

[srikant.singh@icicilombard.com](mailto:srikant.singh@icicilombard.com)

+91-7573040552

As always, our commitment to serving our customers remains our top priority. We stand ready to support you and assist with any insurance requirements you may have.

### About ICICI Lombard General Insurance Company Ltd.

ICICI Lombard is the leading private general insurance company in the country. The Company offers a comprehensive and well-diversified range of products through multiple distribution channels, including motor, health, crop, fire, personal accident, marine, engineering, and liability insurance. With a legacy of over 21 years, ICICI Lombard is committed to customer centricity with its brand philosophy of ‘Nibhaaye Vaade’. The company has issued over 32.7 million policies, settled 3.6 million claims and has a Gross Written Premium (GWP) of ₹217.72 billion for the year



ended March 31, 2023. ICICI Lombard has 305 branches and 12,865 employees, as on March 31, 2023.

ICICI Lombard has been a pioneer in the industry and is the first large scale insurance company in India to migrate its entire core systems to cloud. With a strong focus on being digital led and agile, it has launched a plethora of tech-driven innovations, including the industry first Face Scan on its signature insurance and wellness App - IL TakeCare, with over 4.6 million downloads. The company has won several laurels including ET Corporate Excellence Awards, Golden Peacock Awards, FICCI Insurance Awards, National CSR awards etc. for its various initiatives. For more details log on to [www.icicilombard.com](http://www.icicilombard.com)

**For details, contact:**

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