

**PERIODIC DISCLOSURES**  
**FORM NL-37-CLAIMS DATA (LEADER + FOLLOWER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience																			No. of claims only
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	4,545	7,914	209	8,123	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,655	1,439	1,065	24,805	64	3,240	223,694
2	Claims reported during the period	15,450	89,701	10	89,711	906,086	27,955	934,041	729,046	58,870	19,211	807,127	3,742	1,092	3,958	244	210,755	76	50,428	2,116,624
	(a) Booked During the period	14,439	89,447	10	89,457	904,359	25,680	930,039	716,311	55,705	18,681	790,697	3,296	1,077	3,679	240	210,525	74	44,273	2,087,796
	(b) Reopened during the Period	1,011	254	-	254	1,727	2,275	4,002	12,735	3,165	530	16,430	446	15	279	4	230	2	6,155	28,828
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	11,454	79,710	6	79,716	786,750	19,035	805,785	618,153	37,996	9,295	665,444	2,124	554	2,378	177	199,794	37	32,197	1,799,660
	(a) paid during the period	11,454	79,710	6	79,716	786,750	19,035	805,785	618,153	37,996	9,295	665,444	2,124	554	2,378	177	199,794	37	32,197	1,799,660
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	396	1,379	-	1,379	33,357	949	34,306	94,906	17,067	8,345	120,318	1,133	28	53	-	-	-	4,651	162,264
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	4,454	9,379	29	9,408	77,709	4,664	82,373	-	-	-	-	51	217	1,465	144	4,806	53	11,629	114,600
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	69	239	-	239	21,047	3,553	24,600	-	-	-	-	-	-	44	-	18,243	-	53	43,248
6	Claims O/S at End of the period	3,691	7,147	184	7,331	60,398	68,614	129,012	62,315	13,197	4,438	79,950	2,172	2,948	1,501	989	30,960	50	5,191	263,794
	Less than 3months	2,284	6,545	7	6,552	59,403	7,689	67,092	62,312	13,150	4,436	79,898	1,258	1,036	949	127	12,896	48	4,323	176,465
	3 months to 6 months	317	155	4	159	870	6,829	7,699	3	47	-	50	406	212	118	39	5,132	1	193	14,326
	6months to 1 year	240	77	3	80	108	12,030	12,138	-	-	1	1	507	672	153	48	10,424	1	243	24,507
	1year and above	850	370	170	540	17	42,066	42,083	-	-	1	1	1	1,026	281	774	2,508	-	432	48,496

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience																			(₹ in Lakhs)
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	172,409	21,509	14,117	35,626	53,584	577,132	630,716	37,940	12,883	3,757	54,580	6,084	2,629	35,275	8,637	35,929	1,212	34,674	1,017,770
2	Claims reported during the period	104,539	36,296	224	36,520	229,798	227,383	457,181	462,554	33,181	14,498	510,232	8,532	2,615	31,839	7,328	49,710	986	37,923	1,247,406
	(a) Booked During the period	85,695	26,376	31	26,407	243,614	232,075	475,690	451,128	29,704	13,854	494,686	7,879	1,504	28,824	5,037	28,720	1,041	29,001	1,184,484
	(b) Reopened during the Period	752	278	-	278	1,849	10,259	11,426	3,477	643	15,545	652	11	443	3	11,404	45	1,911	41,304	
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	18,092	9,642	193	9,835	(15,665)	(13,102)	(28,768)	-	-	-	-	-	1,100	2,572	2,288	9,586	(100)	7,012	21,616
3	Claims Settled during the period	77,230	30,433	1,319	31,752	199,546	159,891	359,436	306,097	17,609	6,701	330,407	3,816	1,683	15,186	6,872	55,089	922	25,283	907,678
	(a) paid during the period	77,230	30,433	1,319	31,752	199,546	159,891	359,436	306,097	17,609	6,701	330,407	3,816	1,683	15,186	6,872	55,089	922	25,283	907,678
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	493	874	-	874	7,941	10,756	18,697	64,560	11,541	4,085	80,186	3,318	10	200	-	-	-	2,054	105,832
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	14,078	6,951	192	7,142	11,682	26,072	37,754	-	-	-	-	231	286	4,136	9	7,529	388	5,554	77,108
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	54	95	-	95	2,507	4,912	7,419	-	-	-	-	-	-	60	-	689	-	53	8,369
6	Claims O/S at End of the period	185,146	19,546	12,830	32,375	64,213	607,796	672,009	50,060	14,136	5,045	69,241	6,036	3,265	47,591	9,084	23,021	888	39,537	1,088,194
	Less than 3months	69,256	15,897	1,902	17,799	60,473	71,155	131,629	50,060	14,123	5,044	69,227	4,284	1,362	23,685	2,920	16,713	748	11,904	349,527
	3 months to 6 months	17,465	1,162	52	1,214	2,921	46,257	49,178	1	13	-	14	825	179	5,099	25	818	33	2,787	77,636
	6months to 1 year	29,957	586	12	598	749	91,470	92,218	-	-	0	0	927	610	6,480	243	1,365	107	4,478	136,983
	1year and above	68,468	1,899	10,864	12,763	70	398,914	398,984	-	-	1	1	0	1,113	12,327	5,896	4,125	-	20,368	524,046

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

**PERIODIC DISCLOSURES  
FORM NL-37-CLAIMS DATA (LEADER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience																			No. of claims only
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	729	4,777	87	4,864	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,631	609	161	24,802	64	2,590	214,208
2	Claims reported during the period	11,611	65,652	3	65,655	906,086	27,955	934,041	729,046	58,870	19,211	807,127	3,742	1,048	2,949	198	210,755	76	49,054	2,086,256
	(a) Booked During the period	10,602	65,398	3	65,401	904,359	25,680	930,039	716,311	55,705	18,681	790,697	3,296	1,033	2,670	194	210,525	74	42,899	2,057,430
	(b) Reopened during the Period	1,009	254	-	254	1,727	2,275	4,002	12,735	3,165	530	16,430	446	15	279	4	230	2	6,155	28,826
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	7,561	56,227	-	56,227	786,750	19,035	805,785	618,153	37,996	9,295	665,444	2,124	530	1,712	123	199,794	37	31,190	1,770,527
	(a) paid during the period	7,561	56,227	-	56,227	786,750	19,035	805,785	618,153	37,996	9,295	665,444	2,124	530	1,712	123	199,794	37	31,190	1,770,527
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	396	1,379	-	1,379	33,357	949	34,306	94,906	17,067	8,345	120,318	1,133	28	53	-	-	-	4,651	162,264
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	2,411	6,756	4	6,760	77,709	4,664	82,373	-	-	-	-	51	215	874	34	4,806	53	11,257	108,834
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	69	239	-	239	21,047	3,553	24,600	-	-	-	-	-	-	44	-	18,243	-	53	43,248
6	Claims O/S at End of the period	1,972	6,067	86	6,153	60,398	68,614	129,012	62,315	13,197	4,438	79,950	2,172	2,806	919	202	30,960	50	4,548	258,842
	Less than 3months	1,594	5,859	3	5,862	59,403	7,689	67,092	62,312	13,150	4,436	79,898	1,258	1,020	770	93	12,896	48	3,900	174,431
	3 months to 6 months	252	139	3	142	870	6,829	7,699	3	47	-	50	406	212	88	34	5,132	1	173	14,189
	6months to 1 year	89	43	-	43	108	12,030	12,138	-	-	1	1	507	670	38	38	10,424	1	194	24,143
	1year and above	37	26	80	106	17	42,066	42,083	-	-	1	1	1	1,004	23	37	2,508	-	279	46,079

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience																			(₹ in Lakhs)
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	58,403	18,284	9,328	27,611	53,584	577,132	630,717	37,470	12,883	3,757	54,110	6,084	2,507	22,260	502	35,927	1,212	28,132	867,465
2	Claims reported during the period	60,382	32,753	91	32,844	229,798	227,383	457,181	454,343	33,181	14,498	502,020	8,532	2,036	27,361	7,591	49,710	986	34,442	1,183,086
	(a) Booked During the period	53,993	22,627	9	22,636	243,614	232,075	475,690	442,917	29,704	13,854	486,475	7,879	991	24,580	5,025	28,720	1,041	25,899	1,132,929
	(b) Reopened during the Period	836	278	-	278	1,849	10,259	11,426	3,477	643	15,545	652	111	443	3	11,404	45	1,911	41,388	
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	5,552	9,848	82	9,930	(15,665)	(13,102)	(28,767)	-	-	-	-	-	1,034	2,339	2,563	9,586	(100)	6,631	8,768
3	Claims Settled during the period	44,303	27,028	57	27,085	199,546	159,891	359,436	297,886	17,609	6,701	322,196	3,816	1,232	12,324	4,719	55,089	922	21,846	852,969
	(a) paid during the period	44,303	27,028	57	27,085	199,546	159,891	359,436	297,886	17,609	6,701	322,196	3,816	1,232	12,324	4,719	55,089	922	21,846	852,969
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	493	874	-	874	7,941	10,756	18,697	64,560	11,541	4,085	80,186	3,318	10	200	-	-	-	2,054	105,832
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	6,572	5,277	183	5,460	11,682	26,072	37,755	-	-	-	-	231	286	3,454	6	7,529	388	4,122	65,802
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	54	95	-	95	2,507	4,912	7,419	-	-	-	-	-	-	60	-	689	-	53	8,369
6	Claims O/S at End of the period	66,018	17,887	9,178	27,066	64,213	607,796	672,010	49,591	14,136	5,045	68,769	6,036	3,016	31,678	3,368	23,021	888	34,410	936,279
	Less than 3months	35,214	15,190	883	16,073	60,473	71,155	131,628	49,590	14,123	5,044	68,757	4,284	1,295	20,259	2,918	16,713	748	9,582	307,470
	3 months to 6 months	11,829	1,136	48	1,184	2,921	46,257	49,179	1	13	-	13	825	179	4,378	17	818	33	2,189	70,644
	6months to 1 year	12,855	512	-	512	749	91,470	92,218	-	-	0	0	927	610	3,286	33	1,365	107	4,158	116,072
	1year and above	6,120	1,047	8,247	9,294	70	398,914	398,985	-	-	1	1	0	932	3,755	400	4,125	-	18,481	442,093

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

**PERIODIC DISCLOSURES**  
**FORM NL-37-CLAIMS DATA (FOLLOWER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending December 31, 2023

																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	3,816	3,137	122	3,259	-	-	-	-	-	-	-	-	24	830	904	3	-	650	9,486
2	Claims reported during the period	3,839	24,049	7	24,056	-	-	-	-	-	-	-	-	44	1,009	46	-	-	1,374	30,368
	(a) Booked During the period	3,837	24,049	7	24,056	-	-	-	-	-	-	-	-	44	1,009	46	-	-	1,374	30,366
	(b) Reopened during the Period	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	3,893	23,483	6	23,489	-	-	-	-	-	-	-	-	24	666	54	-	-	1,007	29,133
	(a) paid during the period	3,893	23,483	6	23,489	-	-	-	-	-	-	-	-	24	666	54	-	-	1,007	29,133
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	2,043	2,623	25	2,648	-	-	-	-	-	-	-	-	2	591	110	-	-	372	5,766
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	1,719	1,080	98	1,178	-	-	-	-	-	-	-	-	42	582	786	-	-	648	4,952
	Less than 3months	690	686	4	690	-	-	-	-	-	-	-	-	18	179	34	-	-	423	2,034
	3 months to 6 months	65	16	1	17	-	-	-	-	-	-	-	-	-	30	5	-	-	20	137
	6months to 1 year	151	34	3	37	-	-	-	-	-	-	-	-	2	115	10	-	-	49	364
	1year and above	813	344	90	434	-	-	-	-	-	-	-	-	22	258	737	-	-	153	2,417

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending December 31, 2023

																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	114,005	3,225	4,790	8,015	-	-	-	470	-	-	470	-	122	13,015	8,134	2	-	6,542	150,305
2	Claims reported during the period	44,157	3,543	134	3,677	-	-	-	8,211	-	-	8,211	-	579	4,478	(264)	-	-	3,483	64,319
	(a) Booked During the period	31,701	3,749	22	3,772	-	-	-	8,211	-	-	8,211	-	513	4,244	12	-	-	3,102	51,555
	(b) Reopened during the Period	(84)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	(84)
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	12,540	(207)	111	(95)	-	-	-	-	-	-	-	-	66	233	(275)	-	-	381	12,849
3	Claims Settled during the period	32,927	3,405	1,262	4,667	-	-	-	8,211	-	-	8,211	-	451	2,862	2,152	-	-	3,437	54,708
	(a) paid during the period	32,927	3,405	1,262	4,667	-	-	-	8,211	-	-	8,211	-	451	2,862	2,152	-	-	3,437	54,708
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other Adjustment	7,507	1,674	9	1,683	-	-	-	-	-	-	-	-	0	682	3	-	-	1,432	11,306
	(i) Claim closed without payment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	119,128	1,659	3,652	5,310	-	-	-	470	-	-	470	-	250	15,914	5,716	-	-	5,127	151,914
	Less than 3months	34,042	707	1,019	1,726	-	-	-	470	-	-	470	-	68	3,427	1	-	-	2,323	42,057
	3 months to 6 months	5,636	26	3	29	-	-	-	-	-	-	-	-	-	721	9	-	-	597	6,992
	6months to 1 year	17,102	74	12	86	-	-	-	-	-	-	-	-	0	3,194	210	-	-	320	20,911
	1year and above	62,348	852	2,618	3,469	-	-	-	-	-	-	-	-	182	8,572	5,496	-	-	1,887	81,954

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment