ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)

PROSPECTUS

Introduction

This prospectus gives basic information about the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy that You can purchase from Us, i.e. the ICICI Lombard General Insurance Company Limited. The **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy provides insurance cover for physical loss or damage to or destructionof Insured Property relating to Your business. The product can be offered for long term upto a maximum of 5 years.

Important Dos and Don'ts

1.	When You fill up the Proposal Form	• Read the instructions in the proposal form carefully before filling up the details. • Understand the basis for arriving at the Sum Insured for Building, Plant and Machinery, Furniture, Fixtures, Fittings, Stocks and other Contents before filling up the details. This isgiven below in this Prospectus under the heading 'Sum Insured'. It is also explained in the Proposal Form. • Make sure You have opted for the correct policy based on thetotal Sum Insured. • Fill up the proposal form completely and answer all the questions truthfully.
2.	During the Policy Period	• Make full disclosure in the proposal and related documentsabout Yourself and all the Insurable Assets. • Remember, the information You give Us is the basis of Ourcontract with You. • You must inform Us of any changes in the business premisesor if it remains unoccupied for more than 30 days. • Do not allow unauthorized persons to occupy Your premises. • Ensure that all security procedures are in force.

3.	When You havea Claim	• Give notice of loss to Us, as required. • Inform the respective authorities, as required. • Make true and full disclosures in Your claim form. • Give all documents supporting the claim. • Give full cooperation for inspection and investigation of claim.

The Insurance Cover

In this Prospectus, You will find information about the following insurance covers:

1. **Basic Cover:** We cover physical loss or damage, or destruction caused to the building and structures, plant and machinery, stock and other assets relating to Your business. These are the Insured Properties.

   If any Insured Property is lost, damaged or destroyed, We provide cover as follows-

Your loss	**Condition**	**We pay, but not more than the SumInsured**
Any Insured Property is damaged. (Partial Loss)	You have repaired such property.	Cost of repairs
If any Insured Stock is damaged.(Partial Loss)		Extent of the loss of such Partial Loss
Any Building or Plant and Machinery or Furniture, Fixture, Fittings is completely destroyed. (Total Loss)	You have rebuilt the building or reinstated /replaced such property.	Reinstatement /Replacement Value (i.e amount at which the Insured Property canbe reinstated or replaced by a similar property, without deducting depreciation)
Stock is complet ely destroye d (Total Loss)		a) For raw material: Landed Cost at Your Premises, b) For stock in process: Input Cost ofthe stock at the time of damage, c) For finished stock: the Manufacturing Cost of the finished stock or the Contract Price of goods sold but not delivered.
Any Building, Plant and Machinery, Furniture, Fixture and Fittings is completely destroyed (Total Loss)	You have not rebuilt the building or reinstated other property.	Market Value (Reinstatement Value less Depreciation)

i. You must commence the repairs, reinstatement or reconstruction within a reasonable time afterthe date of damage or destruction. You must complete the repairs or reinstatement

within 12 months from the date of damage of destruction or within such time as We may allow.

ii. In all cases, We will not pay more than the relevant Sum Insured.

iii. We will pay only to the extent required to bring the Property to a condition substantially the same as, but not superior, better or more extensive than its condition if it were new on the date it is damaged or destroyed.

iv. You can reconstruct the new building on the same site, or another site. If You reconstruct the new building on another site, We will not pay You more than what We would pay to reconstruct on the same site.

2. In-built Covers: Under the basic Cover, We also pay the following:

	In-built Cover	Details
1	**Additions, alterations or extensions**	Property that You erect, acquire or add during the Policy Period is coveredupto 15% of the Sum Insured for that item (excluding stocks).
2	**Temporary removal of stocks**	Loss to stocks temporarily removed to other premises for fabrication, processing or finishing upto 10% of value.
3	**Cover for Specific Contents**	Cover for Money upto ₹50,000 (Fifty Thousand Rupees) during the policy period, cover for documents such as deeds, manuscripts, business books, plans, drawings, securities etc. upto ₹50,000 (RupeesFifty Thousand) during the policy period, cover for computer programmes, information and data upto ₹ 5 Lakh (Rupees Five Lakh) during the policy period and cover for personal effects of employees, Directors and visitors upto ₹15,000 (Rupees Fifteen Thousand) per person for a maximum of 20 persons during the policy period.
4	**Start-Up Expenses**	Start-up cost incurred by You in respect of insured risk consequent upon a loss or damage due to insured events upto ₹ 5 Lakhs (Rupees Five Lakh).
5.	**Professional fees**	Reasonable fees of architects, surveyors and consulting engineers upto5% of the claim amount.
6.	**Costs for Removal of debris**	Reasonable expenses for removal of debris upto 2 % of the claim amount.
7.	**Costs compelled by Municipal Regulations**	Additional cost of reconstruction of property incurred solely for complyingwith municipal regulations.

Which unexpected events are covered?

We pay for the physical loss, damage or destruction caused to Insured Property by the following unforeseen events occurring during Policy Period.

The events covered are given in the Column A and those not covered in respect of these events aregiven in Column B.

	Column A	**Column B**
	We cover physical loss or damage, or destruction caused to the Insured Property by	**We do not cover** for loss or damage, or destruction caused to the Insured Property by
1.	Fire, including due to its own fermentation, ornatural heating, or spontaneous combustion.	caused by a. its undergoing any heating or dryingprocess, or b. burning of Insured Property by order ofany Public Authority.
2.	Explosion or Implosion	a. caused to boilers, economizers or other vessels, machinery or apparatus in which steam is generated, or their contents, resulting from their own explosion or implosion, or b. caused by centrifugal forces.
3.	Lightning	-
4.	Subsidence of the land on which YourPremises stand, Landslide, Rockslide	caused by a. normal cracking, settlement or beddingdown of new structures, b. the settlement or movement of made upground, c. coastal or river erosion,
		d. defective design or workmanship or use ofdefective materials, or e. demolition, construction, structural alterationsor repair of any property, or ground works or excavations.
5.	Bush fire, Forest fire, Jungle fire	

6.	Impact damage of any kind, i.e., damage caused by impact of, or collision caused by,any external physical object (e.g. vehicle, falling trees, aircraft, wall etc.),	a. caused by pressure waves caused by aircraft or other aerial or space devices travelling at sonic or supersonic speeds. b. caused by vehicle, animal or aircraft belonging to or owned by Insured or their employee while acting in course of employment
7.	Missile testing operations	-
8.	Bursting or overflowing of water tanks, apparatusand pipes,	-
9.	Leakage from automatic sprinkler installations.	a. repairs or alterations in the Building inwhich Your Business is located, b. repairs, removal or extension of anysprinkler installation, or c. defects in the construction known to You.
10.	Theft within 7 days from the occurrence of, and proximately caused by, any of the above InsuredEvents	if it is a. of any article or thing outside Your Premises, or of any article or thing attached from the outsideof the outer walls or the roof of Your Premises, unless securely mounted.

Add-on covers

You can purchase Add-on covers under **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy. You must apply for these covers, and pay additional premium.

1. Declaration policy for Stocks

You can opt for Declaration Policy to take care of frequent fluctuations in stocks/ stocks value subjectto certain conditions. Read the Clause and understand these conditions.

2. Floater cover

You can opt for Floater cover under the Policy for physical loss or damage to Stocks at more than onelocation subject to certain conditions. Read the Clause and understand the conditions.

Apart from the above the add-on's, the customer can avail below mentioned addons a well subject to additional premium

3. Earthquake, Volcanic eruption or other convulsions of nature.
4. Terrorism
5. Riots, Strikes, Malicious damage
6. Storm, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Flood and Inundation

7. Loss of income
8. Parametric Cover

(For more details with respect to other add-ons please refer the policy wordings)

Other Add-on covers:

1. Accidental Damage Cover (IRDAN115RPPR0010V01202425/A0139V01202627)
2. Loss of Rent & Alternative Accommodation Expenses Cover (IRDAN115RPPR0010V01202425/A0140V01202627)
3. EMI Protect (IRDAN115RPPR0010V01202425/A0141V01202627)
4. Escalation Clause (IRDAN115RPPR0010V01202425/A0142V01202627)
5. Adequacy of Sum Insured (IRDAN115RPPR0010V01202425/A0143V01202627)
6. Protection & Preservation of Property* (IRDAN115RPPR0010V01202425/A0144V01202627)
7. Electrical Clause/ Electrical Installation Clause (IRDAN115RPPR0010V01202425/A0145V01202627)
8. Involuntary Betterment (IRDAN115RPPR0010V01202425/A0146V01202627)
9. Claim Preparation Costs (IRDAN115RPPR0010V01202425/A0147V01202627)
10. Deterioration of Stock in Cold Storage premises due to accident power failure Consequent to damage at the premises of Power Station due to an insured peril (IRDAN115RPPR0010V01202425/A0148V01202627)
11. Deterioration of Stock in Cold Storage premises due to change in temperature arising out of loss or damage to the cold storage machinery(ies) in the Insured's premises due to operation of insured peril (IRDAN115RPPR0010V01202425/A0149V01202627)
12. Goods and stocks undergoing any heating or drying process (IRDAN115RPPR0010V01202425/A0150V01202627)
13. Nil Excess (IRDAN115RPPR0010V01202425/A0151V01202627)
14. Nil Depreciation (IRDAN115RPPR0010V01202425/A0152V01202627)
15. Expenses of Loss Minimisation* (IRDAN115RPPR0010V01202425/A0153V01202627)
16. Contamination, Seepage and Pollution, Leakage and Overflowing of Tanks (IRDAN115RPPR0010V01202425/A0154V01202627)
17. Market Value Settlement (IRDAN115RPPR0010V01202425/A0155V01202627)
18. Brands and Trademark Clause (IRDAN115RPPR0010V01202425/A0156V01202627)
19. Spoilage Material Damage (IRDAN115RPPR0010V01202425/A0157V01202627)

Note: *Either of the Add-ons can be opted during the policy tenure

Policy Endorsements

1. Policy Duration
2. Policy on First Loss Basis

(For more details please refer the policy wordings)

Special Clause:

1. Agreed Bank Clause
2. Risk Assessment and Mitigation Services Subscription Assistance

Which property can be covered under this policy?

This policy covers the following properties in Your premises, that is, the place You carry on Your business.

The properties must be located in Your premises, except some properties that You declare, and the Policy covers in special situations. The **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** policy covers the following properties.

1. **Any building or structure** in Your premises where You carry on Your business. It may be a shed, flat, house, unit of a building. It may be made of any material. It includes:
    i. Basement (if any), all fixtures and fittings permanently attached to the floor, walls orroof like electrical wiring, antennas etc.
    ii. The following 'additional structures' located on Your Premises and used for Your Business,that are shown in the Policy Schedule:
        a. garage, out-houses, security sheds, towers, verandah or porch, tanks, compoundwalls, retaining walls, fences and gates, internal roads,
        b. lifts, hoists,
        c. solar panels, wind turbines and air conditioning systems, central heating systems, security systems and cameras, electrical installations, fire alarm, fire sprinkler systems, power lines, power installations, or
        d. water, gas and sewage pipeline within the premises
    iii. any other structure shown in the Policy Schedule.
2. **Plant and Machinery**, that is, all equipment, machinery, pipes and cables, spares, computers, servers and preloaded licensed system software, located within any structure or in the open area of Your premises. It includes
    i. machines under repair,
    ii. machines taken on hire or lease, or any system of purchase of goods,
    iii. foundation, bedding or setting of the machines, or
    iv. accessories of machines.
3. **Stock of goods or merchandise**. It may be:
    i. finished goods, semi-finished goods, stock in process, stock invoiced and ready fordispatch
    ii. raw materials, packing materials,
    iii. stock accepted for job work for which You are responsible,
    iv. stock held in trust for which You are responsible,
    v. stock in Open in the Insured Premises.
4. **All other assets**, that is, all other tangible property located in Your premises and used for Yourbusiness. It includes
    i. furniture and fixtures, office equipment, telephone equipment, electronicequipment, computers etc,
    ii. canteen and kitchen equipment, gym and permanent sports equipment etc.

Who can purchase this Policy?

1. You can purchase the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy for the **building or structure**
   if
   i. You own it, or occupy under a lease,
   ii. You occupy it as purchaser under an agreement of sale or lease,
   iii. You are an occupier authorised under any law,
   iv. Your property is occupied by a tenant, a licensee or Your employee, or
   v. You are a tenant under an agreement in writing and are liable to repair it.

2. You can purchase the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy for **plant and machinery,stock or other property** if
   i. You own it, or use it under a lease in writing,
   ii. You hold it in trust or on commission or are responsible for it,
   iii. You have taken plant and machinery or other contents on hire or lease, or any othersystem of purchase,
   iv. You have accepted stock for job work for which You are responsible.

3. You **are eligible to** purchase the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy
   i. If You carry on any business of manufacturing or production of goods, or of providingor rendering services, and
   ii. if You own or are legally responsible for Your business

Sum Insured

1. **The maximum claim amount:** The maximum amount We pay under this Policy is the total Sum Insured. The maximum amount We pay under this Policy for any cover, or any item, or category or group of items, is the Sum Insured for that cover or item, category or group. The Sum Insured for each cover is as per Policy Schedule.
2. **Basis of sum insured:**
   i. For Building, Plant and Machinery, Furniture, Fixture and Fittings and any other contents: Reinstatement Value
   ii. For Stocks:
      a. For raw material: Landed Cost at Your Premises.
      b. For stock in process: Input Cost of the stock at the time of damage,
      c. For finished stock: the Manufacturing Cost of the Finished Stock or the **Contract Price**

of goods sold but not delivered and more precisely defined below.

d. **Contract Price** is in respect only of goods sold but not delivered, for which You are responsible and with regard to which under the conditions of the sale, the sale contractis cancelled by reason of any damage insured under this Policy either wholly or to the extent of the damage. The Company's liability shall be based on the Contract Price.

iii. Bullion or unset precious stones, any curios or works of art or obsolete machinery and the like are to be covered on Agreed Value basis subject to the valuation certificate being submitted and found acceptable by Us.

3. Restoration of Sum Insured:

If We have paid any loss on Your claim, it reduces the Sum Insured. When We pay You the full Sum Insured for any cover or any item covered, the Policy ends to that extent. If You pay proportionate premium for the unexpired policy period, We will restore the policy to the full original amount of Sum Insured during the Policy Period. This ensures full cover during the period of the policy. However, in case You, immediately on occurrence of loss, exercise Your option not to restore the Sum Insured, the Sum Insured shall stand reduced by the amount of loss.

Underinsurance

Underinsurance waiver up to 25%: This is a special feature of the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** policy, where We waive underinsurance up to 25%.

The Sum Insured for each item of Insured Property must be sufficient to pay for Reinstatement/Replacement of that Property on the date of loss. If the Reinstatement/Replacement Value of the Insured Property, in totality, including additions, alterations, erections and new acquisitions, is more than the Sum Insured, except to the extent waived i.e 25%,it amounts to underinsurance and will reduce proportionate to the difference, the amount that We will pay for Your claim. Every item of Insured Property is subject to this condition separately.

If at the time of the damage the Sum Insured applying to the relevant Buildings, Plant and Machinery, Furniture, Fixture, Fittings, Stocks and other Contents is less than 75% of the value of Insurable Assets You will be responsible for the difference and the You will bear a proportionate share of the loss.

In case of Multiple policies involving Bank or other lending or financing entity, Underinsurance will be applied on an overall basis taking into consideration the sum insured under all policies and comparing it with the value at risk

Exclusions, that is, what We do not pay

We do not cover losses or expenses, or any loss, damage to, or destruction of the Insured Property,

directly or indirectly as a result of or if caused by or arising from events, stated below:

1. i. For Sum Insured 0-5 Cr, excess of ₹ 5,000 for each and every claim; For Sum Insured 5-50 Cr, excess of 5 % of each claim, subject to a minimum of ₹ 10,000 (Rupees Ten Thousand) unless any revision specifically mentioned in the policy. This means that We will deduct 5 % of each claim, subject to a minimum of ₹ 10,000 (Rupees Ten Thousand) for each and every loss suffered by You under the terms of this policy unless any revision specifically mentioned in the policy for Sum insured range of 5-50 Cr.

   ii. For terrorism risk the Excess shall be as per the Clause attached with this policy.
2. Your deliberate, wilful or intentional act or omission, or of anyone on Your behalf, or with Your connivance.
3. Loss, damage or destruction to any electrical/electronic machine, apparatus, fixture, or fitting by over-running, excessive pressure, short circuiting, arcing, self-heating or leakage of electricity from whatever cause (lightning included). This exclusion applies only to the particularmachine so lost, damaged or destroyed. However, any ensuing loss or damage to other insured property due to operation of an insured peril is covered.
4. Loss, destruction or damage to the stocks in cold storage premises caused by change of temperature.
5. Loss, or damage by spoilage resulting from the retardation or interruption or cessation of any process or operation caused by operation of any of the Insured Event.
6. Your Premises or any Insured Building remaining continuously unoccupied for a period of more than 30 days unless You have obtained prior written approval from Us and and such approval isrecorded as an endorsement on the Policy.
7. War, invasion, act of foreign enemy hostilities or war-like operations (whether war is declaredor not), civil war, mutiny, civil commotion amounting to a popular rising, military rising, rebellion, revolution, insurrection or military or usurped power.
8. Ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from combustion of nuclear fuel, or the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component that is part of it.
9. Pollution or contamination, unless
   i. the pollution or contamination itself has resulted from an Insured Event, in whichcase only physical damage to the Insured Property is covered, or
   ii. an Insured Event itself results from pollution or contamination.
10. Loss, destruction or damage to bullion or unset precious stones, any curios or works of artunless such amount is declared separately and recorded in the Policy Schedule.
11. Loss of any Insured Property which is missing or has been mislaid, or its disappearance cannot be linked to any single identifiable Insured Event.
12. Loss or damage to any Insured Property removed from Your Premises to any other place, except

i. Machinery and equipment temporarily removed for repairs, cleaning,renovation or other similar purposes for a period not exceeding 60 days,

ii. Stock covered under in-built Cover 'Temporary removal of stocks'.

13. Any reduction in market value of any Insured Property after its repair or reinstatement.
14. Loss or damage to any Insured Property or any claim which is covered by a marine policy in force at the time of loss or damage, except in excess of the limits of that policy.
15. Any consequential or indirect loss or damage of any description, i.e. losses or extra costs (financial or non-financial) that follow or are a consequence of an Insured Event, like, loss by delay, loss of income or wages or earnings, or of market, or of time, medical expenses, or any costs not covered by this Policy.
16. Costs, fees or expenses for preparing any claim.
17. Terrorism Damage Exclusion Warranty:

    Notwithstanding any provision to the contrary within this insurance it is agreed that this insurance excludes loss, damage cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss.

    For the purpose of this cover, an act of terrorism means an act or series of acts, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), or unlawful associations, recognized under Unlawful Activities (Prevention) Amendment Act, 2008 or any other related and applicable national or state legislation formulated to combat unlawful and terrorist activities in the nation for the time being in force, committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear for such purposes

    The warranty also excludes loss, damage, cost or expenses of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to action taken in respect of any act of terrorism.

    If we alleges that by reason of this exclusion, any loss, damage, cost or expenses is not covered by this insurance the burden of proving the contrary shall be upon You.

    In the event any portion of this endorsement is found to be invalid or unenforceable, the remainder shall remain in full force and effect

Premium

The premium is the amount You pay Us for this insurance. The Policy Schedule shows the amount of premium for the Policy Period and all other taxes and levies. Any insurance cover begins only after we have received the premium.

Note: Insurer to mention how the premium would be calculated.

Changes and Cancellation

1. **Changes during Policy Period.**

   You can choose to make changes to the covers of this Policy, for example, take additional cover, or increase or **reduce** any Sum Insured. You must make a proposal or request for any change. It will be effective only after We have accepted Your proposal, and You have paid the additional premium where applicable.

2. **You can cancel the Policy.**

   Cancellation at any time: You can cancel the policy at any time during the policy period by giving notice to Us in writing. We shall return premium paid by You for unexpired portion of the Policy duration on a proportional basis with reference to the policy duration subject to provision(s), if any, incorporated in the Product or in the Schedule to the issued policy of insurance, if the term of the policy is up to one year and there is no claim(s) made during the policy period.

   We shall return premium paid by You for unexpired portion of the Policy duration, in respect of policy with the term more than one year and the risk coverage for such policy years has not commenced.

3. **We can cancel the policy.**
   We can cancel the policy on the grounds of established fraud, by giving minimum notice of 7 days to You.

4. **Policy ends automatically:**

   i. If insured property is lost, destroyed or stolen, or its cost of repair is more than the Sum Insured, and We have paid You the entire Sum Insured for that property and Youhave decided not to restore the Sum Insured.

   ii. Change of ownership of insured property

   iii. Sale of Insured Property

5. **On Renewal:**

   At the time of renewal, the benefits provided under the policy and/or terms and conditions of the policy including premium rate may be subject to change.

6. **Discounts**

   The discount(s) will be provided in the policy at the discretion of the underwriter of the company.

Making a claim

If You suffer a loss **because** of an Insured Event, You must make a claim for Your financial loss at Your cost.

1. When You suffer loss or damage to any Insured Property, You must

   i. give notice to Us immediately along with details of the event and Your loss,

ii. report to police, fire authorities or other appropriate legal Authorities or as guidedby Us,

iii. take all reasonable steps to prevent further damage to Insured Property,

iv. You must not sell, give away or dispose of any damaged items of any property,

v. You must not carry out repairs unless such repairs are urgent and You cannotcontact Us,

vi. preserve and collect evidence, take and preserve photographs,

vii. assist Us and Our representatives in collecting evidence and details about Yourloss, give Us all information, books of accounts, and other documents,

viii. submit claim form at the earliest opportunity but within 30 days from date Youfirst notice the loss or damage,

ix. prove that the Insured Event has happened, and the extent of Your loss.

This Prospectus

This prospectus gives information only. This is not an insurance contract. Each insurance cover is subject to terms and conditions, which You can read in the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy document. You must read the policy document to know the insurance cover fully. You can get a copy of the **ICICI Lombard MSME Suraksha Kavach (Complete Fire Insurance)** Policy from Our branch or from Our website www.icicilombard.com. For legal interpretation, the policy document will hold.

Grievances

For resolution of any query or grievance, Insured may contact the respective branch office of the Company or may call toll free no.1800-2666 or may approach us at the sub section “Grievance Redressal” on our website www.icicilombard.com (Customer Support section). However, if the resolution provided by us is not satisfactory you may approach Insurance Regulatory and Development Authority (IRDA) through the Bima Bharosa Portal - https://bimabharosa.irdai.gov.in/ (an Integrated Grievance Management System earlier known as IGMS) or IRDA Grievance Call Centre(IGCC) at their toll free no. 1800 4254 732 / 155255. You may also approach Insurance Ombudsman, subject to vested jurisdiction, for the redressal of grievance. Details of Insurance Ombudsman offices are available at IRDA website: www.irdaindia.org, or on the Company’s website at www.icicilombard.com.

About Our Company

ICICI Lombard GIC Ltd. is one of the leading private sector general insurance companies in India witha Gross Written Premium (GWP) of Rs135.92 billion for the year ended March 31, 2020. The company issued over 26.2 million policies and settled over 1.86 million claims as on March 31, 2020.

At ICICI Lombard, customer satisfaction is our motto. Stretching ourselves and going beyond the ordinary for the satisfaction and smiles of our customers is something that is deeply embedded in

our DNA. Be it an untoward incident due to the unpredictability of nature or losses suffered due to accidentsor medical challenges, we remain committed to be at your side and serve you always.

STATUTORY WARNING PROHIBITION OF REBATES
(Under Section 41 of Insurance Act, 1938)

(1)No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to [take out or renew or continue] an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing [or continuing] a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer:

[Provided that acceptance by an insurance agent of commission in connection with a policy of any class of insurance business taken out by himself in relation to risks associated with his own life, health or property shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer.]

(2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

Disclaimer: In the event of any question relating to interpretation of the insurance coverage, the policy document will prevail.