

We at ICICI Lombard would like to extend our support and assistance to those impacted in the Orissa Rail Accident. We have simplified the documentation and claim settlement process and defined a dedicated SPOC & email ID in an attempt to provide timely support to our customers.

Claim Intimation procedure for PMSBY policy

1. Please send a mail to our business email ID: paclaims@icicilombard.com or customersupport@icicilombard.com with the information given below. Filled and signed PMSBY claim intimation form to be attached along with mail. You can call up on our Toll Free number 1800 2666 for any assistance.

Upon receipt of the claim intimation form, our executive will get in touch for further assistance in claims process.

- Insured Name:
- Account number through which PMSBY policy is taken:
- Bank Name:
- Date of Birth of Insured:
- Nature of Loss:
- Accident Description:
- Communication address
- Mobile Number:
- Email id:
- PNR number of ticket in which travel was done during Orissa accident:

Claim Intimation procedure for PA policy other than PMSBY

1. Please send a mail to our business email ID: paclaims@icicilombard.com or customersupport@icicilombard.com with the information given below. Filled and signed PMSBY claim intimation form to be attached along with mail. You can call up on our Toll Free number 1800 2666 for any assistance.

Upon receipt of the claim intimation form, our executive will get in touch for further assistance in claims process.

- Insured Name:
- Policy Number
- Nature of Loss:
- Accident Description:
- Communication address
- Mobile Number:
- Email id
- PNR number of ticket in which travel was done during Orissa accident:

Please get in touch with our Nodal officer for any further assistance on the claim process.

Nodal Officer: **Mr. Vijay**

Contact Number: **8142998449**

Click here to download the

CLAIM FORM

Claims reported details of Orissa Train Accident:

Name Of Insurance Company : ICICI Lombard GIC Ltd

Settlement of claims in respect of Train Accident victims: Accident happened at Orissa State on 02.06.2023

S No	Type of Insurance	Claims Reported		Claims Settled		Claims Outstanding		Remarks
		No.	Amount (In Rs lacs)	No.	Amount (In Rs lacs)	No.	Amount (In Rs lacs)	
1	Personal Accident policies (PMSBY)*							
	1 a) Death							
	1 b) Disablement							
2	Policies issued through IRCTC*							
	2 a) Death							
	2 b) Disablement							
	2 c) Medical Expenses							
3	Personal Accident(Other than PMSBY)*							
	3 a) Death							
	3 b) Disablement							
	3 c) Medical Expenses							
4	Health Claims							
5	Misc. Claims including Embedded policies							

***Claims in respect of Death, Disablement and Injury medical expenses to be segregated in reporting**

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