



Office of the Governing Body of Insurance Council

3rd floor, Jeevan Seva Annexe Building, S. V. Road, Santacruz (West), Mumbai-400054.
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PUBLIC NOTICE

The general public is hereby informed that **GOVERNING BODY OF INSURANCE COUNCIL, (GBIC)** monitoring body for INSURANCE OMBUDSMAN has been constituted under the RPG Rules, 1998 notified by Govt. of India. If you have an insurance policy on personal lines and have a grievance against an Insurance company, you can file a complaint with the Insurance Ombudsman for redressal.

GBIC hereby cautions the general public as under:

- **GBIC** does not involve directly or through any representative in sale of any kind of insurance or financial products.
- **GBIC** does not announce any bonus for Policyholders or Insurers.

- **GBIC** also does not invest the premium received by Insurance Companies.
- **GBIC** hereby urges the public to be vigilant and not to fall prey to frauds by scammers who impersonate to be employees/officers of **GBIC**.

If any such instances occur, we urge members of public to lodge a police complaint, along with the details of the caller and telephone number from which the call was received, at their local police station.

Contact details of all Offices of the Insurance Ombudsman are given below:

Sr. No	Name of Office of Insurance Ombudsman	Territorial Area of Jurisdiction
1	Ahmedabad: 2nd Floor, Ambika House, Near C. U. Shah College, Ashram Road, Ahmedabad- 380 014. Tel No. 079-27546840, 27545441 Fax No. 079-27546142, Email-bimalokpal.ahmedabad@gbic.co.in	State of Gujarat and Union Territories of Dadra & Nagar Haveli and Daman and Diu
2	Bengaluru: 19/19, Jeevan Soudha Building, Ground floor, 24th Main, JP Nagar First Phase, Bengaluru- 560 078 Tel No. 080-26652049 Email-bimalokpal.bengaluru@gbic.co.in	State of Karnataka
3	Bhopal: Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel, Near New Market, Bhopal- 462 003. Tel No. 0755- 2769201/02 Fax No. 0755-2769203 Email-bimalokpal.bhopal@gbic.co.in	States of Madhya Pradesh and Chhattisgarh
4	Bhubaneswar: 62, Forest Park, Bhubaneswar- 751 009. Tel No. 0674-2596429, 2596455 Fax No. 0674-2596429 Email-bimalokpal.bhubaneswar@gbic.co.in	State of Odisha
5	Chandigarh: S.C.O. No.101-103, 2nd Floor, Batra Building, Sector 17-D, Chandigarh- 160 017. Tel No.0172-2706468, 2773101 Fax No. 0172-2708274 Email-bimalokpal.chandigarh@gbic.co.in	States of Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir and Union territory of Chandigarh
6	Chennai: Fatima Akhtar Court, 4th Floor, 453 (Old 312) Anna Salai, Teynampet, Chennai- 600 018. Tel No. 044-24333668, 24335284 Fax No. 044-24333664 Email-bimalokpal.chennai@gbic.co.in	State of Tamil Nadu and Union Territories Pondicherry Town and Karaikal (which are part of Union Territory of Pondicherry)
7	Delhi: 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi- 110 002. Tel No.011- 23239633, 23237539 Fax No. 011-23230858 Email-bimalokpal.delhi@gbic.co.in	State of Delhi
8	Kochi: 2nd Floor, CC-27/2603, Pulinat Building, M. G. Road, Ernakulam, Kochi- 682 015. Tel No 0484-2358759, 2359338 Fax No. 0484-2359336 Email-bimalokpal.ernakulam@gbic.co.in	State of Kerala and Union Territory of (a) Lakshadweep (b) Mahe - a part of Union Territory of Pondicherry
9	Guwahati: "Jeevan Nivesh " Bldg., 5th Floor, Near Pan Bazar Overbridge, S. S. Road, Guwahati- 781 001. Tel No. 0361-2132204, 2132205 Fax No. 0361- 2732937 Email-bimalokpal.guwahati@gbic.co.in	States of Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura
10	Hyderabad: 6-2-46, 1st Floor, Moin Court, Lane Opp., Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad-500 004 Tel No. 040- 65504123, 23312122 Fax No.040- 23376599, Email-bimalokpal.hyderabad@gbic.co.in	States of Andhra Pradesh, Telangana and Union Territory of Yanam which is a part of Union Territory of Pondicherry
11	Jaipur: Gr. Floor, Jeevan Nidhi- II Bhawani Singh Road, Jaipur 302005. Tel No. 0141- 2740363 Email-bimalokpal.jaipur@gbic.co.in	State of Rajasthan
12	Kolkata: Hindustan Bldg. Annexe, 4, CR Avenue, 4th floor, Kolkata-700 072 Tel No.: 033-22124339 / 22124340 Fax 033-22124341, Email-bimalokpal.kolkata@gbic.co.in	States of West Bengal, Sikkim and Union Territories of Andaman & Nicobar Islands
13	Lucknow: Jeevan Bhavan, Phase II, 6th Floor, Nawal Kishore Road, Hazratganj, Lucknow-226 001, Tel No. 0522 - 2231331, 2231330 Fax No. 0522 - 2231310. Email-bimalokpal.lucknow@gbic.co.in	Districts of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajganj, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar
14	Mumbai: 3rd Floor, Jeevan Seva Annexe, Santacruz (West), Mumbai - 400 054. Tel No. 022-26106960, 26106552 Fax No. 022-26106052. Email-bimalokpal.mumbai@gbic.co.in	States of Goa. And Mumbai Metropolitan Region excluding Areas of Navi Mumbai & Thane
15	Noida: Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector 15, G.B.Nagar, NOIDA-201301 Tel. No.: 0120 - 2514250/2514252/53 Email- bimalokpal.noida@gbic.co.in	State of Uttaranchal and the following Districts of State of Uttar Pradesh:- Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshahr, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Auraiya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Buddha Nagar, Ghaziabad, Kasganj, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Sambhal, Amroha, Hathras, Kanshiram Nagar, Saharanpur
16	Patna: Kalpana Arcade Building, 1st Floor, Bazar Samiti Road, Bahadurpur, Patna 800 006. Tel No-0612-2680952 Email : bimalokpal.patna@gbic.co.in.	States of Bihar and Jharkhand
17	Pune: 3rd Floor, Jeevan Darshan Bldg N.C. Kelkar Road, Narayan Peth, Pune- 411 030. Tel No. 020- 32341320. Email-bimalokpal.pune@gbic.co.in	State of Maharashtra, Areas of Navi Mumbai and Thane but excluding Mumbai Metropolitan Region

SECRETARY GENERAL (GBIC)