Name: ICICI Lombard General Insurance Company Ltd
Registration no: 115

I. Proportions of claims settled (in full or in part or repudiated or rejected or closed)					
LOB	**Particulars**	**FY 2024**	**FY 2025**	**FY 2026**	**FY 2027 (Upto month August 2026)**
		Percentage	**Percentage**	**Percentage**	**Percentage**
PA Retail	**i) Claims Settled**				
	within 15 days	19%	32%	47%	22%
	within 30 days	7%	11%	8%	5%
	within 60 days	5%	5%	1%	0%
	> 60 days	22%	10%	1%	0%
	ii) Claims Unsettled at the end of the reporting month	47%	42%	44%	73%

II. Proportions of claims paid, repudiated / rejected/ closed and outstanding					
LOB	**Particulars**	**FY 2024**	**FY 2025**	**FY 2026**	**Upto Aug'26**
		Percentage	**Percentage**	**Percentage**	**Percentage**
PA Retail	**Paid in full**	23%	26%	17%	7%
	Paid in part	0%	0%	0%	0%
	Repudiated/ Rejected	30%	32%	40%	19%
	Closed	0%	0%	0%	0%
	Remaining unsettled at the end of the reporting month	47%	42%	44%	73%

III. Value proportion of claims settled				
LOB	**FY 2024**	**FY 2025**	**FY 2026**	**FY 2027 (Upto month August 2026)**
PA Retail	54.63%	45.90%	58.11%	45.69%