

Name: ICICI Lombard General Insurance Company Ltd
Registration no: 115



I. Proportions of claims settled (in full or in part or repudiated or rejected or closed)

LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month July 2026)
		Percentage	Percentage	Percentage	Percentage
PA Retail	i) Settled				
	within 15 days	19%	32%	47%	20%
	within 30 days	7%	11%	8%	4%
	within 60 days	5%	5%	1%	0%
	> 60 days	22%	10%	1%	0%
	ii) Claims Unsettled at the end of the reporting month	47%	42%	44%	76%

II. Proportions of claims paid, repudiated / rejected/ closed and outstanding

LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month July 2026)
		Percentage	Percentage	Percentage	Percentage
PA Retail	Paid in full	23%	26%	17%	6%
	Paid in part	0%	0%	0%	0%
	Repudiated/ Rejected	30%	32%	40%	17%
	Closed	0%	0%	0%	0%
	Remaining unsettled at the end of the reporting month	47%	42%	44%	76%

III. Value proportion of claims settled

LOB	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month July 2026)
PA Retail	54.63%	45.90%	58.11%	48.94%