

Name: ICICI Lombard General Insurance Company Ltd					
Registration no: 115					
I. Proportions of claims settled (in full or in part or repudiated or rejected or closed)					
LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (Up to July 2026)
Homeowners & Dwellings	i) Settled				
	Within 15 days	53.62%	64.95%	56.10%	28.93%
	16 - 30 days	39.53%	18.48%	14.91%	23.90%
	31 - 60 days	3.74%	8.00%	11.85%	9.81%
	Beyond 60 days	2.61%	6.13%	12.66%	7.04%
	ii) Claims Unsettled at the end of the reporting month	0.50%	2.44%	4.47%	30.31%

II. Proportions of claims paid, repudiated/ rejected/ closed and outstanding					
LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (Up to July 2026)
Homeowners & Dwellings	Paid in full	91.69%	70.81%	46.00%	41.26%
	Paid in part	-	-	-	-
	Repudiated/ Rejected	2.19%	7.60%	3.82%	3.77%
	Closed	5.62%	19.15%	45.70%	24.65%
	Remaining unsettled at the end of the reporting month	0.50%	2.44%	4.47%	30.31%

III. Value proportion of claims settled				
LOB	FY 2024	FY 2025	FY 2026	FY 2027 (Up to July 2026)
Homeowners & Dwellings	95.36%	93.41%	97.56%	96.16%

Note: The above claim data includes reinstatement and market value policies.

