

Name: ICICI Lombard General Insurance Company Ltd
Registration no: 115



I. Proportions of claims settled (in full or in part or repudiated or rejected or closed)

LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month June 2026)
		Percentage	Percentage	Percentage	Percentage
Homeowners & Dwellings	i) Settled				
	within 15 days	53.62%	64.95%	56.10%	29.82%
	within 30 days	39.53%	18.48%	14.91%	22.91%
	within 60 days	3.74%	8.00%	11.85%	9.45%
	> 60 days	2.61%	6.13%	12.66%	7.09%
	ii) Claims Unsettled at the end of the reporting month	0.50%	2.44%	4.47%	30.73%

II. Proportions of claims paid, repudiated/ rejected/ closed and outstanding

LOB	Particulars	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month June 2026)
		Percentage	Percentage	Percentage	Percentage
Homeowners & Dwellings	Paid in full	91.69%	70.81%	46.00%	40.00%
	Paid in part	-	-	-	-
	Repudiated/ Rejected	2.19%	7.60%	3.82%	4.18%
	Closed	5.62%	19.15%	45.70%	25.09%
	Remaining unsettled at the end of the reporting month	0.50%	2.44%	4.47%	30.73%

III. Value proportion of claims settled

LOB	FY 2024	FY 2025	FY 2026	FY 2027 (upto the month June 2026)
Homeowners & Dwellings	95.36%	93.41%	97.56%	93.77%