Name	ICICI Lombard General Insurance Company Ltd							
Registration	115							
GRIEVANCE REDRESSAL								
Ageing metric	FY 2024		FY 2025		FY 2026		FY 2027 Upto the month ended Oct 2026	
	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)	Number	Proportion (%)
Redressed — within 15 days	5,368	99.96%	7,549	100.00%	11,182	99.87%	8,981	100%
Redressed — within 16-30 days	2	0.04%	-	-	15	0.13%	-	-
Redressed — within 31-60 days	-	-	-	-	-	-	-	-
Redressed — beyond 60 days	-	-	-	-	-	-	-	-