Name of the Insurer: ICICI Lombard General Insurance Company Limited Registration No: 115 dated August 03, 2001 CIN: L67200MH2000PLC129408

Upto the quarter ending June 30, 2021

No. of claims only

SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
	Claims O/S at the beginning of the period	3,360	7,428	218		71,001	62,262	133,263	59,430	8,624	1,113	69,167	1,949	2,200	1,311	866	12,566	61		236,410
2	Claims reported during the period	4,852	22,877	11	22,888	250,432	4,506	254,938	163,600	8,269	1,576	173,445	975	470	1,273	349	6,047	23	7,988	473,248
	(a) Booked During the period	4,828	22,614	11	22,625	250,058	4,164	254,222	161,682	7,817	1,494	170,993	910	460	1,224	347	5,867	23	7,563	469,062
	(b) Reopened during the Period	24	263	-	263	374	342	716	1,918	452	82	2,452	65	10	49	2	180	-	425	4,186
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	3,704	19,370	2	19,372	210,049	2,418	212,467	118,080	4,222	575	122,877	508	230	847	188	9,182	19	5,306	374,700
	(a) paid during the period (b) Other Adjustment	3,704	19,370	2	19,372	210,049	2,418	212,467	118,080	4,222	575	122,877	508	230	847	188	9,182	19	5,306	374,700
4	Claims Repudiated during the period	86	425	-	425	4,184	490	4,674	18,147	3,977	1,006	23,130	240	3	27	-	-	-	1,783	30,368
	Other Adjustment (i) Claim closed without payment	319	2,305	5	2,310	24,068	1,050	25,118	1,748	-	-	1,748	22	24	326	31	9	9	1,046	30,962
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	19	213	-	213	21,522	3,590	25,112	32,030	590	95	32,715	25	11	21	-	2,831	-	3,112	64,059
6	Claims O/S at End of the period	4,103	8,205	222	8,427	83,132	62,810	145,942	85,055	8,694	1,108	94,857	2,154	2,413	1,384	996	9,422	56	3,874	273,628
	Less than 3months	1,218	3,696	10	3,706	76,213	4,002	80,215	81,145	7,468	833	89,446	821	594	486	186	2,766	9	2,652	182,099
	3 months to 6 months	408	570	5	575	4,874	6,503	11,377	1,605	775	103	2,483	580	376	145	51		11	461	17,815
	6months to 1 year	368		16	679	975	5,732	6,707	1,538	306	64	1,908	651	554	122	56		8	187	13,236
	1year and above	2,109	3,276	191	3,467	1,070	46,573	47,643	767	145	108	1,020	102	889	631	703	3,312	28	574	60,478

Notes:-(a) # Total Health Includes includes Health, Personal Accident & Travel (b) * Credit insurance considered in other segment

Upto the quarter ending June 30, 2021

	(₹ in Lakhs)																			
SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	189,208	32,912	32,165	65,077	48,277	488,405	536,682	41,941	17,439	2,016	61,396	6,144	4,379	30,215	6,994	32,139	4,963	37,054	974,250
2	Claims reported during the period	44,648	8,577	135	8,711	71,216	41,133	112,349	138,898	9,070	1,576	149,543	1,887	504	6,888	2,573	16,862	11	3,204	347,180
	(a) Booked During the period	44,551	7,238	104	7,342	70,977	40,239	111,215	137,714	8,367	1,447	147,527	1,765	236	4,029	259	14,479	131	4,325	335,860
	(b) Reopened during the Period	24	76	-	76	239	895	1,134	1,184	703	129	2,016	123	(0)	62	26	2,787		197	6,445
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	72	1,262	31	1,293	-	-	-	-	-	-	-	-	267	2,797	2,288	(404)	(120)		·
3	Claims Settled during the period	16,126	6,476	6,352	12,828	55,440	17,427	72,867	72,085	3,673	698	76,456	576	305	5,096	2,074	6,063	419	5,285	198,095
	(a) paid during the period (b) Other Adjustment	16,126	6,476	6,352	12,828	55,440	17,427	72,867	72,085	3,673	698	76,456	576	305	5,096	2,074	6,063	419	5,285	198,095
4	Claims Repudiated during the period	83	262	-	262	1,577	5,029	6,606	15,286	4,489	221	19,995	660	0	30		-	-	639	28,276
	Other Adjustment (i) Claim closed without payment	1,300	911	683	1,594	5,315	3,086	8,401	4,368	-	-	4,368	13	45	697	6	10,006	993	1,155	28,578
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	27	67	-	67	2,391	3,981	6,372	1,806	729	9	2,543	51	13	16		182	1	719	9,991
6	Claims O/S at End of the period	216,346	33,840	25,265	59,105	57,161	503,996	561,157	69,307	18,024	2,579	89,911	925	10,057	31,280	7,487	32,932	3,563	33,149	1,045,911
	Less than 3months	48,652	9,370	179	9,549	46,384	33,932	80,315	60,029	15,056	1,889	76,974	351	2,315	10,530	71	13,186	58	3,413	245,416
	3 months to 6 months	27,883	4,485	5	4,491	5,969	51,007	56,976	2,947	1,623	64	4,634	121	1,575	3,721	78	930	2,472	3,430	106,309
	6months to 1 year	32,625	13,538	448	13,986	1,887	51,400	53,288	2,933	828	66	3,827	226	2,317	5,932	340	448	698	4,528	118,214
	1year and above	107,186	6,447	24,633	31,079	2,921	367,657	370,578	3,398	517	560	4,476	227	3,850	11,097	6,998	18,368	335	21,778	575,972

Notes:-(a) # Total Health Includesincludes Health, Personal Accident & Travel (b) * Credit insurance considered in other segment