

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending September 30, 2021

| Sl. No. | Claims Experience | | | | | | | | | | | | | | | | | | | | No. of claims only |
|---------|--|-------|--------------|-------------|--------------|----------|----------|-------------|---------|-------------------|--------|----------------|--|---------------------------|-------------|----------|----------------|-------------------|---------------|-----------|--------------------|
| | | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health # | Workmen's Compensation/ Employer's liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | Total | |
| 1 | Claims O/S at the beginning of the period | 3,360 | 7,428 | 218 | 7,646 | 71,001 | 62,262 | 133,263 | 59,430 | 8,624 | 1,113 | 69,167 | 1,949 | 2,256 | 1,311 | 866 | 12,566 | 61 | 3,965 | 236,410 | |
| 2 | Claims reported during the period | 9,661 | 49,283 | 21 | 49,304 | 155,467 | 86,029 | 241,496 | 342,815 | 18,826 | 3,180 | 364,821 | 2,106 | 645 | 2,489 | 468 | 8,558 | 43 | 19,312 | 699,103 | |
| | (a) Booked During the period | 9,598 | 48,688 | 21 | 48,709 | 620,865 | 10,246 | 631,111 | 336,668 | 17,529 | 2,926 | 357,143 | 1,963 | 829 | 2,410 | 466 | 7,836 | 43 | 18,364 | 1,078,472 | |
| | (b) Reopened during the Period | 63 | 595 | - | 595 | 1,762 | 1,273 | 3,035 | 6,127 | 1,297 | 254 | 7,678 | 143 | 16 | 79 | 2 | 722 | - | 948 | 13,281 | |
| | (c) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| | (i) Adjustments due to Surveyors & court awards | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 3 | Claims Settled during the period | 7,015 | 41,608 | 5 | 41,613 | 135,589 | 60,395 | 195,984 | 272,099 | 9,764 | 1,146 | 283,009 | 1,115 | 607 | 1,674 | 305 | 10,191 | 44 | 12,750 | 554,307 | |
| | (a) paid during the period | 7,015 | 41,608 | 5 | 41,613 | 135,589 | 60,395 | 195,984 | 272,099 | 9,764 | 1,146 | 283,009 | 1,115 | 607 | 1,674 | 305 | 10,191 | 44 | 12,750 | 554,307 | |
| | (b) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 4 | Claims Repudiated during the period | 228 | 802 | - | 802 | 11,006 | 925 | 11,931 | 43,347 | 8,083 | 2,179 | 53,609 | 663 | 11 | 49 | - | - | - | 3,199 | 70,492 | |
| | Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| | (i) Claim closed without payment | 668 | 4,898 | 7 | 4,905 | 54,515 | 1,838 | 56,353 | 1,458 | - | 93 | 1,551 | 52 | 661 | 471 | 72 | 549 | 9 | 2,138 | 67,429 | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 26 | 211 | - | 211 | 26,352 | 3,519 | 29,871 | 32,245 | 642 | 97 | 32,984 | 28 | 11 | 27 | - | 10,857 | - | 682 | 74,697 | |
| 6 | Claims O/S at End of the period | 5,110 | 9,403 | 227 | 9,630 | 72,461 | 60,889 | 133,350 | 85,341 | 9,603 | 875 | 95,819 | 2,225 | 1,817 | 1,606 | 957 | 10,384 | 51 | 5,390 | 266,339 | |
| | Less than 3 months | 1,924 | 4,881 | 13 | 4,894 | 69,169 | 5,572 | 74,741 | 82,799 | 8,286 | 783 | 91,868 | 904 | 618 | 673 | 49 | 1,266 | 13 | 4,072 | 181,022 | |
| | 3 months to 6 months | 577 | 572 | 7 | 579 | 2,604 | 2,932 | 5,536 | 2,167 | 774 | 63 | 3,004 | 466 | 228 | 170 | 147 | 2,585 | 2 | 499 | 13,793 | |
| | 6 months to 1 year | 451 | 718 | 14 | 732 | 613 | 7,702 | 8,315 | 309 | 430 | 26 | 765 | 774 | 503 | 116 | 54 | 1,876 | 8 | 251 | 13,845 | |
| | 1 year and above | 2,158 | 3,232 | 193 | 3,425 | 75 | 44,683 | 44,758 | 66 | 113 | 3 | 192 | 81 | 468 | 647 | 707 | 4,657 | 28 | 568 | 57,679 | |

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) ** Credit insurance considered in other segment
(e) # Total Health Includes Health, Personal Accident & Travel

Upto the quarter ending September, 30, 2021

| Sl. No. | Claims Experience | | | | | | | | | | | | | | | | | | | | (₹ in Lakhs) |
|---------|--|---------|--------------|-------------|--------------|----------|----------|-------------|---------|-------------------|--------|----------------|--|---------------------------|-------------|----------|----------------|-------------------|---------------|-----------|--------------|
| | | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health # | Workmen's Compensation/ Employer's liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | Total | |
| 1 | Claims O/S at the beginning of the period | 189,208 | 32,912 | 32,185 | 65,077 | 48,277 | 488,405 | 536,682 | 41,941 | 17,439 | 2,016 | 61,396 | 6,144 | 4,379 | 30,215 | 6,994 | 32,139 | 4,963 | 37,054 | 974,250 | |
| 2 | Claims reported during the period | 68,423 | 18,542 | 151 | 18,693 | 155,467 | 86,029 | 241,496 | 251,882 | 18,032 | 2,916 | 272,829 | 4,277 | 1,014 | 14,427 | 3,843 | 25,946 | (694) | 7,927 | 658,180 | |
| | (a) Booked During the period | 67,765 | 15,321 | 187 | 15,508 | 154,564 | 82,861 | 237,425 | 246,473 | 16,095 | 2,626 | 265,194 | 3,938 | 409 | 10,582 | 427 | 22,916 | 426 | 9,186 | 633,776 | |
| | (b) Reopened during the Period | 112 | 412 | - | 412 | 903 | 3,168 | 4,071 | 5,409 | 1,937 | 290 | 7,636 | 339 | 7 | 140 | 25 | 3,066 | - | 628 | 16,437 | |
| | (c) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| | (i) Adjustments due to Surveyors & court awards | 546 | 2,809 | (36) | 2,773 | - | - | - | - | - | - | - | - | 597 | 3,705 | 3,390 | (36) | (1,120) | (1,887) | 7,967 | |
| 3 | Claims Settled during the period | 33,698 | 14,794 | 6,390 | 21,184 | 135,589 | 60,395 | 195,984 | 156,980 | 7,334 | 1,843 | 166,157 | 1,415 | 701 | 7,791 | 3,462 | 12,824 | 1,283 | 10,931 | 455,430 | |
| | (a) paid during the period | 33,698 | 14,794 | 6,390 | 21,184 | 135,589 | 60,395 | 195,984 | 156,980 | 7,334 | 1,843 | 166,157 | 1,415 | 701 | 7,791 | 3,462 | 12,824 | 1,283 | 10,931 | 455,430 | |
| | (b) Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| 4 | Claims Repudiated during the period | 207 | 564 | - | 564 | 4,269 | 10,163 | 14,432 | 41,967 | 9,207 | 664 | 51,838 | 1,547 | 0 | 68 | - | - | - | 1,030 | 69,686 | |
| | Other Adjustment | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| | (i) Claim closed without payment | 3,309 | (195) | 715 | 520 | 9,324 | 7,541 | 16,865 | 7,535 | (1) | - | 7,535 | 82 | 301 | 68 | 8,869 | 994 | 2,848 | 45,687 | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 36 | 60 | - | 60 | 2,763 | 3,644 | 6,408 | 1,875 | 742 | 9 | 2,626 | 51 | 13 | 39 | - | 880 | - | 41 | 10,154 | |
| 6 | Claims O/S at End of the period | 220,417 | 36,291 | 25,211 | 61,502 | 54,561 | 496,336 | 550,897 | 57,108 | 17,595 | 2,170 | 76,874 | 6,671 | 4,391 | 32,485 | 7,307 | 36,392 | 1,992 | 30,106 | 1,029,033 | |
| | Less than 3 months | 34,364 | 10,118 | 2,144 | 12,261 | 49,548 | 43,085 | 92,634 | 52,790 | 14,280 | 2,082 | 69,153 | 2,621 | 513 | 10,835 | 54 | 2,548 | 241 | 4,788 | 230,011 | |
| | 3 months to 6 months | 30,068 | 2,768 | 116 | 2,884 | 3,263 | 26,637 | 29,900 | 3,264 | 1,886 | 30 | 5,179 | 1,326 | 172 | 3,582 | 51 | 13,609 | 19 | 2,011 | 88,801 | |
| | 6 months to 1 year | 43,384 | 15,931 | 349 | 16,281 | 1,540 | 67,399 | 68,939 | 856 | 1,062 | 18 | 1,937 | 2,337 | 313 | 5,113 | 328 | 1,251 | 1,397 | 4,195 | 145,474 | |
| | 1 year and above | 112,601 | 7,474 | 22,602 | 30,076 | 210 | 359,215 | 359,424 | 198 | 367 | 40 | 605 | 387 | 3,393 | 12,955 | 6,874 | 18,984 | 335 | 19,112 | 564,747 | |

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) ** Credit insurance considered in other segment
(e) # Total Health Includes Health, Personal Accident & Travel