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policies during previous 3-24 claims intimated during	172			28	33		
3-24 claims intimated during		2012	1083			15	354
3-24 claims intimated during		2012	1083				
3-24 claims intimated during		2012	1005	264	669	168	3562
3-24 claims intimated during	36,177,981	-		204	005	100	5502
3-24 claims intimated during	36,177,981						
claims intimated during							
-		4					
	2,893,157						
ır: FY 2023-24		4					
policies upto Q2 2024-25	17,178,907						
		4					
claims intimated upto Q2	1 701 2/19						
	1,701,243						
policy complaints (upto							
Q2 2024-25) per 10,000 policies (upto Q2 2024-25)	0.84						
Claim Complaints (upto		1					
per 10,000 claims	12.44						
	Complaints made by customers		Complaints made by			Total	
8 Duration wise Pending Status	complaints made by customers		Intermediaries		10:00		
	Number	Percentage to Pending complaints	Number	Percentage to		Percentage to	
				Pending	Number		
				complaints		Pending complaints	
/S	168	5%	0	-	168	5%	
			-				
	oolicy complaints (upto per 10,000 policies (upto Claim Complaints (upto per 10,000 claims pto Q2 2024-25) wise Pending Status	1,701,249 policy complaints (upto per 10,000 policies (upto Claim Complaints (upto per 10,000 claims pto Q2 2024-25) Complaints n wise Pending Status Number s 168 0 yond r of Complaints	1,701,249 policy complaints (upto per 10,000 policies (upto Claim Complaints (upto per 10,000 claims 12.44 pto Q2 2024-25) Complaints made by customers wise Pending Status Number Percentage to Pending complaints s 168 5% 0 0% yond 0	1,701,249 policy complaints (upto per 10,000 policies (upto 0.84 Claim Complaints (upto per 10,000 claims 12.44 pto Q2 2024-25) Vise Pending Status Number Percentage to Pending complaints S 168 5% 0 0%	1,701,249 policy complaints (upto per 10,000 policies (upto Claim Complaints (upto per 10,000 claims 12.44 pto Q2 2024-25) Number Vise Pending Status Number Percentage to Pending complaints S 168 5% 0 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0 168 5% 0 0 168 5% 0 0 10 0 10 0 10 0 10 0 10 <td>International 1,701,249policy complaints (upto per 10,000 policies (upto)Claim Complaints (upto per 10,000 claims12.44pto Q2 2024-25)Invise Pending StatusNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaints00%0000%<!--</td--><td>International status1,701,249policy complaints (upto per 10,000 policies (upto per 10,000 claims pto Q2 2024-25)0.84Complaints (upto per 10,000 claims pto Q2 2024-25)12.44Complaints made by customersComplaints made by IntermediariesTotalNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintss1685%0016800%000%00%000%00%000%00%000%00%000%00%000%00%000%00%000%</td></td>	International 1,701,249policy complaints (upto per 10,000 policies (upto)Claim Complaints (upto per 10,000 claims12.44pto Q2 2024-25)Invise Pending StatusNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaints00%0000% </td <td>International status1,701,249policy complaints (upto per 10,000 policies (upto per 10,000 claims pto Q2 2024-25)0.84Complaints (upto per 10,000 claims pto Q2 2024-25)12.44Complaints made by customersComplaints made by IntermediariesTotalNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintss1685%0016800%000%00%000%00%000%00%000%00%000%00%000%00%000%00%000%</td>	International status1,701,249policy complaints (upto per 10,000 policies (upto per 10,000 claims pto Q2 2024-25)0.84Complaints (upto per 10,000 claims pto Q2 2024-25)12.44Complaints made by customersComplaints made by IntermediariesTotalNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintsNumberPercentage to Pending complaintss1685%0016800%000%00%000%00%000%00%000%00%000%00%000%00%000%00%000%