

Press Note

ICICI Lombard Extends Support to Policyholders Affected by Mecca Heatwave

Mumbai, July 04 2024: In light of the recent heatwave in Mecca that has impacted pilgrims, ICICI Lombard General Insurance is committed to providing support and assistance to its policyholders who may have been affected during their pilgrimage.

ICICI Lombard understands the challenges faced by pilgrims due to the extreme temperatures, which reached up to 52 degrees Celsius (125 degrees Fahrenheit). We are dedicated to ensuring that our policyholders receive prompt and efficient assistance for any health-related issues arising from this situation.

ICICI Lombard reiterates the importance of staying hydrated, seeking shade, and following local health advisories during extreme heat conditions. We also strongly advise our policyholders to undertake pilgrimages only through authorised channels to ensure proper support and safety measures.

For any queries or assistance, please do not hesitate to contact our customer service team. ICICI Lombard remains committed to supporting our policyholders through these challenging times.

Customer service contact details:

Name	E-mail ID
Purna Rao	purna.chandrarao@icicilombard.com
Vijay Peddiraju	vijay.peddiraju@icicilombard.com

Media contact details:

ICICI Lombard GIC Ltd.	Adfactors PR
Rima Mane	Sailee Nayak
<u>rima.mane@icicilombard.com</u>	<u>Sailee.nayak@adfactorspr.com</u>
Tel: +91 99877 87103	Tel: +91 99301 67115