

Press Release

ICICI Lombard Secures Legal Relief as Orissa High Court Orders CBI Probe into Fraudulent Motor Accident Claims

Orissa, October 16, 2025 – In a significant development, the Hon'ble High Court of Orissa has directed the Central Bureau of Investigation (CBI) to reinvestigate a series of fraudulent motor accident claims linked to vehicles insured with ICICI Lombard General Insurance Company Ltd. The decision followed findings of irregularities in earlier investigations and highlights the judiciary's commitment to ensuring fairness and transparency in accident compensation cases.

The matter relates to **34 MACT (Motor Accident Claim Tribunal) cases** arising out of **29 alleged road traffic accidents**, with compensation claims aggregating to approximately **₹5 crore**. In each instance, the vehicles accused in the FIRs were insured with ICICI Lombard GIC Ltd.

During internal investigations, ICICI Lombard uncovered **serious irregularities**, including instances of **vehicle implanting, the same driver being shown involved in multiple accidents, and manipulation of medical records**. Based on these findings, the company referred the matter to the Crime Branch with supportive evidence and simultaneously moved the Orissa High Court seeking a stay on the MACT proceedings.

The Crime Branch, in its affidavit before the High Court, confirmed irregularities in the initial probe. Taking cognizance of the **scale, magnitude, and complexity of the fraudulent claims**, the High Court has now entrusted the CBI with reinvestigation to ensure a fair and truthful outcome.

Commenting on the development, **Nazeem Khan – Head, ICLM & Motor Third Party Claims & Litigation, ICICI Lombard**, stated *"This order is a strong validation of our continued vigilance against fraudulent practices. At ICICI Lombard, we are committed to ensuring that the sanctity of the claims process is upheld. Fraudulent cases not only burden the system but also take away rightful benefits from genuine claimants. We will continue to extend full cooperation to the authorities in this matter, with our focus firmly on protecting the interests of honest policyholders."*

ICICI Lombard remains steadfast in its commitment to fostering a **trustworthy and transparent insurance ecosystem**. This ruling underscores the importance of stricter action against fraudulent claims and reinforces the company's dedication to safeguarding the rights of legitimate policyholders.

About ICICI Lombard General Insurance Company Limited

ICICI Lombard is the leading private general insurance company in the country. The Company offers a comprehensive and well-diversified range of products through multiple distribution channels, including motor, health, crop, fire, personal accident, marine, engineering, and liability insurance. With a legacy of



over 2 decades, ICICI Lombard is committed to customer centricity with its brand philosophy of ‘Nibhaye Vaade’. The company has issued over 37.6 million policies, over 3.2 million claims processed and has a Gross Written Premium (GWP) of ₹ 282.58 billion for the year ended March 31, 2025. ICICI Lombard has 328 branches and 15,123 employees, as on March 31, 2025.

ICICI Lombard has been a pioneer in the industry, being the first large-scale insurance company in India to migrate its entire core systems to the cloud. With a strong focus on being digitally-led and agile, the company has introduced multiple AI-powered insurance solutions. The company’s flagship insurance and wellness app, IL TakeCare, which has received over 18.4 million downloads, also offers the industry’s first Face Scan feature. The company has won several prestigious awards- including the Insurance Asia, ICC Emerging Asia Insurance, ET BFSI Exceller, ET Corporate Excellence, Golden Peacock, FICCI Insurance, Assocham, Stevie Asia Pacific, and National CSR in recognition of its various initiatives. For more details log on to <https://www.icicilombard.com/>.

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