

PERIODIC DISCLOSURES

FROM NL- 47 Profile & Performance of Health Insurance, Personal Accident and Travel Insurance Products

Name of the Insurer: ICICI Lombard General Insurance Company Limited
 Registration No. 115 dated August 03, 2001
 CIN: L67200MH2000PLC129408

Information as at March 31, 2026

S.N	UIN	Name of the Product	No. Of Lives Insured	Date of Launch (DD-MM-YYYY)	Incurred Claims Ratio (ICR)	Combined Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Repudiated (in terms of number of claims)	No. Of Complaints Received	No. Of Complaints Resolved	% of policies renewed out of total no. Of policies due for renewal	Age-wise distribution of Policies (classification of policies based on the age of the policy)					Total No. Of Policies
												No of Policies in its 1st Year	No of Policies completed 1 year and more than 1 years and less than 3 years	No of Policies completed 3 years but Less than 5	No of Policies completed 5years or more than 5 years But less than 10 years	No of Policies completed 10 years and more than 10 years	
a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q=h+m+n+o+p	
1	BHAHLGP21460V022021	Group Hospital Cash	5,180,749	02-Feb-22	16%	610%	85%	15%	3	3	0%	-	-	-	-	-	
2	BHAHLIP21246V022021	Smart Super Health Insurance Policy	103	02-Aug-17	80%	162%	95%	5%	38	38	2%	40	7	-	-	47	
3	BHAHLIP21456V022021	Universal Protection Insurance Policy	108,236	26-Sep-20	15%	-311%	11%	89%	3	2	8%	72	2	-	-	74	
4	BHATGDP18009V011718	Group Domestic Traveller Insurance Policy	574,326	26-Jul-17	167%	237%	32%	68%	-	-	0%	-	-	-	-	-	
5	ICICI-IO-1	Voyager Travel Insurance (Group)	1,123	05-Aug-22	57%	-25%	89%	11%	-	-	0%	-	-	-	-	-	
6	ICICI-IO-9	International Group Health Insurance	9,095	19-Aug-24	115%	143%	99%	1%	-	-	100%	-	3	-	-	3	
7	ICHLGP21382V022021	Group Takecare Insurance	1,841,021	01-Oct-20	20%	81%	100%	0%	38	38	18%	133	19	-	-	152	
8	ICHLGP21390V032021	Health Care Plus	10,098	09-Oct-08	114%	141%	98%	2%	7	7	76%	24	57	576	5,834	1,243	7,734
9	ICHLGP21397V032021	Group Secure Mind	30,189	22-Sep-20	94%	4609%	24%	76%	33	32	0%	-	-	-	-	-	
10	ICHLGP21537V012021	Womens Cancer Shield	85	06-Oct-20	0%	0%	0%	0%	-	-	0%	-	-	-	-	-	
11	ICHLGP22090V032122	Group Hospishield	2,535,334	02-Jul-21	32%	78%	79%	21%	9	9	4%	55	1	-	-	56	
12	ICHLGP22202V032122	Group Health Assure	55	02-Feb-22	-388%	-272%	100%	0%	-	-	0%	-	-	-	-	-	
13	ICHLGP22209V012122	Group Hospishield Plus	3,220,944	10-Feb-22	13%	60%	90%	10%	13	14	0%	156	-	-	-	156	
14	ICHLGP23027V012223	ICICI Lombard Group Criti Shield Plus	18,129	01-Jun-22	22%	25%	25%	75%	1	1	0%	-	-	-	-	-	
15	ICHLGP24018V052324	Group Health Insurance	988,735	19-May-23	106%	107%	95%	5%	23	23	42%	108	48	12	11	179	
16	ICHLGP24019V062324	Group Health (Floater) Insurance	8,704,131	19-May-23	92%	107%	97%	3%	817	820	53%	13,105	6,733	1,852	1,306	167	23,163
17	ICHLGP26051V052526	Health Shield 360	955,097	03-Mar-21	88%	134%	86%	14%	1,283	1,276	0%	2	-	-	-	2	
18	ICHLGP26053V052526	Income Protect	2,108,285	30-Jun-21	14%	14%	14%	86%	38	38	4%	401	1	-	-	402	
19	ICHLA26050V012526	OPD +	-	04-Jun-25	15%	53%	100%	0%	21	18	0%	11,895	-	-	-	11,895	
20	ICHLIP21391V022021	Hospifund Insurance	798	22-Sep-20	124%	191%	72%	28%	25	26	61%	-	54	224	520	798	
21	ICHLIP21401V032021	Secure Mind	1,362	22-Sep-20	303%	-496%	30%	70%	5	5	42%	32	878	152	300	1,362	
22	ICHLIP21569V012021	Befit	-	13-May-21	0%	19%	100%	0%	-	-	0%	514	-	-	-	514	
23	ICHLIP22092V032122	Family Shield	155,490	02-Jul-21	43%	95%	62%	38%	34	34	12%	137,966	16,679	811	34	155,490	
24	ICHLIP22131V012122	ICICI Lombard Criti Shield Plus	14,295	09-Oct-21	60%	-10%	30%	70%	9	9	49%	7,645	4,891	1,754	5	14,295	
25	ICHLIP23199V012223	Special Shield	9	31-Mar-23	6%	63%	0%	100%	2	2	50%	6	3	-	-	9	
26	ICHLIP24143V012324	Corporate Advantage	8,144	05-Jan-24	27%	-112%	78%	22%	3	3	50%	1,893	729	-	-	2,622	
27	ICHLIP25035V082425	ICICI Lombard Complete Health Insurance	291,458	26-Dec-11	92%	124%	97%	3%	599	598	62%	3,401	7,555	30,642	68,806	22,479	132,883
28	ICHLIP25037V022425	Health Shield 360 Retail	39,144	14-Feb-23	54%	18%	98%	2%	89	89	91%	7,165	14,182	710	-	-	22,057
29	ICHLIP25038V042425	Health Booster	53,658	15-Apr-16	22%	59%	88%	12%	23	23	76%	1,424	10,217	7,087	5,656	1	24,385
30	ICHLIP25040V022425	Maxprotect	3,124	16-Sep-23	19%	47%	82%	18%	12	11	86%	235	1,208	-	-	2	1,445
31	ICHLIP25041V022425	Arogya Sanjeevani Policy, Icici Lombard	20,873	01-Apr-20	77%	122%	85%	15%	22	23	69%	2,540	4,422	1,698	473	-	9,133
32	ICHLIP25042V022425	Golden Shield	3,007	01-Jul-22	57%	96%	78%	22%	15	15	76%	104	1,730	485	-	-	2,319
33	ICHLIP25043V052425	Health Advantedge	462,488	06-Sep-22	73%	106%	90%	10%	459	463	97%	55,343	91,026	26,978	13	1	173,361
34	ICHLIP25045V012425	Health Shield Inclusive	12	01-Oct-24	0%	18%	0%	0%	-	-	0%	12	-	-	-	-	12
35	ICHLIP25046V012425	Activate Booster	107,064	21-Nov-24	10%	72%	50%	50%	60	59	74%	39,032	5,014	-	-	-	44,046
36	ICHLIP25048V042425	Elevate	1,370,277	05-Jun-24	39%	93%	75%	25%	1,784	1,761	74%	470,276	144,458	-	-	-	614,734
37	ICIPAGP22077V062122	Group Personal Accident	#####	30-Jun-21	64%	76%	56%	85%	87	87	30%	15,019	4,157	472	283	66	19,997
38	ICIPAGP22088V042122	Group Safeguard Insurance	4,529,102	02-Jul-21	11%	59%	58%	42%	60	60	2%	169	1	-	-	-	170
39	ICIPAGP22204V022122	Group Personal Accident, Icici Lombard	2,825	02-Feb-22	-16%	118%	26%	74%	1	1	0%	-	-	-	-	-	
40	ICIPAIP22076V042122	Personal Protect Policy	256,266	30-Jun-21	19%	55%	30%	70%	18	18	3%	248,755	6,361	720	420	10	256,266
41	ICIFGSP22049V022122	Pradhan Mantri Suraksha Bima Yojana	5,701,760	16-Jun-21	0%	43%	0%	0%	-	-	100%	2	7	1	8	5	23
42	ICTGBP22095V032122	Voyager Travel Insurance (Group)	1,387,438	01-Oct-20	19%	79%	51%	49%	4	4	0%	73	-	-	-	-	73
43	ICTIGOP22203V022122	Travel Assure -Group Overseas Travel Insurance	784,733	02-Apr-19	120%	157%	47%	53%	3	3	0%	-	-	-	-	-	
44	ICTIDP22079V052122	Globetrotter- Overseas Group Travel Insurance Policy	47,329	01-Oct-20	56%	-1752%	57%	43%	-	-	0%	-	-	-	-	-	
45	ICTIQP22078V042122	Overseas Group Travel Insurance	3,078	21-Jan-14	-35%	-13483%	47%	53%	-	-	0%	-	-	-	-	-	
46	ICTIQP22093V032122	International Travel Insurance	18,275	07-Nov-12	-76%	-2217%	44%	56%	9	9	0%	16,105	-	-	-	-	16,105
47	ICTIQP22094V022122	Globetrotter-Overseas Individual Student Insurance Policy	734	13-Aug-03	17%	-2263%	44%	56%	-	-	0%	734	-	-	-	-	734
48	ICTIQP25036V012425	Tripssecure+	437,624	25-Sep-24	89%	127%	54%	46%	45	45	0%	325,592	-	-	-	-	325,592