PERIODIC DISCLOSURES





Date: As on 31st December 2013

general insurance CLAIMS INCURRED [NET]

redefining /

bharti

Particulars	FOR THE QUARTER Oct 13 - Dec 13	UP TO THE QUARTER Dec 2013	FOR THE QUARTER Oct 12 - Dec 12	UP TO THE QUARTER Dec 2012
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Claims paid				
Direct claims	1,809,846	5,244,579	1,426,354	3,903,221
Add Claims Outstanding at the end of the year	786,214	8,840,896	724,515	5,766,139
Less Claims Outstanding at the beginning of the year	(1)	6,683,957	(0)	3,494,695
Gross Incurred Claims	2,596,062	7,401,519	2,150,869	6,174,665
Add :Re-insurance accepted to direct claims	44,825	81,808	23,346	72,986
Less :Re-insurance Ceded to claims paid	355,449	1,127,280	301,598	872,802
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Total Claims Incurred	2,285,440	6,356,048	1,872,616	5,374,849

Notes:

- a) Incurred But Not Reported (IBNR), Incurred but not enough reported [IBNER] claims should be included in the amount for outstanding claims.
- b) Claims includes specific claims settlement cost but not expenses of management
- c) The surveyor fees, legal and other expenses shall also form part of claims cost.
- d) Claims cost should be adjusted for estimated salvage value if there is a sufficient certainty of its realisation.