

## BHARTI AXA GENERAL INSURANCE COMPANY LIMITED

## TENTH ANNUAL REPORT FINANCIAL YEAR 2016-17

CIN: U66030KA2007PLC043362 FIRST FLOOR, FERNS ICON, SURVEY NO. 28, DODDANEKUNDI, OFF OUTER RING ROAD, BANGALORE- 560 037

PH: +91-80-4026 0100 FAX: +91-80-4026 0101 Email: <u>info@bharti-axagi.co.in</u>

#### VISION AND VALUES



### Our Vision

#### "To be the Preferred General Insurance Company for our Customers, Employees, Shareholders, Business Partners & Society"

At Bharti AXA GI, we live by the simple truth; insurance plays an important role in protecting organizations and individual aspirations. Through comprehensive and innovative insurance solutions, we seek to redefine industry standards by offering unparalleled and empathetic service to every Indian. This ropes in our collective vision "to be the preferred General Insurance Company for our Customers, Employees, Shareholders, Business partners & Society".

Backed by our constant endeavor to find new and improved ways to add value to our customers through our innovative product and service offerings, we always seek to make a difference through our professional and pragmatic approach. Working as a team with utmost integrity we strive to maintain best in class standards.

#### *Our Core Values*

#### <u>Innovation</u>

Constantly striving to find new and improved ways to add value to all our stake holders. Our innovative spirit has driven us to launch revolutionary products.

#### <u>Integrity</u>

Always being responsible and doing the right thing. We have settled over 8 lakh claims in six years, a testimony to our focus on customer centricity.

#### <u>Professionalism</u>

Always seeking to make a difference. With sheer professionalism we have managed to surpass targets and increase our growth in leaps and bounds. Facing reality with courage and focusing on outcomes. Our pragmatic, realistic approach to insurance has made us amongst the fastest growing insurers in India.

#### Team Work

Being one company, one diverse team. Our dedicated team of employees, agents, partners and associates has enabled us to reach a milestone of 54 lakh + policies in just six years.

## Our Purpose

Bharti AXA General Insurance believes that insurance plays an important role in protecting organizations and individual aspirations. Through our comprehensive and innovative insurance solutions, we seek to redefine industry standards by offering unparalleled and empathetic service to every Indian.

#### **Pragmatism**

## BHARTI AXA AT A GLANCE



Bharti AXA General Insurance Company Ltd is a joint venture between Bharti Enterprises, a leading Indian business group and AXA, a world leader in financial protection. The organization commenced its operations in August 2008. The joint venture company has a 51% stake from Bharti and 49% stake of the AXA Group.

Bharti Enterprises is one of India's leading business groups with interests in telecom, agri business, financial services, retail and manufacturing. Bharti has been a pioneering force in the Indian telecom sector with many firsts and innovations to its credit including Bharti Airtel Limited, the group's flagship company.

The AXA Group is a worldwide leader in insurance and asset management serving 103 million clients in 64 countries and offers insurance, savings and investment products and services which also encourage and reward environmentally responsible behaviors, as well as help reduce social exclusion.



#### Bharti AXA at a Glance in Financial Year 2017

Bharti AXA General Insurance offers its products and services in the following lines of business:

- Motor Insurance which includes both Commercial and Private Motor
- Health & Personal Accident Insurance which includes Individual Health, Group Health and Personal Accident
- **Marine Insurance** which consists of Marine Cargo and Marine Hull
- Property Insurance which includes Commercial, Industry and SME Property
- Construction & Engineering Insurance
- Liability Insurance which includes Bond, Commercial Liability, Employees Compensation and Professional Liability
- Lifestyle Insurance which includes Travel, Private Liability and Private Property



## BRIEF PROFILE OF THE DIRECTORS



Mitt<u>al</u> Rakesh Bharti (DIN:00042494) is a Non-Independent and Non-Executive Director. He holds a 4 year Post Diploma in Electronics & Controls from the Y.M.C.A.Institute of Engineering, Faridabad. Currently he is the Vice Chairman of Bharti Enterprises, Chairman of

Bharti AXA Life Insurance, Bharti AXA General Insurance and FieldFresh Foods. Rakesh is also on the Board of Bharti Airtel and is Managing Director, Bharti Realty Holdings.

Rakesh is currently the President-designate of the Confederation of Indian Industry (CII) and a member of the CII National Council since 1999. He is a member of India-Pakistan Joint Business Forum (IPJBF), Member, Founders Circle -Brookings India and the Indian Council for Research on International Economic Relations (ICRIER) and Member, Board of Governors at Indian Institute of Corporate Affairs (IICA).

In the past, Rakesh has served as a member of the International Advisory Council of Southern Methodist University (SMU), Dallas, USA and the Executive Council of YMCA University of Science and Technology. Rakesh was also a member of India – Canada CEOs Forum.

Rakesh has been awarded the Honorary Doctor of Civil Law Degree by Newcastle University, UK and is the recipient of the prestigious Horasis – India Business Leader of the Year 2016 (Internalization).

Rakesh is also the Honorary Consul, Republic of Sierra Leone in India.



Akhil Kumar Gupta (DIN:00028728) is a Non-Executive Directors of the Company since 21<sup>st</sup> October, 2008. He has been closely associated with Bharti Group for over 20 years. His experience with the Bharti Group includes strategic planning, financial decisions, mergers and

acquisitions and business performance related issues of the group.

He has been honoured with awarded like 'CEO of the Year' award at the National Telecom Awards 2012, 'Outstanding Contribution to the Telecom Sector' by industry's leading telecom magazine – tele.net., the Asia Corporate Dealmaker Award at the Asia – Pacific M&A ATLAS Awards and many more.

He has also been inducted to the CFO India – 'Hall of Fame' in recognition of his contribution to the world of finance.

He is a Chartered Accountant by qualification with over 30 years of professional experience. He has also attended an "Advanced Management Program" at the Harvard Business School in the year 2002.

<u>Sanjeev Srinivasan</u> (DIN: 0007644073) is the CEO & Managing Director of the Company w.e.f. 21<sup>st</sup> December, 2016.

Previously, Mr. Srinivasan served as Chief Commercial Officer of Bharti AXA General Insurance Company Limited since August 9, 2016. He joined the Bharti AXA in August 2016 and served as its Principal Officer.



Mr. Srinivasan comes with over 20 years of experience spanning life and general

insurance, manufacturing and logistics. He joined Bharti AXA from ICICI Lombard where he was heading marketing, banc assurance and e-business in his last assignment. He has earlier worked with companies including Fullerton India Credit, ING Life Insurance, Mahindra & Mahindra, Xerox India Limited and DHL Worldwide.

#### <u>Amélie Marie Breitburd</u> <u>nee</u>

**<u>Belge</u>(DIN:06609124)** is a Non- Executive (Additional) Director of the Company since **30<sup>th</sup> July, 2015**.



She is Regional Chief Financial Officer of AXA

Asia, for both the Life and P&C insurance businesses, based at the regional head office in Hong Kong.

Prior to her appointment to this position at AXA Asia in March 2015, she was Group Head of Plan, Budgets, Results & Controlling (PRBC) since November 2011. Previously, she had been Head of Accounting Policies, and then Head of Group Corporate Actuarial Team, Group Accounting policies and Control.

She is graduated from the ESSEC Business School and is an actuarial (CEA - Centre d'Etudes Actuarielles).



## **BRIEF PROFILE OF THE DIRECTORS**



 Bharat
 Sumant
 Raut

 (DIN:00066080)
 is
 an

 Independent
 Director
 of

 the
 Company since
 12<sup>th</sup>

 March, 2010.
 He holds a
 bachelor's degree in Law

 and bachelor's degree in Kommerce
 from

 University of Bombay.
 He

 is
 also
 Certified

Chartered Accountant and a fellow member of ICAI.

He has more than 42 years of experience in the fields of accountancy and law. He was, in the past, associated with Sharp and Tannan, Chartered Accountants as a Partner, with Price Waterhouse, Chartered Accountants as a Partner and with B S R & Co., Chartered Accountants and B S R & Associates, Chartered Accountants as their Founding Partner. He is a practising lawyer since 2006. He is currently an independent director on the board of various companies.



Harjeet Singh Kohli

(DIN: 0007575784) is a Non-Executive (Additional) Director of the Company w.e.f. 29<sup>th</sup> August, 2016.

Harjeet has over 20 years of work experience as a business and finance

professional and a product specialist across equity, financing and markets space, both as a banker to large corporates as also as an issuer / corporate.

Harjeet serves as a Director on the boards of Bharti Enterprises Limited, Bharti AXA Life Insurance Company Limited, Bharti AXA General Insurance Company Limited, Bharti Realty Limited, Comviva Technologies Limited, Beetel Teletech Limited, Centum Learning Limited, Centum Workskills India Limited, amongst others.

Prior to joining Bharti, Harjeet served as Director of Corporate and Investment Bank Head at Citigroup India.



MukeshHassanandBhavnani (DIN: 03595080)isaNon-ExecutiveDirector of the Companyw.e.f.30<sup>th</sup> June, 2016 till11<sup>th</sup> May, 2017.

He has over 39 years of varied experience across

multiple industries including mining and oil &gas, insurance, infrastructure, media, and consumer goods. Mukesh has inter alia worked with Vedanta Resources Plc, Essar Group, Sony Entertainment Television, Max New York Life Insurance, Coca-Cola India, Jumbo Group in Dubai, Godrej Soaps.

He is the Group General Counsel of Bharti Enterprises. In his role as the Group General Counsel he is responsible for strategic and high impact legal policy and structuring across all Bharti businesses, litigation related to key matters, M&A and overseeing the group Secretarial function.

Mukesh is a Graduate in Law and Commerce from Bombay University and a qualified Company Secretary.



*Jean Louis Christian M Laurent Josi* (DIN:07101738) *is a Non-Executive Director of the Company since 2<sup>nd</sup> March*, 2015.

He was Member of the AXA Group Executive Committee and Chief Executive Officer of

AXA Life Insurance Company Limited. Japan since 2011. He joined the AXA Group with Winterthur's integration in 2006 to head AXA Belgium's multi distribution activity and was member of the Executive Committee. He was previously managing director and COO of RealBank S.A. and Keytrade Bank S.A. In 2008 he was appointed CEO of AXA Gulf & Middle East.

He holds a postgraduate degree in actuarial sciences from the Universite Catholique de Louvain, Belgium and a MBA from the College of Insurance in New York.



## BRIEF PROFILE OF THE DIRECTORS

*Jean Paul Dominique Louis Drouffe* (DIN:07373856) is a Non- Executive (Additional) Director of the Company since 1<sup>st</sup> January, 2016.

He is CEO, General Insurance, AXA Asia leading the AXA GI business in South East Asia covering China,



India, Hong Kong, Singapore, Thailand, Malaysia, Indonesia, Philippines and oversee all AXA entities (both Life and GI) in India, Malaysia, and Singapore.

Jean Drouffe has been with AXA Group since 2000 and have worked at various senior level positions across geographies.

Jean Drouffe is a Qualified actuary from French Institute IAF (Dec 1999) and Qualified actuary from UK. He has also completed Ecole Polytechnique in July 1997 (major in Economics and Applied Mathematics) and ENSAE in Aug 1999 (major in Economics, Insurance, Finance and Statistics).



*Jitender Balakrishnan* (DIN: 00028320) is an Independent Director of the Company since 1<sup>st</sup> June, 2010.

He has wide experience in sectors like Banking, Oil and Gas, Refineries, Power, Telecom, Airports, Roads, Ports, Steel, Cement, fertilizers,

Petrochemicals, Hotel, Pharmaceuticals, paper.

He served as a member on Board of Directors of IDBI Bank Ltd. and all Board Sub Committees, Board of Directors of various Corporate in the areas of Telecom, Steel, Textile, Fertiliser, Infrastructure, Housing finance, Asset Reconstruction and on the Board of Directors of a Commercial Bank, Housing Finance Company, Asset Management Company, besides State Financial Institutions.

He has also served as IDBI's representative on various Committees in Fertiliser, Oil & Gas, Telecommunication sectors and High Level Committee on Ultra Mega Power Projects. At present serves as an Independent Director on the Boards of large number of Companies. <u>Uma Ajay Relan</u> (DIN:07087902) is an Independent Director of the Company since 11<sup>th</sup> February, 2015.

She specializes in Consumer Credit and spent about 33 years with Citigroup working in multiple geographies, various banking disciplines and diverse product groups.



She worked in Dubai for 6 years as head of credit for the Gulf region where she successfully launched the first credit card portfolio in UAE.

The bulk of her career has been with Citigroup's consumer business where she was the principal architect of the growth story in several markets across the globe. She has the distinction of being a Level 1 Senior Credit Officer (the most senior credit designation in Citibank) for both commercial and retail lending. Since her return to India and retirement from a highly successful career in Citigroup in 2007, she has been working as a consultant for several large/international banks in the Middle East, Saudi Arabia, Eastern Europe, India and Egypt.

Her consulting assignments have included consumer credit training, credit policy redesign, business reviews, due diligence projects and business process reengineering.



<u>Soumen Ghosh</u> (DIN: 01262099) is a Non-Executive (Additional) Director of the Company since 11th May, 2017.

He has over more than 35 years of rich global experience in Insurance industry. He is a CEO of Bharti Enterprises Limited.

Prior to joining Bharti group, Soumen Ghosh was with Reliance, where he worked for over 10 years in various senior level positions. He was the CEO for the Reliance Capital Limited (2008 to 2017), Worked with Bajaj Allianz in various Capacities, CEO for Allianz SE Bahrain, Allianz AG India Liasion Office.

He has handled various projects like Integration of the Switzerland Insurance Group into Allianz, Inegration of Premium Funding Group, Integration of Club Marine Insurance etc.

## CORPORATE INFORMATION

#### **BOARD OF DIRECTORS:**

- 1. Mr. Rakesh Bharti Mittal
- 2. Mr. Sanjeev Srinivasan
- 3. Mr. Akhil Gupta
- 4. Ms. Amelie Marie Breitburd nee Belge
- 5. Mr. Bharat S Raut
- 6. Mr. Jean-Louis Laurent Josi
- 7. Mr. Jean, Paul, Dominique, Louis Drouffe
- 8. Mr. Jitender Balakrishnan
- 9. Mr. Harjeet Kohli
- 10. Mr. Mukesh Bhavnani
- 11. Ms. Uma Relan
- 12. Mr. Soumen Ghosh

#### **KEY MANAGERIAL PERSON:**

- 1. Mr. Sanjeev Srinivasan
- 2. Mr. Mathieu Verillaud
- 3. Mr. Ashish Sarma
- 4. Mr. Manoj Jaju
- 5. Ms. Tania Chakrabarti
- 6. Mr. Upendra Namburi
- 7. Mr. Prince Sethi

**STATUTORY AUDITORS:** 

Chairman& Director CEO& MD Director Director Independent Director Director Director Director Director Director Director (till 11<sup>th</sup> May, 2017) Independent Director Director (Effective 11<sup>th</sup> May, 2017)

CEO & MD Chief Financial Officer (Ceased on <sup>30th</sup> July, 2017 Company Secretary, Head Of Legal & Compliance Chief Investment Officer Appointed Actuary Chief Innovation and Marketing Officer Chief Risk Officer (Ceased on 14<sup>th</sup> August, 2017)

#### <u>REGISTRARS & SHARE TRANSFER (R&T)</u> <u>AGENTS</u>

BGSE FINANCIALS LTD 'STOCK EXCHANGE TOWER', NO.51, 1ST CROSS, J. C. ROAD, BANGALORE 560027 PH: 080-41329661

#### **REGISTERED OFFICE:**

BHARTI AXA GENERAL INSURANCE COMPANY LIMITED FERNS ICON, FIRST FLOOR, SURVEY NO. 28, NEXT TO AKME BALLET, DODDANEKUNDI, OFF OUTER RING ROAD, BANGALORE- 560 037 PH: +91-80-4026 0100 FAX: +91-80-4026 0101 WEB: www.bharti-axagi.co.in

 B. K. RAMADHYANI & COMPANY LLP, CHARTERED ACCOUNTANTS (REGN NO. 002878S/S200021)
 M P Chitale & Co., CHARTERED

ACCOUNTANTS (REGN NO. <u>101851W</u>)

## CONCURRENT AUDITOR:

M/S CHANDRAN & RAMAN CONCURRENT AUDITORS FOR INVESTMENT OPERATIONS (For FY 2016-17)

M/s M M Chitale & Co. CONCURRENT AUDITORS FOR INVESTMENT OPERATIONS (FY 2017-18)





To

Dear the Members,

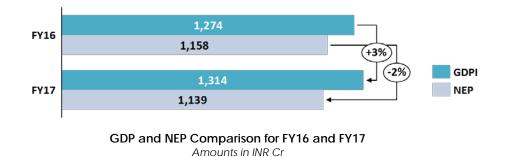
Your Directors present herewith Board Report on the business and operations together with Audited Financial Accounts for the period ended 31<sup>st</sup> March, 2017.

#### 1. FINANCIAL RESULTS

|  |                         | INR Mn                  |
|--|-------------------------|-------------------------|
| Particulars                                  | 31 <sup>st</sup> March, | 31 <sup>st</sup> March, |
|  | 2017                    | 2016                    |
| Gross Written Premium (Including Pool        | 13,260                  | 12,845                  |
| Retrocessions)                               |                         |                         |
| Net Written Premium                          | 11,653                  | 10,972                  |
| Net Earned Premium                           | 11,388                  | 11,582                  |
| Net Incurred Claims                          | 9,889                   |                         |
|  |                         | 10,716                  |
| Net Commission (Income/Expenses)             | 381                     | 327                     |
| Expenses of Management                       | 4,965                   | 4,894                   |
| General Insurance Result                     | (3,847)                 | (4,354)                 |
| Investment Income- Policyholders             | 2,504                   | 2316                    |
| Investment Income-Shareholders               | 4                       | 6                       |
| Terrorism and Motor Pool Expenses (Net of    | (12)                    | 9864                    |
| Investment Income)                           |                         |                         |
| Expenses directly debited to Profit and Loss | 11                      | 28                      |
| Account                                      |                         |                         |
| Solatium Fund and Premium Deficiency         | (42)                    | (16)                    |
| Provision for wealth tax/Fringe Benefit Tax  | -                       | 1.2                     |
| Profit / (Loss) After taxation               | (1,286)                 | (2,044)                 |

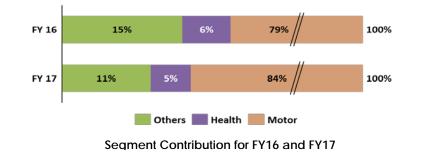
#### 1. COMPANY PERFORMANCE

Your Company's market share in Financial Year ("FY") 2016-17, amongst private multi-line general insurance players, was 2.4%. Your Company recorded a Gross Direct Premium of INR 1314 Crore in FY17 as compared to INR 1274 Crore in FY16. However, the Net Earned Premium (INR 1139 Crore) was marginally lower as compared to last year (INR 1158 Crore)



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Motor Business continued to be the major contributor at 84% of the total business underwritten in FY17, compared to 79% in FY16. Health and other lines contributed to 5% and 11% of the total written business in FY 17.



Loss for FY17 was INR 129 Crore as against loss of INR 204 Crore in the previous year. Your Company's operating at loss ratio of 87% as against 93% in the last year.

Your Company has achieved an Investment Income of INR 251 Crore in FY17 as against INR 232 Crore in previous year. Total capital infused in Your Company as at 31st March, 2017 remains at INR 1795 Crore. Capital infused during the year was INR 50 Crore. The capital solvency ratio is maintained at 1.59.

Your Company met its Rural and Social Sector obligation for the financial year 2016-17. Your Company achieved a rural business of INR 102 Crore more than the regulatory requirement. Your Company covered 61,413 lives in the social sector significantly higher than the regulatory requirement.

## 2. CAPITAL INJECTION

Your Company has received Capital injection of INR50 Crore vide rights issue from the existing shareholders. A total of 50,000,000 equity shares were issued during the year by way of rights issue.

#### 3. MANAGEMENT'S DISCUSSION AND ANALYSIS REPORT

The Management's Discussion and Analysis on Company's performance, Company's operations, industry trends and other material changes, if any are enclosed as an Annexure to this Annual Report.

#### 4. DIVIDEND

Since Your Company has not made profits, no dividend is recommended for the financial ended 31<sup>st</sup> March, 2017.

#### 5. TRANSFER OF SHARES

During the financial year 2016-17 the following transfer of equity shares took place in the Company:

| Transfer of Shares by Bharti<br>Insurance Holdings Private Ltd to<br>GIBA Holdings Private Limited | 214,364,320 equity<br>shares of INR10/- each | Effective date of<br>transfer- 30th<br>March, 2017 |
|--|--|--|
|--|--|--|

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Subsequent to above transfer, the total equity holding of GIBA Holdings Private Limited in the Company increased to 51% and it became the holding Company of Bharti AXA General Insurance Company Limited. Further, the Company is in compliance with IRDAI's Guidelines on Indian Owned and Controlled.

#### 6. DEMAT

The shares of Your Company are in dematerialization with Central Depositories Services Limited. The International Securities Identification Number (ISIN) allocated to Your Company's equity shares is INE513L01011. As on 31<sup>st</sup> March, 2017 100% of our shares are held in dematerialization form, except the four shares which are beneficially held by individuals on behalf of GIBA Holdings Private Limited. The details of the shares in Demat and Physical mode, as on 31<sup>st</sup> March, 2017 are as below:

| SI.<br>No. | Particulars |       | No. of<br>Shareholders | No. of Shares | % to the Paid<br>up capital |      |
|------------|-------------|-------|------------------------|---------------|-----------------------------|------|
| 1          | Shares      | in    | Demat                  | 3             | 1621445318                  | 100  |
|            | Mode (C     | CDSL) |                        |               |                             |      |
| 2          | Shares      | in    | Physical               | 4             | 4                           | 0.00 |
|            | Mode        |       |                        |               |                             |      |
|            | Total       |       |                        | 7             | 1621445322                  | 100  |

The address of the Registrar and Transfer Agent (R&T) of Your Company is: BGSE FINANCIALS LTD 'STOCK EXCHANGE TOWER', NO.51, 1ST CROSS, J. C. ROAD, BANGALORE 560027 PH: 080-41329661

#### 7. CHANGES IN DIRECTORS AND KEY MANAGERIAL PERSONNEL

The following changes have taken place in the Board of Directors and Key managerial personnel (KMP) of your Company during the financial year 2016-17.

| SI.<br>No. | Name of the Director/<br>KMP | Cessation / Appointment                                   |
|------------|------------------------------|---|
| 1.         | Mr. Sundar Rajan             | Ceased to be a Director effective 30 <sup>th</sup> June,  |
|            | Rajagopalan                  | 2016  |
| 2.         | Mr. Mukesh Hassanand         | Appointed as a Director effective 30 <sup>th</sup> June,  |
|            | Bhavnani                     | 2016  |
| 3.         | Mr. Deepak lyer              | Ceased to be CEO & MD effective from 05 <sup>th</sup>     |
|            |                              | August, 2016  |
| 4.         | Mr. Rahul Bhatnagar          | Ceased a Director effective 29 <sup>th</sup> August, 2016 |

| <u>BOAI</u> | RD REPORT                    |  | neral insurance |
|-------------|------------------------------|--|-----------------|
| SI.<br>No.  | Name of the Director/<br>KMP | Cessation / Appointment                |                 |
| 5.          | Mr. Harjeet Kohli            | Appointed as a Director effective 29th |                 |
|             |                              | August, 2016                           |                 |
| 6.          | Mr. Sanjeev Srinivasan       | Appointed as CEO & MD effective 21st   |                 |
|             |                              | December, 2016                         |                 |

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Further, the following appointment/re-appointment is proposed at the ensuing 10<sup>th</sup> Annual General Meeting (AGM):

Mr. Rakesh Bharti Mittal and Mr. Jean Paul Dominique Louis Drouffe who are liable to retire at the AGM of Your Company, being eligible for re-appointment, may be re-appointed by the shareholders at the ensuing 10<sup>th</sup> AGM.

Further, Mr. Harjeet Kohli who was appointed as additional Director(s) to hold the office till the ensuing AGM, is proposed to be appointed as director under section 161 of the Companies Act, 2013 at ensuing 10<sup>th</sup> AGM.

There have been no other changes in the Board of Directors or KMP(s) during the financial year 2016-17.

#### 8. **BOARD OF DIRECTORS**

The routine affairs of Your Company are managed by the Chief Executive Officer & Managing Director under the supervision of the Board of Directors of Your Company. The Board approves reviews and oversees the action and results of the management to ensure that the long-term objective of maximizing profits and enhancing stakeholders' value is met with.

As on 31st March, 2017 Your Company has eleven (11) Directors. The brief profile of Your Company's Board of Directors is provided in the Annual Report.

During the year 2016-17 your Board of Directors met 07 times. The details of the Board and Committee Meetings held during the year ended 31st March, 2017 are provided as part of Board's report on Corporate Governance.

#### 9. ANNUAL DECLARATION FROM INDEPENDENT DIRECTORS:

The Company has received the declaration from each of the Independent Directors of the Company in accordance with Section 149(7) of Companies Act, 2013 providing confirmation of meeting the criteria of independence laid down under Section 149(6) of the said Act.

The Company has also received declarations from all Directors under Section 164(1) of the Act, confirming that they are not disqualified from being appointed as Directors. Further, all the Directors have confirmed that they comply with the "Fit and proper" criteria laid down under the Corporate Governance guidelines of IRDAL.

# 10. BOARD POLICY RELATING TO REMUNERATION OF DIRECTORS, KEY MANAGERIAL PERSONNEL AND OTHER EMPLOYEES:

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general insurance

Your Company has a well-defined process for remuneration relating to employees, Key managerial personnel as well as for Managing Director & CEO, where the said remuneration is approved by the Nomination & Remuneration Committee. The remuneration of Managing Director & CEO is subject to prior approval of IRDAI in compliance with the requirement of Insurance Act, 1938. The salary increments and incentives (short term or long term) as paid to the employees are driven by the guidelines laid down by the Nomination & Remuneration Committee. A comprehensive policy, as per the requirement of Companies Act, 2013 and IRDAI Guidelines on Corporate Governance for Insurers with regard to remuneration for employees, Non-executive Directors, Managing Director/whole-time Director/Executive Director/CEO and KMP(s) been duly approved by the Board. The policy is enclosed as <u>Annexure 1</u> to this Report.

The non-executive Directors didn't draw any remuneration from Company during the year under review. The Independent directors received a sitting fee of Rs.45,000/- for the board meeting and Rs.15,000/- for the committee meeting attended by them.

Further, the details of Managerial Remuneration paid during the year are disclosed and form part of the Notes to accounts and therefore, no separate disclosure is made herein.

#### 11. VIGIL MECHANISM:

As per the provisions of Companies Act, 2013, your Company doesn't fall under the class of Companies which is required establish a vigil mechanism. However, your Company has implemented a comprehensive vigil mechanism for their employees as well as Directors. The company has implemented a Whistleblower Policy and Fraud Risk Management policy as part of the Enterprise Risk Management framework. The Company has also put together a dedicated Fraud Control Unit, to prevent and investigate occurrence of fraud or malpractices. The Company has a well-documented process for fraud investigations and internal inquiry against alleged frauds as well as any whistleblower complaints. While the company ensures that genuine Whistleblowers are accorded complete protection from any kind of unfair treatment, any abuse of the whistleblower policy with malafide intention is subject to disciplinary action. The policies and processes are reviewed on a periodic basis to ensure compliance with regulations. Training programs are also conducted to increase employee awareness to prevent and detect fraud, malpractices and unethical behavior.

## 12. DIRECTORS' RESPONSIBILITY STATEMENT

Pursuant to Section 134 (5) of the Companies Act, 2013, your Directors confirm that:



- (i) in the preparation of the annual accounts, the applicable accounting standards have been followed along with proper explanation relating to material departures;
- (ii) appropriate Accounting Policies have been selected and applied consistently, and have made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of Your Company as at 31<sup>st</sup> March, 2017 and of the profit & loss of Your Company for the said period;
- (iii) proper and sufficient care have been taken for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act, 2013 for safeguarding the assets of Your Company and for preventing and detecting fraud and other irregularities;
- (iv) the Annual Accounts have been prepared on a going concern basis; and
- (v) the directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

#### **13.** EXTRACT OF ANNUAL RETURN:

In compliance with Section 92(3) of Companies Act, 2013 and Rule 12(1) of the Companies (Management and Administration) Rules, 2014, an extract of annual return is enclosed to this Board Report as <u>Annexure 2</u>.

#### 14. STATUTORY AUDITORS

M/s B. K. Ramadhyani & Company LLP, Chartered Accountants (Regn No. 002878S/ S200021) and M/s M P Chitale & Company, Chartered Accountants (Regn No. 101851W), joint Statutory Auditors of the Company were appointed by the Members to hold office till conclusion of 11<sup>th</sup> AGM and 14<sup>th</sup> AGM of the Company respectively.

While, M/s M P Chitale & Company, Chartered Accountants (Regn No. 101851W) will seek ratification of their appointment at the ensuing 10th AGM, M/s B. K. Ramadhyani & Company LLP, Chartered Accountants (Regn No. 002878S/ S200021) have expressed their inability to continue as Statutory Auditors for the financial year 2017-18 due to their other audit Commitments and hence will not seek ratification to their appointment. The Board has appointed M/s Singhi & Co., Chartered Accountants, (Regn. No. 302049E) as joint statutory Auditors, who shall seek appointment at the ensuing 10th AGM. Your Company has received a letter from both the Auditors to the effect that their appointment, if made, would be within the prescribed limits under Section 141 of the Companies Act, 2013. Accordingly the said Auditors can be appointed /ratified at the ensuing Annual General Meeting.



#### **15.** SECRETARIAL AUDITOR:

The Board of Directors at their meeting held on 22<sup>nd</sup> November, 2016 had appointed M/s Mahadev Thirunagari, Practicing Company Secretary as the Secretarial Auditor under Section 204 of the Companies Act, 2013 to carry out the Secretarial Audit of the Company for the year 2016-17.

#### **16.** STATUTORY AUDIT REPORT:

The Joint Statutory Auditors M/s B K Ramadhyani & Company LLP, Chartered Accountants and M/s. M P Chitale & Company, Chartered Accountants have carried out the Audit of the financial statements of the Company for the financial year ended 31<sup>st</sup> March, 2017. The Audit report is forming part of the financial statement annexed to this Board report. The Statutory Audit report does not have any qualification, reservation or adverse remark requiring explanation from the Board.

#### **17**. SECRETARIAL AUDIT REPORT:

The Secretarial Auditor M/s Mahadev Thirunagari, Practicing Company Secretary has carried out the Secretarial Audit of the Company for the financial year 2016-17 and has issued the Secretarial Audit report. The Secretarial Audit Report confirms that the Company has complied with all the applicable provisions of various laws as mentioned in the audit report and doesn't have any qualification, reservation or adverse remark. The Secretarial Audit Report furnished by M/s Mahadev Thirunagari, Practicing Company Secretary is enclosed to this Board Report as <u>Annexure-3</u>.

#### 18. STATUTORY INFORMATION

#### A) Particulars of Conservation of Energy, Technology Absorption and Foreign Exchange Earnings and Outgo, Information under section 134 (3) (m) of the Companies Act, 2013.

Since your Company does not carry out any manufacturing activity, the particulars relating to conservation of energy and technology absorption stipulated under Companies Act, 2013 not applicable to your Company.

However, your Company uses electric energy for its equipment such as air conditioners, computer terminals, lighting and utilities in the work premises. All possible measures have been taken for economic consumption and to conserve the same.

During the period under review, Your Company had Foreign Exchange earnings or outgo which is detailed as below:

|                                 |               | (in kupees)   |
|---------------------------------|---------------|---------------|
|                                 | Current Year  | Previous Year |
| Expenditure in foreign currency | 697,586,485   | 225,834,011   |
| Earnings in foreign currency    | 2,621,225,536 | 1,101,025,481 |

(In Rupees)



#### B) BOARD EVALUATION AND MEETING OF INDEPENDENT DIRECTORS

Pursuant to the provisions of the Companies Act, 2013 and IRDAI Corporate Governance Guidelines for Insurers in India, the Directors have carried out an annual performance evaluation of the Board, its Committees, the Chairman of the Board, their self-evaluation and that of the Independent Directors. The evaluation of the Board was carried out on the basis of various parameters which include quality and experience of Board members, Board responsibilities, Board processes, role and effectiveness of Non-Executive Chairman, assessment of quality, quantity and timeliness of flow of information, systems & processes in the Company etc. The Board Committees were evaluated based on parameters such as composition of the Committee, terms of reference and Committee's responsibilities, skill and experience of Committee members to fulfill the delegated responsibilities and their promptness and efficacy to report issues requiring Board's attention. The evaluation of individual Directors was assessed on their awareness of the Company's core business, its business plans, statutory duties under the Companies Act, 2013 and the Corporate Governance Guidelines issued by IRDAI, attendance and preparedness for the meetings of Board and its Committees, familiarity and compliance with the Company's code of conduct and other policies and contribution to the deliberations and decisions at the Board / Committee meetings, etc. In addition, the Independent Directors have met on half-yearly basis, without the presence of executive Director, Non-executive Directors and Management personnel, to discuss their issues and concerns, if any. Further, the Independent Directors placed their recommendations and discussion points arising out of their independent meeting before the Board and Management.

#### C) PARTICULARS OF EMPLOYEE

Pursuant to the provisions of Rule 5 (2) and Rule 5(3) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, the statement of particulars of the top ten employees in terms of remuneration drawn and name of every employee who have been paid remuneration exceeding INR1.02 Crore per annum or INR8.50 Lakh per month is annexed to this Annual Report.

#### **19**. PUBLIC DEPOSITS

During the period under review, Your Company has not accepted any deposits from public.

#### 20. PARTICULARS OF LOANS, GUARANTEES OR INVESTMENTS:

During the financial year 2016-17 your Company has not obtained any Loans (secured or unsecured) or provided any security. Further, as per the Companies (Removal of Difficulties) Order, 2015 dated February 13, 2015 the provisions of Section 186 of the Companies Act, 2013, except sub-section 1, is not applicable to your Company.



#### 21. SIGNIFICANT AND MATERIAL ORDERS PASSED BY THE REGULATORS:

During the financial year 2016-17 there were no significant and material orders passed by any Regulators or Courts or Tribunals impacting the going concern status and Company's operations in future. IRDAI has issued final orders for the onsite inspection and focused inspection carried by the Regulator during year 2012 and 2014 respectively. The Company has complied with the said orders. The details for same are part of the Notes to account, which are part of this Board report.

#### 22. DETAILS OF ADEQUACY OF INTERNAL FINANCIAL CONTROLS:

The Company's internal controls including process embedded controls over financial reporting and their periodic monitoring enable the Company to demonstrate that entries in its financial records are accurate, complete, timely, reliable and made in accordance with applicable regulations, statutes and generally accepted accounting principles. The process related controls ensure that the Company's books, records, accounts and financial statements are maintained in reasonable detail and appropriately reflect the Company's transactions. The Company deploys required resources and exercises management oversight to ensure that accounting policies are applied properly and consistently so as to ensure that the financial statements provide a true and fair view of the financial affairs of the Company. The Company adopts appropriate levels of automation for transmission of data amongst various systems. The authorization of transactions recorded in various systems follows a defined delegation and segregation of duties. Further, the Company has dedicated resources for identification and investigation of possible frauds. These operate to minimize possibility of frauds or errors in preparation of financial statements.

## 23. PREPAREDNESS FOR IMPLEMENTATION of INDIAN ACCOUNTING STANDARD (Ind-AS):

As per IRDAI circular on implementation of Indian Accounting Standard (Ind-AS) in Insurance sector, Insurance Companies are required to comply with Ind AS for financial statements for accounting period beginning 01<sup>st</sup> April, 2008 onwards and in preparedness for same your Company has submitted proforma Ind AS financial statement for the quarter ended 31<sup>st</sup> December, 2016. The Company along with other players of the industry have represented the key challenges to IRDAI through GI Council.

#### 24. RISK MANAGEMENT POLICY:

Your company uses Risk Management as a strategic tool to protect itself from various potential and existing risks pertaining to all the stakeholders in its business operations, while it plans for its projected growth.

Your Company has a Local Risk Management Committee consisting of Chief Risk Officer (CRO), Chief Innovation & Marketing Officer (CIMO), CEO, CFO,



functional heads and Appointed Actuary (AA). This committee reports to the Board Risk Management Committee every quarter, where the top risks and controls are reviewed. The company has a dedicated team to review & monitor the following risk and controls:

- Strategic Risk
- Insurance Risk
- Financial Risk
- Operational Risks:
  - o Information Security Risk
  - o Process related risk
  - o Crisis Management & Business Continuity Risk
- Fraud Risk
- People Risk
- Reputation Risk
- Emerging Risks

The Risk Management Team in the Company works in close coordination with the other functions / business lines. Risks such as financial risk and underwriting risk are reviewed by the CFO and the Underwriting Team respectively, along with constant supervision and guidance of the Board. The company is also ISO 27001:2013 certified for information security. Organisation has Enterprise Risk Management Policy and detailed procedures.

#### 25. CORPORATE SOCIAL RESPONSIBILITY POLICY:

The provisions of Section 135 of the Companies Act 2013, requires every Company to spend at least 2% of its average net profit made during three immediately preceding financial years under Corporate Social Responsibility ("CSR"). Since your Company is not yet profitable, as per the provisions under IRDAI Guidelines on Corporate Governance for Insurers in India, the compliances with respect to CSR is not applicable to it.

However, during the financial year 2016-17, Your Company channelized CSR efforts towards projects focused on Risk Prevention – Financial, Climate & Health.

- Your Company participated in the AXA Corporate Responsibility Week ("CR Week 2017") wherein employees contributed their time and skills to collaborate on various initiatives including Blood donation drive, wateraid, Walkathon, paper bag making etc. Over 1100 on-roll and off-role employees participated making CR Week to make it a success.
- Your Company's employees contributed close to INR 3.4 Lakh supporting the Bharti Foundation initiative on providing education to the underprivileged students by adopting village schools.
- Your Company participated in the CARE workshop planned by the organization as it is looking to take up a few initiatives suggested by them.





#### 26. RELATED PARTY TRANSACTIONS:

As per the requirement under IRDAI Guidelines on Corporate Governance for Insurance Companies in India, the Company has formulated a Board approved policy on Related Party transactions.

Transactions / arrangements by the Company in its ordinary course of business with related parties primarily includes availing various services from the related party, sale / purchase of insurance products, lease of properties, wherein premium / brokerage / commission/ service fees is received / paid from / to related parties. Audit Committee of Board has given its in-principle approval to different types of related party transactions which are recurring in nature and in the ordinary course of business.

Related party transactions that were entered into during the year were in the ordinary course of business and on an arm's length basis. The details of transactions with related parties are placed before the Audit Committee at its quarterly meetings for approval / ratification. During the year under review, the Company did not enter into any transaction or arrangement with related parties, which were material or not at arm's length.

There were no materially significant transactions with the Directors, the Management, the Promoters or the relatives of the Directors that have a potential conflict with the interest of the Company at large. As per Accounting Standard (AS) 18 on 'Related Party Disclosures', the details of related party transactions entered into by the Company are included in the Notes to Accounts.

#### 27. COMPANY POLICIES

#### Whistle Blower Policy

The Company has in place Whistle blower Policy to encourage employees to report matters without the risk of subsequent victimisation, discrimination or disadvantage. As per the Policy, employees can raise concerns related to breach of any law, statute or regulation, issues related to accounting policies and procedures, acts resulting in financial loss or loss of reputation, misuse of



office, suspected/actual fraud and criminal offences, non-compliance to antibribery & anti-corruption policy by the Company or its employees to the Board Audit Committee through specified channels. This mechanism has been communicated to the employees.

#### Code of Conduct for Prevention of Insider Trading

The Company has a Code of Conduct for Prevention of Insider Trading. The objective of the Code is to prohibit insider trading in any manner by the Designated Persons and to maintain confidentiality of unpublished price sensitive information and access to information on a "need to know" basis. The Code is applicable to all "Designated Persons" and their "Immediate Relatives" as defined in the Code

## Policy on allocation of Direct expenses and apportionment of Indirect expenses to various Business segments for preparation of Segmental financial statements

As per the regulations issued by the Insurance Regulatory Development Authority (IRDAI), insurance companies are required to prepare financial statements (Revenue account and Balance sheet) separately for different line of business including Participating, Nonparticipating, Group and Unit-linked products etc. The Company has thus, established a methodology for attributing or allocating costs to various business segments for the preparation of segmental financial statements and the same shall be used The same is used for preparation of return of expense of management for the financial year 2016-17 as required by the regulator per notification dated 9th May 2016 (ref. F.No. IRDAI/Reg/14/126/2016).

#### 28. DISCLOSURE AS REQUIRED UNDER THE SEXUAL HARASSMENT OF WOMEN AT THE WORKPLACE (PREVENTION, PROHIBITION & REDRESSAL) ACT, 2013

The Company has in place an Anti-Sexual Harassment Policy in line with the requirements of The Sexual Harassment of Women at the Workplace (Prevention, Prohibition & Redressal) Act, 2013 and has communicated to all its employees about same. The Company believes in providing a safe working environment at the workplace. On an ongoing basis, the Company creates education & awareness amongst employees through training program/ seminars, e-mail campaigns.

Internal Complaints Committee (ICC) has been set up to redress complaints received regarding sexual harassment. All employees (permanent, contractual, temporary, trainees) are covered under this policy.

There was no case reported during the year 2016-17.

#### **29.** INSURANCE:

Adequate Insurance cover has been taken for properties of Your Company including Buildings, Computers, Office Equipment, Vehicles, etc.



#### **30.** ACKNOWLEDGEMENTS:

Your Directors' wishes to place on record its gratitude to all the stakeholders – policyholders, channel partners, reinsurers and shareholders for their continued support and cooperation. Your Directors' wishes to thank the Insurance Regulatory and Development Authority of India, General Insurance Council, the Reserve Bank of India, various ministries of the Government of India for extending their cooperation in the endeavors pursued by the Company. Your Directors also place on record their appreciation for the services rendered by the employees at all levels.

#### Registered Office:

BHARTI AXA GENERAL INSURANCE COMPANY LTD First Floor, Ferns Icon, Survey No. 28 Next to Akme Ballet, Doddanekundi, Off Outer Ring Road Bangalore- 560 037

#### By Order of the Board of Directors

RAKESH BHARTI MITTAL (CHAIRMAN)

Date: 26.07.2017 Place: Mumbai





#### 1. Developments of the Year

#### **New Products**

To expand its product portfolio further, Your Company has filed 4 new products for approval from IRDAI in the financial year 2016-17. The new products include Smart Super Health Insurance Policy, Travel Add-ons - 'Personal Money, Travel Add-ons - 'Loss of Baggage & Personal Belongings and Universal Protection Insurance Policy.

#### Digital Growth and Branding

Continued efforts in digital journey helped achieving 56% y-o-y growth in Financial Year 2016-17. Your company has won the 'CMO Asia Marketing Campaign of the year 2016' within AXA Asia.

#### **Other Enablers**

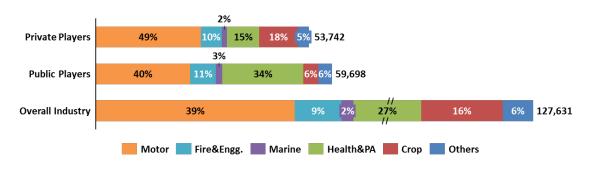
Servicing CRM went LIVE this financial year leading to customer and policy 360 degree view and better case creation and routing. Marketing CRM got integrated with Website leading to optimized utilization of leads.

Website got revamped to provide user friendly experience in line with current Ecommerce web experience.

### 2. Industry Overview

#### **GDPI** Growth

The overall industry clocked a **32% year-on-year (yoy) growth** in GDPI in the current financial year with 16% contribution to growth due to demand for crop insurance and pick up in motor sales. Private sector players reported a 35% yoy growth rate as against 25% yoy growth for the PSU players. Health & PA segment grew at 25% and Motor segment was a close next with 19%, driving the overall growth of the industry.





Penetration & Density

## bhartì AXA redefining/ general insurance

## MANAGEMENT DISCUSSION AND ANALYSIS REPORT

The penetration of general insurance as a percentage of GDP remains small in relation to other emerging and developed markets. However, over the last 10 years, the penetration of this sector in the country has been steady in the range of 0.5-0.8%.general insurance density levels have been rising, albeit, at very low growth rates (CAGR of 8.3% during FY2006-15). The Gol has, over the years, announced various initiatives aimed at improving the penetration and density levels. The challenge before insurers is to find ways of reaching out to the uninsured and under insured in a profitable manner.

#### 3. ECONOMIC SCENARIO

India's economy is set to grow at 7.4% in 2017-18 against 7.1% in the previous year on the back of pick-up in consumption demand and higher public investment, the Asian Development Bank said last week. India's robust economy is expected to support the growth of insurance premiums to be written in future. Higher personal disposable incomes would result in higher household savings, which will be channeled into different financial savings instruments, like insurance and pension policies. Rising per capita income leads to an increase in spending on medical and healthcare services.

In FY17, Crop Insurance got the 3<sup>rd</sup> highest share in overall General insurance industry after motor and health and grew at around 288% from INR 3,590 crores to INR 7,064 crores. Crop Insurance is expected to be a major boost to the general insurance industry growth following the launch of Pradhan Mantri Fasal Bima Yojana (PMFBY) last year. It is expected that next year the premium from crop insurance would be higher as the penetration is set to increase from present level of 28%.

Strong growth in the automotive industry over the next decade will be a key driver for motor insurance. Proposed IRDAI draft envisages a 10 to 80 percent rise in premium rates for the erstwhile loss-making third-party motor insurance. Passenger vehicle sales grew 9.24% during FY 17, the highest since FY 11. The rollout of GST and the subsequent industry transition to GST model is expected to impact the short-term sales volume across segments.

Health segment also continues to be a growth engine in GI industry with new entrants like Aditya Birla joining standalone health insurance players. Introduction of health insurance portability expected to boost the orderly growth of the health insurance sector. Increase penetration of health insurance likely to be driven by government-sponsored initiatives, such as RSBY and ESIC. Private insurance coverage is estimated to grow by nearly 15 per cent annually till 2020.

#### 4. INVESTMENTS

The Investment portfolio of your company as on 31<sup>st</sup> March, 2017 stood at INR 2,871.66 Crore. The portfolio has earned a return of 8.82 % for FY 2016-2017. Your company does not have any equity exposure within the portfolio and it is primarily a fixed income oriented portfolio. Your company gives paramount



## MANAGEMENT DISCUSSION AND ANALYSIS REPORT

importance towards maintaining best credit quality portfolio and has invested in high quality securities, for both long term and medium term durations.

On the global front, US Federal Reserve hiked interest rates twice in the past year to 1% at present. It also indicated at two more rate hikes in 2017, citing stable economic situation. The Eurozone economic activity also seems to have improved on the back of several stimulus measures announced by European Central Bank.

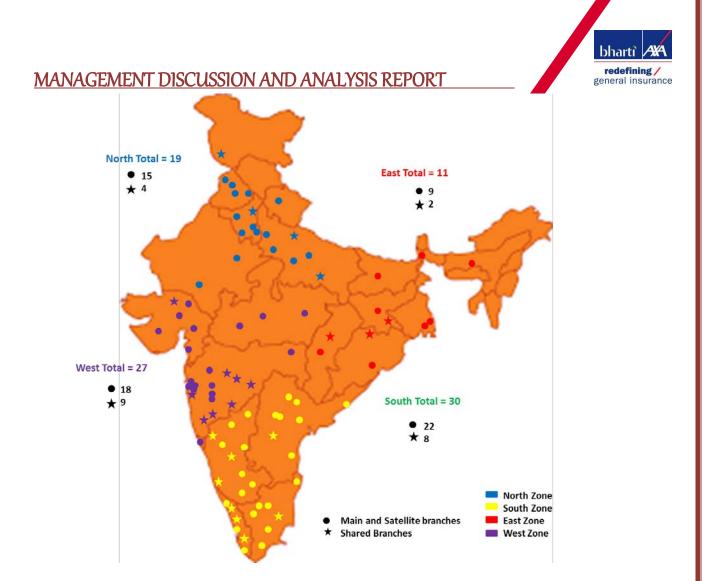
In India, the bond yields fell across all tenors and securities during the last financial year helped by the accommodative policy stance & rate cuts by the Reserve Bank of India ("RBI"), softening crude oil prices, and demonetization in November 2016 which led to surplus liquidity in the system. The spread between the Indian 10 year benchmark yield and US 10 year treasury yield has contracted from 562bps in April 2016 to 427bps in March 2017, thus declining by 135bps over the past 12 months. With the U.S Fed indicating further rate hikes over the next 2 years, the spread between the benchmark yields may contract further. In order to keep inflation in check, the RBI can adopt a hawkish stance especially in Second half of FY18 post implementation of GST, fading away of favorable base effects in food prices, payout of HRA component of 7th Pay Commission and state loan waivers. Moreover, the probability of an El Nino formation in 2017 also poses an upside risk to inflation since agricultural products make up to 41% of the CPI basket.

With RBI MPC maintaining its neutral stance on monetary policy, almost indicating an end to near term monetary easing cycle and U.S Fed expected to hike rates during the year, longer maturity bond yields may harden going ahead. Considering the ALM duration requirements, your company will increase its portfolio duration in a structured way wherever possible. Your Company's investment portfolio has complied with all Investment Regulations presently applicable to it. None of the securities held in the portfolio has become NPA during the financial year policy rate.

#### 5. DISTRIBUTION NETWORK

As on March 31, 2017, Your Company has a PAN India network of 79 branch offices (including satellite and shared offices). Also, Your Company has 4413 agents and works with 312 brokers for distribution of products.

Below is the PAN India distribution of Bharti AXA branches -



#### 6. UNDERWRITING

#### Motor UW

Motor insurance continues to be the largest segment in general insurance with 39% contribution to overall premiums. The overall motor insurance outlook continues to be positive with recovery seen in vehicle sales which grew by 5.41%.

Motor insurance business for the company saw a growth of 8% in terms of written premium. Private motor comprising of private car insurance and two wheeler insurance saw a growth of 13% whereas commercial motor insurance which is prone to higher third party losses saw portfolio correction and hence a registered a degrowth of 23%. The year also saw changes in underwriting guidelines to improve the bottomline performance of motor insurance portfolio. Your company launched its long term two wheeler insurance in August'2016 and expects this to become its flagship product for two wheeler insurance portfolio.

#### Health & Lifestyle

Bharti AXA registered degrowth of 19% primarily on account portfolio correction in its group health business for 2016-17 driven by the philosophy of underwriting the right risk at the right premium. Group health portfolio at an industry level is yet to see the necessary price correction and continues to aggressive

# MANAGEMENT DISCUSSION AND ANALYSIS REPORT



competition. There was a significant correction in company's group health business to prune out high loss making portfolios. There was also a thrust on identified preferred risk in SME segment covering less than 300 lives. Your company is also focusing on its Retail health portfolio by focusing on product development, changes to underwriting guidelines and leveraging on new age distribution channels. Travel and Personal Accident portfolios are identified growth areas and the company plans to increase these portfolios by developing new partnerships.

#### **Commercial Lines**

Commercial insurance saw subdued growth as an industry on account of lower than expected project rollouts and infrastructure spending. Your company registered good growth in SME and Liability segments at 7% and 8% respectively which continues to be high focus areas for the organisation. The company strongly believes in the potential of this segment and continues to be committed towards commercial lines with aggressive growth plans supported with new products and add-ons. Bharti AXA is also focusing on new age products like cyber liability.

## 7. REINSURANCE

The reinsurance program at Bharti AXA has a set of proportional and nonproportional treaties, which provide reinsurance protection and capacity to underwrite mid to large sized risks as per its' risk appetite. Your company has structured the reinsurance programme, keeping in mind its philosophy of purchasing adequate cover to protect the value-at-risk. Our exposure to catastrophe risk is mitigated by a separate non-proportional reinsurance treaty, which limits exposure to any single covered event. In addition to treaties, we also purchase where required, on a case-to-case basis, facultative reinsurance for specific policies, where either treaty limits are inadequate or the risk is not covered by the terms of the reinsurance treaties.

The reinsurance program at Bharti AXA is led by Scor RE (India Branch) for proportional treaties and various reinsurers such as like Hannover Re (India Branch), Sirius, Swiss RE (India Branch), and General Insurance Corporation of India amongst others for non- proportional treaties. A total of 17 reinsurers with high security rating have participated across various proportional and non-proportional treaties in our Reinsurance Program for financial year 2016-17.

## 8. CLAIMS

Bharti AXA successfully maintained high standards of customer service in the claims function and proved its ability to service to the satisfaction of both individual retail customers as well as large corporate clients through a committed and focused team of claims professionals with requisite claims settlement authority. The claims team acted on the 'Customer First' principle to provide a seamless service experience to its customer. Major thrust has been in reducing claims settlement TAT and reducing the number of outstanding cases. Customer complaints showed a consistently declining trend through the year

## MANAGEMENT DISCUSSION AND ANALYSIS REPORT



and in particular complaints relating to delay in claims servicing. The overall customer complaints ratio declined to 0.017% of the active customer base, declining by 0.02%, testifying to the quality of service provided. The complaint resolution time for claims related areas was 3.79 days which continued to be significantly better than the industry average.

Cyclone Vardah (2016) and Chennai Floods (2015) accorded us an opportunity to provide timely support to our customer and in the process showcase the servicing capability of our claims teams. The team extended themselves beyond the call of duty, working tirelessly to acknowledge, adjudicate and settle the claims in record time.

The claims team also effectively negated fraud claims to the tune of nearly INR 8.14 Crore through vigilant handling of claims.

#### 9. HUMAN RESOURCE

In the last financial year, the Human Resource function has continuously engaged with business to understand the changing business outlook and has carved out & executed key people imperatives, in the areas of Talent strategy, Capability Building, redesigning people processes and enhancing employee engagement.

In line with the Talent Strategy agenda, your Company recruited a new CEO & MD, as well as two key leadership positions, namely the HR Head & Retail Sales Head. Further, in its endeavor to build talent depth, your company hired 24 employees at levels of Associate vice President & above, more specifically in the areas of Underwriting, Finance, Risk Management, Operations & Claims. Your Company also relooked at the role requirements at the Regional Sales Manager level, which was crucial in driving the zonal Sales agenda, and recruited competent individuals for the same across the country. Your Company also hired 25 Sales Trainees from Management campuses across India in early 2016, who were then taken through a rigorous 6 month Sales Trainee Program comprising Induction, cross-functional exposure to other key functions and stints across Agency channels.

In line with your Company's philosophy of meritocracy, it continued with a wellestablished Performance Assessment process that focused on clearly differentiating performance. Early 2017 saw Your Company focusing on cascading the new Performance Management philosophy across the organization, with a Goal Setting process focusing on Leadership Behaviors and Development Planning and a new tool Check-in for ensuring a culture of continuous feedback. Your Company also continues its focus on managing underperformance through the established Performance Improvement Plan framework & guidelines. As part of the Talent Management agenda, Your Company organized a Talent Day in 2016 wherein the Leadership Team conducted a rigorous talent review of about 35 to 40 key individual role holders across functions.

## bharti AXA redefining / general insurance

## MANAGEMENT DISCUSSION AND ANALYSIS REPORT

Your Company has also continuously invested in the Development of its employees. In the Distribution function, there were 498 in-house trainings conducted over 2016, and around 129 in-house trainings uptil March this year for Sales Employees, Partners, as well as Non-Sales employees. Identified senior leadership members attended leadership workshops at AXA University. Your Company also launched an initiative called 'B Wise' to instill a culture of crossfunctional knowledge sharing & collaboration.

Your company's active membership in the AXA Asia Diversity & Inclusion council is a reflection of its commitment of being an equal opportunity employer, which establishes a working environment devoid of gender bias and sexual harassment. As part of the Diversity Agenda for 2016, in collaboration with Bharti AXA Life, Your Company launched Women@AXA, a platform for women employees to share experiences, knowledge, best practices and to enhance professional growth. As part of this, Your Company took the lead in organizing a 'Gender Bender' activity in the third guarter of year 2016. Apart from this, Your Company organized an event on 'World Disability Day', to create awareness for primary caregivers about disabilities, inclusion in the mainstream world, and the role family and friends play in creating an inclusive environment for persons with disabilities. Your company also participated in International 'Women's Day' with the overarching theme of 'Be Bold For Change'. Events were organized across various locations to celebrate womanhood. Your company also launched the new Parental policy for its employees.

Your Company re-instilled the confidence of its employees in its Rewards Philosophy, through the introduction of the 2016 Long Term Incentive Scheme, coupled with amendments made to the Short Term Incentive Compensation (STIC) plan, both of which contributed to higher earning potential for employees. Further, Your Company increased the employee insurance coverages, thereby ensuring market competitiveness to fulfill the need of being a key enabler to attracting & retaining employees. Additionally, your Company's continued focus on containing costs, resulted in a saving in the wage bill. Against a plan of INR 117 Crore, Your Company closed the wage bill at INR 114 Crore. Further, in continuation to the agenda of strengthening key HR processes, your Company introduced on its HCMS (PACE), 'i-query' -the online HR helpdesk, as well as the Performance Management module.

As part of the journey towards Organizational synergies between the Life & the GI entities, your HR team crossed the boundaries of being structured separately for each entity, by coming under a single roof of One HR Organization. The synergies also saw its way into Organization policies such as the Long Term Incentive Plan alignment, vendor management that brought about cost efficiencies with common vendors in payroll, compliance, employee insurances, HR automation etc.

Your Company achieved an employee engagement score of 86 points for the year 2016 in the SCOPE survey, with high scores on Attitude and Values, Immediate Manager and Trust Index parameters. Your Company endeavors to analyze this in detail to capture clear action items across zones and employee



## MANAGEMENT DISCUSSION AND ANALYSIS REPORT

groups to further enhance employee engagement levels. Through the initiative 'In Conversation', Your Company has connected employees across zones to the Leadership Team members in a Mentor-Mentee relationship to enable better knowledge sharing, information sharing, trusting organizational decisions and transferring them to actionable goals to achieve better results. Further, as part of building a culture of collaboration, Your Company launched 'Collaborate to Conquer', an intervention based on Rules of Engagement (a guiding framework specifying the way to successfully collaborate at work).



Corporate Governance is a commitment to conduct business in a ethical and transparent manner, by complying with the applicable laws, rules, regulations and guidelines in true spirit. Corporate Governance involves balancing the interest of various stake holders. The Companies Act, 2013 as well as IRDAI Guidelines on Corporate Governance recognizes the importance of having good corporate governance structure and laid down the various initiatives which should be taken by the Corporates.

Your Company is fully committed to follow sound corporate governance practices and uphold the highest business standards in conducting business. The Company continues to focus on building trust with shareholders, policyholders, employees, customers, suppliers and other stakeholders based on the principles of good corporate governance *viz.* integrity, equity, transparency, fairness, sound disclosure practices, accountability and commitment to values. It also aims to increase and sustain its corporate value through growth and innovation. The Company's governance framework encompasses not only regulatory and legal requirements but also several voluntary practices aimed at maximizing shareholders' value legally, ethically and on a sustainable basis.

#### **BOARD STRUCTURE**

As on March 31, 2017 out of 11 members of the Board, four are nominated by Bharti, three are nominated by AXA, three are independent Directors and the Managing Director & CEO is the joint nominee of Bharti and AXA. Except the MD & CEO, all other Directors, including the Chairperson of the Board, are nonexecutive Directors. The composition of Board of Directors is in compliance with provisions of the Companies Act, 2013, in accordance with Corporate Governance guidelines prescribed for insurance companies by IRDA as well as in conformity to the IRDAI guidelines on Indian owned and controlled.

#### **BOARD PROCEDURES**

A detailed Agenda is sent to each Director in advance of Board and Committee meetings. A detailed functional report is also placed at Board Meetings when required. The Board also reviews:

- Strategic Plans and Business plans
- All the organizational policies such as Investment policy, agency policy, Policy on maintenance of insurance records etc. on an annual basis.
- The information on recruitment and remuneration of Key Managerial Persons
- Show cause, demand, prosecution notices and penalty notices which are materially important
- Any material point for financial obligation and discipline to and by Your Company
- Compliance with statutory/regulatory requirements and review of major legal issues



- The un-audited quarterly /half yearly/annual results and audited annual accounts of Your Company for consideration and adoption in the format specified under Insurance Laws
- Delegation of powers to the management, as and when required
- Transaction pertaining to sale or purchase of material nature or Investments which is not in normal course of business.
- Major accounting provisions and write-offs
- Corporate restructuring
- Minutes of meeting of the Board Committees
- Share transfers

#### Attendance at meeting of Board of Directors;

|  | Date of Board Meeting |              |              |              |              |              |              |                     |
|--|-----------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|
| Full Name                              | 30-May-16             | 26-Jul-16    | 29-Aug-16    | 26-Oct-16    | 22-Nov-16    | 9-Feb-17     | 21-Feb-17    | Sitting<br>Fee paid |
| Jitender Balakrishnan                  | $\checkmark$          | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 3,15,000            |
| Akhil Kumar Gupta                      | ×                     | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | ×            |                     |
| Rakesh Bharti Mittal                   | x                     | x            | $\checkmark$ | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ |                     |
| Bharat Sumant Raut                     | $\checkmark$          | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 3,15,000            |
| Uma Ajay Relan                         | ×                     | $\checkmark$ | $\checkmark$ | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ | 2,25,000            |
| Jean Louis Christian M Laurent<br>Josi | ×                     | $\checkmark$ | ~            | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ |                     |
| Amelie Marie Breitburd Nee<br>Belge    | x                     | ×            | ~            | x            | $\checkmark$ | $\checkmark$ | x            |                     |
| Deepak lyer°                           | $\checkmark$          | ~            |              |              |              |              |              |                     |
| Rahul Bhatnagar&                       | $\checkmark$          | $\checkmark$ |              |              |              |              |              |                     |
| Jean Paul Dominique Louis<br>Drouffe   | $\checkmark$          | x            | ~            | √            | ~            | ×            | ×            |                     |
| Sundar Rajan Rajagopalan+              | $\checkmark$          |              |              |              |              |              |              |                     |
| Mukesh Hassanand Bhavnani*             |                       | $\checkmark$ | ~            | x            | ×            | ×            | ×            |                     |
| Harjeet Kohli^                         |                       |              | $\checkmark$ | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ |                     |
| Sanjeev Srinivasan%                    |                       |              |              |              |              | $\checkmark$ | $\checkmark$ |                     |

°Mr.Deepak lyer ceased to be Director and CEO & MD effective from 05th August, 2016

+Mr. Sundar Rajan Rajagopalan ceased to be Director effective 30th June, 2016 \*Mr. Mukesh Bhavnani appointed as a Director effective 30th June, 2016 &Mr. Rahul Bhatnagar ceased to be Director effective 29th August, 2016

^ Mr. Harjeet Kohli appointed as Director effective 29th August, 2016



% Mr. Sanjeev Srinivasan appointed as Director and CEO&MD effective 21st December, 2016

The Board has five Committees functioning under their supervision: The Audit Committee, the Risk Management Committee, the Investment Committee, the Policyholder Protection Committee and the Nomination & Remuneration Committee.

#### Attendance at the meeting of the Board level Committees:

The details of the composition of the Committees, meetings of the Committees held during the year ended 31<sup>st</sup> March, 2017 and the attendance of the members at the said meetings are as follows:

#### Audit Committee:

The Composition of Audit Committee is 07 (five) members, with independent directors forming majority.

|   | Dates of Meeting    |           |              |              |              |              |              |              |                      |
|---|---------------------|-----------|--------------|--------------|--------------|--------------|--------------|--------------|----------------------|
| Board Audit<br>Committee                | Designation         | 30-May-16 | 26-Jul-16    | 29-Aug-16    | 26-Oct-16    | 22-Nov-16    | 9-Feb-17     | 21-Feb-17    | Sitting Fees<br>Paid |
| Bharat Sumant<br>Raut                   | Chairman            | ~         | $\checkmark$ | ~            | ~            | $\checkmark$ | ~            | $\checkmark$ | 1,05,000             |
| Jitender<br>Balakrishnan                | Member              | ~         | $\checkmark$ | ~            | ~            | $\checkmark$ | ~            | ~            | 1,05,000             |
| Uma Relan                               | Member              | ×         | $\checkmark$ | $\checkmark$ | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ | 75,000               |
| Amelie Marie<br>Breitburd Nee<br>Belge* | Alternate<br>Member |           |              |              |              |              |              | $\checkmark$ |                      |
| Rahul<br>Bhatnagar^                     | Member              | ~         | $\checkmark$ |              |              |              |              |              |                      |
| Jean Paul<br>Dominique Louis<br>Drouffe | Member              | ~         | ×            | ×            | $\checkmark$ | $\checkmark$ | x            | x            |                      |
| Jean-Louis<br>Laurent Josi "            | Alternate<br>Member |           | $\checkmark$ |              |              |              | $\checkmark$ | $\checkmark$ |                      |
| Harjeet Kohli^                          | Member              |           |              | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |                      |

"Mr. Jean-Louis Laurent Josi attended as an alternate for Mr. Jean Paul Dominique Louis Drouffe on 26-Jul-16, 09-Feb-17 and 21-Feb-2017 ^ Mr. Rahul Bhatnagar ceased to be a member on 29th August, 2016 and Mr.

Harjeet Kohli appointed as a member



Risk Management Committee:

| Risk Management<br>Committee        | Designation | 31-May-16    | 29-Aug-16    | 23-Nov-16    | 21-Feb-17    | Sitting<br>Fees<br>Paid |
|-------------------------------------|-------------|--------------|--------------|--------------|--------------|-------------------------|
| Uma Relan                           | Chairman    | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ | 45,000                  |
| Jean-Louis Laurent<br>Josi          | Member      | x            | $\checkmark$ | $\checkmark$ | ×            |                         |
| Amelie Marie<br>Breitburd Nee Belge | Member      | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |
| Rahul Bhatnagar&                    | Member      | $\checkmark$ |              |              |              |                         |
| Sundar Rajan<br>Rajagopalan+        | Member      | $\checkmark$ |              |              |              |                         |
| Mukesh Bhavnani*                    | Member      |              | ×            | ×            | ×            |                         |
| Harjeet Kohli&                      | Member      |              | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |

+ Mr. Sundar Rajan ceased to be a member effective 30th June, 2016 & Mr. Rahul Bhatnagar ceased to be a member effective 29th August, 2016 and Mr. Harjeet Kohli appointed as a member

\* Mr. Mukesh Bhavnani appointed as a member effective 29th August, 2016

#### Investment Committee:

| Board Investment<br>Committee | Designation           | 30-May-16    | 29-Aug-16    | 22-Nov-16    | 21-Feb-17    | Sitting<br>Fees<br>Paid |
|-------------------------------|-----------------------|--------------|--------------|--------------|--------------|-------------------------|
| Akhil Gupta                   | Member                | ×            | ×            | ×            | ×            |                         |
| Jean-Louis Laurent Josi       | Member                | $\checkmark$ | ×            | ×            | ×            |                         |
| Uma Relan                     | Member                | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ | 45,000                  |
| Depak lyer                    | CEO & MD              | x            |              |              |              |                         |
| Mathieu Verrilaud             | CFO                   | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |
| Lakshmi V#                    | Appointed<br>Acctuary | $\checkmark$ | $\checkmark$ |              |              |                         |
| Ajit Banerjee~                | CIO                   | $\checkmark$ |              |              |              |                         |
| Rahul Bhatnagar&              | Member                | $\checkmark$ |              |              |              |                         |
| Amelie Marie Breitburd        | Member                | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |
| Sundar Rajan<br>Rajagopalan 🔲 | Member                | $\checkmark$ |              |              |              |                         |
| Harjeet Kohli&                | Member                |              | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |
| Manoj Jaju@                   | CIO                   |              |              | $\checkmark$ | $\checkmark$ |                         |



| Board Investment<br>Committee | Designation                           | 30-May-16 | 29-Aug-16    | 22-Nov-16    | 21-Feb-17    | Sitting<br>Fees<br>Paid |
|-------------------------------|---------------------------------------|-----------|--------------|--------------|--------------|-------------------------|
| Sanjeev Srinivasan!           | CEO & MD                              |           |              |              | $\checkmark$ |                         |
| Tania Chakrabarti*            | Appointed<br>Acctuary<br>(Consulting) |           |              |              | $\checkmark$ |                         |
| Prince Sethi                  | CRO                                   |           | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |

# Ms. Lakshmi V ceased to be a member effective 31st August, 2016
Mr. Ajit Banerjee attended the meeting through Telecom on 30-May-2016 & ceased to be a member effective 16th September, 2016
& Mr. Rahul Bhatnagar ceased to be a member effective 29th August, 2016 and Mr. Harjeet Kohli appointed as a member
Mr. Deepak lyer ceased to be a member effective 05th August, 2016
+Mr. Sunadr Rajan ceased to be a member effective 30th June, 2016
@ Mr. Manoj Jaju appointed as CIO effective 01st November, 2016
! Mr. Sanjeev S appointed as CEO & MD effective 21st December, 2016
\* Ms. Tania Chakrabarti appointed as Appointed Actuary (Consulting) effective 24th January, 2017

#### Policyholder Protection Committee:

| Policyholders<br>Protection Committee   | Designation                    | 30-May-16    | 29-Aug-16    | 23-Nov-16    | 21-Feb-17    | Sitting<br>Fees<br>Paid |
|---|--------------------------------|--------------|--------------|--------------|--------------|-------------------------|
| Bharat Sumant Raut                      | Member                         | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 60,000                  |
| Jitender Balakrishnan                   | Chairman                       | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 60,000                  |
| Rakesh Bharti Mittal <sup>s</sup>       | Member/<br>Alternate<br>Member | x            |              | $\checkmark$ | $\checkmark$ |                         |
| Jean Paul Dominique<br>Louis Drouffe^   | Member                         | $\checkmark$ | x            | ×            | ×            |                         |
| Sundar Rajan<br>Rajagopalan*            | Alternate<br>Member            | $\checkmark$ |              |              |              |                         |
| Mukesh Bhavnani <sup>\$</sup>           | Member                         |              | $\checkmark$ | ×            | ×            |                         |
| Jean-Louis Laurent<br>Josi <sup>%</sup> | Alternate<br>Member            |              | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |

\* Mr Sundar Rajan Rajagopalan attended as an alternate member for Mr. Rakesh Bharti Mittal on 30-May-2016.



<sup>%</sup>Jean-Louis Laurent Josi attended as an alternate member for Mr. Jean Paul Dominique Louis Drouffe<sup>^</sup> on 29-Aug-2016, 23-Nov-2016 and 21-Feb-2017 <sup>§</sup>Rakesh Bharti Mittal ceases to be a member on 30-May-2016 and Mr Mukesh Bhavnani was appointed on the said date.

<sup>\$</sup> Rakesh Bharti Mittal attended as an alternate member for Mr Mukesh Bhavnani on 23-Nov-2016 and 21-Feb-2107

#### Nomination & Remuneration Committee:

| Board Nomination<br>& Remuneration<br>Committee | Designation         | Dates of Meeting |              |              |              |              |                         |
|---|---------------------|------------------|--------------|--------------|--------------|--------------|-------------------------|
|   |                     | 31-May-16        | 26-Jul-16    | 26-Oct-16    | 23-Nov-16    | 21-Feb-17    | Sitting<br>Fees<br>Paid |
| Bharat Sumant<br>Raut                           | Chairman            | $\checkmark$     | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 75,000                  |
| Jitender<br>Balakrishnan                        | Member              | $\checkmark$     | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | 75,000                  |
| Rakesh Bharti<br>Mittal\$#                      | Member              | ×                | ×            | $\checkmark$ | $\checkmark$ | $\checkmark$ |                         |
| Rahul Bhatnagar*                                | Alternate<br>Member |                  | $\checkmark$ |              |              |              |                         |
| Jean Paul<br>Dominique Louis<br>Drouffe^        | Member              | $\checkmark$     | ×            | $\checkmark$ | ×            | x            |                         |
| Jean-Louis Laurent<br>Josi%                     | Alternate<br>Member |                  | $\checkmark$ |              | $\checkmark$ | $\checkmark$ |                         |
| Sundar Rajan<br>Rajagopalan"                    | Alternate<br>Member | $\checkmark$     |              |              |              |              |                         |

%Mr. Jean-Louis Laurent Josi attended as an alternate for Mr . Jean Paul Dominique Louis Drouffe on 26-Jul-16, 23-Nov-16

\*Mr.Rahul Bhatnagar attended as an alternate for Mr.Rakesh Bharti Mittal on 26-Jul-2016

Mr. Bharat Sumant Raut & Mr Jitender Balakrishnan praticpated the meeting through Video conferencing on 26-oct-2016

" Mr Sundar Rajan Rajagopalan attended as an alternate for Mr. Rakesh Bharti Mittal



#### "CERTIFICATION FOR COMPLIANCE OF CORPORATE GOVERNANCE GUIDELINES"

I, Ashish Sarma, hereby certify that the Company has complied with the Corporate Governance Guidelines issued by IRDAI for Insurance Companies as amended from time to time and nothing has been concealed or suppressed.

Ashish Sarma Company Secretary



## NOMINATION & REMUNERATION POLICY

Annexure-1

## BHARTI AXA GENERAL INSURANCE COMPANY LIMITED

NOMINATION & REMUNERATION POLICY

#### 1. SCOPE OF APPLICATION

This policy shall come into force with effect from the date of approval by the Board of Directors of the Company and shall be applicable to:

(a) Non-Executive Directors

(b) Managing Director / Whole Time Director / Chief Executive Officer / Executive Director

(c) Key Management Persons (KMP) of the Company

#### 2. KEY OBJECTIVES

This Nomination and Remuneration Policy Statement takes into account Bharti AXA General Insurance Company's business strategy, objectives, risk tolerance, and the long-term interests of its clients, shareholders and employees. In the document below we have sought to ensure that the nomination and remuneration policies and practices at Bharti AXA General Insurance attracts right talent and drives effective risk management and right behaviors that are in the long term interests of both the Company and its shareholders.

The key objectives of Policy are:

- 1.1. To provide the criteria for identification of persons who are qualified to become Directors, Key Management Persons (as defined in point 2.3)
- 1.2. To provide standards for appointment, remuneration and removal of Directors and Key Management Persons and other Senior Management personnel.
- 1.3. To set out the methodology for carrying out performance evaluation of Directors and Key Management Persons
- 1.4. To fix the fee structures and fee levels for Independent Directors.
- 1.5. To approve remuneration plan for employees of the Company;

The Remuneration Philosophy aims to:

- a) attract and retain the best skills and talents by offering competitive packages by differentiating employees on the basis of performance;
- b) foster employee engagement by rewarding fairly and consistently across businesses, teams and individuals;
- c) Strengthening leadership by rewarding performance as the combination of both results and behaviors.

#### 3. <u>DEFINITIONS</u>

- 3.1. Act means Companies act 2013
- 3.2. **Director** means a person appointed to the position of a Director on the Board of Director of the Company.
- 3.3. **Guidelines** means IRDAI (Remuneration of Non-executive Directors of Private Sector Insurers) Guidelines, 2016
- 3.4. **Independent Director** means a director referred to in Section 149(6) of the Companies Act, 2013.
- 3.5. **Managing director**" means a director who, by virtue of the articles of a company or an agreement with the Company or a resolution passed in its



general meeting, or by its Board of Directors, is entrusted with substantial powers of management of the affairs of the Company and includes a director occupying the position of managing director, by whatever name called.

- 3.6. **Whole-time director**" includes a director in the whole-time employment of the Company
- 3.7. Key Management Person (KMP) means a person as defined under section 2(51) of the Companies Act 2013 and / or a person defined as a Key Management Person under IRDAI Guidelines on appointment and reporting of Key Management Persons, as amended from time to time.
- 3.8. Senior Management Person means persons of the company who are members of its core management team excluding the Board of Directors comprising all members of management one level below the Board, including the functional heads.

#### 4. POLICY

Any proposal for remuneration or increase in remuneration must be submitted in adherence to the Board Nomination and Remuneration Committee (BNRC) and BNRC may recommend the proposal to Board of Directors for their consideration in accordance with this Policy.

Any changes in the Policy on account of regulatory requirements will be reviewed and approved by the Board Nomination and Remuneration Committee and the Board. The Board Nomination and Remuneration Committee / Board will give suitable directions / guidelines to implement in the Policy.

The Policy shall be reviewed yearly by the Board Nomination and Remuneration Committee and the Board of Directors of the Company.

#### 5. APPOINTMENT CRITERIA AND QUALIFICATIONS

#### 5.1. Non-Independent Director and KMP

- 5.1.1. The BNRC shall identify and ascertain the integrity, qualification, expertise, experience, past remuneration of the persons for appointment as Non-Independent Director and KMP or at Senior Management level and recommend to the Board of Directors for their consideration.
- 5.1.2. The BNRC shall exercise due diligence and ensure that the candidate who is proposed to be appointed is 'fit and proper' for the position. For all Directors and KMP a 'fit and proper declaration' shall be taken from the candidate before appointment.
- 5.1.3. No appointment, re-appointment or termination of appointment of MD/CEO/WTD/ED shall have effect unless such appointment, re-appointment or termination is made with the previous approval of the IRDAI and approval of Board of Directors is obtained.
- 5.1.4. No appointment of Appointed Actuary shall have effect unless such appointment is made with the previous approval of the IRDAI and approval of the Board of Directors is obtained.

#### 5.2. Independent Directors

- 5.2.1. The Committee shall ascertain the qualification, positive attributes and independence of the person for appointment as Independent Director.
- 5.2.2. Independent Directors shall be appointed for their professional expertise in their individual capacity as independent professionals.
- 5.2.3. The candidates shortlisted for the position of Independent directors shall fulfill the criteria laid down by regulatory authorities under the IRDAI's Corporate Governance Guidelines and Companies Act 2013.



- 5.2.4. An Independent Director shall possess appropriate skills, experience and knowledge in one or more fields of finance, law, management, sales, marketing, administration, research, corporate governance, technical operation, or other disciplines related to the Company's business.
- 5.2.5. The Committee shall consider the criteria mentioned in section 149(6) of the Companies Act, 2013 as may be amended from time to time, for determining the Independence of Independent Directors.

#### 6. PERFORMANCE EVALUATION OF DIRECTORS

- 6.1. The Committee should consider the following criteria while evaluating the performance of the Directors:
  - a) Attendance of the Board and Committee meetings
  - b) Contribution of the Directors at the Board and Committee meetings
  - c) Quality of interaction at the meetings
  - d) Governance on compliance and risk areas
- 6.2. Such other criteria as may be decided by the Committee
- 6.3. The Committee shall evaluate the performance of directors before considering their re- appointment and shall accordingly recommend the Board for their re-appointment.
- 6.4. The Director whose performance is subject to evaluation and discussion at a particular Committee / Board meeting shall not participate in such meeting.
- 6.5. Separate meeting of Independent Directors shall be held for evaluation of the performance of Board of Directors at least once every financial year.

#### 7. REMOVAL / VACATION OF OFFICE/SUPERANNUATION/RESIGNATION

- 7.1. The Committee shall be taking utmost care and diligence while recommending the appointment of Directors, KMPs and Senior Management Person. However due to reasons for any disqualification mentioned in the Companies Act, 2013, rules made there under or under any other applicable Act, rules and regulations, the Committee may recommend, to the Board with reasons recorded in writing, removal of a Director, KMP or Senior Management Person subject to the provisions and compliance of the said Act, rules and regulations.
- 7.2. The Committee at its discretion may also recommend to the Board for removal of Director, KMPs and Senior Management person due to misconduct, unsatisfactory performance and for such other reasons as the committee deems fit.
- 7.3. Grounds for Removal according to Companies Act, 2013
  - a) If he/she incurs any of the disqualifications specified in section 164
  - b) If he/she absents himself for all the meetings of the Board of Directors held during 12 weeks
  - c) If he/she contravenes provisions of Section 184
  - d) If he/she fails to disclose his interest in any contract or arrangement in which he is directly or indirectly interested
  - e) If he/she is disqualified by a court of any offence involving moral turpitude and is sentenced to imprisonment for a period of not less than 6 months
- 7.4. The Director KMPs and Senior Management person, unless re-appointed, shall vacate their office on retirement / expiry of their term as per the terms and conditions of their appointment / employment and the applicable provisions, rules and regulations of the Companies Act, 2013 and other applicable laws.
- 7.5. KMPs shall lay down their office on the date of attainment of the age of superannuation as per their Employment Contract or upon the expiry of the term of their appointment.



- 7.6. An Independent Director shall lay down his/her office, unless re-appointed for another term as per the applicable provisions of Companies Act, 2013 and rules thereunder.
- 7.7. A director may resign from his office by giving a notice in writing to the Company and the Board and such resignation of a director shall take effect from the date on which the notice is received or such further date as may be mentioned.

#### 8. TERM AND TENURE

- 8.1. The Managing Director / Whole-time Director / Executive Director may be appointed for a term not exceeding five years at a time.
- 8.2. Independent Directors may be appointed for a term not exceeding five years and shall not be re-appointed for more than 2 consecutive terms of 5 years. The Independent Directors who has completed 2 consecutive terms may be considered for re-appointment after the cooling off period of three years.
- 8.3. Other Directors, KMPs or Senior Management Person(s) may be appointed for such term as the Board may deem fit from time to time.

#### 9. <u>REMUNERATION PRINCIPLES</u>

The remuneration Policy is based on the following key principles:

- 9.1. Simple, consistent and transparent.
- 9.2. Achieving a balance between pay and performance, such that:
- 9.2.1. fixed pay remains at an appropriate level when considered against the highly competitive market place, ensuring we are able to attract and retain high caliber staff;
- 9.2.2. and variable pay and incentives provide a strong and demonstrable link between the performance of the Company and/ or other parameters as may be approved by the Nomination & Remuneration Committee.
- 9.3. Total Remuneration is adjusted for all types of risks such as cash, credit and liquidity risks, such that:
  - Remuneration outcomes are symmetric with risk outcomes and sensitive to time horizon of risk
  - Use mix of cash, equity and deferred compensation to be consistent with risk alignment

In setting remuneration levels, the Committee is mindful of the fact that our business operates in a highly competitive market. The Committee takes into account appropriate remuneration data from the relevant market.

#### 10. <u>REMUNERATION OF DIRECTORS</u>

#### 10.1. Independent Directors:

- 10.1.1. As per Section 197 (5) of the Companies Act, 2013 read with Rule 4 of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, the Board of Directors of the Company can decide on the remuneration to be paid to Directors by way of fee for attending meetings of the Board or Committee thereof.
- 10.1.2. The sitting fees payable to Independent Directors of the Company for attending the Board and Committee meetings will be approved by the Board of Directors of the Company from time to time on the recommendation of Board Nomination and Remuneration Committee.
- 10.1.3. In addition to above, they are entitled to reimbursement of travel and accommodation expenses incurred in connection with attending the Board, Committee and General meetings of the Company.



10.1.4. The Independent Directors may, be paid profit related commission, as prescribed under the Guidelines, after Nomination & Remuneration Committees and Board

#### 10.2. Non-Executive Directors:

- 10.2.1. None of the director representing the shareholders of the Company shall be paid any remuneration for attending the Board / Committee meetings of the Company.
- 10.2.2. In compliance with Guidelines, the Board of Directors may approve the remuneration in the form of profit related Commission to the Non-Executive Director's, excluding the Chairman of the Board.

#### 11. REMUNERATION FRAMEWORK

The key elements of our remuneration framework for KMPs and other Senior Management Persons are as below:

#### 11.1. Total Fixed Pay:

- 11.1.1. The Total Fixed Pay for all its employees shall be based, inter alia, the competitive market benchmarking to attract and retain talent
- 11.1.2. It shall be periodically benchmarked to ensure that the pay remains competitive and adequate to attract and retain high caliber talent.

#### 11.2. Variable Pay:

- 11.2.1. There should be proper balance between fixed pay and variable pay. The proportion of variable pay to fixed pay increases with increase in level of responsibility, skill and specialty of function / role.
- 11.2.2. The variable pay can be in the form of cash, deferred cash, stock linked instruments or a mix of these. Appropriate balance between will be maintained between cash and stock/share linked components in the variable pay.
- 11.2.3. The payout against the variable pay opportunity will be calculated based on Company Performance (including group and / or regional performance, as the case may be) as well as Individual performance. Deterioration in financial performance of the company will generally lead to contraction in the variable remuneration paid. Conversely, if there is an improvement in financial performance of the Company, it may lead to an increase in the variable pay.
- 11.2.4. Wherever applicable, the variable pay will be adjusted for all types of business risks which are an integral part of the KPIs of Senior Management and KMPs. While calculating the variable pay of CEO & MD, due consideration shall be given to the parameters as laid down by IRDAI in the Guidelines.

The variable pay-out to the MD & CEO will be as per the structure approved by the Board on recommendation of Nomination & Remuneration Committee, subject to in conformity with the extant regulatory provisions.

#### 11.3. Total Remuneration:

- 11.3.1. Total Remuneration may comprise of total fixed pay, actual variable pay, perquisites, guaranteed pay, sign on bonus, deferred bonus, one-time payouts, pension plans, gratuity, benefits and superannuation.
- 11.3.2. Total Remuneration does not include ESOPs.
- 11.3.3. If the annual compensation of the CEO is more than 1.50 crore (including all perquisites and bonuses etc.), such excess shall be debited to by the Shareholders' account

# bhartì AXA redefining / general insurance

# NOMINATION & REMUNERATION POLICY

- 11.3.4. Any of the following types of compensation may be provided to an MD/WTD/ED/CEO after the approval of Board of Directors subject to the prior approval of IRDAI.
- 11.3.5. The MD/ WTDs / CEO of the Company shall not be paid remuneration by any promoter/investor or group companies of the promoters'/investors'.

#### 11.4. **ESOP:**

- 11.4.1. ESOP is a widely used instrument to provide employees with stock ownership and align them to long term interest of the company. While ESOP is not part of total remuneration, the extent of ESOPs issued should be reasonable and decided based on affordability of the company.
- 11.4.2. In accordance with the disclosure requirements laid out for financial statements of the company, details of the ESOP granted to the MD & CEO will be disclosed to the regulator.
- 11.4.3. If the ESOPs of Bharti AXA General Insurance are offered to CEO & MD or a WTD, such offer shall be in compliance of the applicable regulatory requirements and the manner of pricing of shares shall be disclosed upfront to the IRDAI.

#### 11.5. Sweat Equity:

If the shares of Bharti AXA General Insurance Co. Ltd. are issued in form of Sweat Equity, then it will be governed by the provisions of the Sweat Equity Regulations issued by SEBI.

#### 11.6. Guaranteed Bonus:

- 11.6.1. In compliance with IRDAI guidelines, guaranteed bonuses will not be part of the compensation structure for MD/CEO/WTD. Hence, the joining or sign on bonus will only form part of the first year compensation package, which may be paid beyond the year of joining.
- 11.6.2. Sign on / Joining Bonus, Retention Bonus, Deferred bonus, other one-time payouts, may be offered with appropriate claw backs.

#### 11.7. Deferral Pay:

- 11.7.1. In case of deferral arrangement of variable pay for MD/CEO/WTD, the deferral period should not be less than 3 years.
- 11.7.2. Remuneration paid under deferral arrangements should vest no faster than on pro rata basis.
- 11.7.3. In event of any negative trend in the parameters on the basis of which the variable pay has been structured in any year during the vesting period, any unvested/unpaid portions will be clawed back appropriately basis actual/realized performance of the company.
- 11.7.4. The claw back norms will be driven by observable and verifiable measures of risk outcomes defined for calculation of variable pay

#### 12. <u>SEVERANCE PAY</u>

- 12.1.1. Without the prior approval of the Board, the Company will not grant any severance pay to MD & CEO other than accrued benefits (gratuity, pension, etc.)
- 12.1.2. Severance Pay does not include notice period pay.



## EXTRACT OF ANNUAL RETURN

Annexure-2

FORM NO. MGT.9

EXTRACT OF ANNUAL RETURN

as on the financial year ended on March 31, 2016 [Pursuant to section 92(3) of the Companies Act, 2013 and rule 12(1) of the

Companies (Management and Administration) Rules, 2014]

### I. REGISTRATION AND OTHER DETAILS:

| i) CIN  | U66030KA2007PLC043362  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| ii) Registration Date   | 13 <sup>th</sup> July, 2007  |  |  |  |  |  |
| iii) Name of the Company  | Bharti axa general insurance<br>Company limited  |  |  |  |  |  |
| iv) Category / Sub-Category of the<br>Company   | Company Limited by shares/ others  |  |  |  |  |  |
| <ul> <li>v) Address of the Registered office<br/>and contact details</li> </ul>       | First Floor, The Ferns Icon, Survey No.<br>28,Next to Akme Ballet, Doddanekundi,<br>Off Outer Ring Road, Bangalore- 560 037,<br>Karnataka. |  |  |  |  |  |
| vi) Whether listed company Yes /<br>No  | No   |  |  |  |  |  |
| vii) Name, Address and Contact<br>details of Registrar and Transfer<br>Agent, if any- | BGSE FINANCIALS LTD, 'STOCK EXCHANGE<br>TOWER', NO.51, 1ST CROSS, J. C. ROAD,<br>BANGALORE 560027<br>PH: 080-41329661                      |  |  |  |  |  |

II. PRINCIPAL BUSINESS ACTIVITIES OF THE COMPANY
 All the business activities contributing 10 % or more of the total turnover of the company shall be stated:-

| SI.<br>No. | Name and<br>Description of main<br>products/ services | NIC Code of the Product/ service                       | % to total<br>turnover of the<br>company |
|------------|---|--|--|
| 1          | Private Car<br>Insurance                              | General Insurance (Non-Life)<br>6512 (sub-class 65120) | 11%                                      |
| 2          | Commercial<br>Vehicle<br>Insurance                    | General Insurance (Non-Life)<br>6512 (sub-class 65120) | 59%                                      |

- III. PARTICULARS OF HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES No. Holding Company.
   Bharti General Private Limited
- IV. SHARE HOLDING PATTERN (Equity Share Capital Breakup as percentage of Total Equity)
- i. Category-wise Share Holding:

# EXTRACT OF ANNUAL RETURN

| No. of Shares held at the beginning of the year         No. of Shares held at the end of the year         No. of Shares held at the beginning of the year           A protofic for         9         Shareshold held (A)         9         Shareshold (A)         Shareshol   | EXTR                | ACT OF ANN    | UAL RETI | IRN           |                        |               |           |                  | redefin<br>general in       |                             |
|---|---------------------|---------------|----------|---------------|------------------------|---------------|-----------|------------------|-----------------------------|-----------------------------|
| Category of<br>Shareholders         Demat         Physical         Total         % of<br>Ishareholders         Demat         Physical<br>shareholders         No         Of<br>Total<br>Shareholders         Of<br>Total<br>Shareholders         Of<br>Total         Demat         Physical<br>shareholders         No         Of<br>Total<br>Shareholders         Of<br>Total<br>Shareholders         Of<br>Total         Of<br>Total         Of<br>Shareholders         Of<br>Total         Of<br>Total <thof<br>Total         Of<br/>Total         <thof<br>Total</thof<br></thof<br>  |                     |               |          |               | ear                    | No. of Shares | held a    | t the end of the | vear                        |                             |
| (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (2) Foreign       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (2) Bonk/H       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (2) Bonk/H       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (2) Bonk/H       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF       (1) Indokinal/HuF         (2) Indokinal/HuF<   | Shareholders        |               |          |               | % of<br>Total<br>Share |               | Ph<br>ysi |                  | %<br>of<br>Tot<br>al<br>Sha | Chang<br>e<br>during<br>the |
| a) Individual/IUF         4         4         0         5         5         0         .           b) Central Govt (b)         .   |                     |               |          |               |                        |               |           |                  |                             |                             |
| h) Central Govit (a)  |                     |               |          |               |                        |               | -         |                  |                             |                             |
| ) State Gout (b)  |                     | 1 1           |          | 4             |                        |               |           |                  |                             |                             |
| Bodies Corp.         B01,437,111         B01,437,111         S1         B26937110         S26937110         S1         -           DAy Othor         -  |                     | -             |          | -             |                        | -             |           | -                | -                           |                             |
| b) Banks/II         . <th< td=""><td></td><td>801.437.111</td><td></td><td>801.437.111</td><td></td><td>826937110</td><td></td><td>826937110</td><td>51</td><td></td></th<>   |                     | 801.437.111   |          | 801.437.111   |                        | 826937110     |           | 826937110        | 51                          |                             |
| D. Any Other  |                     | -             | -        | -             |                        | -             | -         | -                | -                           | -                           |
| Sub-total (A) (1)-         801,437,111         44         801,437,115         51         8.26937110         5         5         51            a) Mist. individuals   .  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| a) NES-Individuals  | Sub-total (A) (1):- | 801,437,111   | 4        | 801,437,115   | 51                     | 826937110     | 5         | 5                | 51                          | -                           |
| b) Olber - Individuals  |                     |               |          |               |                        |               |           |                  |                             |                             |
| Individuals         - <th< td=""><td></td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></th<>  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| c) Bodies Corp.       770,008,207       -       770,008,207       49       794508207       49       -         d) Banks / Fl       -       49       794508207       794508207       794508207       -       49       794508207       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       49       794508207       -       100       40       -       10       -       -       10       10       100       10 <t< td=""><td></td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></t<>   |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| (1) Banks / Fi       -       49       794508207       -       10       6   |                     | 770 008 207   |          | 770 008 207   | 10                     | 70/508207     | _         | 70/508207        | 10                          |                             |
| e) Arry Other e)  |                     |               |          |               |                        | - 194300207   |           | 794300207        | 47                          |                             |
| Sub-total (A) (2):-         770,008,207         0         770,008,207         49         794508207         .         794508207         .         49           Total shareholding<br>of Promoter (A) =<br>(A)(1)+(A)(2)         1,571,445,318         4         1,571,445,322         100         1,621,445,322         5         1,621,445,322         -         100           Shareholding         .   |                     | -             | _        | _             |                        | -             |           | -                | -                           | -                           |
| Total shareholding<br>of Promoter (A) =<br>(A)(1)-(A)(2)         1,571,445,318         4         1,571,445,322         100         1,621,445,322         5         1,621,445,322         -         100           B. Public<br>Shareholding <td< td=""><td></td><td>770,008,207</td><td>0</td><td>770,008,207</td><td>49</td><td>794508207</td><td>-</td><td>794508207</td><td>-</td><td>49</td></td<>   |                     | 770,008,207   | 0        | 770,008,207   | 49                     | 794508207     | -         | 794508207        | -                           | 49                          |
| (A)(1)+(A)(2)         Image: Constraint of the second         | Total shareholding  |               |          |               |                        |               |           |                  |                             |                             |
| B. Public       Shareholding       Institutions       Image: state of the sta                                  |                     | 1,571,445,318 | 4        | 1,571,445,322 | 100                    | 1,621,445,322 | 5         | 1,621,445,322    | -                           | 100                         |
| Shareholding         Image: statutions         Image: statutions         Image: statutions         Image: status         <  |                     |               |          |               |                        |               |           |                  |                             |                             |
| 1. Institutions   |                     |               |          |               |                        |               |           |                  |                             |                             |
| a) Mutual Funds       -   |                     |               |          |               |                        |               |           |                  |                             |                             |
| b) Banks/FI       - <td< td=""><td></td><td>-</td><td>_</td><td>_</td><td>_</td><td>_</td><td>-</td><td>-</td><td>-</td><td>-</td></td<>  |                     | -             | _        | _             | _                      | _             | -         | -                | -                           | -                           |
| d) State Govt(s)       -  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| e) Venture Capital  | c) Central Govt     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| Funds         I <thi< th="">         I         <thi< th=""> <thi< th=""></thi<></thi<></thi<>   |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| f) Insurance  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| Companies       I <thi< th="">       I       <thi< th=""> <thi< t<="" td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></thi<></thi<></thi<>   |                     |               |          |               |                        |               |           |                  |                             |                             |
| g) Fils       - </td <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td>   |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| h) Foreign Venture<br>Capital Funds   |                     | -             | -        | -             | _                      | -             | -         | -                | -                           | -                           |
| Capital Funds       -       <   |                     |               |          |               |                        |               |           |                  |                             |                             |
| Sub-total (B)(1):-  | Capital Funds       | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| 2. Non-Institutions       -   | i) Others (specify) | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| a) Bodies Corp.       -   |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| i) Indian       -   |                     | -             | -        | -             | -                      |               | -         |                  | -                           | -                           |
| ii) Overseas       - <t< td=""><td></td><td>1 1</td><td>-</td><td>-</td><td>-</td><td></td><td>-</td><td></td><td>-</td><td>-</td></t<>   |                     | 1 1           | -        | -             | -                      |               | -         |                  | -                           | -                           |
| b) Individuals<   |                     | 1 1           | -        |               |                        |               |           |                  |                             | -                           |
| i)Individual<br>shareholders<br>holding nominal<br>share capital upto<br>Rs. 1 lakh<br>ii)Individual<br>shareholders<br>holding nominal<br>share capital in<br>excess of Rs 1 lakh<br>c) Others (specify)<br>   |                     | 1 1           | _        |               | -                      |               | -         |                  |                             | -                           |
| shareholders<br>holding nominal<br>share capital upto<br>Rs. 1 lakh   |                     |               |          |               |                        |               |           |                  |                             |                             |
| share capital upto       Rs. 1 lakh       Image: capital upto   |                     |               |          |               |                        |               |           |                  |                             |                             |
| Rs. 1 lakhImage: Second se |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| ii)Individual shareholders holding nominal  |                     |               |          |               |                        |               |           |                  |                             |                             |
| shareholders<br>holding nominal<br>share capital in<br>excess of Rs 1 lakh<br>c) Others (specify)   |                     |               |          |               |                        |               |           |                  |                             |                             |
| holding nominal<br>share capital in<br>excess of Rs 1 lakh  |                     |               |          |               |                        |               |           |                  |                             |                             |
| share capital in excess of Rs 1 lakh       -  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
| c) Others (specify)       -   | share capital in    |               |          |               |                        |               |           |                  |                             |                             |
| Sub-total (B)(2):-            |                     |               |          |               |                        |               |           |                  |                             |                             |
| Total Public         - <t< td=""><td></td><td>1</td><td>-</td><td>-</td><td></td><td></td><td>-</td><td></td><td></td><td>-</td></t<>   |                     | 1             | -        | -             |                        |               | -         |                  |                             | -                           |
| Shareholding (B) =  |                     | -             | -        | -             | -                      | -             | -         | -                | -                           | -                           |
|   |                     | _             | _        | _             | _                      | _             | _         | -                | -                           | _                           |
|   | (B)(1) + (B)(2)     |               | -        | _             |                        |               |           |                  |                             |                             |

bharti

bharti AA redefining / general insurance

# EXTRACT OF ANNUAL RETURN

|   | No. of Shares | No. of Shares held at the beginning of the year |               |                             | No. of Shares held at the end of the year |                      |               |                                    | %                                   |
|---|---------------|---|---------------|-----------------------------|---|----------------------|---------------|------------------------------------|-------------------------------------|
| Category of<br>Shareholders                       | Demat         | Physical  | Total         | % of<br>Total<br>Share<br>S | Demat                                     | Ph<br>ysi<br>ca<br>I | Total         | %<br>of<br>Tot<br>al<br>Sha<br>res | Chang<br>e<br>during<br>the<br>year |
| C. Shares held by<br>Custodian for GDRs<br>& ADRs | -             | -   | -             | -                           | -   | -                    | -             | -                                  | -                                   |
| Grand Total<br>(A+B+C)                            | 1,571,445,318 | 4   | 1,571,445,322 | 100                         | 1,621,445,322                             | 5                    | 1,621,445,322 | -                                  | 100                                 |

#### ii. Shareholding of Promoters

|        |  | Shareholding at the beginning of the<br>year |   |   |               | Shareholding at the end of the year       |  |   |  |
|--------|--|--|---|---|---------------|---|--|---|--|
| SI No. | Shareholder's<br>Name                                  | No. of Shares                                | % of total<br>Shares of<br>the<br>company | %of Shares<br>Pledged/<br>encumbered<br>to total shares | No. of Shares | % of total<br>Shares of<br>the<br>company | %of Shares<br>Pledged/<br>encumbered<br>to total<br>shares | in share<br>holding<br>during the<br>year |  |
| 1.     | Shashwata<br>Banerjee*                                 | 1  | -   | -   | 1             | -   | -  | -   |  |
| 2.     | Uma<br>Raghavendran*                                   | 1  | -   | -   | 1             | -   | -  | -   |  |
| 3.     | Pramod Bisht*  | 1  | -   | -   | 1             | -   | -  | -   |  |
| 4.     | Parag Deodhar*   | 1  | -   | -   | 1             | -   | -  | -   |  |
| 5.     | Vidya Raman*   | -  | -   | -   | 1             | -   | -  | -   |  |
| 6.     | M/s Bharti<br>Insurance<br>Holdings Private<br>Limited | 207 754 031                                  | 13.22                                     | -   | -             | -   | -  | -13.22%                                   |  |
| 7.     | M/s GIBA<br>Holdings Private<br>Limited                | 593,683,080                                  | 37.78                                     | -   | 826,937,110   | 51  | -  | +13.22%                                   |  |
| 8.     | M/s Société<br>Beaujon                                 | 770,008,207                                  | 49.00                                     | -   | 794,508,207   | 49.00                                     | -  | -   |  |
|        | Total  | 1,571,445,322                                | 100.00                                    | -   | 1,621,445,322 | 100.00                                    | -  | -   |  |

\* The shares are beneficially held on behalf of GIBA Holdings Private Limited

iii. Change in Promoters' Shareholding (please specify, if there is no change)

|  | Shareholding at the ye | 0 0                                    | Cumulative Shareholding durin<br>the year |                                  |  |
|--|------------------------|--|---|----------------------------------|--|
|  | No. of shares          | % of total<br>shares of the<br>company | No. of shares                             | % of total shares of the company |  |
| Name of Promoter: <b>Bharti Insurance Holdings</b><br>Private Limited                  |                        |  |   |                                  |  |
| At the beginning of the year   | 207,754,031            | 13.22%                                 |   | 13.22%                           |  |
| Date-wise Increase/Decrease in shareholding<br>during the year                         |                        |  |   |                                  |  |
| 30 <sup>th</sup> June, 2016: Shares allotted under rights issue                        | 6610285                |  | 214,364,320                               | 13.22%                           |  |
| Transfer of Shares to GIBA Holdings Private<br>Limited on 30 <sup>th</sup> march, 2017 | -                      | -                                      | 214,364,320                               | 13.22%                           |  |
| At the End of the year   | -                      | -                                      | 0   | 0                                |  |
| Name of Promoter: GIBA Holding Private   |                        |  |   |                                  |  |

bharti AA redefining / general insurance

# EXTRACT OF ANNUAL RETURN

|   | Shareholding at the the year |  |               | hareholding during<br>ne year    |  |
|---|------------------------------|--|---------------|----------------------------------|--|
|   | No. of shares                | % of total<br>shares of the<br>company | No. of shares | % of total shares of the company |  |
| Limited   |                              |  |               |                                  |  |
| At the beginning of the year  | 593,683,080                  | 37.78%                                 | -             | -                                |  |
| Date-wise Increase/Decrease in shareholding<br>during the year  |                              |  |               |                                  |  |
| 30 <sup>th</sup> June, 2016: Shares allotted under rights issue   | 18,889,715                   | 37.78%                                 | 612,572,795   | 37.78%                           |  |
| Received shares from Bharti Insurance Holdings<br>Private Limited as transfer (on 30 <sup>th</sup> March, 2017) | 214,364,320                  | 13.22%                                 | 826,937,115   | 51%                              |  |
| At the End of the year  | -                            | -                                      | 826,937,115   | 51% <b>%</b>                     |  |
| Name of Promoter: SOCIÉTÉ BEAUJON   |                              |  |               |                                  |  |
| At the beginning of the year  | 770,008,207                  | 49%                                    | 275,259,386   | 22.22%                           |  |
| Date-wise Increase/Decrease in shareholding during the year   |                              |  |               |                                  |  |
| 31st March, 2016: Shares allotted under rights issue  | 24,500,000                   | 49%                                    | 794,508,207   | 49.00%                           |  |
| At the End of the year  | -                            | -                                      | 794,508,207   | 49.00%                           |  |

iv. Shareholding Pattern of top ten Shareholders (other than Directors, Promoters and Holders of GDRs and ADRs):

#### Nil

- v. Shareholding of Directors and Key Managerial Personnel: <u>Nil</u>
- V. INDEBTEDNESS

Indebtedness of the Company including interest outstanding/accrued but not due for payment

#### Nil

### VI. REMUNERATION OF DIRECTORS AND KEY MANAGERIAL PERSONNEL

A. Remuneration to Managing Director, Whole-time Directors and/or Manager:

|            |  | Name of MD/                      | WTD/ Manager                           |                 |
|------------|--|----------------------------------|--|-----------------|
| SI.<br>no. | Particulars of Remuneration  | CEO&MD<br>(1-Apr-16 to 5-Aug-16) | CEO&MD<br>(21-Dec-16 to 31-Mar-<br>17) | Total<br>Amount |
| 1.         | <ul> <li>Gross salary</li> <li>(a) Salary as per provisions contained in section 17(1) of the Income-tax Act, 1961</li> <li>(b) Value of perquisites u/s 17(2) Income-tax</li> </ul> | 4,798,815                        | 7,501,410                              |                 |
|            | Act, 1961<br>(c) Profits in lieu of salary under section   | -                                | -                                      |                 |

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# EXTRACT OF ANNUAL RETURN

|            |   | Name of MD/                      | WTD/ Manager                           |                 |
|------------|---|----------------------------------|--|-----------------|
| SI.<br>no. | Particulars of Remuneration                         | CEO&MD<br>(1-Apr-16 to 5-Aug-16) | CEO&MD<br>(21-Dec-16 to 31-Mar-<br>17) | Total<br>Amount |
|            | 17(3) Income- tax Act, 1961                         |                                  |  |                 |
| 2.         | Stock Option  | -                                | -                                      |                 |
| 3.         | Sweat Equity  | -                                | -                                      |                 |
| 4.         | Commission<br>- as % of profit<br>- others, specify | -                                | -                                      |                 |
| 5.         | Others, please specify (Severance Package)          | -                                | -                                      |                 |
|            | Total (A)   | 4,798,815                        | 7,501,401                              | 12,300,216      |

### B. Remuneration to other directors:

| Particulars of Remuneration  | Name of Directors        |                   |                   | Total<br>Amount |
|--|--------------------------|-------------------|-------------------|-----------------|
| 3. Independent Directors   | Jitendra<br>Balakrishnan | Bharat Raut       | Uma Relan         |                 |
| <ul> <li>Fee for attending board committee meetings</li> <li>Commission</li> <li>Others, please specify</li> </ul> | 555,000<br>-<br>-        | 555,000<br>-<br>- | 390,000<br>-<br>- |                 |
| Total  | 555,000                  | 555,000           | 390,000           | 1,500,000       |

# C. Remuneration To Key Managerial Personnel Other Than MD/Manager/WTD:

| SI. |   | Key Manage | erial Personnel   | Tetel           |
|-----|---|------------|-------------------|-----------------|
| no. | Particulars of Remuneration   | CFO        | Company Secretary | Total<br>Amount |
| 1.  | Gross salary  |            |                   |                 |
|     | (a) Salary as per provisions contained in section 17(1) of the Income-tax Act, 1961               | 28,628,318 | 4,054,750         |                 |
|     | (b) Value of perquisites u/s 17(2) Income-tax<br>Act, 1961  | 1,400,000  |                   |                 |
|     | <ul><li>(c) Profits in lieu of salary under section</li><li>17(3) Income- tax Act, 1961</li></ul> |            |                   |                 |
| 2.  | Stock Option  | 3,089,478  | -                 |                 |
| 3.  | Sweat Equity  | -          | -                 |                 |
| 4.  | Commission<br>- as % of profit<br>- others, specify   | -          | -                 |                 |
| 5.  | Others, please specify (Severance Package)  | -          | -                 |                 |
|     | Total (A)   | 33,117,796 | 4,054,750         | 37,172,546      |

### VII. PENALTIES/PUNISHMENT/COMPOUNDING OF OFFENCES:

# EXTRACT OF ANNUAL RETURN

| Туре             | Section of the<br>Companies Act | Brief<br>Description | Details of Penalty/<br>Punishment/<br>Compounding fees<br>imposed | Authority<br>[RD/NCLT/COURT] | Appeal<br>made, if<br>any (give<br>Details) |
|------------------|---------------------------------|----------------------|---|------------------------------|---|
| A. COMPANY       |                                 |                      |   |                              |   |
| Penalty          |                                 |                      |   |                              |   |
| Punishment       |                                 |                      | NIL   |                              |   |
| Compounding      |                                 |                      |   |                              |   |
| B. DIRECTORS     |                                 |                      |   |                              |   |
| Penalty          |                                 |                      |   |                              |   |
| Punishment       |                                 |                      | NIL   |                              |   |
| Compounding      |                                 |                      |   |                              |   |
| C. OTHER OFFICER | S IN DEFAULT                    |                      |   |                              |   |
| Penalty          |                                 |                      |   |                              |   |
| Punishment       |                                 |                      | NIL   |                              |   |
| Compounding      |                                 |                      |   |                              |   |

bharti

redefining / general insurance



## SECRETARIAL AUDIT REPORT

#### Annexure-3

#### Form No. MR-3

#### SECRETARIAL AUDIT REPORT

#### FOR THE FINANCIAL YEAR ENDED 31 March 2017

# [Pursuant to section 204(1) of the Companies Act, 2013 and rule No.9 of the Companies (Appointment and Remuneration Personnel) Rules, 2014]

Τo,

The Members, Bharti Axa General Insurance Company Limited

I have conducted the secretarial audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by Bharti Axa General Insurance Company Limited (hereinafter called the company). Secretarial Audit was conducted in a manner that provided me a reasonable basis for evaluating the corporate conducts/statutory compliances and expressing my opinion thereon.

Based on my verification of the Bharti Axa General Insurance Company Limited's books, papers, minute books, forms and returns filed and other records maintained by the company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, I hereby report that in my opinion, the company has, during the audit period covering the financial year ended on 31 March 2017 complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

I have examined the books, papers, minute books, forms and returns filed and other records maintained by Bharti Axa General Insurance Company Limited for the financial year ended on 31 March 2017 according to the provisions of:

- (i) The Companies Act, 2013 (the Act) and the rules made thereunder;
- (ii) The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the rules made thereunder **Not Applicable**;

(iii) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder;

(iv) Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder to the extent of Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings;

# SECRETARIAL AUDIT REPORT



(v) The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act') - **Not Applicable**:-

(a) The Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011;

(b) The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;

(c) The Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009;

(d) The Securities and Exchange Board of India (Share Based Employee Benefits) Regulations, 2014

(e) The Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008;

(f) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 regarding the Companies Act and dealing with client;

(g) The Securities and Exchange Board of India (Delisting of Equity Shares) Regulations, 2009; and

(h) The Securities and Exchange Board of India (Buyback of Securities) Regulations, 1998;

(vi) Insurance Regulatory and Development Authority Act, 1999

I have also examined compliance with the applicable clauses of the following:

(i) Secretarial Standards issued by The Institute of Company Secretaries of India effective from 1<sup>st</sup> July 2015

(ii) The Listing Agreements entered into by the Company with Stock Exchange(s), is not applicable;

During the period under review the Company has complied with the provisions of the Act, Rules, Regulations, Guidelines, Standards, etc. mentioned above

I further report that

The Board of Directors of the Company is duly constituted with proper balance of Executive Directors, Non-Executive Directors and Independent Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.



# SECRETARIAL AUDIT REPORT

Adequate notice is given to all directors to schedule the Board Meetings, agenda and detailed notes on agenda were sent at least seven days in advance, and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.

Majority decision is carried through while the dissenting members' views are captured and recorded as part of the minutes.

I further report that there are adequate systems and processes in the company commensurate with the size and operations of the company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

Mahadev Tirunagari Company Secretary in Practice FCS : 6681 CP No. : 7350

Place : Hyderabad Date : 08 May 2017



In accordance with Part IV of Schedule B of the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulation 2002 the Management of Bharti AXA General Insurance submits the Management Report as follows:

- 1. We hereby confirm the validity of Certificate of Registration granted by the Insurance Regulatory and Development Authority of India ("IRDAI") to carry on the business of General Insurance in India.
- 2. To the best of our knowledge and belief, all the material dues payable to the statutory authorities have been duly paid.
- 3. During the financial year 2016-17, the Joint venture partner Bharti has carried an intra-group transfer between the entities through which it holds equity shares in the Company. By such transfer Bharti is now holding its entire 51% in the Company through GIBA Holdings Private Limited (now known as Bharti General Private Limited) and GIBA Holdings Private Limited is the holding company of Bharti AXA General Insurance Company Limited as on 31<sup>st</sup> March, 2017. The above referred transfer of shares and change in the shareholding of the Company is in accordance with all applicable statutory and regulatory requirements and after approval of IRDAI.
- 4. We hereby declare that the management has not directly or indirectly invested outside India the funds of the holders of policies issued in India;
- 5. We hereby confirm that the required solvency margin has been maintained as on March 31, 2017;
- 6. We hereby certify that the values of all the assets have been reviewed on the date of the Balance Sheet and to the best of our knowledge and belief the assets set forth in the Balance-sheet are shown in the aggregate at amount not exceeding their realisable or market value under the several headings – " Loans", "Investments", "Agents balances", "Outstanding Premiums", "Interest, Dividends and Rents outstanding", "Interest, Dividends and Rents accruing but not due", "Amounts due from other persons or Bodies carrying on insurance business", " Sundry Debtors", " Bills Receivable", " Cash" and the several items specified under "Other Accounts";
- 7. The Company is exposed to a variety of risks associated with General Insurance business in India such as quality of risks undertaken, fluctuations in the value of assets and higher expenses in the initial years of operation. The Company monitors these risks closely and effective remedial action is taken whenever deemed necessary. The Company has through an appropriate reinsurance programme kept its risk exposure at a level commensurate with its capacity;
- 8. We confirm that there are no operations of the Company outside the Country;



- The Trend in Average claim settlement time during the year ended March 31, 2017 is included in Annexure 1;
- 10. Investments in Government securities and other debt securities have been considered as 'held to maturity' and have been measured at historical cost subject to amortization. Investments in mutual fund units are accounted at Net Asset Value and the unrealized gain has been credited to the Fair Value Change Account. Market values of Government securities and other debt instruments have been reported in accordance with guideline INV/GLN/003/2003- 04 dated January 21, 2004 issued by the Authority.
- 11. The Company has adopted a prudent investment policy with emphasis on optimizing return with minimum risk. Emphasis was towards low risk investments such as Government securities and other rated debt instruments. The Company has carried out periodic review of the investment portfolio. There are no nonperforming assets as at the end of the financial year.
- 12. The management of Bharti AXA General Insurance Company Limited certifies that:
  - i. in the preparation of financial statements, the applicable accounting standards, principles and policies have been followed. There is no material departure from the said standards;
  - ii. the management has adopted accounting policies and applied them consistently and made judgements and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the operating profit or loss and of the profit or loss of the company for the year;
  - iii. the management has taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act 1938 (4 of 1938) / the Companies Act, 2013, for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
  - iv. the financial statements of the Company have been prepared on a going concern basis;
  - v. the management has ensured that an internal audit system commensurate with the size and nature of the business exists and is operating effectively.
- 13. Details of payments to individuals, firms, Companies and organisations in which directors are interested during the year ended March 31, 2017 are reported below on accrual basis:



|           |   |   |                                | general moutane  |
|-----------|---|---|--------------------------------|--|
| SI.<br>No | Name of the Direc-<br>tor               | Entity in which Director is inter-<br>ested       | Particulars of<br>Interest     | Expense* In-<br>curred by the<br>Company dur-<br>ing the year (Fig<br>in '000) Rs. |
| 1         | Rakesh Bharti Mittal                    | FieldFresh Foods Private Lim-<br>ited             | Director                       | 451.49   |
|           |   | Bharti Airtel Limited                             | Director                       | 42,490.61  |
|           |   | Bharti Axa Life Insurance<br>Company Limited      | Director and<br>Chairman       | 11,079.32  |
|           |   | Bharti Realty Holdings Limited                    | Managing<br>Director           | 366.99   |
| 2         | Akhil Kumar Gupta                       | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
| 3         | Jitender Balakrish-<br>nan              | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
| 4         | Bharat Sumant Raut                      | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
| 5         | Sundar Rajan Ra-<br>jagopalan*          | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
| 6         | Jean Paul<br>Dominique Louis<br>Drouffe | Bharti AXA Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
|           |   | AXA Insurance Singapore Pte<br>Ltd                | Director                       | 5,610.56   |
| 7         | Uma Ajay Relan                          | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
| 8         | Jean Louis Christian<br>M Laurent Josi  | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
|           |   | AXA ASIA  | Chairman                       | 269,507.42   |
| 9         | AMELIE MARIE BREIT-<br>BURD nee BELGE   | Bharti Axa Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
|           |   | AXA Financial Services (Singa-<br>pore) Pte. Ltd. | Director,<br>Chairman &<br>CEO | 4,744.00   |
|           |   | AXA Business Services Pvt. Ltd.                   | Director                       | 171,954.56   |
| 10        | Rahul Bhatnagar&                        | Bharti Realty Holdings Limited                    | Director                       | 366.99   |
| 11        | Harjeet Singh Kohli&                    | Bharti AXA Life Insurance<br>Company Limited      | Director                       | 11,079.32  |
|           |   | Beetel Teletech Limited                           | Director                       | 3,754.49   |
|           |   | Bharti Realty Holdings Limited                    | Director                       | 366.99   |
|           |   | Bharti Realty Limited                             | Director                       | 6.08   |
|           |   | FieldFresh Foods Private Lim-<br>ited             | Director                       | 451.49   |
| 12        | Mukesh Hassanand<br>Bhavnani*           | Bharti AXA Life Insurance<br>Company Limited      | Director                       | 11,079.32  |

Note: Expense includes Applicable Taxes

\*Mr. Sundar Rajan Rajagopalan ceased to be Director effective 30th June, 2016

Confidential



\*Mr. Mukesh Bhavnani appointed as a Director effective 30th June, 2016 &Mr. Rahul Bhatnagar ceased to be Director effective 29th August, 2016 &Mr. Harjeet Kohli appointed as Director effective 29th August, 2016

For and on behalf of the Board

RAKESH BHARTI MITTAL (CHAIRMAN) DIN- 00042494 JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR) DIN- 07373856

SANJEEV SRINIVASAN (CEO & MD) DIN- 07644073 BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR) DIN- 00066080

MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER) ASHISH SARMA (COMPANY SECRETARY)



### ANNEXURE-I

#### BHARTI AXA GENERAL INSURANCE CO LTD.

# DETAILS OF AVERAGE CLAIM SETTLEMENT TIME FOR VARIOUS SEGMENTS AS ON 31st March, 2017

|                          | Motor OD             |               |        |                  |       |               |       |                    |       |                     |         |                                     |  |
|--------------------------|----------------------|---------------|--------|------------------|-------|---------------|-------|--------------------|-------|---------------------|---------|-------------------------------------|--|
|                          | Less than 30<br>Days |               | 31 - 9 | 1 - 90 Days 3 Mo |       |               |       | Months - 1<br>Year |       | 1 Year - 5<br>Years |         | Total April 2016<br>till March 2017 |  |
| LOB                      | Nos                  | Amt<br>('000) | Nos    | Amt<br>('000)    | Nos   | Amt<br>('000) | Nos   | Amt<br>('000)      | Nos   | Amt<br>('000)       | Nos     | Amt<br>('000)                       |  |
| Com-<br>mercial<br>Motor | 2,326                | 34,806        | 947    | 28,248           | 489   | 16,767        | 281   | 23,889             | 172   | 30,694              | 4,215   | 134,405                             |  |
| Private<br>Motor         | 138,374              | 2,631,310     | 25,611 | 1,509,350        | 5,765 | 786,830       | 1,615 | 320,683            | 387   | 75,381              | 171,752 | 5,323,555                           |  |
| Two<br>wheeler           | 26,942               | 151,911       | 13,744 | 119,842          | 3,679 | 55,318        | 1,482 | 35,910             | 524   | 10,033              | 46,371  | 373,015                             |  |
| Total                    | 167,642              | 2,818,027     | 40,302 | 1,657,440        | 9,933 | 858,915       | 3,378 | 380,482            | 1,083 | 116,109             | 222,338 | 5,830,974                           |  |

|                          | Motor TP             |               |        |                                   |     |                      |     |                     |      |  |      |               |
|--------------------------|----------------------|---------------|--------|-----------------------------------|-----|----------------------|-----|---------------------|------|--|------|---------------|
|                          | Less than 30<br>Days |               | 31 - 9 | I - 90 Days 3 Month - 6<br>Months |     | 6 Months - 1<br>Year |     | 1 Year - 5<br>Years |      | Total April<br>2016 till March<br>2017 |      |               |
| LOB                      | Nos                  | Amt<br>('000) | Nos    | Amt<br>('000)                     | Nos | Amt<br>('000)        | Nos | Amt<br>('000)       | Nos  | Amt<br>('000)                          | Nos  | Amt<br>('000) |
| Com-<br>mercial<br>Motor | 21                   | 4,400         | 32     | 8,277                             | 83  | 16,557               | 257 | 73,898              | 1745 | 672,099                                | 2268 | 850,308       |
| Private<br>Motor         | 41                   | 14,822        | 55     | 6,669                             | 130 | 35,642               | 320 | 93,855              | 937  | 361,826                                | 1529 | 530,193       |
| Two<br>wheeler           | 35                   | 8,591         | 33     | 7,849                             | 80  | 19,950               | 149 | 41,115              | 368  | 111,324                                | 675  | 191,403       |
| Total                    | 97                   | 27,812        | 120    | 22,795                            | 293 | 72,149               | 726 | 208,869             | 3050 | 1,145,249                              | 4472 | 1,571,904     |

|                         | Non-Motor            |               |              |               |                       |               |                      |               |              |               |  |               |
|-------------------------|----------------------|---------------|--------------|---------------|-----------------------|---------------|----------------------|---------------|--------------|---------------|--|---------------|
|                         | Less than<br>30 Days |               | 31 - 90 Days |               | 3 Month - 6<br>months |               | 6 months - 1<br>year |               | 1 yr - 5 yrs |               | Total April<br>2016 till<br>March 2017 |               |
| LOB                     | No<br>s              | Amt<br>('000) | Nos          | Amt<br>('000) | Nos                   | Amt<br>('000) | Nos                  | Amt<br>('000) | N<br>os      | Amt<br>('000) | Nos                                    | Amt<br>('000) |
| Trade Credit            | 1                    | 8,666         |              |               |                       |               |                      |               | 1            | 0             | 2                                      | 8,666         |
| Commercial<br>Liability |                      |               | 1            | 0             | 5                     | 121           | 11                   | 21            | 9            | 1,264         | 26                                     | 1,406         |
| Commercial<br>Property  | 7                    | 58            | 7            | 267           | 17                    | 652           | 15                   | 293           | 17           | 1,062         | 63                                     | 2,332         |
| Construction            | 13                   | 218           | 6            | 43            | 13                    | 1,336         | 31                   | 44,022        | 38           | 28,825        | 102                                    | 74,445        |
| Employees'              | 4                    | 0             | 26           | 850           | 133                   | 3,933         | 227                  | 12,363        | 72           | 8,521         | 463                                    | 25,836        |



|                                | Non-Motor            |               |                                    |               |                      |               |      |               |         |                                |      |               |
|--------------------------------|----------------------|---------------|------------------------------------|---------------|----------------------|---------------|------|---------------|---------|--------------------------------|------|---------------|
|                                | Less than<br>30 Days |               | 31 - 90 Days 3 Month - 6<br>months |               | 6 months - 1<br>year |               | 1 yı | r - 5 yrs     | 20      | II April<br>16 till<br>ch 2017 |      |               |
| LOB                            | No<br>s              | Amt<br>('000) | Nos                                | Amt<br>('000) | Nos                  | Amt<br>('000) | Nos  | Amt<br>('000) | N<br>os | Amt<br>('000)                  | Nos  | Amt<br>('000) |
| Compensation                   |                      |               |                                    |               |                      |               |      |               |         |                                |      |               |
| Engineering                    | 14                   | 191           | 43                                 | 1,510         | 50                   | 3,516         | 37   | 2,189         | 26      | 6,795                          | 171  | 14,310        |
| Industry Prop-<br>erty         | 67                   | 2,671         | 126                                | 18,781        | 131                  | 42,692        | 222  | 82,565        | 143     | 187,942                        | 690  | 335,061       |
| Marine Cargo                   | 365                  | 5,875         | 343                                | 9,662         | 392                  | 30,645        | 300  | 98,408        | 209     | 51,325                         | 1609 | 195,915       |
| Personal Acci-<br>dent - Group | 78                   | 5,612         | 370                                | 20,743        | 558                  | 36,046        | 253  | 25,290        | 59      | 15,242                         | 1322 | 103,456       |
| Personal Acci-<br>dent - Ind   | 14                   | 68            | 46                                 | 2,141         | 49                   | 6,136         | 22   | 1,597         | 6       | 611                            | 137  | 10,554        |
| Professional<br>Liability      |                      |               |                                    |               | 1                    | 7             | 2    | 0             |         |                                | 3    | 7             |
| SME Property                   | 35                   | 234           | 73                                 | 1,330         | 100                  | 29,603        | 138  | 55,266        | 55      | 46,500                         | 401  | 132,933       |
| Travel                         | 111                  | 372           | 202                                | 909           | 38                   | 603           | 7    | 75            | 1       | 4                              | 359  | 1,962         |
| Total                          | 709                  | 23,963        | 1243                               | 56,238        | 1487                 | 155,290       | 1265 | 322,088       | 636     | 348,090                        | 5348 | 906,883       |

|                  | HEALTH |               |        |               |     |                   |         |                 |              |               |                                     |               |
|------------------|--------|---------------|--------|---------------|-----|-------------------|---------|-----------------|--------------|---------------|-------------------------------------|---------------|
|                  |        | han 30<br>ays | 31 - 9 | 0 Days        |     | onth - 6<br>onths |         | onths -<br>year | 1 yr - 5 yrs |               | Total April 2016<br>till March 2017 |               |
| LOB              | Nos    | Amt<br>('000) | Nos    | Amt<br>('000) | Nos | Amt<br>('000)     | No<br>s | Amt<br>('000)   | Nos          | Amt<br>('000) | Nos                                 | Amt<br>('000) |
| Retail<br>Health | 1,565  | 52,841        | 381    | 16,929        | 34  | 2,066             | 3       | 8               | 7            | 291           | 1,990                               | 72,136        |
| Group<br>health  | 13,842 | 388,847       | 2,847  | 128,988       | 217 | 17,131            | 193     | 8,699           | 42           | 851           | 17,141                              | 544,516       |
| Total            | 15,407 | 441,689       | 3,228  | 145,917       | 251 | 19,197            | 196     | 8,707           | 49           | 1,142         | 19,131                              | 616,652       |



**B K RAMADHYANI & CO. LLP** 

CHARTERED ACCOUNTANTS 4B, Chitrapur Bhavan 68, 8th Main, Malleswaram Bangalore, Karnataka-560 055

# M. P. CHITALE & CO

CHARTERED ACCOUNTANTS 1<sup>st</sup> Floor, Hamam House, Ambalal Doshi Marg, Fort Mumbai – 400 001, India

#### INDEPENDENT AUDITORS' REPORT

To the Members of

### Bharti AXA General Insurance Company Limited

### Report on the Revised Standalone Financial Statements

#### **Revision of financial statements**

The financial statements of the Company for the financial year 2016-17 as approved by the board of directors on May 11, 2017 and reported upon by us on the same day have been revised by them at their meeting held on July 26, 2017 in the light of the circumstances detailed in note 3.18 to the revised financial statements, by debiting the expenses of management in excess of the limits stipulated in the Insurance Regulatory and Development Authority of India (Expenses of Management of Insurers transacting General or Health Insurance business) Regulations 2016 to the Profit and Loss Account instead of the their respective revenue accounts. In our report dated May 11, 2017, we had observed that such excess was subject to forbearance approval of the IRDAI vide paragraph under the caption 'Emphasis of Matters'. Relying on the legal opinion obtained by the Company that it is open to revise its financial statements without obtaining approval from the National Company Law Tribunal, we have issued this report on such revised financial statements. Accordingly, our report dated May 11, 2017 stands withdrawn.

We have audited the accompanying revised standalone financial statements of Bharti AXA General Insurance Company Limited ("the Company"), which comprises of the Balance Sheet as at March 31, 2017, the related Revenue Accounts (also called the "Policyholders' Accounts" or the "Technical Accounts"), the Profit and Loss Account (also called the "Shareholders' Account" or "Non-Technical Account") and the Receipts and Payments Account for the year ended March 31, 2017 and summary of significant accounting policies and other explanatory information.

### Management's Responsibility for the Standalone Financial Statements

The Company's Board of Directors is responsible for the matters stated in Section 134(5) of the Companies Act, 2013 ("the Act") with respect to the preparation of these revised standalone financial statements that give a true and fair view of the financial position, financial performance and receipts and payments of the Company in accordance with the requirements of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Act, 2015 (the "Insurance Act"), read with Insurance Regulatory and Development Act, 1999 (the "IRDA Act"), Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report Insurance Companies) Regulations,



2002 (the regulations"), orders/directions, circulars, guidelines issued by the Insurance Regulatory and Development Authority of India (IRDAI) in this regard and in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Act and Companies (Accounting Standards) Amendment Rules, 2016 and in the manner so required.

This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these revised standalone financial statements based on our audit.

We have taken into account the provisions of the Insurance Act, the IRDA Act, the Regulations, the Act and the Rules made there under including the accounting standards to the extent applicable and auditing standards and matters which are required to be included in the audit report.

We conducted our audit in accordance with the Standards on Auditing specified under Section 143(10) of the Act and other applicable authoritative pronouncements issued by the Institute of Chartered Accountants of India. Those Standards and pronouncements require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal financial control relevant to the Company's preparation of the financial statements that give a true and fair view, in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the revised standalone financial statements.



#### Opinion

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid revised standalone financial statements are prepared in accordance with the requirements of the Insurance Act, 1938, the Insurance Regulatory and Development Authority Act, 1999, the Regulations and the Act, to the extent applicable and in the manner so required, and give a true and fair view in conformity with the accounting principles generally accepted in India, as applicable to Insurance Companies:

- in the case of the revised Balance Sheet, of the state of affairs of the Company as at March 31, 2017;
- in the case of the revised Revenue Account, of the operating profit in so far as it relates to Revenue Accounts of Marine Insurance Business and operating loss in so far as it relates to Revenue Accounts of Fire and Miscellaneous Insurance Business for the year ended March 31, 2017;
- in the case of the revised Profit and Loss Account, of the loss for the year ended March 31, 2017; and
- in the case of the revised Receipts and Payments Account, of the receipts and payments for the year ended March 31, 2017.

#### Matter of Emphasis:

The aggregate expenses on management incurred by the Company during the years 2014-15 and 2015-16 exceeded the aggregate limit thereon prescribed by IRDA in terms of section 40C of the Insurance Act, 1938 read with rule 17E of the Insurance Rules, 1939 by Rs. 18,31,316 (000s) and Rs. 23,41,351 (000s) respectively. The Company has made applications for waiver to IRDA through the General Insurance Council. The Company's applications are pending disposal by IRDA. The matters are subject to the final directions of IRDA.

#### **Other Matters**

The estimate of the actuarial liabilities for the premium deficiency reserve and claims Incurred But Not Reported (IBNR) and claims Incurred But Not Enough Reported (IBNER), included under claims outstanding as at March 31, 2017 have been duly certified by the Company's Appointed Actuary, who has also certified that in her opinion the assumptions for such valuation are in accordance with the guidelines and norms, issued by Insurance Regulatory Development Authority of India (IRDAI) and the Actuarial Society of India in concurrence with the IRDAI. We have relied upon the Appointed Actuary's certificate in this regard for forming our opinion on the financial statements of the Company.

#### Report on Other Legal and Regulatory Requirements

1. As required by the Regulations, we have issued a revised separate certificate dated 11<sup>th</sup> May 2017 certifying the matters specified in paragraphs 3 and 4 of Schedule C to the Regulations.





- 2. As required under the Regulations, read with Section 143 (3) of the Act, we report that:
  - (a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit and have found them to be satisfactory
  - (b) In our opinion and to the best of our information and according to the explanations given to us, proper books of account as required by law have been maintained by the Company so far as it appears from our examination of those books;
  - (c) As the Company's financial accounting system is centralized at Head Office, no returns for the purposes of our audit are prepared at the branches and other offices of the Company;
  - (d) The revised Balance Sheet, Revenue Account, Profit and Loss Account, and Receipts and Payments Account dealt with by this Report are in agreement with the books of account;
  - (e) In our opinion and to the best of our information and according to the explanations given to us, investments have been valued in accordance with the provisions of the Insurance Act, 1938 and the Regulations and orders / directions issued by the IRDAI in this behalf;
  - (f) In our opinion and to the best of our information and according to the explanations given to us, the accounting policies selected by the Company are appropriate and are in compliance with the Accounting Standards referred to in Section 133 Act and Companies (Accounting Standards) Amendment Rules, 2016, to the extent they are not inconsistent with the accounting principles prescribed in the Regulations and orders / directions issued by the IRDAI in this behalf;
  - (g) In our opinion and to the best of our information and according to the explanations given to us, the revised Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt with by this report comply with the Accounting Standards referred to in Section 133 Act and Companies (Accounting Standards) Amendment Rules, 2016 to the extent they are not inconsistent with the accounting principles prescribed in the Regulations and orders/directions issued by IRDAI in this regard; and
  - (h) On the basis of the written representations received from the directors as on March 31, 2017 taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2017 from being appointed as a director in terms of Section 164 (2) of the Act.
  - (i) With respect to the adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate Report in Annexure A.



- (j) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014 as amended by the Companies (Audit and Auditors) Rules, 2017, in our opinion and to the best of our knowledge and belief and according to the information and explanations given to us:
  - i. The Company has disclosed the impact of pending litigations as at March 31, 2017 on its financial position in its revised financial statements - Refer note 3.2 of schedule 16 to the revised Financial Statements.
  - ii. The Company did not have any long term contracts including derivative contracts for which there were any material foreseeable losses.
  - iii. There are no amounts which are required to be transferred, to the Investor Education and Protection Fund by the Company for the year ended March 31, 2017.
  - iv. Since the company was not required to disclose details of Specified Bank Notes (SBN) in the financial statements, the disclosures required vide notification G.S.R. 308(E) dated 30th March, 2017 have not been made and accordingly, we have not reported on the same.

For B K RAMADHYANI & CO LLP CHARTERED ACCOUNTANTS Firm Regn. No.: 0028785/S200021 For M. P. CHITALE & CO CHARTERED ACCOUNTANTS Firm Registration No 101851W

C R Deepak PARTNER Membership No: 215398

Date: July 28, 2017 Place: Bangalore Murtuza Vajihi PARTNER Membership No: 112555

Date: July 26, 2017 Place: Mumbai



## ANNEXURE A TO THE INDEPENDENT AUDITORS' REPORT OF EVEN DATE ON THE RE-VISED FINANCIAL STATEMENTS OF BHARTI AXA GENERAL INSURANCE COMPANY LIMITED

(Referred to in paragraph 2(i) under 'Report on Other Legal and Regulatory Requirements' of our report of even date)

# Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act")

We have audited the internal financial controls over financial reporting of Bharti AXA General Insurance Company Limited ("the Company") as of March 31, 2017, in conjunction with our audit of the revised financial statements of the Company for the year ended on that date.

#### Management's Responsibility for Internal Financial Controls

The Company's management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") issued by the Institute of Chartered Accountants of India (the "ICAI"). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to Company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013, including the provisions of the Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act"), the IRDA Financial Statements Regulations, orders/directions issued by the Insurance Regulatory and Development Authority of India (the "IRDA") in this regard.

#### Auditors' Responsibility

Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting based on our audit. We conducted our audit in accordance with the Guidance Note and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Companies Act, 2013, to the extent applicable to an audit of internal financial controls. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and



their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditors' judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system over financial reporting.

#### Meaning of Internal Financial Controls Over Financial Reporting

A company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control over financial reporting includes those policies and procedures that

- 1. pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company;
- 2. provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorisations of management and directors of the company; and
- 3. provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

#### Inherent Limitations of Internal Financial Controls Over Financial Reporting

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

### Opinion

In our opinion, to the best of our information and according to the explanations given to us, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial



controls over financial reporting were operating effectively as at March 31, 2017, based on the Internal Control Over Financial Reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note issued by the ICAI.

#### **Other Matters**

The estimate of claims Incurred But Not Reported ("IBNR") and claims Incurred But Not Enough Reported ("IBNER"), included under Claims Outstanding as at March 31, 2017 has been duly certified by the Company's Appointed Actuary as per the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 (the "IRDA Financial Statements Regulations"), and has been relied upon by us, as mentioned in "Other Matter" paragraph of our audit report on the financial statements of the Company as at and for the year ended March 31, 2017. In view of this, we did not perform any procedures relating to internal financial controls over financial reporting in respect of the valuation and accuracy of the actuarial valuation of estimate of claims IBNR and claims IBNER.

For B K RAMADHYANI & CO LLP CHARTERED ACCOUNTANTS Firm Regn. No: 0028785/S200021 For M. P. CHITALE & CO CHARTERED ACCOUNTANTS Firm Registration No 101851W

C R Deepak PARTNER Membership No: 215398

Date: July 28, 2017 Place: Bangalore Murtuza Vajihi PARTNER Membership No: 112555

Date: July 26, 2017 Place: Mumbai



**B K RAMADHYANI & CO LLP** *CHARTERED ACCOUNTANTS* 4B, Chitrapur Bhavan 68, 8th Main, Malleswaram Bangalore Karnataka-560 055 M. P. CHITALE & CO CHARTERED ACCOUNTANTS 1<sup>st</sup> Floor, Hamam House, Ambalal Doshi Marg, Fort Mumbai – 400 001

#### Independent Auditors' Certificate

#### TO THE MEMBERS OF Bharti AXA General Insurance Company Limited

(Referred to in paragraph 11 of our Report on Other Legal and Regulatory Requirements forming part of the Independent Auditors' Report dated July 26, 2017)

This certificate supersedes our earlier certificate in respect of matters specified in paragraphs 3 and 4 of Schedule C to the Regulations, dated May 11, 2017 issued by us on the standalone financial statements adopted by the Board of directors on the same date. The standalone financial statements of the Company have been revised by it in the manner and for the reasons explained in Note 3.18 of the attached revised standalone financial statements.

This revised certificate is issued to comply with the provisions of paragraphs 3 and 4 of Schedule C of the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations 2002, (the "Regulations") read with regulation 3 of the Regulations.

The Company's Board of Directors is responsible for complying with the provisions of The Insurance Act, 1938 as amended from time to time including amendment brought by Insurance Laws (Amendment) Act, 2015 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act"), the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 (the "Regulations"), orders/directions issued by the Insurance Regulatory and Development Authority of India (the "IRDAI"). This includes collecting, collating and validating data and designing, implementing and monitoring of internal controls suitable for ensuring compliance as aforesaid.

Our responsibility, for the purpose of this revised certificate, is limited to certifying matters contained in paragraphs 3 and 4 of Schedule C of the Regulations. We conducted our examination in accordance with the Guidance Note on Audit Reports and Certificates for Special Purposes issued by the Institute of Chartered Accountants of India (the 'ICAI').

In accordance with the information and explanations given to us and to the



best of our knowledge and belief and based on our examination of the books of accounts and other records maintained by Bharti AXA General Insurance Company Limited (the "Company") for the year ended March 31, 2017, we certify that:

- We have reviewed the revised Management Report attached to the revised financial statements for the year ended March 31, 2017 and have found no apparent mistake or material inconsistency with the revised financial statements;
- 2. Based on management representations and the revised compliance certificate submitted to the Board of Directors by the officers of the Company charged with compliance and the same being noted by the Board, nothing has come to our attention that causes us to believe that the Company has not complied with the terms and conditions of registration as per sub section 4 of section 3 of the Insurance Act, 1938;
- 3. However, we have verified the cash and cheques on hand, to the extent considered necessary and verified. We have verified securities relating to Company's loans and investments as at March 31, 2017, by actual inspection or on the basis of certificates/ confirmations received from the Custo-dians and/Depository Participants appointed by the Company, as the case may be. As at March 31, 2017, the Company does not have reversions and life interests;
- 4. The Company is not a trustee of any trust; and
- 5. No part of the assets of the Policyholders' Funds has been directly or indirectly applied in contravention of the provisions of the Insurance Act relating to the application and investments of the Policyholders' Funds.

For B K RAMADHYANI & CO LLP CHARTERED ACCOUNTANTS Firm Regn. No.: 002878S/S200021

C R Deepak **PARTNER** Membership No: 215398 Date: July 28, 2017 Bangalore For M. P. CHITALE & CO CHARTERED ACCOUNTANTS Firm Regn. No.: 101851W

Murtuza Vajihi **PARTNER** Membership No:112555 July 26, 2017 Mumbai

# FINANCIAL STATEMENTS



# Form B-RA BHARTI AXA GENERAL INSURANCE COMPANY LIMITED IRDA REGISTRATION NUMBER 139 DATED 27-06-2008

#### **REVENUE ACCOUNT**

#### **Fire Insurance Business**

| Particulars  | Schedule<br>Ref. | For the year end-<br>ing March 2017 | For the year ending<br>March 2016 |
|--|------------------|-------------------------------------|-----------------------------------|
|  |                  | Rs. (`000)                          | Rs. (`000)                        |
| Premiums earned-(Net)                                  | 1                | 95,913                              | 93,642                            |
| Profit/(Loss) on sale/redemption of Investments (Net)  |                  | 265                                 | 170                               |
| - Amortisation of Discount/(Premium)                   |                  | 94                                  | 209                               |
| Interest, Dividend & Rent-Gross                        |                  | 14,738                              | 29,484                            |
| Other Income   |                  | 24                                  | -                                 |
| Total (A)  |                  | 111,034                             | 123,505                           |
| Claims incurred (Net)                                  | 2                | 82,890                              | 222,115                           |
| Commission   | 3                | (24,380)                            | (40,138)                          |
| Operating Expenses related to Insurance Business       | 4                | 172,071                             | 69,915                            |
| Pool Expenses (Net of Pool Investment Income)          |                  | (10,957)                            | 7,905                             |
| Premium Deficiency                                     |                  | (15,423)                            | 27,488                            |
| Total (B)  |                  | 204,201                             | 287,285                           |
| Operating profit/(Loss) from Fire Business (C)=(A)-(B) |                  | (93,167)                            | (163,780)                         |
| Appropriations   |                  |                                     |                                   |
| Transfer to Shareholders' Account                      |                  | (93,167)                            | (163,780)                         |
| Transfer to catastrophe Reserve                        |                  | -                                   | -                                 |
| Transfer to Other Reserves                             |                  | -                                   | -                                 |
| Total (C)  |                  | (93,167)                            | (163,780)                         |
| Significant accounting policies and notes to accounts  | 16               |                                     |                                   |

#### For B.K.RAMADHYANI & CO. LLP

M P Chitale & Co

**Chartered Accountants** 

For and on behalf of the Board

**Chartered Accountants** (Regn No.002878S/S200021)

C R DEEPAK

(Partner) Membership No.215398 MURTUZA VAJIHI

(Partner)

**RAKESH BHARTI MITTAL** 

SANJEEV S

& MD)

(CHAIRMAN)

JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR)

BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR)

(COMPANY SECRETARY)

MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)

Date: 26th July 2017 Place: Mumbai

ASHISH SARMA

(CHIEF EXECUTIVE OFFICER

# FINANCIAL STATEMENT

#### Form B-RA BHARTI AXA GENERAL INSURANCE COMPANY LIMITED IRDA REGISTRATION NUMBER 139 DATED 27-06-2008

#### **REVENUE ACCOUNT**

#### Marine Insurance Business

| Particulars  | Schedule<br>Ref. | For the year<br>ending<br>March 2017 | For the year ending<br>March 2016 |
|--|------------------|--------------------------------------|-----------------------------------|
|  |                  | Rs. (`000)                           | Rs. (`000)                        |
| Premiums earned-(Net)                                    | 1                | 185,229                              | 118,101                           |
| Profit/(Loss) on sale/redemption of Investments (Net)    |                  | 567                                  | 406                               |
| - Amortisation of Discount/(Premium)                     |                  | 201                                  | 501                               |
| Interest, Dividend & Rent-Gross                          |                  | 31,491                               | 31,724                            |
| Other Income   |                  | 52                                   | -                                 |
| Total (A)  |                  | 217,540                              | 150,732                           |
| Claims incurred (Net)                                    | 2                | 129,822                              | 123,737                           |
| Commission   | 3                | 14,409                               | 11,701                            |
| Operating Expenses related to Insurance Business         | 4                | 50,327                               | 72,559                            |
| Premium Deficiency                                       |                  | -                                    | -                                 |
| Total (B)  |                  | 194,558                              | 207,997                           |
| Operating profit/(Loss) from Marine Business (C)=(A)-(B) |                  | 22,982                               | (57,265)                          |
| Appropriations   |                  |                                      |                                   |
| Transfer to Shareholders' Account                        |                  | 22,982                               | (57,265)                          |
| Transfer to catastrophe Reserve                          |                  | -                                    | -                                 |
| Transfer to Other Reserves                               |                  | -                                    | -                                 |
| Total (C)  |                  | 22,982                               | (57,265)                          |
| Significant accounting policies and notes to accounts    | 16               |                                      |                                   |

Vide our report of even date

For B.K.RAMADHYANI & CO. LLP

M P Chitale & Co Chartered Accountants

Chartered Accountants (Regn No.002878S/S200021)

C R DEEPAK

(Partner) Membership No.215398

Murtuza vajihi

(Partner)

RAKESH BHARTI MITTAL (CHAIRMAN)

Board

For and on behalf of the

JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR)

SANJEEV S (CHIEF EXECUTIVE OFFICER & MD)

ASHISH SARMA (COMPANY SECRETARY)

**BHARAT SUMANT RAUT** 

(INDEPENDENT DIRECTOR)

Date: 26th July 2017 Place: Mumbai MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)



# FINANCIAL STATEMENTS



#### Form B-RA BHARTI AXA GENERAL INSURANCE COMPANY LIMITED IRDA REGISTRATION NUMBER 139 DATED 27-06-2008

**REVENUE ACCOUNT** 

#### Miscellaneous Insurance Business

| Particulars  | Schedule<br>Ref. | For the year end-<br>ing March 2017 | For the year ending<br>March 2016 |
|--|------------------|-------------------------------------|-----------------------------------|
|  |                  |                                     |                                   |
|  |                  | Rs. (`000)                          | Rs. (`000)                        |
| Premiums earned-(Net)  | 1                | 11,106,832                          | 11,370,407                        |
| Profit/(Loss) on sale/redemption of Investments (Net)              |                  | 43,175                              | 28,025                            |
| <ul> <li>Amortisation of Discount/(Premium)</li> </ul>             |                  | 15,345                              | 34,509                            |
| Interest, Dividend & Rent-Gross                                    |                  | 2,398,571                           | 2,190,698                         |
| Other Income   |                  | 9,012                               | 13,106                            |
| Total (A)  |                  | 13,572,935                          | 13,636,745                        |
| Claims incurred (Net)  | 2                | 9,676,503                           | 10,370,215                        |
| Commission   | 3                | 391,315                             | 355,368                           |
| Operating Expenses related to Insurance Business                   | 4                | 3,725,123                           | 4,751,061                         |
| Premium Deficiency   |                  | (30,426)                            | (46,416)                          |
| Pool Expenses (Net of Pool Investment Income)                      |                  | (1,530)                             | 1,959                             |
| Contribution to Solatium Fund                                      |                  | 3,623                               | 3,203                             |
| Total (B)  |                  | 13,764,608                          | 15,435,390                        |
| Operating profit/(Loss) from Miscellaneous Business<br>(C)=(A)-(B) |                  | (191,673)                           | (1,798,645)                       |
| Appropriations   |                  |                                     |                                   |
| Transfer to Shareholders' Account                                  |                  | (191,673)                           | (1,798,645)                       |
| Transfer to catastrophe Reserve                                    |                  | -                                   | -                                 |
| Transfer to Other Reserves   |                  | -                                   | -                                 |
| Total (C)  |                  | (191,673)                           | (1,798,645)                       |
| Significant accounting policies and notes to accounts              | 16               |                                     |                                   |

Vide our report of even date

| For B.K.RAMADHYANI & CO. LLP |
|------------------------------|
|------------------------------|

Chartered Accountants (Regn No.002878S/S200021)

C R DEEPAK

(Partner)

MURTUZA VAJIHI

(Partner)

M P Chitale & Co

**Chartered Accountants** 

RAKESH BHARTI MITTAL

For and on behalf of the

(CHAIRMAN)

Board

JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR)

SANJEEV S (CHIEF EXECUTIVE OFFICER & MD) BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR)

ASHISH SARMA (COMPANY SECRETARY) MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)

Date: 26th July 2017 Place: Mumbai

Membership No.215398



# FINANCIAL STATEMENT

#### Form B-PL BHARTI AXA GENERAL INSURANCE COMPANY LIMITED IRDA REGISTRATION NUMBER 139 DATED 27-06-2008 PROFIT AND LOSS ACCOUNT

| Particulars  | Schedule<br>Ref. | For the year ending March<br>2017 | For the year ending<br>March 2016 |
|--|------------------|-----------------------------------|-----------------------------------|
|  | Ref.             | _                                 |                                   |
|  | <del></del>      | (Rs. '000)                        | (Rs. '000)                        |
| OPERATING PROFIT/(LOSS) (a) Fire Insurance   |                  | (00 147)                          | (140 700)                         |
|  |                  | (93,167)                          | (163,780)                         |
| (b) Marine Insurance   |                  | 22,982                            | (57,265)                          |
|  | _                | (191,673)                         | (1,798,645)                       |
|  |                  |                                   |                                   |
| (a) Interest ,Dividends and Rent -Gross  |                  | 2,486                             | 4,408                             |
| (b) Profit on sale/redemption of investments                                       |                  | 1,324                             | 1,235                             |
| Less: (Loss) on sale/redemption of investments                                     |                  | -                                 | -                                 |
| (C) Amortization of Discount/(Premium)   |                  | -                                 | -                                 |
| OTHER INCOME   |                  | - (250.040)                       | -                                 |
| Total (A)  | _                | (258,048)                         | (2,014,047)                       |
| Provisions (Other than taxation)   | _                |                                   |                                   |
| (a) For diminution in the value of investments                                     |                  | -                                 | -                                 |
| (b) For doubtful debts   |                  | -                                 | -                                 |
| (c) Others   |                  |                                   | -                                 |
| Other Expenses   |                  |                                   |                                   |
| (a) Expenses other than those related to the insurance business                    | _                | 4,617                             | 258                               |
| (b) Bad debts written off  |                  | -                                 | -                                 |
| (c) Others   |                  |                                   |                                   |
| - Managerial Remuneration  |                  | 6,351                             | 28,073                            |
| - CSR Expenses   |                  | 291                               | -                                 |
| - Transfer of excess under Rule 17E to Profit and Loss Account                     |                  | 1,017,029                         | -                                 |
| Total (B)  |                  | 1,028,288                         | 28,331                            |
| Profit/(Loss) before tax   | 1                | (1,286,336)                       | (2,042,378)                       |
| Provision for Taxation   |                  |                                   |                                   |
| - Wealth Tax   |                  | -                                 | -                                 |
| -Fringe Benefit Tax Asset written off  |                  | -                                 | 1,200                             |
| Profit/(Loss) after tax  |                  | (1,286,336)                       | (2,043,578)                       |
| Balance of Profit/(Loss) brought forward from last year                            | <u> </u>         | (10,544,266)                      | (8,500,688)                       |
| Appropriations   |                  |                                   |                                   |
| (a) Interim dividends paid during the period                                       |                  | -                                 | -                                 |
| (b) Proposed final dividend  |                  | -                                 | -                                 |
| (c) Dividend distribution on tax   | 1                | -                                 | -                                 |
| (d) Transfer to reserve/other accounts   | 1                | -                                 | -                                 |
| (e)Impact of carrying values as per requirements of Companies Act 2013             | 1                | -                                 | -                                 |
| Balance carried to Balance Sheet   | 1                | (11,830,602)                      | (10,544,266)                      |
| Earning Per Share (Basic and Diluted) (in Rs.) (Refer Note No.3.19 of Schedule 16) | <b> </b>         | (0.80)                            | (1.58)                            |
| (Face Value Rs.10 per share)   |                  |                                   |                                   |
| Significant accounting policies and notes to accounts                              | 16               |                                   |                                   |
|  |                  |                                   |                                   |

Vide our report of even date

For B.K.RAMADHYANI & CO. LLP

Chartered Accountants (Regn No.0028785/S200021)

C R DEEPAK

(Partner) Membership No.215398

Date: 26th July 2017 Place: Mumbai M P Chitale & Co Chartered Accountants

> MURTUZA VAJIHI (Partner)

For and on behalf of the Board

RAKESH BHARTI MITTAL (CHAIRMAN)

SANJEEV S (CHIEF EXECUTIVE OFFICER & MD) ASHISH SARMA (COMPANY SECRETARY) JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR)

BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR) MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)

# FINANCIAL STATEMENTS



#### Form B-BS BHARTI AXA GENERAL INSURANCE COMPANY LIMITED IRDA REGISTRATION NUMBER 139 DATED 27-06-2008

#### **BALANCE SHEET**

| Particulars   | Schedule | As at Mar 31, 2017 | As at Mar 31, 2016 |
|---|----------|--------------------|--------------------|
|   | Ref.     | (Rs. '000)         | (Rs. '000)         |
| SOURCES OF FUNDS                                      |          | (KS. 000)          | (RS. 000)          |
|   |          | 1/ 01/ 450         | 15 714 452         |
| Share Capital   | 5        | 16,214,453         | 15,714,453         |
| Reserves and Surplus                                  | 6        | 1,720,185          | 1,720,185          |
| Fair Value Change                                     |          | 16,339             | 9,166              |
| Borrowings  | 7        | -                  | -                  |
| Total   |          | 17,950,977         | 17,443,804         |
| APPLICATION OF FUNDS                                  |          |                    |                    |
| Investments   | 8        | 28,721,865         | 28,412,013         |
| Loans   | 9        | -                  | -                  |
| Fixed Assets  | 10       | 112,869            | 146,598            |
| Current Assets  |          |                    |                    |
| Cash and Bank Balances                                | 11       | 564,689            | 424,980            |
| Advances And Other Assets                             | 12       | 2,453,105          | 2,650,684          |
| Sub Total (A)   |          | 3,017,794          | 3,075,664          |
| Current Liabilities                                   | 13       | 19,827,725         | 19,090,463         |
| Provisions  | 14       | 5,904,428          | 5,644,274          |
| Sub Total (B)   |          | 25,732,153         | 24,734,737         |
| Net Current Assets (C) = (A - B)                      |          | (22,714,359)       | (21,659,073)       |
| Miscellaneous Expenditure                             | 15       | -                  | -                  |
| (to the extent not written off or adjusted)           |          |                    |                    |
| Debit Balance in Profit And Loss Account              |          | 11,830,602         | 10,544,266         |
| Total   |          | 17,950,977         | 17,443,804         |
| Significant accounting policies and notes to accounts | 16       |                    |                    |

Vide our report of even date

#### For B.K.RAMADHYANI & CO. LLP

Chartered Accountants (Regn No.002878S/S200021)

**C R DEEPAK** (Partner) Membership No.215398

Date: 26th July 2017 Place: Mumbai M P Chitale & Co Chartered Accountants

> MURTUZA VAJIHI (Partner)

RAKESH BHARTI MITTAL (CHAIRMAN)

For and on behalf of the Board

SANJEEV S (CHIEF EXECUTIVE OFFICER & MD) ASHISH SARMA (COMPANY SECRETARY) JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR)

BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR) MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)

### SCHEDULE-1 PREMIUM EARNED (NET)

| Particulars   | Year Ending March 2017 |         |        |               |            |         | Year Ending March 2016 |        |               |            |  |  |
|---|------------------------|---------|--------|---------------|------------|---------|------------------------|--------|---------------|------------|--|--|
|   | Fire                   | Marine  |        | Miscellaneous | Total      | Fire    | Marine                 |        | Miscellaneous | Total      |  |  |
|   |                        | Cargo   | Others |               |            |         | Cargo                  | Others |               |            |  |  |
| Premium from Direct Business Written : *              | 497,984                | 244,200 | -      | 12,398,752    | 13,140,936 | 623,566 | 259,166                | -      | 11,861,463    | 12,744,195 |  |  |
| Add : Premium on Reinsurance Accepted                 | 80,569                 | 23,693  | -      | 14,403        | 118,665    | 70,299  | 12,674                 | -      | 18,052        | 101,025    |  |  |
| Less : Premium on Reinsurance Ceded                   | 473,450                | 118,322 | -      | 1,014,810     | 1,606,582  | 596,419 | 116,482                | -      | 1,160,619     | 1,873,520  |  |  |
| Net Premium   | 105,103                | 149,571 | -      | 11,398,345    | 11,653,019 | 97,446  | 155,358                | -      | 10,718,896    | 10,971,700 |  |  |
| Reserve created during the period                     | 96,386                 | 42,021  | -      | 5,650,962     | 5,789,369  | 87,197  | 77,679                 | -      | 5,359,449     | 5,524,325  |  |  |
| Reserve created during the previous year Written back | 87,196                 | 77,679  | -      | 5,359,449     | 5,524,324  | 83,393  | 40,422                 | -      | 6,010,960     | 6,134,775  |  |  |
| Total Premium Earned (Net)                            | 95,913                 | 185,229 | -      | 11,106,832    | 11,387,974 | 93,642  | 118,101                | -      | 11,370,407    | 11,582,150 |  |  |

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

#### SCHEDULE-2 CLAIMS INCURRED (NET)

| Particulars  | Year Ending March 2017 |           |        |               |            |         | (Rs. '000)<br>Year Ending March 2016 |        |               |            |  |  |
|--|------------------------|-----------|--------|---------------|------------|---------|--------------------------------------|--------|---------------|------------|--|--|
|  | Fire Marine            |           |        | Miscellaneous | Total      | Fire    | Marine                               |        | Miscellaneous | Total      |  |  |
|  |                        | Cargo     | Others |               |            |         | Cargo                                | Others |               |            |  |  |
| Claims Paid Direct   | 439,007                | 3,678,456 | -      | 8,549,696     | 12,667,159 | 812,444 | 205,004                              | -      | 8,823,615     | 9,841,063  |  |  |
| Add : Reinsurance Accepted   | 306                    | -         | -      | 1,146         | 1,452      | 18      | -                                    | -      | 188           | 206        |  |  |
| Less : Reinsurance Ceded   | 280,020                | 3,569,087 | -      | 1,000,425     | 4,849,532  | 688,579 | 125,632                              | -      | 1,487,296     | 2,301,507  |  |  |
| Net Claims Paid  | 159,293                | 109,369   | -      | 7,550,417     | 7,819,079  | 123,883 | 79,372                               | -      | 7,336,507     | 7,539,762  |  |  |
| Claims Outstanding (including IBNR & IBNER)                                      |                        |           |        |               |            |         |                                      |        |               |            |  |  |
| Add : Claims Outstanding at the close of the period (net of Re-insurance)        | 170,411                | 134,747   | -      | 15,121,662    | 15,426,820 | 246,815 | 114,294                              | -      | 12,995,576    | 13,356,685 |  |  |
| Less: Claims Outstanding at the beginning of the period<br>(net of Re-insurance) | 246,814                | 114,294   | -      | 12,995,576    | 13,356,684 | 148,583 | 69,929                               | -      | 9,961,868     | 10,180,380 |  |  |
| Total Claims Incurred  | 82,890                 | 129,822   | -      | 9,676,503     | 9,889,215  | 222,115 | 123,737                              |        | 10,370,215    | 10,716,067 |  |  |

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

| Particulars  | Year Ending March 2017 |        |        |               |         |          | (Rs. '000)<br>Year Ending March 2016 |        |               |         |  |  |
|--|------------------------|--------|--------|---------------|---------|----------|--------------------------------------|--------|---------------|---------|--|--|
|  | Fire Marine            |        |        | Miscellaneous | Total   | Fire     | Marine                               |        | Miscellaneous | Total   |  |  |
|  |                        | Cargo  | Others |               |         |          | Cargo                                | Others |               |         |  |  |
| Commission paid direct                                 | 26,997                 | 20,345 | -      | 515,341       | 562,683 | 32,666   | 22,854                               | -      | 512,041       | 567,561 |  |  |
| Add: Commission on Re-insurance Accepted               | 3,426                  | 2,998  |        | 747           | 7,171   | 3,305    | 1,220                                | -      | 1,056         | 5,581   |  |  |
| Less: Commission on Re-insurance Ceded                 | 54,803                 | 8,934  | -      | 124,773       | 188,510 | 76,109   | 12,373                               | -      | 157,729       | 246,211 |  |  |
| Net Commission   | (24,380)               | 14,409 | -      | 391,315       | 381,344 | (40,138) | 11,701                               | -      | 355,368       | 326,931 |  |  |
| Break-up of the commission (Gross) incurred to procure |                        |        |        |               |         |          |                                      |        |               |         |  |  |
| business furnished as per details below:               |                        |        |        |               |         |          |                                      |        |               |         |  |  |
| Agents   | 3,882                  | 3,134  | -      | 181,603       | 188,619 | 3,591    | 2,465                                | -      | 173,960       | 180,016 |  |  |
| Brokers  | 20,774                 | 17,166 | -      | 331,028       | 368,968 | 28,363   | 20,389                               | -      | 336,264       | 385,016 |  |  |
| Corporate Agency                                       | 2,341                  | 45     | -      | 2,710         | 5,096   | 712      | -                                    | -      | 1,816         | 2,528   |  |  |
| Referral   | -                      | -      | -      | -             | -       | -        | -                                    | -      | -             | -       |  |  |
| Others   | -                      | -      | -      | -             | -       | -        | -                                    | -      | 1             | 1       |  |  |
| Total (B)  | 26,997                 | 20,345 | -      | 515,341       | 562,683 | 32,666   | 22,854                               | -      | 512,041       | 567,561 |  |  |

#### SCHEDULE-4 OPERATING EXPENSES RELATED TO INSURANCE BUSINESS

| Particulars  |        | Yea    | r Ending Mar | ch 2017       |           |        | Year   | r Ending Marc | ch 2016       |           |
|--|--------|--------|--------------|---------------|-----------|--------|--------|---------------|---------------|-----------|
|  | Fire   | Mari   | ne           | Miscellaneous | Total     | Fire   | Mari   | ne            | Miscellaneous | Total     |
|  |        | Cargo  | Others       |               |           |        | Cargo  | Others        |               |           |
| Employees' remuneration and welfare benefits           | 11,530 | 27,856 | -            | 1,159,693     | 1,199,079 | 14,077 | 32,433 | -             | 1,069,117     | 1,115,627 |
| Travel, conveyance and vehicle running expenses        | 914    | 2,208  | -            | 83,838        | 86,960    | 1,378  | 3,281  | -             | 95,448        | 100,107   |
| Training Expenses                                      | 9,287  | 5,577  | -            | 738,778       | 753,642   | 25,759 | 9,883  | -             | 1,290,512     | 1,326,154 |
| Rents, rates and taxes                                 | 2,191  | 2,737  | -            | 302,653       | 307,581   | 1,804  | 2,855  | -             | 199,320       | 203,979   |
| Repairs Maintenance (including Electricity)            | 502    | 714    | -            | 54,402        | 55,618    | 533    | 850    | -             | 58,620        | 60,003    |
| Printing and stationery                                | 134    | 121    | -            | 21,534        | 21,789    | 200    | 188    | -             | 27,671        | 28,059    |
| Communication Expenses                                 | 1,404  | 1,998  | -            | 152,271       | 155,673   | 1,844  | 2,939  | -             | 202,811       | 207,594   |
| Legal and professional charges                         | 1,270  | 1,526  | -            | 207,894       | 210,690   | 1,500  | 1,915  | -             | 219,962       | 223,377   |
| Auditor's fees expenses etc.                           |        |        |              |               | -         | -      | -      |               | -             | -         |
| (a) as auditor   | 26     | 39     | -            | 2,935         | 3,000     | 22     | 35     | -             | 2,443         | 2,500     |
| (b) as advisor or in any other capacity, in respect of |        |        |              |               | -         | -      | -      |               | -             | -         |
| (i) Taxation matters                                   | -      | -      | -            | -             | -         | 3      | 4      | -             | 283           | 290       |
| (ii) Insurance matters                                 |        |        |              |               | -         | -      | -      | -             | -             | -         |
| (iii) Certification Fee                                | 7      | 11     | -            | 832           | 850       | 3      | 5      | -             | 341           | 349       |
| (c) in any other capacity                              |        |        |              |               | -         | -      | -      |               | -             | -         |
| Audit Out of Pocket expenses                           | 4      | 5      | -            | 408           | 417       | 3      | 5      | -             | 364           | 372       |
| Advertisement and Publicity                            | 11,174 | 7,804  | -            | 963,036       | 982,014   | 2,730  | 2,159  | -             | 191,785       | 196,674   |
| Interest and Bank Charges                              | 154    | 219    | -            | 16,682        | 17,055    | 131    | 209    | -             | 14,427        | 14,767    |
| Others   |        |        |              |               | -         | -      | -      | -             | -             | -         |
| Information technology                                 | 4,399  | 6,260  | -            | 477,067       | 487,726   | 4,470  | 7,126  | -             | 491,736       | 503,332   |
| Marketing Expenses                                     | 5,629  | 3,735  | -            | 460,223       | 469,587   | 13,329 | 4,949  | -             | 659,606       | 677,884   |
| Exchange (gain) /loss                                  | (76)   | (108)  | -            | (8,199)       | (8,383)   | 94     | 150    | -             | 10,366        | 10,610    |
| Miscellaneous Expenses                                 | 25     | 36     | -            | 2,717         | 2,778     | 210    | 336    | -             | 23,152        | 23,698    |
| Support Services                                       | 896    | 1,412  | -            | 134,286       | 136,594   | 993    | 1,911  | -             | 101,635       | 104,539   |
| ST on Exempted Services                                | 57     | 81     | -            | 6,164         | 6,302     | 5      | 7      | -             | 511           | 523       |
| Profit/ Loss on Sale of Assets                         | 1      | 2      | -            | 124           | 127       | (25)   | (40)   | -             | (2,795)       | (2,860)   |
| Depreciation   | 681    | 968    | -            | 73,802        | 75,451    | 852    | 1,359  | -             | 93,746        | 95,957    |
| Total  | 50,209 | 63,201 | -            | 4,851,140     | 4,964,550 | 69,915 | 72,559 | -             | 4,751,061     | 4,893,535 |

| (Rs. | '000) |
|------|-------|
|      |       |

## SCHEDULE-1A PREMIUM EARNED (NET)

|   |         |         |        |             | T          |              | <b>B</b> 1 11 1 1 111 | - · ·       |          | <u> </u> |                  |         |                | <u>Rs. '000)</u> |
|---|---------|---------|--------|-------------|------------|--------------|-----------------------|-------------|----------|----------|------------------|---------|----------------|------------------|
| Particulars   | Fire    |         | Marine |             | Motor      | Workmen's    | Public Liability      | Engineering | Aviation | Personal | Health Insurance | Others  | Misc           | Total            |
|   |         | Cargo   | Others | Total       |            | Compensation |                       |             |          | Accident |                  |         | Total          |                  |
| Premium from Direct Business Written : *                    | 497,984 | 244,200 | -      | 244,200     | 11,046,985 | 49,705       | 204,540               | 144,773     | -        | 136,702  | 671,749          | 144,298 | 12,398,752     | 13,140,936       |
| Add : Premium on Reinsurance Accepted                       | 80,569  | 23,693  | -      | 23,693      | -          | -            | 3,637                 | 10,700      | -        | -        | 66               | -       | 14,403         | 118,665          |
| Less : Premium on Reinsurance Ceded                         | 473,450 | 118,322 | -      | 118,322     | 650,196    | 5,473        | 103,486               | 120,642     | -        | 9,825    | 34,315           | 90,873  | 1,014,810      | 1,606,582        |
| Net Premium   | 105,103 | 149,571 | -      | 149,571     | 10,396,789 | 44,232       | 104,691               | 34,831      | -        | 126,877  | 637,500          | 53,425  | <br>11,398,345 | 11,653,019       |
| Reserve created during the period                           | 96,386  | 42,021  | -      | -<br>42,021 | 5,250,421  | 18,809       | 46,733                | 23,693      | -        | 53,650   | 236,843          | 20,813  | 5,650,962      | 5,789,369        |
| Less: Reserve created during the previous year Written back | 87,196  | 77,679  | -      | 77,679      | 4,892,666  | 23,977       | 46,653                | 31,804      | -        | 61,921   | 280,492          | 21,936  | 5,359,449      | 5,524,324        |
| Total Premium Earned (Net)                                  | 95,913  | 185,229 | _      | 185,229     | 10,039,034 | 49,400       | 104,611               | 42,942      | -        | 135,148  | 681,149          | 54,548  | 11,106,832     |                  |

\* Refer Note No. 3.20 of Schedule 16

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

| SCHEDULE-2A CLAIMS INCURRED (NET)                       |         |           |        |           |            |              |                  |                 |          |          |                  |          | (F         | ls. '000)  |
|---|---------|-----------|--------|-----------|------------|--------------|------------------|-----------------|----------|----------|------------------|----------|------------|------------|
|   |         |           |        |           |            |              | Year End         | ling March 2017 |          |          |                  |          |            |            |
| Particulars   | Fire    |           | Marine |           | Motor      | Workmen's    | Public Liability | Engineering     | Aviation | Personal | Health Insurance | Others   | Misc       | Total      |
|   |         | Cargo     | Others | Total     |            | Compensation |                  |                 |          | Accident |                  |          | Total      |            |
| Claims Paid   |         |           |        | -         |            |              |                  |                 |          |          |                  |          |            |            |
| Direct  | 439,007 | 3,678,456 | -      | 3,678,456 | 7,528,031  | 27,099       | 3,160            | 135,434         | -        | 117,955  | 628,420          | 109,597  | 8,549,696  | 12,667,159 |
| Add : Reinsurance Accepted                              | 306     | -         | -      | -         | -          | -            | -                | 1,146           | -        | -        | -                | -        | 1,146      | 1,452      |
| Less : Reinsurance Ceded                                | 280,020 | 3,569,087 | -      | 3,569,087 | 771,963    | 1,401        | 257              | 110,021         | -        | 13,635   | 42,005           | 61,143   | 1,000,425  | 4,849,532  |
| Net Claims Paid   | 159,293 | 109,369   | -      | 109,369   | 6,756,068  | 25,698       | 2,903            | 26,559          | -        | 104,320  | 586,415          | 48,454   | 7,550,417  | 7,819,079  |
| Claims Outstanding (including IBNR & IBNER)             |         |           |        | -         |            |              |                  |                 |          |          |                  |          |            |            |
| Add : Claims Outstanding at the close of the period     | 170,411 | 134,747   | -      | 134,747   | 14,567,115 | 34,110       | 176,529          | 67,840          | -        | 60,733   | 156,887          | 58,448   | 15,121,662 | 15,426,820 |
| (net of Re-insurance)                                   |         |           |        |           |            |              |                  |                 |          |          |                  |          |            |            |
| Less: Claims Outstanding at the beginning of the period | 246,814 | 114,294   | -      | 114,294   | 12,379,293 | 30,348       | 105,712          | 52,789          | -        | 73,035   | 207,792          | 146,607  | 12,995,576 | 13,356,684 |
| (net of Re-insurance)                                   |         |           |        |           |            |              |                  |                 |          |          |                  |          |            |            |
| Total Claims Incurred                                   | 82,890  | 129,822   | -      | 129,822   | 8,943,890  | 29,460       | 73,720           | 41,610          | -        | 92,018   | 535,510          | (39,705) | 9,676,503  | 9,889,215  |

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

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| SCHEDULE - 3A COMMISSION   |          |        |        |             |         |              |                  |                 |          |          |                  |         | ()      | Rs. '000) |
|--|----------|--------|--------|-------------|---------|--------------|------------------|-----------------|----------|----------|------------------|---------|---------|-----------|
|  |          |        |        |             |         |              | Year End         | ling March 2017 |          |          |                  |         |         |           |
| Particulars  | Fire     |        | Marine |             | Motor   | Workmen's    | Public Liability | Engineering     | Aviation | Personal | Health Insurance | Others  | Misc    | Total     |
|  |          | Cargo  | Others | Total       |         | Compensation |                  |                 |          | Accident |                  |         | Total   |           |
| Commission paid direct<br>Total (A)  | 26,997   | 20,345 | -      | 20,345<br>- | 390,192 | 3,478        | 21,632           | 8,885           | -        | 13,395   | 66,277           | 11,482  | 515,341 | 562,683   |
| Add: Commission on Re-insurance Accepted   | 3,426    | 2,998  | -      | 2,998       | (5)     | -            | 382              | 371             | -        | -        | -                | -       | 747     | 7,171     |
| Less: Commission on Re-insurance Ceded   | 54,803   | 8,934  | -      | 8,934       | 64,964  | 373          | 16,096           | 24,976          | -        | 1,024    | 3,796            | 13,544  | 124,773 | 188,510   |
| Net Commission   | (24,380) | 14,409 | -      | 14,409      | 325,223 | 3,105        | 5,918            | (15,720)        | -        | 12,371   | 62,481           | (2,062) | 391,315 | 381,344   |
| Break-up of the commission (Gross) incurred to procure direct business furnished as per details below: |          |        |        |             |         |              |                  |                 |          |          |                  |         |         |           |
| Agents   | 3,882    | 3,134  | -      | 3,134       | 160,424 | 1,394        | 768              | 1,841           | -        | 3,010    | 10,728           | 3,438   | 181,603 | 188,619   |
| Brokers  | 20,774   | 17,166 | -      | 17,166      | 228,066 | 2,084        | 20,590           | 7,044           | -        | 10,328   | 55,244           | 7,672   | 331,028 | 368,968   |
| Corporate Agency   | 2,341    | 45     | -      | 45          | 1,702   | -            | 274              | -               | -        | 57       | 305              | 372     | 2,710   | 5,096     |
| Referral   | -        | -      | -      | -           | -       | -            | -                | -               | -        | -        | -                | -       | -       | -         |
| Others   | -        | -      | -      | -           | -       | -            | -                | -               | -        | 0        | -                | -       | -       | -         |
| Total (B)  | 26,997   | 20,345 | -      | 20,345      | 390,192 | 3,478        | 21,632           | 8,885           | -        | 13,395   | 66,277           | 11,482  | 515,341 | 562,683   |

## SCHEDULE-1 PREMIUM EARNED (NET)

| SCHEDOLE- I FREMIOW LARNED (NET)                            |         |         |        |              |            |              |           |                 |          |          |                  |         | (            | Rs. '000)       |
|---|---------|---------|--------|--------------|------------|--------------|-----------|-----------------|----------|----------|------------------|---------|--------------|-----------------|
|   |         |         |        |              |            |              | Year Er   | nding March 201 | 6        |          |                  |         |              |                 |
| Particulars   | Fire    |         | Marine |              | Motor      | Workmen's    | Public    | Engineering     | Aviation | Personal | Health Insurance | Others  | Misc         | Total           |
|   |         | Cargo   | Others | Total        |            | Compensation | Liability |                 |          | Accident |                  |         | Total        |                 |
| Premium from Direct Business Written :                      | 623,566 | 259,166 | _      | 259,166      | 10,199,119 | 68,017       | 189,546   | 252,241         | _        | 161,880  | 831,848          | 158,812 | 11,861,463   | 12,744,195      |
| Add : Premium on Reinsurance Accepted                       | 70,299  | 12,674  |        | 12,674       | 793        | -            | 4,143     | 13,110          | -        | -        | 3                | 3       | 18,052       | 101,025         |
| Less : Premium on Reinsurance Ceded                         | 596,419 | 116,482 | -      | 116,482      | 618,761    | 4,352        | 88,744    | 226,230         | -        | 12,074   | 95,970           | 114,488 | 1,160,619    | 1,873,520       |
| Net Premium   | 97,446  | 155,358 | -      | 155,358      | 9,581,151  | 63,665       | 104,945   | 39,121          | -        | 149,806  | 735,881          | 44,327  | 10,718,896   | 10,971,700      |
| Reserve created during the period                           | 87,197  | 77,679  | _      | 77,679       | 4,892,666  | 23,977       | 46,653    | 31,804          | _        | 61,921   | 280,492          | 21,936  | 5,359,449    | 5,524,325       |
| Less: Reserve created during the previous year Written back | 83,393  |         | -      | 40,422       | 5,385,075  | 32,482       | 36,954    | 50,887          | -        | 82,728   | 372,734          | 50,100  | 6,010,960    | 6,134,775       |
| Total Premium Earned (Net)                                  | 93,642  | 118,101 | -      | -<br>118,101 | 10,073,560 | 72,170       | 95,246    | 58,204          | -        | 170,613  | 828,123          | 72,491  | - 11,370,407 | -<br>11,582,150 |

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

| SCHEDULE-2 CLAIMS INCURRED (NET)                        |         |   |          |         |            |              |           |                  |          |          |                  |         | (P         | Rs. '000)  |
|---|---------|---|----------|---------|------------|--------------|-----------|------------------|----------|----------|------------------|---------|------------|------------|
|   |         |   |          |         |            |              | r         | nding March 2010 |          | <b></b>  |                  |         |            |            |
| Particulars   | Fire    |   | Marine   |         | Motor      | Workmen's    | Public    | Engineering      | Aviation | Personal | Health Insurance | Others  | Misc       | Total      |
|   |         | Cargo                                   | Others   | Total   | '          | Compensation | Liabilitv | <b></b>          | t        | Accident | +                | ·       | Total      |            |
| Claims Paid   |         |   |          |         | I          | 1            | ,         |                  | 1        | ,        | 1                | 1       |            |            |
| Direct  | 812,444 | 4 205,004                               | ·   -    | 205,004 | 7,035,590  | 23,191       | 1,315     | 484,580          | 1 -      | 112,391  | 990,706          | 175,842 | 8,823,615  | 9,841,063  |
| Add : Reinsurance Accepted                              | 18      | ,                                       | -        | -       | -          | -            | -         | 188              | -        | - '      | 1 - 1            | 1 - L   | 188        | 206        |
| Less : Reinsurance Ceded                                | 688,579 | 9 125,632                               | -        | 125,632 | 872,494    | 1,304        | 324       | 439,719          | -        | 12,871   | 87,286           | 73,298  | 1,487,296  | 2,301,507  |
| Net Claims Paid   | 123,883 | 3 79,372                                | <u> </u> | 79,372  | 6,163,096  | 21,887       | 991       | 45,049           |          | 99,520   | 903,420          | 102,544 | 7,336,507  | 7,539,762  |
| Claims Outstanding (including IBNR & IBNER)             |         |   |          |         | I          |              | · ,       |                  | 1        | · ،      |                  | 1       |            |            |
| Add : Claims Outstanding at the close of the period     | 246,815 | 5 114,294                               | .   -    | 114,294 | 12,379,293 | 30,348       | 105,712   | 52,789           | 1 -      | 73,035   | 207,792          | 146,607 | 12,995,576 | 13,356,685 |
| (net of Re-insurance)                                   |         |   | 1        |         | I          |              | ,         | 1                | 1        | '        | 1                | 1       |            |            |
| Less: Claims Outstanding at the beginning of the period | 148,583 | 69,929                                  | -        | 69,929  | 9,326,177  | 29,996       | 38,432    | 94,660           | 1 -      | 88,466   | 342,232          | 41,905  | 9,961,868  | 10,180,380 |
| (net of Re-insurance)                                   |         | ·   · · · · · · · · · · · · · · · · · · | 1        |         | I          | 1            | ,         |                  | 1        |          | 1                | 1       |            |            |
| Total Claims Incurred                                   | 222,115 | i 123,737                               | <u> </u> | 123,737 | 9,216,212  | 22,239       | 68,271    | 3,178            |          | 84,089   | 768,980          | 207,246 | 10,370,215 | 10,716,067 |

# BHARTI AXA GENERAL INSURANCE COMPANY LIMITED SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

### SCHEDULE - 3 COMMISSION

|   |          |        |        |             |         |              | Year Er   | nding March 2016 | ,<br>)   |          |                  |         |              | RS. 000)     |
|---|----------|--------|--------|-------------|---------|--------------|-----------|------------------|----------|----------|------------------|---------|--------------|--------------|
| Particulars   | Fire     |        | Marine |             | Motor   | Workmen's    | Public    | Engineering      | Aviation | Personal | Health Insurance | Others  | Misc         | Total        |
|   |          | Cargo  | Others | Total       |         | Compensation | Liability |                  |          | Accident |                  |         | Total        |              |
| Commission paid direct                                    | 32,666   | 22,854 | _      | 22,854      | 349,918 | 4,389        | 19,725    | 11,737           | _        | 17,489   | 97,388           | 11,395  | 512,041      | 567,561      |
| Add: Commission on Re-insurance Accepted                  | 3,305    | 1,220  | -      | 1,220       | 5       | -            | 669       | 381              | -        | -        | -                | 1       | 1,056        | 5,581        |
| Less: Commission on Re-insurance Ceded                    | 76,109   | 12,373 | -      | 12,373      | 74,813  | 578          | 13,002    | 37,228           | -        | 1,506    | 13,607           | 16,995  | 157,729      | 246,211      |
| Net Commission  | (40,138) | 11,701 | -      | -<br>11,701 | 275,110 | 3,811        | 7,392     | (25,110)         | -        | 15,983   | 83,781           | (5,599) | -<br>355,368 | -<br>326,931 |
| Break-up of the commission (Gross) incurred to procure    |          |        |        |             |         |              |           |                  |          |          |                  |         |              |              |
| direct business furnished as per details below:<br>Agents | 3,591    | 2,465  | -      | 2,465       | 154,530 | 1,865        | 526       | 2,063            | -        | 3,141    | 8,658            | 3,177   | 173,960      | 180,016      |
| Brokers   | 28,363   | 20,389 | -      | 20,389      | 194,449 | 2,524        | 19,199    | 9,674            | -        | 13,924   | 88,428           | 8,066   | 336,264      | 385,016      |
| Corporate Agency  | 712      | -      | -      | -           | 939     | -            | -         | -                | -        | 423      | 302              | 152     | 1,816        | 2,528        |
| Referral  | -        | -      | -      | -           | -       | -            | -         | -                | -        | -        | -                | -       | -            | -            |
| Others  | -        | -      | -      | -           | -       | -            | -         | -                | -        | 1        | -                | -       | 1            | 1            |
| Total (B)   | 32,666   | 22,854 | -      | 22,854      | 349,918 | 4,389        | 19,725    | 11,737           | -        | 17,489   | 97,388           | 11,395  | 512,041      | 567,561      |

(Rs. '000)

| SCHEDULE-4A OPERATING EXPENSES RELATED TO IN           | SURANCE BUSIN | NESS            |                       |                 |                  |                           | Vear Fn             | ding March 20 <sup>°</sup> | 17 |                      |                     |           | (                      | (Rs. '000)       |
|--|---------------|-----------------|-----------------------|-----------------|------------------|---------------------------|---------------------|----------------------------|----|----------------------|---------------------|-----------|------------------------|------------------|
| Particulars  | Fire          | Marine<br>Cargo | Marine<br>-<br>Others | Marine<br>Total | Motor            | Workmen's<br>Compensation | Public<br>Liability | Engineering                |    | Personal<br>Accident | Health<br>Insurance | Others    | Miscellaneous<br>Total | Total            |
| Employees' remuneration and welfare benefits           | 11,530        | 27,856          | -                     | 27,856          | 986,019          | 6,616                     | 19,645              | 4,323                      | -  | 20,950               | 114,709             | 7,431     | 1,159,693              | 1,199,079        |
| Travel, conveyance and vehicle running expenses        | 914           | 2,208           | -                     | 2,208           | 70,577           | 524                       | 1,616               | 344                        | -  | 1,610                | 8,627               | 540       | 83,838                 | 86,960           |
| Training Expenses                                      | 9,287         | 5,577           | -                     | 5,577           | 709,876          | 1,627                     | 1,821               | 5,576                      | -  | 4,482                | 11,314              | 4,082     | 738,778                | 753,642          |
| Rents, rates and taxes                                 | 2,191         | 2,737           | -                     | 2,737           | 284,307          | 883                       | 1,784               | 1,178                      | -  | 2,277                | 11,116              | 1,108     | 302,653                | 307,581          |
| Repairs Maintenance (including Electricity)            | 502           | 714             | -                     | 714             | 49,621           | 211                       | 500                 | 166                        | -  | 606                  | 3,043               | 255       | 54,402                 | 55,618           |
| Printing and stationery                                | 134           | 121             | -                     | 121             | 20,272           | 48                        | 85                  | 36                         | -  | 332                  | 621                 | 140       | 21,534                 | 21,789           |
| Communication Expenses                                 | 1,404         | 1,998           | -                     | 1,998           | 138,891          | 591                       | 1,399               | 465                        | -  | 1,695                | 8,516               | 714       | 152,271                | 155,673          |
| Legal and professional charges                         | 1,270         | 1,526           | -                     | 1,526           | 195,857          | 499                       | 1,068               | 387                        | -  | 2,220                | 6,927               | 936       | 207,894                | 210,690          |
| Auditor's fees expenses etc.                           |               |                 |                       | -               |                  |                           |                     |                            |    |                      |                     |           | -                      | -                |
| (a) as auditor   | 26            | 39              | -                     | 39              | 2,677            | 11                        | 27                  | 9                          | -  | 33                   | 164                 | 14        | 2,935                  | 3,000            |
| (b) as advisor or in any other capacity, in respect of | -             | -               | -                     | -               | -                | -                         | -                   | -                          | -  | -                    | -                   | -         | -                      | -                |
| (i) Taxation matters                                   | -             | -               | -                     | -               | -                | -                         | -                   | -                          | -  | -                    | -                   | -         | -                      | -                |
| (ii) Insurance matters                                 |               |                 |                       | -               |                  |                           |                     |                            |    |                      |                     |           | -                      | -                |
| (iii) Certification Fee                                | 7             | 11              | -                     | 11              | 758              | 3                         | 8                   | 3                          | -  | 9                    | 47                  | 4         | 832                    | 850              |
| (c) in any other capacity                              |               |                 |                       | -               |                  |                           |                     |                            |    |                      |                     |           | -                      | -                |
| Audit Out of Pocket expenses                           | 4             | 5               | -                     | 5               | 371              | 2                         | 4                   | 1                          | -  | 5                    | 23                  | 2         | 408                    | 417              |
| Advertisement and Publicity                            | 11,174        | 7,804           | -                     | 7,804           | 919,555          | 2,316                     | 3,242               | 6,495                      | -  | 6,334                | 20,082              | 5,012     | 963,036                | 982,014          |
| Interest and Bank Charges                              | 154           | 219             | -                     | 219             | 15,216           | 65                        | 153                 | 51                         | -  | 186                  | 933                 | 78        | 16,682                 | 17,055           |
| Others   |               |                 |                       | -               |                  |                           |                     |                            |    |                      |                     |           | -                      | -                |
| Information technology                                 | 4,399         | 6,260           | -                     | 6,260           | 435,148          | 1,851                     | 4,382               | 1,458                      | -  | 5,310                | 26,682              | 2,236     | 477,067                | 487,726          |
| Marketing Expenses                                     | 5,629         | 3,735           | -                     | 3,735           | 439,938          | 1,092                     | 1,449               | 3,263                      | -  | 3,029                | 8,948               | 2,504     | 460,223                | 469,587          |
| Exchange (gain) /loss                                  | (76)          | (108)           | -                     | (108)           | (7,479)          | (32)                      | (75)                | (25)                       | -  | (91)                 | (459)               | (38)      | (8,199)                | (8,383           |
| Miscellaneous Expenses                                 | 25            | 36              | -                     | 36              | 2,478            | 11                        | 25                  | 8                          | -  | 30                   | 152                 | 13        | 2,717                  | 2,778            |
| Support Services<br>ST on Exempted Services            | 896<br>57     | 1,412<br>81     | -                     | 1,412<br>81     | 124,444<br>5,621 | 426<br>24                 | 911<br>57           | 426<br>19                  | -  | 1,354<br>69          | 6,105<br>345        | 620<br>29 | 134,286<br>6,164       | 136,594<br>6,302 |
| Profit/ Loss on Sale of Assets                         | 57            | 2               | -                     | 2               | 5,621            | 24                        | 57                  | 0                          | -  | 1                    | 345<br>7            | ∠9<br>1   | 124                    | 6,302<br>127     |
| Depreciation   | 681           | 968             | -                     | 968             | 67,317           | 286                       | 678                 | 226                        | -  | 821                  | 4,128               | 346       | 73,802                 | 75,451           |
| Refer Note 3.20  | 50,209        | 63,201          | -                     | 63,201          | 4,461,578        | 17,054                    | 38,780              | 24,409                     | -  | 51,262               | 232,030             | 26,027    | 4,851,140              | 4,964,550        |

|  |          |                 |                    |                 |               |                           | Year I              | Ending March 2 | 016      |                      |                     |          | -                      | (Rs. '000)     |
|--|----------|-----------------|--------------------|-----------------|---------------|---------------------------|---------------------|----------------|----------|----------------------|---------------------|----------|------------------------|----------------|
| Particulars  | Fire     | Marine<br>Cargo | Marine -<br>Others | Marine<br>Total | Motor         | Workmen's<br>Compensation | Public<br>Liability | Engineering    | Aviation | Personal<br>Accident | Health<br>Insurance | Others   | Miscellaneous<br>Total | Total          |
| Employees' remuneration and welfare benefits           | 14,077   | 32,433          | -                  | 32,433          | 831,937       | 9,757                     | 23,928              | 5,901          | -        | 32,917               | 157,044             | 7,633    | 1,069,117              | 1,115,62       |
| Travel, conveyance and vehicle running expenses        | 1,378    | 3,281           | -                  | 3,281           | 72,528        | 987                       | 2,470               | 591            | -        | 2,965                | 15,265              | 642      | 95,448                 | 100,107        |
| Training Expenses                                      | 25,759   | 9,883           | -                  | 9,883           | 1,234,827     | 5,025                     | 3,660               | 12,171         | -        | 7,320                | 17,449              | 10,060   | 1,290,512              | 1,326,154      |
| Rents, rates and taxes                                 | 1,804    | 2,855           | -                  | 2,855           | 178,277       | 1,173                     | 1,928               | 721            | -        | 2,853                | 13,538              | 830      | 199,320                | 203,979        |
| Repairs Maintenance (including Electricity)            | 533      | 850             | -                  | 850             | 52,399        | 348                       | 574                 | 214            | -        | 819                  | 4,024               | 242      | 58,620                 | 60,003         |
| Printing and stationery                                | 200      | 188             | -                  | 188             | 25,452        | 94                        | 121                 | 59             | -        | 819                  | 975                 | 151      | 27,671                 | 28,059         |
| Communication Expenses                                 | 1,844    | 2,939           | -                  | 2,939           | 181,287       | 1,204                     | 1,985               | 740            | -        | 2,834                | 13,922              | 839      | 202,811                | 207,594        |
| Legal and professional charges                         | 1,500    | 1,915           | -                  | 1,915           | 202,854       | 844                       | 1,272               | 523            | -        | 4,185                | 9,379               | 905      | 219,962                | 223,377        |
| Auditor's fees expenses etc.                           | -        | -               | -                  |                 | -             | -                         | -                   | -              | -        | -                    | -                   | -        | -                      | -              |
| (a) as auditor   | 22       | 35              | -                  | 35              | 2,183         | 15                        | 24                  | 9              | -        | 34                   | 168                 | 10       | 2,443                  | 2,500          |
| (b) as advisor or in any other capacity, in respect of | -        | -               | -                  | -               | -             | -                         | -                   | -              | -        | -                    | -                   | -        | -                      | -              |
| (i) Taxation matters                                   | 3        | 4               | -                  | 4               | 253           | 2                         | 3                   | 1              | -        | 4                    | 19                  | 1        | 283                    | 290            |
| (ii) Insurance matters                                 | -        | -               | -                  | -               | -             | -                         | -                   | -              | -        | -                    | -                   | -        | -                      | -              |
| (iii) Certification Fee                                | 3        | 5               | -                  | 5               | 306           | 2                         | 3                   | 1              | -        | 5                    | 23                  | 1        | 341                    | 349            |
| (c) in any other capacity                              | -        | -               | -                  |                 | -             | -                         | -                   | -              | -        | -                    | -                   | -        | -                      | -              |
| Audit Out of Pocket expenses                           | 3        | 5               | -                  | 5               | 325           | 2                         | 4                   | 1              | -        | 5                    | 25                  | 2        | 364                    | 372            |
| Advertisement and Publicity                            | 2,730    | 2,159           | -                  | 2,159           | 177,145       | 953                       | 1,247               | 1,224          | -        | 1,927                | 8,164               | 1,125    | 191,785                | 196,674        |
| Interest and Bank Charges                              | 131      | 209             | -                  | 209             | 12,895        | 86                        | 141                 | 53             | -        | 202                  | 990                 | 60       | 14,427                 | 14,767         |
| Others   |          |                 |                    |                 |               |                           |                     |                |          |                      |                     |          |                        | -              |
| Information technology                                 | 4,470    | 7,126           | -                  | 7,126           | 439,546       | 2,920                     | 4,814               | 1,795          | -        | 6,872                | 33,756              | 2,033    | 491,736                | 503,332        |
| Marketing Expenses                                     | 13,329   | 4,949           | -                  | 4,949           | 632,089       | 2,537                     | 1,767               | 6,307          | -        | 3,617                | 8,092               | 5,197    | 659,606                | 677,884        |
| Exchange (gain) /loss                                  | 94       | 150             | -                  | 150             | 9,265         | 62                        | 101                 | 38             | -        | 145                  | 712                 | 43       | 10,366                 | 10,610         |
| Miscellaneous Expenses                                 | 210      | 336             | -                  | 336             | 20,695        | 137                       | 227                 | 84             | -        | 324                  | 1,589               | 96       | 23,152                 | 23,698         |
| Support Services<br>ST on Exempted Services            | 993<br>5 | 1,911<br>7      | -                  | 1,911<br>7      | 86,840<br>457 | 663                       | 1,340<br>5          | 405            | -        | 2,304<br>7           | 9,504<br>35         | 579<br>2 | 101,635<br>511         | 104,539<br>523 |
| Profit/ Loss on Sale of Assets                         | (25)     | (40)            | -                  | (40)            | (2,498)       | (17)                      | (27)                | (10)           | -        | (39)                 | (192)               | (12)     | (2,795)                | (2,860         |
| Depreciation   | 852      | 1,359           | -                  | 1,359           | 83,796        | 557                       | 918                 | 342            | -        | 1,310                | 6,435               | 388      | 93,746                 | 95,957         |
|  | 69,915   | 72,559          | -                  | 72,559          | 4,242,858     | 27,354                    | 46,505              | 31,172         | -        | 71,429               | 300,916             | 30,827   | 4,751,061              | 4,893,535      |

#### **SCHEDULE -5 SHARE CAPITAL**

| Particulars   | As at Mar 31, 2017        | As at Mar 31, 2016             |
|---|---------------------------|--------------------------------|
|   | (Rs. '000)                | (Rs. '000)                     |
| Authorised Capital<br>[2,000,000,000 (As at March 31, 2016 2,000,000,000)<br>Equity shares of Rs. 10 each   | 20,000,000                | 20,000,000                     |
| Issued Capital<br>[1,621,445,322 (As at March 31, 2016- 1,571,445,322<br>Equity shares of Rs. 10 each]  | 16,214,453                | 15,714,453                     |
| Subscribed Capital<br>[1,621,445,322 (As at March 31, 2016- 1,571,445,322<br>Equity shares of Rs. 10 each]  | 16,214,453                | 15,714,453                     |
| Called-up Capital   |                           |                                |
| Equity shares of Rs. 10 each<br>Less: Calls unpaid -<br>Add : Shares forfeited (Amount originally paidup)<br>Less : Par Value of Equity Shares bought back<br>Less: Preliminary Expenses including commission or<br>brokerage on underwriting or subscription of shares | 16,214,453<br>-<br>-<br>- | 15,714,453<br>-<br>-<br>-<br>- |
| Total   | 16,214,453                | 15,714,453                     |

### SCHEDULE-5A SHARE CAPITAL

### PATTERN OF SHAREHOLDING (As certified by the Management)

| Shareholder | As at Mar        | As at Mar 31, 2017 |                  |              |  |  |  |  |
|-------------|------------------|--------------------|------------------|--------------|--|--|--|--|
|             | Number of Shares | % of Holding       | Number of Shares | % of Holding |  |  |  |  |
| Promoters   |                  |                    |                  |              |  |  |  |  |
| - Indian    | 826,937,115      | 51.00              | 801,437,115      | 51.00        |  |  |  |  |
| - Foreign   | 794,508,207      | 49.00              | 770,008,207      | 49.00        |  |  |  |  |
| Others      | -                | -                  | -                | -            |  |  |  |  |
| Total       | 1,621,445,322    | 100                | 1,571,445,322    | 100          |  |  |  |  |

#### SCHEDULE-6 RESERVES AND SURPLUS

| Particulars  | As at Mar 31,<br>2017              | As at Mar 31,<br>2016              |
|--|------------------------------------|------------------------------------|
|  | (Rs. '000)                         | (Rs. '000)                         |
| Capital Reserve<br>Capital Redemption Reserve<br>Securities Premium<br>Opening Balance<br>Additions during the year<br>Deletions during the year                                       | -<br>-<br>-<br>1,720,185<br>-<br>- | -<br>-<br>1,702,953<br>17,232<br>- |
| Closing Balance  | 1,720,185                          | 1,720,185                          |
| General Reserves<br>Less: Debit balance in Profit and Loss Account<br>Less: Amount utilised for Buyback<br>Catastrophe Reserve<br>Other Reserves<br>Balance in Profit and Loss Account | -<br>-<br>-<br>-<br>-              | -<br>-<br>-<br>-<br>-              |
| Total  | 1,720,185                          | 1,720,185                          |
| SCHEDULE - 7 BORROWINGS  |                                    |                                    |
| Particulars  | As at Mar 31,<br>2017              | As at Mar 31,<br>2016              |
|  | (Rs. '000)                         | (Rs. '000)                         |
| Debentures/Bonds<br>Banks<br>Financial Institutions<br>Others  |                                    | -<br>-<br>-                        |
| Total  |                                    |                                    |

#### **SCHEDULE 8 INVESTMENTS - SHAREHOLDERS**

| Particulars  | As at Mar 31, 2017 | As at Mar 31,<br>2016 |
|--|--------------------|-----------------------|
|  | (Rs. '000)         | (Rs. '000)            |
| LONG TERM INVESTMENTS  |                    |                       |
| Government securities and Government guaranteed bonds including Treasury Bills     | -                  | -                     |
| Other Approved Securities  | -                  | -                     |
| Other Investments  | -                  | -                     |
| (a) Shares -   | -                  | -                     |
| (aa) Equity Shares   | -                  | -                     |
| (bb) Preference Shares   | -                  | -                     |
| (b) Mutual Funds<br>(c) Derivative Instruments                                     | -                  | -                     |
| (d) Debenture/Bonds  | -                  | -                     |
| (e) Other Securities   |                    | -                     |
| (f) Subsidiaries   |                    | _                     |
| (g) Investment Properties-Real Estate  | <u>-</u>           | -                     |
| Investments in Infrastructure and Social Sector                                    | -                  | -                     |
| Other than Approved Securities   | -                  | -                     |
| Short Term Investments   |                    |                       |
| Government securities and Government guaranteed bonds including Treasury Bills     | -                  | -                     |
| Other Approved Securities - (Fixed Deposits with Banks and Certificate of Deposit) |                    | -                     |
| Other Investments  |                    |                       |
| (a) Shares   | -                  | -                     |
| (aa) Equity Shares   | -                  | -                     |
| (bb) Preference Shares   | -                  | -                     |
| (b) Mutual Funds   | 36,073             | 48,503                |
| (c) Derivative Instruments   | -                  | -                     |
| (d) Debenture/Bonds  | -                  | -                     |
| (e) Other securities   | -                  | -                     |
| (f) Subsidiaries   | -                  | -                     |
| (g) Investment Properties-Real Estate  | -                  | -                     |
| Investments in Infrastructure and Social Sector                                    | -                  | -                     |
| Other than Approved Securities   | -                  | -                     |
| т  | otal 36,073        | 48,503                |
|  | otai <u>30,073</u> | 40,003                |

1) Investments Other than Equities and Derivative Instruments:

Aggregate Value of Investments in Mutual funds of BOI AXA as at 31st March 17 Rupees 36,073 thousand (previous year Rupees 48,503 thousand).

Market Value as at 31st March 17 Rupees 36,073 thousand (as at March 31, 2016 Rupees 48,503 thousand).

2) Invesments maturing within next 12 months are Rupees 36,073 thousand (as at March 31, 2016 48,503 thousand).

#### **SCHEDULE 8A INVESTMENTS - POLICYHOLDERS**

| Particulars   | As at Mar 31, 2017                      | As at Mar 31, 2016 |
|---|---|--------------------|
|   | (Rs. '000)                              | (Rs. '000)         |
| LONG TERM INVESTMENTS<br>Government securities and Government guaranteed bonds including Treasury Bills | 7,307,863                               | 8,416,519          |
| Other Approved Securities   | 8,712,436                               | 9,886,389          |
| Other Investments   | -,,                                     |                    |
| (a) Shares -  |   |                    |
| (aa) Equity Shares  |   |                    |
| (bb) Preference Shares  |   |                    |
| (b) Mutual Funds<br>(c) Derivative Instruments  |   |                    |
| (d) Debenture/Bonds   | 99,925                                  | -                  |
| (e) Other Securities  | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |                    |
| (f) Subsidiaries  |   |                    |
| (g) Investment Properties-Real Estate   |   |                    |
| Investments in Infrastructure and Social Sector   | 4,502,545                               | 3,699,497          |
| Other than Approved Securities  |   |                    |
| Short Term Investments  |   |                    |
| Government securities and Government guaranteed bonds including Treasury Bills                          | 1,750,162                               | 450,902            |
| Other Approved Securities - (Fixed Deposits with Banks and Certificate of Deposit)                      | 4,505,071                               | 4,476,578          |
| Other Investments   |   |                    |
| (a) Shares<br>(aa) Equity Shares  |   |                    |
| (bb) Preference Shares  |   |                    |
| (b) Mutual Funds  | 508,925                                 | 151,020            |
| (c) Derivative Instruments  |   |                    |
| (d) Debenture/Bonds   | -                                       | -                  |
| (e) Other securities  |   |                    |
| (f) Subsidiaries<br>(g) Investment Properties-Real Estate   |   |                    |
| Investments in Infrastructure and Social Sector   | 1,198,994                               | 450,028            |
| Other than Approved Securities  | 99,871                                  | 832,577            |
|   |   |                    |
| Tota  | 28,685,792                              | 28,363,510         |
|   | 20,000,772                              | 20,000,010         |

1) Investments Other than Equities and Derivative Instruments:

Aggregate Value of Investments as at 31st March 17 Rupees 28,685,792 thousand (as at March 31, 2016 Rupees 28,363,510 thousand)

|                                    |            | Amount '(000) |
|------------------------------------|------------|---------------|
|                                    | 2016 17    | 2015 16       |
| Longterm Investments Book value    | 20,603,879 | 21,995,640    |
| Longterm Investments Market value  | 21,186,555 | 22,248,176    |
| Shortterm Investments Book value   | 8,059,285  | 6,337,928     |
| Shortterm Investments Market value | 8,116,134  | 6,373,597     |

2) Invesments maturing within next 12 months are Rupees thousand 8,063,024 (Previous year 6,361,105 thousand).

#### **SCHEDULE-9 LOANS**

| Particulars   | As at Mar 31, 2017 | As at Mar 31, 2016 |  |
|---|--------------------|--------------------|--|
|   | (Rs. '000)         | (Rs. '000)         |  |
| SECURITY-WISE CLASSIFICATION                                  |                    |                    |  |
| Secured   |                    |                    |  |
| a) On Mortgage of Property<br>(aa) In India                   | _                  | _                  |  |
| (bb) Outside India  |                    | -                  |  |
| b) On Shares, Bonds, Govt.Securities                          | -                  | -                  |  |
| c) Loans against policies                                     | -                  | -                  |  |
| d) Others   | -                  | -                  |  |
| Unsecured   | -                  | -                  |  |
| Total   | -                  | -                  |  |
| BORROWER-WISE CLASSIFICATION                                  |                    |                    |  |
| a) Central and State Government                               | <u>-</u>           | -                  |  |
| b) Bank and Financial Institutions                            | -                  | -                  |  |
| c) Subsidiaries   | -                  | -                  |  |
| d) Industrial Undertakings<br>e) Others                       | -                  | -                  |  |
|   | -                  | -                  |  |
| Total   |                    |                    |  |
| PERFORMANCE-WISE CLASSIFICATION                               |                    |                    |  |
| a) Loans classified as standard                               |                    |                    |  |
| (aa) In India   | -                  | -                  |  |
| (bb) Outside India<br>b) Non-Performing loans less provisions | -                  | -                  |  |
| (aa) In India   | <u>-</u>           | -                  |  |
| (bb) Outside India  | -                  | -                  |  |
| Total   |                    | <u>-</u>           |  |
| MATURITY-WISE CLASSIFICATION                                  |                    |                    |  |
|   |                    |                    |  |
| a) Short Term<br>b) Long Term                                 | _                  | -                  |  |
| by Long Torm  | -                  | -                  |  |
|   |                    |                    |  |
| Total   |                    |                    |  |
|   |                    |                    |  |

| Particulars                                     |                        | Gross E                                      | Block  |                       |                        | Depr              | eciation                 |                       | Net B                 | <u>(Rs. '000)</u><br>ock |
|---|------------------------|--|--|-----------------------|------------------------|-------------------|--------------------------|-----------------------|-----------------------|--------------------------|
|   | As at April 1,<br>2016 | Additions/<br>Adjustments<br>during the year | Deductions/A<br>djustments<br>during the<br>year | As at Mar 31,<br>2017 | As at April 1,<br>2016 | For the year<br>* | On Sales/<br>Adjustments | As at Mar 31,<br>2017 | As at Mar 31,<br>2017 | As at March<br>31, 2016  |
| Goodwill  | -                      | -  | -  | -                     | -                      | -                 | -                        | -                     | -                     | -                        |
| Intangibles-Computer softwares and License fees | 200,517                | 16,473                                       | 3,087  | 213,903               | 156,641                | 22,096            | 2,500                    | 176,237               | 37,666                | 43,876                   |
| Leasehold Improvements                          | 126,694                | 2,378  | 17,589   | 111,483               | 117,890                | 4,894             | 17,052                   | 105,732               | 5,751                 | 8,804                    |
| Furniture, Fixtures & Equipments                | 43,118                 | 757  | 5,295  | 38,580                | 38,134                 | 3,718             | 5,147                    | 36,705                | 1,875                 | 4,984                    |
| Information Technology Equipment                | 229,115                | 13,562                                       | 2,696  | 239,981               | 169,299                | 34,586            | 2,662                    | 201,223               | 38,758                | 59,816                   |
| Vehicles  | 57,687                 | -  | 26,610   | 31,077                | 46,409                 | 7,344             | 24,144                   | 29,609                | 1,468                 | 11,278                   |
| Office Equipment                                | 56,956                 | 1,354  | 8,899  | 49,411                | 49,152                 | 2,813             | 8,576                    | 43,389                | 6,022                 | 7,804                    |
| Total   | 714,087                | 34,524                                       | 64,176   | 684,435               | 577,525                | 75,451            | 60,081                   | 592,895               | 91,540                | 136,562                  |
| Work-in-progress                                | 10,036                 | 38,383                                       | 27,090   | 21,329                | -                      | -                 | -                        | -                     | 21,329                | 10,036                   |
| Grand Total                                     | 724,123                | 72,907                                       | 91,266   | 705,764               | 577,525                | 75,451            | 60,081                   | 592,895               | 112,869               | 146,598                  |
| Previous year                                   | 708,780                | 142,809                                      | 127,466  | 724,123               | 535,911                | 95,957            | 54,343                   | 577,525               | 146,598               | 172,869                  |

#### SCHEDULE-11 CASH AND BANK BALANCES

| Particulars  | As at Mar 31, 2017 | As at Mar 31,<br>2016 |  |  |
|--|--------------------|-----------------------|--|--|
|  | (Rs. '000)         | (Rs. '000)            |  |  |
| Cash (including cheques, drafts and Remittance in transit)     | 145,136            | 87,501                |  |  |
| Bank Balances  |                    |                       |  |  |
| (a) Deposit Accounts<br>(aa) Short Term (due within 12 months) | 166,498            | 153,623               |  |  |
| (bb) Others<br>(b) Current Accounts<br>(c) Others              | -<br>253,055<br>-  | -<br>183,856<br>-     |  |  |
| Money at Call and Short Notice                                 |                    |                       |  |  |
| (a) With Banks<br>(b) With other Institutions                  | -                  | -                     |  |  |
| Others   | -                  | -                     |  |  |
| Total  | 564,689            | 424,980               |  |  |
| Balances with non-scheduled banks included in 2 and 3 above    |                    |                       |  |  |
| CASH & BANK BALANCES   |                    |                       |  |  |
| 1. In India<br>2. Outside India                                | 564,689<br>-       | 424,980               |  |  |
| Total  | 564,689            | 424,980               |  |  |

### SCHEDULE-12 ADVANCES AND OTHER ASSETS

| Particulars  | As at Mar 31, 2017 | As at Mar 31,<br>2016 |  |
|--|--------------------|-----------------------|--|
|  | (Rs. '000)         | (Rs. '000)            |  |
| Advances   |                    |                       |  |
| Reserve Deposits with Ceding Companies   | -                  | -                     |  |
| Application money for Investments  | -                  | -                     |  |
| Prepayments  | 45,820             | 37,752                |  |
| Advances to Directors / Officers<br>Advance Tax Paid and Taxes Deducted at Source    | -                  | -                     |  |
| (Net of Provision for Tax)   | -                  | -                     |  |
| Others   |                    | -                     |  |
| - Advance to employees   | 70                 | 653                   |  |
| - Advances recoverable in cash or in kind  | 15,085             | 21,746                |  |
| Less : Provision for doubtful advances   | -                  | -                     |  |
| Total (A)  | 60,975             | 60,151                |  |
| Other Assets   |                    |                       |  |
| Income accrued on investments  | 1,177,463          | 1,185,353             |  |
| Money market securities representing unclaimed fund                                  | 248,055            |                       |  |
| Unutilised service tax carried forward   | 84,187             | 117,299               |  |
| Outstanding Premium  | -                  | 93,088                |  |
| Agents' Balances   | 40,950             | 22,234                |  |
| Foreign Agencies Balances<br>Due from other entities carrying on insurance business  | -<br>463,872       | -<br>852,209          |  |
| (including reinsurers)   | 403,872            | -                     |  |
| Due from Subsidiary/Holding Companies  | -                  | -                     |  |
| Deposit with Reserve Bank of India   | -                  | -                     |  |
| (Pursuant to Section 7 of Insurance Act, 1938)                                       |                    | -                     |  |
| Others   |                    | -                     |  |
| - Receivable from Terrorism Pool   | 279,696            | 227,022               |  |
| <ul> <li>Receivable from Motor Pool &amp; Declined Pool</li> <li>Deposits</li> </ul> | -                  | -                     |  |
| - Rental   | 86,570             | -<br>78,098           |  |
| - Others   | 11,337             | 15,230                |  |
| Total (B)  | 2,392,130          | 2,590,533             |  |
| Total (C)=(A)+(B)  | 2,453,105          | 2,650,684             |  |

## SCHEDULE-13 CURRENT LIABILITIES

| Particulars                               | As at Mar 31, 2017 | As at Mar 31,<br>2016 |
|---|--------------------|-----------------------|
|   | (Rs. '000)         | (Rs. '000)            |
| Agents' Balances                          | 46,607             | 51,163                |
| Balances due to other insurance companies | 1,399,714          | 2,354,264             |
| Deposit held on reinsurance ceded         | -                  | -                     |
| Premium Received in Advance               | 94,557             | 42,829                |
| Unallocated Premium                       | 211,079            | 312,435               |
| Unclaimed Amount of Policy Holders        | 244,711            | 188,024               |
| Sundry creditors                          | 298,913            | 439,916               |
| Due to subsidiaries/holding company       | -                  | -                     |
| Claims outstanding                        | 15,426,820         | 13,356,684            |
| Claims Outstanding - Motor Pool           | 1,268,888          | 1,592,128             |
| Due to Officers/Directors                 | -                  | -                     |
| Others                                    |                    | -                     |
| - Service Tax payable                     | 3,896              | 3,060                 |
| - Statutory Dues                          | 72,315             | 102,944               |
| - Rent Equilisation Reserve               | 15,227             | 35,161                |
| - Expenses Payable                        | 496,785            | 478,622               |
| - Employee related                        | 186,612            | 47,746                |
| - Claims approved but not paid            | 61,601             | 85,487                |
| Total                                     | 19,827,725         | 19,090,463            |

#### SCHEDULE-14 PROVISIONS

| Particulars  | As at Mar 31, 2017 | As at Mar 31,<br>2016 |
|--|--------------------|-----------------------|
|  | (Rs. '000)         | (Rs. '000)            |
| Reserve for Unexpired Risk                           | 5,789,369          | 5,524,324             |
| Reserve for Premium Deficiency                       | 12,065             | 57,913                |
| For taxation   | -                  | -                     |
| (Less advance tax paid and taxes deducted at source) |                    | -                     |
| For proposed dividends                               | -                  | -                     |
| For dividend distribution tax                        | -                  | -                     |
| Others   |                    | -                     |
| - Employee Benefits                                  | 102,994            | 62,037                |
| Total  | 5,904,428          | 5,644,274             |

### SCHEDULE-15 MISCELLANEOUS EXPENDITURE (to the extent not written off or adjusted)

| Particulars  | As at Mar 31, 2017<br>(Rs. '000) | As at Mar 31,<br><u>2016</u><br>(Rs. '000) |
|--|----------------------------------|--|
| Discount allowed in issue of shares/debentures<br>Others | -                                | -  |
| Total  |                                  | <u> </u>                                   |

## FINANCIAL STATEMENT



### SCHEDULE 16

SIGNIFICANT ACCOUNTING POLICIES AND NOTES TO ACCOUNTS FORMING PART OF THE FINANCIAL STATEMENTS FOR PERIOD ENDED MARCH 31, 2017

#### 1. Background

Bharti AXA General Insurance Company Limited ('the Company') was incorporated under the provisions of the Companies Act, 1956 on July 13, 2007 and is a joint venture between AXA and Bharti group to undertake and carry on the business of General Insurance. The Company obtained regulatory approval from the Insurance Regulatory and Development Authority "IRDA" on June 27, 2008 to undertake General Insurance business in various lines of business like fire, marine, motor, liability, engineering, accident, health, workmen compensation.

The Company holds a valid certification of registration for financial year 2016-17.

2. Significant accounting policies

#### 2.1. Basis of Preparation of financial statements

The financial statements are prepared under the historical cost convention and on the accrual basis of accounting in accordance with the generally accepted accounting principles and in accordance with the statutory requirements prescribed under the Insurance Act, 1938, the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002 ('The Regulations'), Insurance laws amendment act 2015 and orders and directions issued by the IRDA in this behalf, the Companies Act 2013, to the extent applicable and comply with the notified accounting standards under section 133 of Companies Act 2013 read with paragraph 7 of the Companies (Accounts) Rules 2014.

#### 2.2. Use of estimates

The preparation of the financial statements in conformity with the generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, revenues and expenses and disclosure of contingent liabilities as at the balance sheet date. The estimates and assumptions used in the accompanying financial statements are based on the management's evaluation of the relevant facts and circumstances as on date of financial statements. Management believes that the estimate used in the preparation of financial statements are prudent and reasonable. Actual results may differ from the estimates and assumptions and any revision to accounting estimates is recognized in the year in which they actually materialize.

#### 2.3. Revenue recognition

#### Premium

Premium (net of service tax), including reinstatement premium, on direct business and reinsurance accepted, is recognized as income over the period of risk or contract period after adjusting for unearned premium. Any subsequent revision to premium is recognized over the remaining period of risk. Adjustments to premium, arising on cancellation of policies are recognized in the year of cancellation.

#### Income from reinsurance business



Commission received on Reinsurance business is recognized as Income in the period of year in which risk is ceded. Profit commission under reinsurance treaties, where ever applicable, is recognized in the year in which the same is determined and agreed with the reinsurer.

#### Premium received in advance

Premium received in advance during the year, where the risk commences subsequent to the balance sheet date, is shown separately under the head 'Current Liabilities' in the financial statements.

Income earned on investments

#### Interest

Interest income is recognized on an accrual basis.

#### Realized gains or losses

Realized gain or loss in respect of securities, is the difference between the sale consideration and the amortized cost (determined on weighted average basis) in the books of the Company on the date of sale. In case of listed equity shares/mutual funds, the profit or loss on sale includes accumulated changes in the fair value previously recognized under the head Fair Value Change Account (FVCA) and the same is carried to the Profit and Loss Account on actual sale of those listed equity shares/mutual funds. Sale consideration for the purpose of realized gains or loss is net of brokerage or taxes and excludes interest received on sale.

#### **Dividend income**

Dividend income is recognized when the right to receive the dividend is established.

#### Premium / discount on purchase of investments

Premium or discount on acquisition, as the case may be, in respect of debt securities, is amortized/ accreted on constant yield to maturity basis over the period of holding.

#### Allocation of income from investments and other income

Income earned from investments and fixed deposits with banks and other income relatable to policyholders and shareholders investments are credited to Revenue Accounts and Profit & Loss account respectively. Further, income from investments related to policyholder investments is allocated to the lines of business in proportion of their respective Net Written Premium.

#### 2.4. Reinsurance premium

Premium ceded in respect of proportional reinsurance is accounted for in the year in which the premium is recognized. Premium ceded in respect of non-proportional reinsurance is recognized when incurred and due. Any subsequent revision of reinsurance premium/adjustment to premium arising on cancellation of policies is recognized in the year in which it occurs.

#### 2.5. Reinsurance accepted

Reinsurance Inward acceptances are accounted for on the basis of binding

## FINANCIAL STATEMENT



slips, to the extent received, from the insurers.

#### **2.6.** Acquisition costs

Acquisition costs are those costs that vary with, and are primarily related to the acquisition of new and renewal insurance contracts viz., commission and brokerage.

#### 2.7. Reserve for unexpired risk

Reserve for unexpired risk is recognized net of reinsurance ceded on the basis of 1/365 method or risk period basis. Reserve for unexpired risk on terrorism pool retrocessions are provided with 50% of the retrocessions booked

#### 2.8. Premium deficiency

Premium deficiency is recognized for the Company at a line of business level when the sum of expected claim costs and related expenses exceed the reserve for unexpired risks. Assessment of expected claim cost and related expenses has been certified by the Appointed Actuary in accordance with IR-DAI (Assets, Liabilities and Solvency margin of General Insurance Business) Regulation, 2016

#### 2.9. Claims incurred

Claims are recognized as and when reported. Claims incurred include specific claim settlement costs such as survey/legal fees and other directly attributable costs. Further, where salvage is retained by the Company, the recoveries from sale of salvage are recognized at the time of sale.

Estimated liability in respect of outstanding claims is provided on the basis of the ultimate amounts that are likely to be paid on each claim, established by the management in light of past experience and modified for changes, as appropriate. Such liability is made for estimated value, net of reinsurance/co-insurance and other recoveries.

# 2.10. Incurred but not reported (I.B.N.R.) and incurred but not enough reported (I.B.N.E.R.)

IBNR represents the amount of all claims that may have been incurred prior to the end of the current reporting year but have not been reported or claimed. IBNER includes provision, if any, required for claims incurred but not enough reported. Liability for IBNR/IBNER is based on an actuarial estimate duly certified by the appointed actuary in compliance with the guidelines issued by the Institute of Actuaries of India in concurrence with IRDA.

#### 2.11. Operating expenses related to the insurance business

Operating expenses related to the insurance business are allocated to specific business segments on the basis of:

- Expenses which are directly identifiable to the business segments are on actual basis.
- Certain expenses based on their nature are allocated based on the correlation these bear to the level of activity, of the segment as determined by the management.
- Other expenses which are not directly identifiable are apportioned on the basis of Net Written Premium.





#### 2.12. Property, Plant and Equipment and depreciation/amortization

#### (A) Tangible assets

Fixed assets are stated at cost (including incidental expenses directly attributable to bringing the asset to its working condition for its intended use) less accumulated depreciation. Cost comprises the purchase price and any attributable cost of bringing the asset to its working condition for its intended use, net of CENVAT recoverable. Subsequent expenditure related to property, plant and equipment is capitalized only when it is probable that future economic benefits associated with these will flow to the Company and the cost of item can be measured reliably. Other repairs and maintenance costs are recognized in the revenue account while incurred.

#### (B) Intangible assets

Intangible assets are stated at cost less amortization. Intangible assets comprising computer software, server software and license fee for operating system are amortized over a year of 4 years, being the management's estimate of the useful life of such intangibles.

#### (C) Depreciation

Depreciation on Fixed Assets is provided on Straight Line Method (SLM) based on management's assessment of the estimated useful life, reviewed/revised in conjunction with the Schedule II of the Companies Act 2013, of the assets which is as follows:

Asset category

#### Life to be followed

| Intangibles                      | 4   |
|----------------------------------|---|
| Leasehold Improvements           |   |
| a. Temporary structures          | Lower of Primary Lease<br>period or 3 Years |
| b. Electrical Equipments         | Lower of Primary Lease<br>period or 6 Years |
| Furniture, Fixtures & Equipments | 6   |
| Information Technology Equipment |   |
| a. Servers and networks          | 4   |
| b. End user devices              | 3   |
| Project Management Fees          | 4   |
| Vehicles                         | 4   |
| Office Equipment                 | 5   |

Depreciation is provided on pro rata basis from/to the day in which the asset is acquired or put to use/disposed off.

Assets costing less than 5,000 rupees is fully depreciated in the year of addition.

#### 2.13. Impairment of assets

The Company assesses at each reporting date whether there is any indication that any asset may be impaired. If any such indication exists, the carrying value of such assets is reduced to its recoverable amount and the impairment loss is recognized in the Profit and Loss Account. If, at the reporting date, there is any indication that a previously assessed impairment loss no longer exists, then such loss is reversed and the asset is reinstated to that effect.

## FINANCIAL STATEMENT



#### 2.14. Leases

### i) Finance leases

Finance leases, which effectively transfer substantially all the risks and benefits incidental to ownership of the leased item to the Company, are capitalized at the lower of the fair value of the asset and present value of the minimum lease payments at the inception of the lease term and are disclosed as leased assets. Lease payments are apportioned between the finance charges and the corresponding liability so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are charged to the Revenue Accounts.

Leased assets capitalized under finance lease are depreciated on a straight line basis over the lease term unless the period derived on the basis of straight line method rates prescribed in Schedule II to the Companies Act , 2013 is shorter.

#### ii) Operating leases

Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased asset are classified as operating leases. Operating lease payments are recognized as an expense in the revenue account on a straight line basis over the lease term.

#### 2.15. Investments

Investments are recorded on settlement date at cost including brokerage, transfer charges, transaction charges as applicable if any and exclude preacquisition interest.

#### Short term investments

Investments maturing within twelve months from reporting date and investments made with the specific intention to dispose off within twelve months from reporting date are classified as short term investments.

#### Long term investments

Investments other than short term investments are classified as long term investments.

Valuation:

#### Equity shares

Listed Equity shares are measured at fair value on the balance sheet date being the lower of the last quoted price at the National Stock Exchange of India and incase not listed on National stock exchange, then the last quoted price at the Bombay Stock Exchange Limited. Unlisted equity shares are stated at historical cost.

#### **Debt securities**

All debt securities including government securities are considered as 'held to maturity' and accordingly stated at historical cost subject to amortization of premium or accretion of discount on constant yield to maturity basis over the period of holding.





#### Mutual fund units

Mutual fund investments are stated at their Net Asset Value ('NAV') declared by the respective funds at the reporting date.

#### Investments other than those mentioned above are valued at cost.

#### Unrealized gains or losses

Unrealized gains or losses arising due to changes in the fair value of listed equity shares and mutual funds are taken under the head "Fair Value Change Account" (FVCA). The balance in the FVCA is not available for distribution as dividend.

#### Impairment of Investments

The Company assesses at each balance sheet date whether any impairment has occurred in respect of investment in equity and units of mutual fund. The impairment loss, if any, is recognized in the profit and loss account and the carrying value of such investment is reduced to its recoverable value. If on the assessment at balance sheet date a previously impaired loss no longer exists, then such loss is reversed to the profit & loss account and the investment is restated to that extent

#### 2.16. Retirement and other employee benefits

#### i) Provident fund and family pension schemes

These are defined contribution schemes and contributions are made to the Regional Provident Fund Authority at the prescribed rates and are charged to the Profit and Loss Account and Revenue Account.

#### ii) Gratuity

Gratuity, which is a defined benefit obligation, is provided on the basis of actuarial valuation using the projected unit credit method as at the reporting date and is recognized in the Profit and Loss Account and Revenue Account.

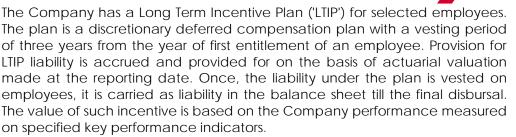
The Company has taken a policy administered by Life Insurance Corporation of India through approved gratuity trust fund.

#### iii) Compensated absences and leave entitlements

Long term accumulating leave entitlements are provided on the basis of actuarial valuation using the projected unit credit method as at the reporting date. Short term compensated absences are provided for based on management estimates.

- iv) Actuarial gains/losses are immediately taken to Revenue Account.
- v) Obligation is measured at the present value of estimated future cash flows using a discounted rate that is determined by reference to market yields as at the reporting date on Government bonds of estimated term of the obligations.
- vi) Long term incentive plan

# FINANCIAL STATEMENT



redefining

general insurance

#### 2.17. Foreign currency transactions

Transactions denominated in foreign currencies, are recorded at the exchange rates prevailing on the date of the transaction.

At each reporting date, the monetary items denominated in foreign currencies are converted into rupee equivalent at the end of the reporting year exchange rates.

All exchange differences arising on settlement/ conversions on foreign currency transactions are included in the revenue account.

#### 2.18. Contributions to terrorism and third party insurance pool

*i*) Terrorism pool

In accordance with the directions of the IRDA, the Company, together with other direct insurance companies, participates in the Terrorism Pool. This pool is managed by the General Insurance Corporation of India (GIC). The Company cedes 100% of its terrorism premium to GIC. GIC retro cedes, to the Company, terrorism premium to the extent of the share agreed to be borne by the Company in the risk, which is recorded as reinsurance accepted. Such reinsurance accepted is recorded based on the last statement received from GIC.

ii) The Indian Motor Third Party Insurance Pool (IMTPIP)

Till March 31, 2012, in accordance with the directions of the IRDA, the Company, together with other direct general insurance companies, participated in the Indian Motor Third Party Insurance Pool (IMTPIP), which was administered by the General Insurance Corporation of India (GIC). The IMTPIP covers reinsurance of the entire third party risks of specified commercial motor vehicles (specified risks).

Amounts collected as premium in respect of specified risks were ceded at 100% of such premium, to the IMTPIP. The terms of the IMTPIP were covered by the provisions of a multi-lateral reinsurance arrangement, executed by all direct insurers licensed to carry on motor insurance business with effect from April 1, 2007.

As per the directions of the IRDA and the terms of the agreement between participant companies:

- a) GIC participated in the pooled business at such percentage of the motor business that is ceded to it by all insurers as statutory reinsurance cessions under Section 101A of the Insurance Act, 1938.
- b) The business remaining after such cession to GIC was shared among all general insurers writing motor insurance business in the proportion that





their gross direct general insurance premium in India from all classes of general insurance underwritten by them in that financial bears to the aggregate gross direct general insurance premium from all classes of general insurance business written by all participant companies. Such share of business was computed by GIC and was applicable to all insurance companies, who were members of the IMTPIP.

The Company's share of premium, claims, reinsurance commissions and expenses of the pool was recorded as inward reinsurance business based on the returns submitted by GIC under the respective heads of income or expense as the case may be and included within the Motor Third Party subsegment of the Miscellaneous Revenue Account. Unexpired risks reserve is provided for at 50% of net premium of such inward reinsurance business. The Indian Motor Third Party Insurance Pool was dismantled with effect 31<sup>st</sup> March 2012.

#### 2.19. Indian motor third party declined risk insurance pool for commercial vehicles

- a) The IRDA had vide order Ref. IRDA/NL/ORD/MPL/277/12/2011 dated December 23, 2011 required general insurers to participate in the Indian Motor Third Party Declined Risk Insurance Pool (Declined pool) with effect from April 1, 2012. The Declined pool applies to the insurance of standalone third party cover of commercial vehicles and is administered by General Insurance Corporation of India (GIC).
- b) The Order requires all general insurers to underwrite a minimum percentage of Standalone (Act only) commercial vehicle motor third party insurance which shall be in proportion to the sum of fifty per cent of the Company's percentage share in total gross direct premium and fifty per cent of the total motor premium of the industry in the current financial year. The derived percentage would be multiplied with the total amount of standalone (Act only) third party premium of commercial vehicles of all the general insurers taken together in the current year.
- c) Insurers are required to fulfill their obligations by writing the business directly. However, in case the insurer is unable to underwrite the business based on its underwriting guidelines it can cede the same to the declined pool. However, insurers are required to retain 20% of the risk with themselves and cede the balance (after obligatory cession to GIC) to the declined pool.
- d) The declined pool is to be extinguished at the end of every underwriting year on a clean cut basis by transferring the risks at par to the members who have not fulfilled their obligations. Such transfer would be in proportion of the shortfall of each member.
- e) The Company's share of premium, claims, reinsurance commissions and expenses if any of the pool is recorded as inward reinsurance business based on the returns submitted by GIC under the respective heads of income or expense as the case may be and included within the Motor Third Party subsegment of the Miscellaneous Revenue Account. Unexpired risks reserve is provided for at 50% of net premium of such inward reinsurance business. IBNR and IBNER determined by GIC are subject to clearance from IRDA. Pending such clearance, IBNR/IBNER is recorded based on GIC's determination.
- f) The Indian Motor Third Party Declined Risk Insurance Pool was dismantled with effect 31<sup>st</sup> March 2015.

## FINANCIAL STATEMENT



#### 2.20. Solatium fund

In accordance with the requirements of the IRDA circular dated March 18, 2003 and based on recommendations made at the General Insurance Council meeting held on February 4, 2005, the Company provides 0.01% of total third party premium of all Motor Policies (excluding the retro cession on the motor third party for commercial vehicles) towards contribution to the Solatium Fund.

#### 2.21. Income taxes

Tax expense comprises current tax and deferred tax.

#### Current tax

Current income tax is measured at the amount expected to be paid to the tax authorities in accordance with the provisions of the Income Tax Act, 1961.

#### Deferred tax

Deferred income tax reflects the impact of current timing differences between taxable income and accounting income for the year and reversal of timing differences of earlier years.

Deferred tax is measured based on the tax rates and the tax laws enacted or substantively enacted at the balance sheet date. Deferred tax assets are recognized only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realized.

If the Company has unabsorbed depreciation or carry forward tax losses, deferred tax assets are recognized only if there is virtual certainty supported by convincing evidence that such deferred tax assets can be realized against future taxable profits.

At each reporting date, the Company re-assesses unrecognized deferred tax assets. It recognizes unrecognized deferred tax assets to the extent that it has become reasonably certain or virtually certain, as the case may be that sufficient future taxable income will be available against which such deferred tax assets can be realized.

#### 2.22. Service tax

Service tax collected is considered as a liability against which service tax paid for eligible input services, to the extent claimable, is adjusted and the net liability is remitted to the appropriate authority as stipulated. Unutilized credits, if any, are carried forward for adjustments in subsequent years. Service tax paid for eligible input services not recoverable by way of credits is recognized in the Revenue Account(s) or Profit & Loss Account, wherever applicable.

#### 2.23. Provisions and contingent liabilities

A provision is recognized when an enterprise has a present obligation as a result of past event; it is probable that an outflow of resources will be required to settle the obligation, in respect of which a reliable estimate can be made. Provisions are not discounted to their present values and are determined on their best estimates required to settle the obligation at the balance sheet date. These are reviewed at each reporting date and adjusted to reflect the current best esti-



mates.

Contingent losses arising from claims other than insurance claims, litigation, assessment, fines, penalties, etc. are recorded when it is probable that a liability will be incurred and the amount can be reasonably estimated.

A disclosure for contingent liability other than those under policies is made when there is a possible obligation or a present obligation that may come but probably will not require an outflow of resources.

When there is a possible obligation or a present obligation, in respect of which the likelihood of outflow of resources is remote no provision or disclosure is made.

#### 2.24. Earnings per Share

The basic earnings per share is computed by dividing the profit/(loss) after tax in the Profit and Loss account by weighted average number of equity shares outstanding during the year.

#### 3 Notes to accounts

#### 3.1. Changes in the accounting estimate

During the FY 2016-17, the Company has exercised the option given by IRDAI vide circular No IRDA/F&A/CIR/CPM/056/03/2016 dated April 4, 2016 and changed the method of calculation of Unearned Premium Reserve (UPR) from 1/365 or 50% of Net written premium of preceding twelve months of Marine & Miscellaneous whichever is higher to 1/365 or risk period basis. The impact of the change is that the UPR and the loss for the period ended March'2017 is lower by Rs 80,976 ('000) had the earlier regulation was followed.

The Company was determining IBNR liability for motor TP lines of business using payment per claim finalized method upto 31<sup>st</sup> March 2016. During the year the Company has adopted the average of different method for computing IBNR liability based on such change increase in the ultimate for all accident years till 2015 16 amounting to Rs 6,22,958 ('000).

#### 3.2. Contingent liabilities

| Particulars   | As at<br>March 31, 2017<br>(Rs. '000) | As at<br>March 31, 2016<br>(Rs. '000) |
|---|---------------------------------------|---------------------------------------|
| Partly paid up investments  | Nil                                   | Nil                                   |
| Underwriting commitments Outstanding                                    | Nil                                   | Nil                                   |
| Claims other than those under policies not acknowledged as debts        | Nil                                   | Nil                                   |
| Guarantees given by or on behalf of the<br>Company                      | Nil                                   | Nil                                   |
| Statutory demands/liabilities in dispute, not provided for              | Nil                                   | Nil                                   |
| Reinsurance obligations to the extent not pro-<br>vided for in accounts | Nil                                   | Nil                                   |
| Others(excluding interest and penalty if any)                           | Nil                                   | Nil                                   |



#### SHOW CAUSE NOTICE received from DGCEI

On Oct 15, 2015, the Company received a show cause notice from DIRECTORATE GENERAL OF EXCISE INTELLIGENCE (DGCEI) proposing a disallowance CENVAT credit of Rs.28,76,500 ('000),/- availed by the Company on payment made to various automobile dealers for services received. The case is currently pending with "The COMMISSIONER OF CENTRAL EXCISE AND SERVICE TAX" with whom a personal hearing was held on November 8, 2016, final decision by the officer is awaited. Our legal counsel is of opinion that the probability of devolution of this liability is remote.

#### SHOW CAUSE NOTICE received from the principal commissioner of Service Tax

During the year, the Company has received a show cause notice for nonpayment or non-reversal of cenvat credit on exempted services rendered in the state of Jammu and Kashmir and for Embassy services and other disallowances amounting to Rs. 16,210(000). Further department has also questioned about not collecting service tax on health insurance taken by SEZ companies and department is of the opinion that it is not exempt from service tax as the services are rendered to the employees of SEZ company and not to SEZ. The Company has sought extension of time for filing its replies. Our legal counsel is of the opinion that the probability of duration of this liability is remote.

#### ASSESSMENT ORDER received from Income tax department for above matter

- The Company has received an assessment order for assessment year 2013 14 and 2014 15. The Assessing Officer ("AO") has concluded assessment based on the information received from DGCEI, Chennai zone unit disallowing marketing expenses paid to various automobile dealers of Rs.11,29,795 ('000),/- for both the assessment years. However, there is no tax liability due to brought forward loss. The Company has preferred an appeal in this matter with CIT (Appeals)
- Based on the above, AO has issued show cause notices for imposing penalty under section 271(1) (c) of the Income Tax Act, 1961. The Company has replied to the Assessing Officer to keep the matter in abeyance till the matters are disposed off by CIT (Appeals).
- Our legal counsel is of the opinion that the probability of devolution of above liabilities are remote.

#### **3.3.** Encumbrances on assets

The assets of the Company are free from all encumbrances [As at March 31, 2016 Rs. Nil].

No assets of the Company are subject to restructuring.

#### 3.4. Capital commitments

- a) There are no commitments made and outstanding for Investments and Loans.
- b) Estimated amount of contracts remaining to be executed on capital account, to the extent not provided for as at March 31, 2017 is Rs.7,504 ('000) net of advances [as at March 31, 2016 Rs. 4,903 ('000) ].



#### 3.5. Claims

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general insurance

All Claims net of reinsurance are incurred in India.

Claims net of salvage, paid to claimants in / outside India:

| Particulars   | Year ended     | Year Ended     |
|---------------|----------------|----------------|
|               | March 31, 2017 | March 31, 2016 |
|               | (Rs. '000)     | (Rs. '000)     |
| In India      | 11,769,424     | 9,835,948      |
| Outside India | 897,735        | 5,115          |
| Total         | 12,667,159     | 9,841,063      |

#### The Ageing of Gross Claims outstanding (Unsettled) is as under:

| Particulars                          | As at<br>March 31, 2017<br>(Rs. '000) | As at<br>March 31, 2016<br>(Rs. '000) |
|--------------------------------------|---------------------------------------|---------------------------------------|
| Outstanding for Less than Six Months | 1,657,851                             | 5,912,505                             |
| Outstanding for more than Six Months | 9,704,705                             | 8,091,827                             |
| Total                                | 11,362,556                            | 14,004,332                            |

#### Total

The above details does not include the claims outstanding /IBNR pertaining to Indian Motor Third Party Insurance Motor (IMTPIP) Pool Rs.20,32,597 ('000) [as at March 31, 2016 Rs. ('000) 23,26,373], declined pool claims retained in books as at March 31, 2017 Rs ('000) NIL [as at March 31, 2016 Rs. ('000) NIL ] and IBNR/IBNER for all lines of business Rs. ('000) 76,58,556 [as at March 31, 2016 Rs. ('000) 64,20,629].

The amount recoverable from reinsurers against claims outstanding amounts to Rs. 43,60,419 ('000) [As at March 31, 2016 Rs. 78,07,917 ('000)].

There are no claims that have been settled and remaining unpaid for a period of more than six months as at March 31, 2017.

#### 3.6. Premium

Premium net of reinsurance is written and received in India.

#### 3.7. Premium deficiency reserve, IBNR/IBNER and provision for free look period

The appointed actuary has certified to the Company that actuarial estimates for Premium deficiency reserve and IBNR (including IBNER) are in compliance with the IRDA (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations 2016 and the guidelines issued by the Institute of Actuaries of India.

Premium Deficiency Reserve has been calculated using the Ultimate Net Loss Ratios projected by Line of Business.

Depending upon the Line of Business, a suitable actuarial method like Basic Chain Ladder Method, Average Cost per Claim Method, Bornhuetter Ferguson Method, or a mixture of these have been used for IBNR calculations. Ultimate



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Loss Ratio method was chosen in earlier years in view of the constraint of data both in time and volume.

#### Claims outstanding for more than four years

As IBNR with respect to these open claims are already included in the Total IBNR; therefore, no additional provision is required separately for claims older than four years.

#### Provision for free look period

The Appointed Actuary has certified that the free look policies are part of the claim liabilities and are accordingly included in the projection of ultimate amount of claims and hence IBNR.

#### 3.8. Extent of risk retained and reinsured

Extent of risk retained and reinsured based on Gross written premium (excluding excess of loss and catastrophe reinsurance).

|                           | Year ended March 31, 2017 |                       | Year ended March 31, 201 |                         |
|---------------------------|---------------------------|-----------------------|--------------------------|-------------------------|
| Line of Business          | Ceded Ratio<br>(%)        | Retained<br>Ratio (%) | Ceded Ra-<br>tio (%)     | Retained Ra-<br>tio (%) |
| Fire                      | 79                        | 21                    | 82                       | 18                      |
| Cargo                     | 34                        | 66                    | 34                       | 66                      |
| Motor                     | 5                         | 95                    | 5                        | 95                      |
| Workmen compensa-<br>tion | 5                         | 95                    | 5                        | 95                      |
| Public Liability          | 46                        | 54                    | 45                       | 55                      |
| Engineering               | 70                        | 30                    | 78                       | 22                      |
| Personal Accident         | 5                         | 95                    | 5                        | 95                      |
| Health Insurance          | 5                         | 95                    | 12                       | 88                      |
| Others                    | 52                        | 48                    | 59                       | 41                      |
| Total                     | 11                        | 89                    | 13                       | 87                      |
| Invostmonts               |                           |                       |                          |                         |

#### 3.9. Investments

There are no contracts outstanding in relation to purchases where deliveries were pending and sales where payments are overdue at the end of the reporting year.

All Investments are made in accordance with the Insurance Act, 1938 and Insurance Regulatory and Development Authority (Investment) Regulations, 2016.

The historical cost of Investments in Mutual Fund which are valued on fair value basis is Rs5,39,717 ('000) [as at March 31, 2016 Rs. ('000) 1,032,100].

|                          | Amount '000 |            |
|--------------------------|-------------|------------|
| Particulars              | Fair value  | Book value |
| Shareholders' Investment | 36,073      | 31,676     |
| Policyholders Investment | 5,08,925    | 5,08,041   |

# 3.10. Participation in Repo/Reverse Repo transactions in Corporate Debt Securities and/or government securities

| and of government | securites  |             |             |             |
|-------------------|------------|-------------|-------------|-------------|
| Particulars       | Minimum    | Maximum     | Daily Aver- | Outstanding |
|                   | Outstand-  | Outstanding | age Out-    | as on       |
|                   | ing during | during the  | standing    | March 31,   |
|                   |            |             |             |             |



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|   | the year                       | year                         | during the<br>year | 2017         |
|---|--------------------------------|------------------------------|--------------------|--------------|
| Securities Sold un-<br>der repo<br>I Government Se-<br>curities<br>II Corporate Debt<br>Securities  | Nil<br>(Nil)                   | Nil<br>(Nil)                 | Nil<br>(Nil)       | Nil<br>(Nil) |
| Securities Pur-<br>chased under re-<br>verse repo<br>I Government Se-<br>curities<br>II Corporate Debt<br>Securities<br>Amounts in brackets r | Nil<br>(Nil)<br>epresent previ | Nil<br>(Nil)<br>ous figures. | Nil<br>(Nil)       | Nil<br>(Nil) |

#### 3.11. Investment property

The Company does not have any investment property at the reporting date.

### 3.12. Sector wise business [based On gross direct written premium (GWP)]

Amount '(000)

| Business Sector  | For the year ended March 31,<br>2017 |           | For the year ended M | rch 31, 2016 |
|------------------|--------------------------------------|-----------|----------------------|--------------|
|                  | GDPI                                 | % of GDPI | GDPI                 | % of GDPI    |
| Rural            | 1,015,185                            | 7.72      | 787,626              | 6.18         |
| Urban            | 12,125,750                           | 92.28     | 11,956,569           | 93.82        |
| Total            | 13,140,935                           | 100       | 12,744,195           | 100          |
| Statutory Limit* |                                      | 7         |                      | 6            |

\*Statutory Limit under Insurance Regulatory and Development Authority of India (Obligations of Insurers to Rural and Social Sectors) Regulations , 2015

| Social sector   | For the year ended<br>March 31, 2017 | For the year ended<br>March 31, 2016 |
|-----------------|--------------------------------------|--------------------------------------|
| Number of lives | 61413                                | 42110                                |
| GDPI(RS.'000)   | 1,338                                | 1,607                                |

#### 3.13. Computation of managerial remuneration

| Details of Payment      | For the Year end-<br>ed March 31,<br>2017<br>(Rs. in '000) | For the Year end-<br>ed March 31,<br>2016<br>(Rs. in '000) |
|-------------------------|--|--|
| Salary and allowances"* | 12,223   | 18,679   |
| Provident fund          | 625  | 1,084  |

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|--------------------------------------|---------|-----------------------------------|
| FINANCIAL STATEMENT                  |         | redefining /<br>general insurance |
| Bonus and Long Term Incentive Paid"* | (3,240) | 12,614                            |
| Perquisites                          | 1,223   | 1,570                             |
| AXA performance shares               | (2978)  | 2,978                             |
| Total                                | 7,854   | 36,925                            |

"\* -Recovery of relocation expenses and bonus paid or provided in earlier year from Mr. Deepak lyer has been credited to Employee remuneration and welfare benefits in revenue account.

Expenses towards gratuity funding, leave encashment provision and long term incentive plan are determined actuarially on the overall company basis annually and accordingly have not been considered in the above information.

In terms of the IRDAI approvals Rs 1,503 ('000) (previous year Rs 8,852 ('000)) is charged to revenue account after considering recovery of relocation expenses, joining bonus paid or payable and AXA performance units to Mr. Deepak lyer and remaining Rs. 6,351 ('000) (previous year Rs.28,073 ('000) is charged to Profit and loss account

#### 3.14. Property, Plant and Equipment

Depreciation includes Rs.2,072 ('000) representing provision for assets not found and damaged during physical verification of assets.

The Company does not have any assets in its books where the useful life of the component is different than the useful life of the principal asset and the company depreciates the entire asset.

#### 3.15. Segment reporting

The Company's primary reportable segments are business segments, which have been identified in accordance with the IRDA Regulations. Segment revenue and results have been disclosed in the financial statements. Due to inherent complexities, segment assets and liabilities have been identified to the extent possible and given in **Annexure I**. There are no reportable geographical segments since the Company provides services only to customers in the Indian market or to Indian interests overseas and does not distinguish any reportable regions within India.

#### 3.16. Related party disclosure

Related party disclosures have been set out in Annexure II.

#### 3.17. Outsourcing, business development and marketing support expenses:

| Particulars   | For the year<br>ended March<br>31, 2017 (Rs. in<br>'000) | For the year<br>ended March<br>31, 2016<br>(Rs. in '000) |
|---|--|--|
| Outsourcing costs<br>Business Development and marketing support | 281,760<br>115,714                                       | 393,173<br>96,169  |
| expenses<br>Total   | 397,474  | 489,342  |

#### 3.18. Expenses of Management

The Board of Directors at their meeting held on May 11, 2017 had considered and approved the financial statements of the company comprising the Balance Sheet as on 31st March 2017, the Revenue Accounts, the Statement of Profit and Loss and Cash Flow Statement for the year then ended together with significant accounting



policies and other notes thereon (hereinafter referred to as 'financial statements'). These accounts were prepared on the basic assumption that IRDA would grant forebearance for expenses incurred in excess of allowable limits laid down in Expenses of Management Regulations 2016. Hence, expenses in excess of the allowable limits as specified under Expenses of Management Regulations 2016 were charged to the Policy Holders account (Revenue Account).

Based on subsequent communication with IRDAI, and without waiting for the forbearance, the Company has suo moto decided to revise the set of financial statements that were approved by the Board of Directors on May 11, 2017. The revised financial statements have now been prepared by charging the excess amount of Rs. 10,17,029 ('000) to Shareholder's accounts. (Profit and Loss Account)

#### 3.19. Provision Written Back

During the year, the reversal of excess provision for expenses amounting to Rs.10,927 ('000) [Previous year Rs. 18,738 ('000)] have been netted under miscellaneous expenses in Schedule 4.

#### 3.20. Prior Period Items

a. Gross written premium accounted in financial year 2016 17 includes policies with risk commencing for earlier years to the extent of

| Line of<br>Business | Gross<br>written<br>Premium | Reinsurance<br>Cession | Reinsurance<br>Commission | Net Written<br>Premium | Commission<br>and Bro-<br>kerage |
|---------------------|-----------------------------|------------------------|---------------------------|------------------------|----------------------------------|
| Accident            | 3,382                       | 216                    | 24                        | 3,166                  | 489                              |
| Engg                | 18,284                      | 15,551                 | 3,925                     | 2,734                  | 980                              |
| Fire                | 7,139                       | 5,782                  | (945)                     | 1,357                  | 776                              |
| Health              | 20,144                      | 1,617                  | 219                       | 18,527                 | 2,169                            |
| Liability           | 6,093                       | 2,249                  | 259                       | 3,844                  | 634                              |
| Marine              | 11,814                      | 9,097                  | 1,031                     | 2,717                  | 391                              |
| Misc                | 5,343                       | 3,940                  | 482                       | 1,403                  | 787                              |
| Motor               | 202,656                     | 11,702                 | 1,520                     | 190,954                | 6,767                            |
| WC                  | 1,314                       | 84                     | 10                        | 1,230                  | 108                              |
|                     |                             |                        |                           |                        |                                  |
| Total               | 276,169                     | 50,238                 | 6,525                     | 225,932                | 13,100                           |

Amount ('000)

c. Management expenses shown under schedule 4 includes Rs. 15,203('000) as a prior period expense

#### 3.21. Accounting ratios

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| <u>I I/N/N</u> |  |       |                                    | genera     |      |
|----------------|--|-------|------------------------------------|------------|------|
| Sr. No         | Performance Ratio  |       | Ratios for the yea<br>March 31, 20 | )17 (in %) |      |
|                |  | Total | Fire                               | Marine     | Misc |
| 1              | Gross Direct Premium Growth Rate<br>(Segment wise)<br>Gross direct premium for the cur-<br>rent year/<br>Gross direct premium for the pre-<br>vious year | 3%    | (20%)                              | (6%)       | 5%   |
| 2              | Gross Direct Premium to Net Worth<br>Ratio<br>Gross direct premium for the cur-<br>rent year /<br>Paid Up Capital and free reserves                      | 2.15  |                                    |            |      |
| 3              | Growth rate of Net Worth<br>Net Worth as at the Current Bal-<br>ance Sheet date /<br>Net Worth as at the previous Bal-<br>ance sheet date                | (11%) |                                    |            |      |
| 4              | Net Retention Ratio (Segment<br>wise)<br>Net written premium / Gross direct<br>premium+RI Acceptance   | 88%   | 18%                                | 56%        | 92%  |
| 5              | Net Commission Ratio (Segment<br>wise)<br>Gross Commission Paid net of rein-<br>surance commission /<br>Net written premium                              | 3%    | (23%)                              | 10%        | 3%   |
| 6              | Expense of Management to Gross<br>Direct Premium Ratio<br>Expenses of Management plus di-<br>rect commissions paid/<br>Gross direct premium              | 34%   | 41%                                | 30%        | 34%  |
| 7              | Expense of Management to Net<br>Written Premium Ratio<br>Expenses of Management plus di-<br>rect commissions paid/<br>Net Written Premium                | 39%   | 193%                               | 49%        | 37%  |
| 8              | <b>Net Incurred Claims to Net Earned<br/>Premium</b><br>Net Incurred Claims / Net Earned<br>Premium  | 87%   | 86%                                | 70%        | 87%  |
| 9              | Combined Ratio<br>(Net Incurred<br>Claims/NEP)+(Expenses of Man-<br>agement incl net commis-<br>sion/NWP)  | 124%  | 227%                               | 113%       | 123% |

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| 10 | Technical Reserves to net premi-<br>um ratio<br>(URR + Reserve for Premium Defi-<br>ciency + Reserve for outstanding<br>claims including IBNR and IBNER)/<br>Net Written Premium | 1.93   |        |        |        |
|----|--|--------|--------|--------|--------|
| 11 | <b>Underwriting balance ratio</b><br>Underwriting profit/ loss / Net<br>earned premium   | (0.25) | (1.40) | (0.05) | (0.24) |
| 12 | <b>Operating profit ratio</b><br>Underwriting profit/ loss plus in-<br>vestment income / net earned<br>premium   | (2%)   | (89%)  | 12%    | (2%)   |
| 13 | Liquid Assets to liabilities ratio<br>Liquid Assets of the Insurer / Policy<br>Holders Liabilities   | 0.38   |        |        |        |
| 14 | <b>Net earnings ratio</b><br>Profit after tax/ net premium   | (11%)  |        |        |        |
| 15 | Return on net worth ratio<br>Profit after tax/ networth  | (21%)  |        |        |        |
| 16 | Available Solvency Margin (ASM)<br>to Required Solvency Margin<br>(RSM) ratio  | 1.65   |        |        |        |
| 17 | NPA ratio  | NA     |        |        |        |

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| Sr.<br>No | Ratios For Non-Life<br>Companies for Mar<br>17<br>Performance Ratio<br>Segment  | Mo-<br>tor | Work-<br>men's<br>Com-<br>pensa-<br>tion | Public<br>Liabil-<br>ity | Engi<br>gi-<br>neer<br>ing | Personal<br>Acci-<br>dent | Health | Others | Misc<br>Total |
|-----------|---|------------|--|--------------------------|----------------------------|---------------------------|--------|--------|---------------|
| 1         | Gross Direct Premi-<br>um Growth Rate<br>(Segment wise)<br>Gross direct premi-<br>um for the current<br>year/<br>Gross direct premi-<br>um for the previous | 8%         | -27%                                     | 8%                       | -43%                       | -16%                      | -19%   | -9%    | 5%            |
| 2         | year<br>Net Retention Ratio<br>(Segment wise)<br>Net written premium<br>/ Gross direct premi-<br>um+RI Acceptance   | 94%        | 89%                                      | 50%                      | 22%                        | 93%                       | 95%    | 37%    | 92%           |
| 3         | Net Commission Ra-  | 3%         | 7%                                       | 6%                       | -45%                       | 10%                       | 10%    | -4%    | 3%            |

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|   | tio (Segment wise)   |  |  |  |  |
|---|----------------------|--|--|--|--|
| 4 | Gross Commission     |  |  |  |  |
|   | Paid net of reinsur- |  |  |  |  |
|   | ance commission /    |  |  |  |  |
|   | Net written premium  |  |  |  |  |

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redefining / general insurance

| Sr.No | Performance Ratio   | Ratios for the year ended<br>March 31, 2016 (in %) |       |        |       |  |  |
|-------|---|--|-------|--------|-------|--|--|
|       |   | Total  | Fire  | Marine | Misc  |  |  |
| 1     | Gross Direct Premium Growth Rate<br>(Segment wise)          | (13%)  | (20%) | (19%)  | (12%) |  |  |
|       | Gross direct premium for the current year/                  |  |       |        |       |  |  |
|       | Gross direct premium for the previous<br>year               |  |       |        |       |  |  |
| 2     | Gross Direct Premium to Net Worth Ra-<br>tio                | 1.85   |       |        |       |  |  |
|       | Gross direct premium for the current year /                 |  |       |        |       |  |  |
|       | Paid Up Capital and free reserves                           |  |       |        |       |  |  |
| 3     | Growth rate of Net Worth                                    | 23%  |       |        |       |  |  |
|       | Net Worth as at the Current Balance<br>Sheet date /         |  |       |        |       |  |  |
|       | Net Worth as at the previous Balance sheet date             |  |       |        |       |  |  |
| 4     | Net Retention Ratio (Segment wise)                          | 85%  | 14%   | 57%    | 90%   |  |  |
|       | Net written premium / Gross direct<br>premium+RI Acceptance |  |       |        |       |  |  |
| 5     | Net Commission Ratio (Segment wise)                         | 3%   | (41%) | 8%     | 3%    |  |  |
|       | Gross Commission Paid net of reinsur-<br>ance commission /  |  |       |        |       |  |  |
|       | Net written premium   |  |       |        |       |  |  |
| 6     | Expense of Management to Gross Di-<br>rect Premium Ratio    | 43%  | 17%   | 37%    | 44%   |  |  |
|       | Expenses of Management plus direct commissions paid/        |  |       |        |       |  |  |
|       | Gross direct premium  |  |       |        |       |  |  |
| 7     | Expense of Management to Net Writ-<br>ten Premium Ratio     | 50%  | 109%  | 62%    | 49%   |  |  |
|       | Expenses of Management plus direct commissions paid/        |  |       |        |       |  |  |
|       | Net Written Premium   |  |       |        |       |  |  |
| 8     | Net Incurred Claims to Net Earned<br>Premium                | 93%  | 237%  | 105%   | 91%   |  |  |
|       | Net Incurred Claims / Net Earned<br>Premium                 |  |       |        |       |  |  |



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| 9      | Combined Ratio                                    | 140%    | 268%   | 159%   | 139%   |
|--------|---|---------|--------|--------|--------|
|        | (Net Incurred Claims/NEP)+(Expenses               |         |        |        |        |
|        | of Management incl net commis-                    |         |        |        |        |
|        | sion/NWP)   |         |        |        |        |
|        |   |         |        |        |        |
| 1      | Technical Reserves to net premium                 | 1.86    | 3.71   | 1.24   | 1.86   |
| 0      | ratio   |         |        |        |        |
|        | (URR + Reserve for Premium Deficien-              |         |        |        |        |
|        | cy + Reserve for outstanding claims               |         |        |        |        |
|        | including IBNR and IBNER)/<br>Net Written Premium |         |        |        |        |
|        |   |         |        |        |        |
| 1<br>1 | Underwriting balance ratio                        | (0.38)  | (1.69) | (0.76) | (0.36  |
|        | Underwriting profit/ loss / Net earned            |         |        |        |        |
|        | premium   |         |        |        |        |
|        |   | (1.00)  | (10-0) | (100)  | (1.10) |
| 1<br>2 | Operating profit ratio                            | (18%)   | (185%) | (48%)  | (16%)  |
|        | Underwriting profit/ loss plus invest-            |         |        |        |        |
|        | ment income / net earned premium                  |         |        |        |        |
| 1      | Liquid Assets to liabilities ratio                | 0.33    | -      |        |        |
| 3      |   | 0100    |        |        |        |
|        | Liquid Assets of the Insurer / Policy             |         |        |        |        |
|        | Holders Liabilities                               |         |        |        |        |
| 1      | Net earnings ratio                                | (18%)   |        |        |        |
| 4      |   |         |        |        |        |
| _      | Profit after tax/ net premium                     | (0.021) |        |        |        |
| 1<br>5 | Return on net worth ratio                         | (30%)   |        |        |        |
|        | Profit after tax/ networth                        |         |        |        |        |
|        |   |         |        |        |        |
| 1      | Available Solvency Margin (ASM) to                | 1.59    |        |        |        |
| 6      | Required Solvency Margin (RSM) ra-<br>tio         |         |        |        |        |
|        | NPA ratio   | NA      |        |        |        |
| 1      |   | NIΛ     |        |        | 1      |

| No | Ratios For Non-Life<br>Companies for | Mo-<br>tor | Work<br>men's | Public<br>Liability | Engi-<br>neering | Personal<br>Accident | Health | Others | Misc  |
|----|--------------------------------------|------------|---------------|---------------------|------------------|----------------------|--------|--------|-------|
|    | Mar 16                               |            | Com           |                     |                  |                      |        |        |       |
|    | Performance Ratio                    |            | pen-          |                     |                  |                      |        |        | Total |
|    | Segment                              |            | sation        |                     |                  |                      |        |        |       |
| 1  | Gross Direct Pre-                    | -7%        | -14%          | 28%                 | -21%             | -25%                 | -46%   | -30%   | -12%  |
|    | mium Growth Rate                     |            |               |                     |                  |                      |        |        |       |
|    | (Segment wise)                       |            |               |                     |                  |                      |        |        |       |
|    | Gross direct pre-                    |            |               |                     |                  |                      |        |        |       |
|    | mium for the cur-                    |            |               |                     |                  |                      |        |        |       |

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| - |   |     |     |     |      |     |     |      |     |
|---|---|-----|-----|-----|------|-----|-----|------|-----|
|   | rent year/  |     |     |     |      |     |     |      |     |
|   | Gross direct pre-<br>mium for the pre-<br>vious year                  |     |     |     |      |     |     |      |     |
| 4 | Net Retention Ra-<br>tio (Segment wise)                               | 94% | 94% | 54% | 15%  | 93% | 88% | 28%  | 90% |
|   | Net written premi-<br>um / Gross direct<br>premium+RI Ac-<br>ceptance |     |     |     |      |     |     |      |     |
|   |   |     |     |     |      |     |     |      |     |
| 5 | Net Commission<br>Ratio (Segment<br>wise)                             | 3%  | 6%  | 7%  | -64% | 11% | 11% | -13% | 3%  |
|   | Gross Commission<br>Paid net of rein-<br>surance commis-<br>sion /    |     |     |     |      |     |     |      |     |
|   | Net written premi-<br>um  |     |     |     |      |     |     |      |     |

Notes:

- 1. Net Premium represents Gross Direct Premium less reinsurance ceded.
- 2. Expenses of Management represent Operating expenses related to Insurance business only in case of each line of business.
- 3. Underwriting Profit represents Segmental Profit / (Loss) excluding Investment Income.
- 4. Liquid Assets represent Cash, Cash Equivalents and Short Term Investments.

#### 3.22 Leases

#### i) Operating lease commitments Office and residential premises

The Company's significant leasing arrangements include agreements for office and residential premises. In respect of premises taken on operating lease, the lease agreements are generally mutually renewable.

The details of minimum future rental payable towards non-cancellable lease agreements are as under:

| Particulars                               | As at<br>March 31,<br>2017<br>(Rs. in '000) | As at<br>March 31,<br>2016<br>(Rs. in '000) |
|---|---|---|
| Payable not later than one year           | 116,035                                     | 141,175                                     |
| Payable later than one but not later than | 230,974                                     | 199,722                                     |
| five years                                |   |   |
| Payable later than five years             | 60,006                                      | 2,946                                       |

An amount of Rs.143653 ('000) [Previous year Rs. 152,132('000)] has been charged to Revenue Account.

#### ii) Motor vehicles

The company takes vehicles on lease. The minimum lease payments to be made in future towards non- cancellable lease agreements are as follows:





|   | As at        | As at        |
|---|--------------|--------------|
| Dertieulers                               | March 31,    | March 31,    |
| Particulars                               | 2017 (Rs. in | 2016 (Rs. in |
|   | <b>'000)</b> | <b>'000)</b> |
| Payable not later than one year           | 3,393        | 2,673        |
| Payable later than one but not later than | 7,537        | 5,010        |
| five years                                |              |              |

The aggregate operating lease rental, charged to the Revenue Account in the current year is Rs. 2,648 ('000) [Previous year Rs. 2,368 '(000)]. The lease terms do not contain any exceptional / restrictive covenants nor are there any options given to the company to renew the lease or purchase the asset at a price which is expected to be sufficiently lower than the fair value at the date the option becomes exercisable and it is not reasonably certain that the Company will exercise the option.

#### 3.23 Earnings per share

| Particulars  |               | Year ended March<br>31, 2017 | Year ended<br>March 31,<br>2016 |
|--|---------------|------------------------------|---------------------------------|
| Profit/(Loss) attributable to the Equity Shareholders [A]  | Rs.<br>('000) | (1,286,336)                  | (2,043,578)                     |
| Number of Equity Shares at the<br>beginning of the reporting year<br>(par value of Rs 10 each)                   | No's          | 1,571,445,322                | 1,238,668,534                   |
| Shares issued during the reporting<br>year<br>Total number of equity shares<br>outstanding at the end of the re- | No's<br>No's  | 50,000,000                   | 332,776,788                     |
| porting year   |               | 1,621,445,322                | 1,571,445,322                   |
| Weighted average number of<br>equity shares outstanding during<br>the end of the reporting year [B]              | No's          | 1,609,116,555                | 1,295,060,562                   |
| Nominal Value of equity shares   | Rs.           | 10                           | 10                              |
| Basic and Diluted Earnings per share [C= A/B]  | Rs.           | (0.80)                       | (1.58)                          |

**3.24** As per the provisions of the Micro, Small and Medium Enterprises Development Act, 2006, (MSMED) the Micro and Small Enterprises have been identified by the Company from the available information. Based on the information available with the Company, the balance due to micro and small enterprises as defined under the MSMED Act, 2006 is as follows:

| S.No. | Particulars   | As at<br>March 31, 2017<br>(Rs. '000) | As at<br>March 31, 2016<br>(Rs. '000) |
|-------|---|---------------------------------------|---------------------------------------|
| i)    | Principal amount due and remaining<br>unpaid to any Supplier as at the end of<br>reporting year | 34                                    | 79                                    |
| ii)   | Interest due on principal amount re-<br>maining unpaid as at the end of report-<br>ing year     | Nil                                   | Nil                                   |

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| iii) | Amount of Interest along with principal<br>amount paid to Supplier beyond due<br>date of payment   | Nil | Nil |
|------|--|-----|-----|
| i∨)  | Amount of interest accrued/ due and remaining unpaid at the end of report-<br>ing year   | Nil | Nil |
| V)   | Amount of further interest remaining<br>due and payable even in succeeding<br>years, until such date when the interest<br>dues as above are actually paid to the<br>small enterprise | Nil | Nil |

#### 3.25 Deferred tax

On a prudent and conservative basis and due to absence of virtual certainty of future taxable income, the deferred tax asset on unabsorbed business losses and depreciation has not been recognized as on the reporting date.

#### 3.26 Retirement and other employee benefits

#### (a) Defined contribution plan

The Company has recognized Rs.48,584 ('000) [Previous year Rs. 49,447 ('000)] as Provident Fund contribution towards defined contribution plan as an expense in the Revenue and Profit and Loss Account.

#### (b) Defined benefit plan

The Company has a defined benefit gratuity plan. Every eligible employee is entitled to receive gratuity at 15 days salary (last drawn salary) for each completed year of service. Valuation in respect of Gratuity has been carried out by an independent actuary, as at the reporting date on the basis of Projected Unit Credit method.

The following tables summarize the components of net benefit/expense recognized in the Revenue Accounts/Profit and Loss Account and amounts recognized in the Balance Sheet for the gratuity (funded) and leave encashment plans (unfunded) respectively:

# i) Changes in present value of the defined benefit obligation are as follows:

| Particulars  | As at March<br>31, 2017 | As at March<br>31, 2016 |  |
|--|-------------------------|-------------------------|--|
|  | Rs. ('000)              | Rs. ('000)              |  |
| Present value of obligations as at the be-<br>ginning of the reporting year (A)  | 40,483                  | 41,498                  |  |
| Current service cost (B)   | 13,212                  | 8,064                   |  |
| Interest cost (C)  | 2,487                   | 2,552                   |  |
| Actuarial loss/(gain) on obligation (D)  | 11,335                  | 574                     |  |
| Benefits paid (E)  | (11,984)                | (12,205)                |  |
| Present value of obligations as at the end of the reporting year $(F=A+B+C+D+E)$ | 55,533                  | 40,483                  |  |

#### a. Gratuity Defined benefit obligation





| Particulars  | As at March<br>31, 2017 | As at March 31,<br>2016 |  |
|--|-------------------------|-------------------------|--|
|  | Rs. ('000)              | Rs. ('000)              |  |
| Plans assets at period beginning, at fair value (A)            | 38,381                  | 21,937                  |  |
| Actuarial Adjustment (B)                                       |                         | -                       |  |
| Expected Return on Plan Assets (C)                             | 2,876                   | 2,116                   |  |
| Actuarial Gain /(Loss) (D)                                     | 433                     | (408)                   |  |
| Contributions (E)  | 23,178                  | 26,942                  |  |
| Benefits Settled (F)   | (11,984)                | (12,205)                |  |
| Plan Assets at Period End, at fair value<br>[G=A+B+C+D+E+F+G]* | 52,884                  | 38,381                  |  |

\* Gratuity Fund is managed by Life Insurance Corporation of India (LIC). Individual investment wise details of the plan assets are not being provided by LIC.

#### Fair Value of assets and obligations

| Particulars   | As at March 31,<br>2017<br>Rs. ('000) | As at March<br>31, 2016<br>Rs. ('000) |
|---|---------------------------------------|---------------------------------------|
| Fair Value of Plan Assets (A)<br>Present value of Obligations (B)<br>Net Asset / (Liability) recognized in Balance<br>Sheet (C = B - A) | 52,884<br>55,533<br>(2,649)           | 38,381<br>40,483<br>(2,102)           |

#### Net cost for the reporting year

| Particulars  | Current Year | Previous Year |  |
|--|--------------|---------------|--|
|  | Rs. ('000)   | Rs. ('000)    |  |
| Current Service Cost (A)   | 13,212       | 8,064         |  |
| Interest Cost (B)  | 2,487        | 2,552         |  |
| Actuarial loss/(gain) on obligation (C)                              | 11,335       | 574           |  |
| Actuarial (loss)/gain on plan assets (D)                             | (433)        | 408           |  |
| Expected Return on Plan Assets (E)                                   | (2,876)      | (2116)        |  |
| Actuarial Adjustment (F)   | -            | -             |  |
| Expenses recognized in Profit & Loss Ac-<br>count (G) =(A+B+C+D+E+F) | 23,725       | 9,482         |  |

### b. Compensated absences

#### Defined benefit obligation

| Particulars | As at March<br>31, 2017 | As at March<br>31, 2016 |
|-------------|-------------------------|-------------------------|
|-------------|-------------------------|-------------------------|

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|  | Rs. ('000) | Rs. ('000) |
|--|------------|------------|
| Present value of obligations as at the beginning of the reporting year (A)       | 42,220     | 44,499     |
| Current service cost (B)   | 12,285     | 9,214      |
| Interest cost (C)  | 2,312      | 2,351      |
| Actuarial loss/(gain) on obligation (D)  | 32,902     | 9,946      |
| Benefits paid (E)  | (20,314)   | (23,790)   |
| Present value of obligations as at the end of the reporting year $(F=A+B+C+D+E)$ | 69,405     | 42,220     |

#### Net cost for the reporting year

| Particulars  | Current Year | Previous Year |  |
|--|--------------|---------------|--|
|  | Rs. ('000)   | Rs. ('000)    |  |
| Current Service Cost (A)                               | 12,285       | 9,214         |  |
| Interest Cost (B)                                      | 2,312        | 2,351         |  |
| Actuarial loss/(gain) on obligation (c)                | 32,902       | 9,946         |  |
| Expenses recognized in Profit & Loss Account D=(A+B+C) | 47,499       | 21,511        |  |

#### ii) Principal actuarial assumptions used in determining gratuity and compensated leaves absences-employment benefits.

|  | For the year ended   | For the year ended | For the year ended | For the year ended | For the year ended |
|--|--|--------------------|--------------------|--------------------|--------------------|
|  | 31-Mar-17  | 31-Mar-16          | 31-Mar-15          | 31-Mar-14          | 31-Mar-13          |
| Discount Rate                              | 6.54%  | 7.21%              | 7.82%              | 8.80%              | 8.25%              |
| Salary increase                            | 14.00%   | 11.00%             | 11.00%             | 11.00%             | 11.75%             |
| Mortality rate                             | Mortality Rate Indian Assured Lives (2006-08) Ultimate Mortality Table |                    |                    |                    |                    |
| Estimated rate of return<br>on plan assets | 6.54%  | 7.21%              | 8.00%              | 8.00%              | Not Ascertained    |
| Retirement Age                             | 58   | 58                 | 58                 | 58                 | 58                 |
| Attrition rate                             | 28.00%   | 35.50%             | 33%                | 29.70%             | 34.47%             |

- (c) The Company has a Long Term Incentive Plan ('LTIP') for select employees. The plan is a discretionary deferred compensation plan with a vesting period of three years from the year of first entitlement of an employee. Provision for LTIP liability is accrued and provided for on the basis of actuarial valuation made at the reporting date. Once, the liability under the plan is vested on employees, it is carried as liability in the balance sheet till the final disbursal.
- (d) Performance units granted to Chief financial officer amounting to Rs.8,416 ('000) has been charged to revenue accounts.

#### 3.27 SUMMARY OF FINANCIAL STATEMENTS

Corresponding previous figures have been given wherever available / applicable. Disclosure in respect of summarized financial statements for the last five years has been compiled and presented hereunder:



| S.No | Particulars                               | 2016-17<br>( Rs '000) | 2015-16<br>( Rs '000) | 2014-15<br>( Rs '000) | 2013-14<br>( Rs '000) | 2012-13<br>( Rs '000) |
|------|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|      | OPERATING RESULTS                         |                       |                       |                       |                       |                       |
| 4    | Gross Written Premium                     | 13,259,600            | 12,845,220            | 14,741,511            | 14,333,860            | 12,638,565            |
| 1    | ^   | 11,653,019            | 10,971,700            | 12,198,159            | 11,841,605            | 10,027,561            |
| 2    | Net Premium Income<br>Income from Invest- | 2,504,447             | 2,315,726             | 2,155,298             | 1,540,510             | 1,163,126             |
| 3    | ments (net)                               | 2,504,447             | 2,313,720             | 2,100,290             | 1,540,510             | 1,103,120             |
| 4    | Other Income                              | 9,088                 | 13,106                | 7,603                 | 2,196                 | -                     |
| 5    | Total Income                              | 14,166,554            | 13,300,532            | 14,361,060            | 13,384,311            | 11,190,687            |
|      |   | 381,344               | 326,931               | 298,272               | 349,044               | 217,955               |
| 6    | Commission (net)                          | 3,947,521             | 4,893,535             | 4,737,498             | 3,992,396             | 3,560,960             |
| 7    | Operating Expenses<br>Claims, Increase in | 10,099,548            | 10,128,087            | 10,515,710            | 9,698,265             | 8,813,470             |
|      | Unexpired Risk Re-                        | 10,077,010            | 10,120,007            | 10,010,710            | 7,070,200             | 0,010,170             |
|      | serve and other out-                      |                       |                       |                       |                       |                       |
| 8    | flows<br>Operating Profit /               | (261,858)             | (2,048,021)           | (1,190,420            | (655,394)             | (1,401,698)           |
| 9    | (Loss)                                    | (201,030)             | (2,040,021)           | )                     | (033,374)             | (1,401,090)           |
|      | NON- OPERATING RE-                        |                       |                       |                       |                       |                       |
|      | SULTS<br>Total Income under               | (1,013,219)           | 5,643                 | 8,549                 | 27,029                | (37,625)              |
| 10   | share holders account                     | (1,013,217)           | 5,045                 | 0,547                 | 27,027                | (37,023)              |
|      | Profit / (Loss) before                    | (1,286,336)           | (2,042,378)           | (1,181,868)           | (628,365)             | (1,439,323)           |
| 11   | tax                                       |                       | 1 200                 | (0)                   | 751                   | <b>E</b> 2E           |
| 12   | Provision for tax                         |                       | 1,200                 | 683                   |                       | 525                   |
| 13   | Profit / (Loss) after tax                 | (1,286,336)           | (2,043,578)           | (1,182,551)           | (629,116)             | (1,439,848)           |
|      | MISCELLANEOUS                             |                       |                       |                       |                       |                       |
|      | Policyholder's Ac-                        |                       |                       |                       |                       |                       |
| 14   | count                                     | @23,479,575           | 6,887,760             | 5,581,554             | 4,278,127             | 3,232,430             |
|      | Total Funds                               |                       |                       |                       |                       |                       |
|      | Total Investments                         | 28,685,792            | 28,363,510            | 24,609,821            | 19,574,845            | 14,127,776            |
|      | Yield on Investments                      | 8.49%                 | 8.87%                 | 9.15%                 | 9.01%                 | 8.91%                 |
|      | Shareholder's Ac-                         |                       |                       |                       |                       |                       |
| 15   | count                                     | @6,104,035            | 11,778                | 7,394                 | 28,363                | 163,170               |
|      | Total Funds                               |                       |                       |                       |                       |                       |
|      | Total Investments                         | 36,073                | 48,503                | 32,600                | 129,776               | 713,164               |
|      | Yield on Investments                      | 3.53%                 | 3.04%                 | 8.36%                 | 8.53%                 | 7.07%                 |
| 16   | Paid up equity capital                    | 16,214,453            | 15,714,453            | 12,386,685            | 9,765,515             | 8,454,930             |
| 17   | Net worth                                 | 6,120,375             | 6,899,538             | 5,588,949             | 4,306,490             | 3,395,602             |
| 18   | Total Assets                              | 31,852,528            | 31,612,041            | 27,785,111            | 22,262,297            | 16,685,263            |
| 10   | Yield on Total Invest-                    | 8.57%                 | 8.51%                 | 9.15%                 | 9.00%                 | 8.81%                 |
| 19   | ments                                     |                       |                       |                       |                       |                       |
| 20   | Earnings Per Share -<br>(INR Rs)          | (0.80)                | (1.58)                | (1.09)                | (0.70)                | (1.96)                |
|      | Book Value Per Share                      | 3.76                  | 4.39                  | 4.51                  | 4.41                  | 4.02                  |

| 22 | Total Dividend     | - | - | - | - | - |
|----|--------------------|---|---|---|---|---|
| 23 | Dividend per Share | - | - | - | - | - |

- \* Gross Written Premium includes Re Insurance Inwards premium and Motor Pool & Terrorism Pool Premium
- Policyholder's fund and Shareholders fund are calculated as per circular IR-DA/F&A/CIR/CPM/056/03/2016 dated 4th April 2016
- **3.28** There were no forward or derivative contracts outstanding as at March 31, 2017 and March 31, 2016. Foreign currency exposure as at March 31, 2017 and March 31, 2016 that has not been hedged by any derivative instrument or otherwise is estimated as follows:

| Particulars   | Foreign<br>Currency | As at<br>March 31, 2017<br>(Foreign curren-<br>cy) | As at<br>March 31, 2017<br>Rs. '(000) | As at<br>March 31, 2016<br>(Foreign cur-<br>rency) | As at<br>March 31,<br>2016 Rs.<br>'(000) |
|---------------|---------------------|--|---------------------------------------|--|--|
| Liabilities   | EUR                 | 115,988  | 8,041                                 | 83,334   | 6,277                                    |
| Liabilities   | USD                 | 4,644,642  | 3,01,437                              | 6,386,025  | 4,24,186                                 |
| Asset         | THB                 | 4,680  | 9                                     | NIL  | NIL                                      |
| Dia al a suma |                     | allows toles a south                               |                                       | الاسمير المصادمة ممالا سم                          | 4  |

3.29 Disclosures on penal actions taken against the Company for the period April 1, 2016 to March 31, 2017

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| ("000 |   |                                 | 1                  |                 | 1                                  |
|-------|---|---------------------------------|--------------------|-----------------|------------------------------------|
| S.NO  | Authority   | Non-<br>Compliance<br>Violation | Penalty<br>Awarded | Penalty<br>Paid | Penalty<br>Waived/<br>Re-<br>duced |
| 1.    | Insurance Regulatory And Devel-<br>opment Authority   | 4,000<br>(Nil)                  | 4,000<br>(Nil)     | 4,000<br>(Nil)  | Nil<br>(Nil)                       |
| 2.    | Service Tax Authorities   | 7<br>(None)                     | 7<br>(Nil)         | 7<br>(Nil)      | Nil<br>(Nil)                       |
| 3.    | Income Tax Authorities  | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 4.    | Any other Tax Authorities   | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 5.    | Enforcement Direc-<br>torate/Adjudicating Authori-<br>ty/Tribunal or any other Authority<br>under FEMA                  | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 6.    | Registrar of Companies/NCLT/CLB/<br>Department of Corporate Affairs or<br>any other Authority                           | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 7.    | Penalty Awarded by any<br>Court/Tribunal for any matter in-<br>cluding claim settlement but ex-<br>cluding compensation | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 8.    | Securities and Exchange Board of India  | N.A<br>(N.A)                    | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 9.    | Competition commission of India   | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |
| 10.   | Any other Central/State/Local<br>Government/Statutory Authority   | None<br>(None)                  | Nil<br>(Nil)       | Nil<br>(Nil)    | Nil<br>(Nil)                       |



#### 3.30 Contributions to terrorism pool, solatium fund and environment relief fund

#### (a) Contribution to terrorism pool

The Company is a participant in and has received the Terrorism Pool retrocession of premium in the current financial year. Accordingly, as per the statement received from the Pool managers, the Company has recognized the pool retrocession for the three quarters ended December 31, 2016 including a provisional investment income as provided by GIC vide provisional statement as on 31<sup>st</sup> March 2017.

#### (b) Solatium fund

The IRDA had asked the General Insurance Council ("the Council") to recommend the percentage of contribution to be made to a Solatium Fund and matters relating to the administration of the Fund. The Council has decided that The New India Assurance Company Limited would administer the fund. The Council in its meeting held on May 6, 2005 approved the contribution of 0.10% of the motor gross written premium with effect from the date of commencement of business, for private insurance companies.

Vide letter dated July 26, 2010, the Council recommended the companies w.e.f April 1, 2010 to contribute 0.10% of all the third party premium written as Solatium Fund to the administrator on demand. However, during the year the Company has provided charge to the Revenue Accounts of Rs. ('000) 3,623 [Previous year Rs. ('000) 3,203] on an accrual basis (see accounting policy in paragraph 2(u) above) and disclosed under Current Liabilities.

#### (c) Contributions to environment relief fund

During the year, an amount of Rs. 617 ('000) [Previous year Rs. 645('000)] was collected towards Environment Relief Fund for public liability policies and an amount of Rs.552 ('000) [Previous year Rs. 555 ('000)] has been transferred to "United India Insurance Company Limited, Environment Fund Account" as per Notification of Environment Relief Fund (ERF) scheme under the public liability Insurance Act, 1991 as amended. The balance amount of Rs.65 ('000) [Previous year Rs.90 ('000) 14] is included under Sundry Creditors in Schedule 13.

#### 3.31 Solvency

The actual solvency ratio of the Company as at March 31, 2017 is 1.65 [Previous Year Ratio 1.59], against the required solvency ratio of 1.50.

#### 3.32 Unclaimed amount of policyholders

Pursuant to Circular No. IRDA/F&I/CIR/CMP/174/11/2010, dated November 4, 2010 the statement showing the Age-wise Analysis of the Unclaimed Amount of the Policyholders is presented hereunder:

W.e.f. 1 April 2016 separate category of investments corresponding to the unclaimed amounts have been maintained and income of the fund is calculated on actual basis through Net Assets Value method and credited to policyholders' unclaimed amounts account. For this purpose these investments have been transferred at book value. Any refund request pertaining to these amounts are paid out of this amount at NAV on the date of processing request. The outstanding unclaimed amounts and the corresponding investments of the fund are disclosed in the balance sheet under Schedule 13 and Schedule 12 respectively as at 31 March 2017

| Authority  | Total<br>amount      | 1-6<br>months      | 7-12<br>months     | 13-18<br>months    | 19-24<br>months   | 25-30<br>months   | Beyond<br>30<br>months |
|--|----------------------|--------------------|--------------------|--------------------|-------------------|-------------------|------------------------|
| Claims settled but not<br>paid to the policyhold-<br>ers/insured due to any<br>reasons except under liti-<br>gation from the in-<br>sured/policyholders  | -<br>(-)             | (-)                | (-)                | (-)                | (-)               | (-)               | -<br>(-)               |
| Sum due to the in-<br>sured/policyholders on<br>maturity or otherwise  | -<br>(-)             | -<br>(-)           | -<br>(-)           | -<br>(-)           | -<br>(-)          | -<br>(-)          | -<br>(-)               |
| Any excess collection of<br>the premium/tax or any<br>charges which is refund-<br>able to the policyholders<br>either as terms if condi-<br>tions of the policy or as<br>per law or as the case<br>may be directed by the<br>authority but not refund-<br>ed so far. | 124,775<br>(92,986)  | 26,113<br>(10,103) | 22,335<br>(28,863) | 18,660<br>(18,567) | 15,295<br>(8,784) | 16,065<br>(5,027) | 26,307<br>(21,643)     |
| Cheques issued but not<br>encashed by the policy-<br>holders/insured   | 128,899*<br>(95,037) | 25,030<br>(20,335) | 28,417<br>(17,090) | 13,008<br>(7,453)  | 9,158<br>(8,163)  | 6,411<br>(6,964)  | 46,875<br>(35,033)     |

bharti A

general insurance

\* Includes Cheques issued amounting to Rs. 9448 ('000) which are within the validity period but not yet presented for payment to policy holders / insured. The above ageing does not income of Rs 486 ('000) earned on money market securities representing unclaimed fund

|  | Rs. In Lakhs | Rs. In Lakhs  |
|--|--------------|---------------|
| Particulars  | Current Year | Previous Year |
| Opening Balance  | 1,880        | -             |
| Add: Amount transferred to Unclaimed Amount  | 521          | 930           |
| Add: Cheques issued out of the unclaimed amount<br>but not encashed by the policy holders(To be in-<br>cluded only when the cheques are Stale) | 204          | 950           |
| Add: Investment Income   | 45           | -             |
| Less: Amount paid during the year  | 204          | -             |
| Closing Balance of Unclaimed Amount  | 2,447        | 1,880         |

#### 3.33 Transfer Pricing

The Income Tax Act, 1961 contains provisions for determination of arm's length price for international transactions between the Company and its associated enterprises as well as in respect of certain specified domestic transactions. The regulations envisage taxation of transactions which are not in consonance with the arms-length price so determined, maintenance of prescribed documents and information including furnishing of a report from an accountant before the due date for filing the return of income. For the year ended March 31, 2016, the Company has complied with the said regulations. Documentations for the current year are in progress. Management believes that such transactions have been concluded on an arm's length basis and there would be no additional tax liability for the financial year ended March 31, 2017 as a result of such transactions.



**3.34** Previous year figures have been regrouped wherever necessary in conformity with the presentation followed in the current financial year.

For and on behalf of the Board

RAKESH BHARTI MITTAL (CHAIRMAN) DIN- 00042494 JEAN, PAUL, DOMINIQUE, LOUIS DROUFFE (DIRECTOR) DIN- 07373856

SANJEEV S (CHIEF EXECUTIVE OFFICER & MD) DIN- 07644073

ASHISH SARMA (COMPANY SECRETARY)

Vide our report of even date

For B.K.RAMADHYANI & CO. LLP Chartered Accountants (Regn No.002878S/S200021) BHARAT SUMANT RAUT (INDEPENDENT DIRECTOR) DIN- 00066080

MATHIEU VERILLAUD (CHIEF FINANCIAL OFFICER)

For M P Chitale & Co Chartered Accountants

#### C R DEEPAK

**MURTUZA VAJIHI** 

(Partner) Membership No.215398 (Partner) Membership No.



ANNEXURES TO SCHEDULE 16 - SIGNIFICANT ACCOUNTING POLICIES AND NOTES TO ACCOUNTS FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED MARCH 31, 2017

ANNEXURE I (Refer Note 3.15)

Segment report Annexure II - (Refer Note 3.16)

Related party disclosures as per the accounting standard (AS)-18 notified by Central government for the year ended March 31, 2017

| Relationship  | Name of The Company   |
|---|---|
| Ultimate Holding Company  | Bharti (RM) Holding Pvt LTD<br>Bharti (RBM) Holding Pvt. LTD.<br>Bharti (SBM) Holdings Pvt LTD  |
| Holding Company   | GIBA Holdings Private Limited(From March 31,2017)   |
| Enterprise having significant influence   | Société Beaujon (From March 31,2017)  |
| Joint venture partners  | GIBA Holdings Private Limited (Till March 30, 2017)<br>Société Beaujon (Till March 30, 2017)<br>Bharti Insurance Holdings Private Limited (Till March 30,<br>2017)  |
| Entities under Common<br>Control of ultimate holding<br>company or enterprise hav-<br>ing significant influence<br>(Entities under Common<br>Control of Ultimate holding<br>companies of joint venture<br>partners) | Bharti Airtel Limited<br>AXA Business Services Private Limited<br>Bharti Retail Limited<br>Bharti AXA Life Insurance Company Limited<br>Buldog Media and Entertainment Private Limited<br>Bharti Airtel Services Limited<br>Bharti Infratel Limited<br>Bharti Infratel Ventures Limited<br>AXA Group Solutions Private Limited<br>AXA Technology Shared Services Private Limited<br>Bharti Airtel Singapore Private Limited<br>Bharti Airtel Singapore Private Limited<br>Bharti Airtel USA Limited<br>AXA Assistance India Private Limited<br>Bharti Enterprises Limited<br>Bharti Foundation<br>Bharti Hexacom Limited<br>Bharti Infotel Private Limited<br>Bharti Infotel Private Limited<br>Bharti Infotel Private Limited<br>Bharti Land Limited |





Bharti Telemedia Limited Bharti Telesoft Limited **Beetel Teletech Limited Bharti Ventures Limited** Bharti Walmart Private Limited Bharti Realty Holdings Ltd Bharti SBM Holdings Private Limited Bharti Teletech Ltd Bharti Enterprises Holding Pvt Ltd Bharti Airtel Hongkong Limited Bharti (RM) Holding Private Limited Bharti (RBM) Holding Private Limited Bharti Airtel Lanka Private Limited **Bharti TeleVentures Limited BHARTI COMTEL LTD** Airtel Bangladesh BOI Axa Investment Managers Private Limited Comviva Technologies Limited Cedar Support Services Ltd Centum Learning Limited Centum Workskills Pvt Ltd DM Buildwell Private Limited Gourmet Investment Pvt Ltd Atrium Restruants Pvt Itd AIRTEL M COMMERCE SERVICES LTD Airtel Payments Bank Ltd Indian School of Business Infrasoft Technologies Ltd Indus Towers Limited AXA Insurance Public Co. Ltd Axa Corporate Solutions Bharti Retail Limited Axa Assistance India Pvt Ltd **Bharti Ventures Limited** Bharti Realty Holding Limited AXA Business Services Pvt Ltd AXA Technologies Shared Services Private Limited AXA Asia Regional Office Hong Kong AXA Asia Regional Centre Pte Limited AXA GIE AXA CHINA REGION INSURANCE Com AXA INSURANCE SINGAPORE PTE LT AXA Corporate Solution Reassurance Beetel Teletech Ltd AXA Financial Services (Singapore **AXA GIE University** Axa Affin General Insurance Berhard



|                               | ger  |
|-------------------------------|--|
|                               | Bharti AXA Investment Managers Private Limited   |
|                               | Bharti Ventures Ltd  |
|                               | BOI AXA Investment Managers  |
|                               | Bharti Insurance Holdings Private Limited  |
|                               | Bharti Airtel Services Ltd   |
|                               | BOI AXA Investment Managers Private Limited  |
|                               | AXA General Insurance Singapore  |
|                               | AXA China Region Insurance Co Ltd  |
|                               | AXA LIFE INSURANCE, SA   |
|                               | AXA Insurance Singapore Pte. Ltd.  |
|                               | AXA Corporate Solutions Assurance  |
|                               | AXA China Region Insurance Company Limited   |
|                               | Bharti Enterprises (Holding) Pvt Ltd   |
|                               | Bharti Overseas Private Limited  |
|                               | Bharti Teletech Limited  |
|                               | Bharti Hexacom Ltd   |
|                               | AXA Financial Services (Singapore) Pte. Ltd.   |
|                               | Atrium Restaurants India Pvt LTd   |
|                               | AXA General Insurance Hong Kong Limited  |
|                               | AXA SA   |
| Key managerial personnel      | Micro Insurance Services Private Limited<br>Mr. Sanjeev Srinivasan (Chief Executive Officer and<br>Managing Director effective 21 <sup>st</sup> Dec 2016)<br>Mr. Deepak Iyer |
|                               | (Chief Executive Officer and Managing Director upto<br>5 <sup>th</sup> August 2016)<br>Mr. Milind Chalisgaonkar  |
|                               | (Interim Chief Executive Officer and Managing Direc-   |
|                               | tor upto 31st July, 2016)  |
|                               | Mr. Mathieu Verillaud (Chief Financial Officer)  |
|                               | Mr Ashish Sarma (Company Secretary)  |
| Person exercising significant | Mr. Rakesh Bharti Mittal   |

influence

## SEGMENT REPORTING FOR THE YEAR ENDED MARCH 31, 2017

|                                      |          |         |        |         |               |             |        |                  |             |                           |                     |             |          |                      |                     |          |         | Rs '000'               |            |
|--------------------------------------|----------|---------|--------|---------|---------------|-------------|--------|------------------|-------------|---------------------------|---------------------|-------------|----------|----------------------|---------------------|----------|---------|------------------------|------------|
|                                      |          |         | Marine | 1       | Miscellaneous |             | 1      | 1                |             | 1                         | 1                   | 1           | 1        | 1                    | 1                   |          | 1       |                        | Total      |
| Particulars                          | Fire     | Cargo   | Others | Total   | Motor OD      | Motor TP    | IMTPIP | DECLINED<br>POOL | Total       | Workmen's<br>Compensation | Public<br>Liability | Engineering | Aviation | Personal<br>Accident | Health<br>Insurance | Others   | LBU     | Miscellaneous<br>Total |            |
|                                      |          |         |        |         |               |             |        |                  |             |                           |                     |             |          |                      |                     |          |         |                        |            |
| Premium Earned (Net)                 | 95,913   | 185,229 | -      | 185,229 | 6,888,998     | 3,150,037   | -      | -                | 10,039,035  | 49,399                    | 104,611             | 42,943      | -        | 135,148              | 681,149             | 52,600   | 1,947   | 1,067,797              | 11,387,974 |
| Profit on Sale of Investments        | 265      | 567     | -      | 567     | 26,482        | 12,921      | -      |                  | 39,403      | 168                       | 397                 | 109         | -        | 481                  | 2,416               | 196      | 7       | 3,772                  | 44,007     |
| Interest and Dividend                | 14,738   | 31,491  | -      | 31,491  | 1,471,186     | 717,802     | -      |                  | 2,188,988   | 9,313                     | 22,042              | 6,043       | -        | 26,713               | 134,222             | 10,879   | 369     | 209,582                | 2,444,800  |
| Amortisation                         | 94       | 201     | -      | 201     | 9,412         | 4,592       | -      |                  | 14,004      | 60                        | 141                 | 39          | -        | 171                  | 859                 | 70       | 2       | 1,341                  | 15,641     |
| Other Income                         | 10,981   | 52      | -      | 52      | 8,646         | (3,623)     |        | (412)            | 4,611       | 15                        | 37                  | 1,951       | -        | 44                   | 223                 | 19       | -       | 2,289                  | 17,934     |
| Total Segmental Revenue              | 121,991  | 217,540 | -      | 217,541 | 8,404,724     | 3,881,729   | -      | (412)            | 12,286,041  | 58,955                    | 127,228             | 51,085      | -        | 162,557              | 818,869             | 63,764   | 2,325   | 1,284,781              | 13,910,356 |
| Claims Incurred (Net)                | 82,890   | 129,822 | -      | 129,822 | 5,237,279     | 3,706,612   |        |                  | 8,943,891   | 29,459                    | 73,721              | 41,611      | -        | 92,019               | 535,511             | (40,122) | 417     | 732,616                | 9,889,219  |
| Commission Paid (Net)                | (24,380) | 14,409  | -      | 14,409  | 325,223       | -           |        |                  | 325,223     | 3,105                     | 5,918               | (15,721)    | -        | 12,371               | 62,481              | 1,329    | (3,392) | 66,091                 | 381,344    |
| Operating Expenses related to Insura | 50,209   | 63,201  |        | 63,201  | 2,998,559     | 1,462,999   | -      |                  | 4,461,558   | 17,054                    | 38,777              | 24,409      | -        | 51,262               | 232,029             | 25,173   | 854     | 389,558                | 4,964,527  |
| Premium Deficiency                   | (15,423) |         | -      | -       |               |             |        |                  | -           | -                         | -                   | -           | -        | -                    | -                   | (30,426) | -       | (30,426)               | (45,849    |
| Total Segmental Expenditure          | 93,296   | 207,432 | -      | 207,432 | 8,561,061     | 5,169,611   | -      | -                | 13,730,672  | 49,618                    | 118,416             | 50,299      |          | 155,652              | 830,021             | (44,046) | (2,121) | 1,157,840              | 15,189,239 |
| Segmental Profit                     | 28,695   | 10,108  | -      | 10,108  | (156,337)     | (1,287,882) | -      | (412)            | (1,444,631) | 9,337                     | 8,812               | 786         | -        | 6,905                | (11,152)            | 107,810  | 4,446   | 126,941                | (1,278,887 |

#### SEGMENTAL BREAK-UP OF THE BALANCE SHEET AS AT MARCH 31, 2017

Segment revenues and segment results have been incorporated in the financial statements. However given the nature of the business, segment assets and liabilities, have been allocated among various segments to the extent possible

|                            |         |         |        |         |            |              |           |           |          |          |           |        |            | Rs '000'   |
|----------------------------|---------|---------|--------|---------|------------|--------------|-----------|-----------|----------|----------|-----------|--------|------------|------------|
|                            |         |         | Marine |         |            | Workmen's    | Public    |           | Aviation | Personal | Health    | Others | Misc       | Total      |
| Particulars                | Fire    | Cargo   | Others | Total   | Motor      | Compensation | Liability | Engineeri |          | Accident | Insurance |        | Total      |            |
|                            |         |         |        |         |            |              |           |           |          |          |           |        |            |            |
| Claims Outstanding         | 170,411 | 134,747 | -      | 134,747 | 15,836,003 | 34,110       | 176,529   | 67,840    |          | 60,733   | 156,887   | 58,448 | 16,390,550 | 16,695,707 |
| Reserve for Unexpired Risk | 96,386  | 42,021  | -      | 42,021  | 5,250,421  | 18,809       | 46,733    | 23,693    | -        | 53,650   | 236,843   | 20,813 | 5,650,962  | 5,789,369  |

# SEGMENT REPORTING FOR THE YEAR ENDED MARCH 31, 2016

|                                     |           |          |        |          |               |             |        |                  |             |                           |                     |             |          |                      |                     |           |         | Rs '000'               |             |
|-------------------------------------|-----------|----------|--------|----------|---------------|-------------|--------|------------------|-------------|---------------------------|---------------------|-------------|----------|----------------------|---------------------|-----------|---------|------------------------|-------------|
|                                     |           |          | Marine | _        | Miscellaneous |             | 1      |                  |             | 1                         | 1                   | 1           | 1        | 1                    |                     | -         | 1       |                        | Total       |
| Particulars                         | Fire      | Cargo    | Others | Total    | Motor OD      | Motor TP    | IMTPIP | DECLINED<br>POOL | Total       | Workmen's<br>Compensation | Public<br>Liability | Engineering | Aviation | Personal<br>Accident | Health<br>Insurance | Others    | LBU     | Miscellaneous<br>Total |             |
|                                     |           |          |        |          |               |             |        |                  |             |                           |                     |             |          |                      |                     |           |         |                        |             |
| Premium Earned (Net)                | 93,642    | 118,101  | -      | 118,101  | 6,945,070     | 3,128,490   | -      |                  | 10,073,560  | 72,169                    | 95,246              | 58,204      | -        | 170,613              | 828,123             | 71,387    | 1,105   | 1,296,847              | 11,582,150  |
| Profit on Sale of Investments       | 170       | 406      | -      | 406      | 17,298        | 7,771       | -      |                  | 25,069      | 167                       | 275                 | 84          | -        | 392                  | 1,923               | 112       | 4       | 2,957                  | 28,602      |
| Interest and Dividend               | 13,245    | 31,724   | -      | 31,724   | 1,349,971     | 606,499     |        |                  | 1,956,470   | 13,000                    | 21,430              | 6,552       | -        | 30,590               | 150,101             | 8,770     | 282     | 230,725                | 2,232,164   |
| Amortisation                        | 209       | 501      | -      | 501      | 21,299        | 9,569       |        |                  | 30,868      | 205                       | 338                 | 103         | -        | 483                  | 2,368               | 138       | 4       | 3,639                  | 35,217      |
| Other Income                        |           |          |        |          | 8,089         | 3,634       | -      |                  | 11,723      | 78                        | 128                 | 39          | -        | 183                  | 899                 | 53        | 2       | 1,382                  | 13,105      |
| Total Segmental Revenue             | 107,266   | 150,732  | -      | 150,732  | 8,341,727     | 3,755,963   | -      | -                | 12,097,690  | 85,619                    | 117,417             | 64,982      |          | 202,261              | 983,414             | 80,460    | 1,397   | 1,535,550              | 13,891,238  |
| Claims Incurred (Net)               | 222,115   | 123,736  | -      | 123,736  | 5,205,847     | 4,010,365   | -      |                  | 9,216,212   | 22,238                    | 68,272              | 3,178       | -        | 84,089               | 768,980             | 206,714   | 531     | 1,154,002              | 10,716,065  |
| Commission Paid (Net)               | (40,138)  | 11,701   | -      | 11,701   | 285,722       | (10,612)    |        |                  | 275,110     | 3,811                     | 7,391               | (25,110)    | -        | 15,983               | 83,780              | (3,843)   | (1,757) | 80,255                 | 326,928     |
| Operating Expenses related to Insur | 61,581    | 72,560   |        | 72,560   | 2,927,761     | 1,318,562   | -      |                  | 4,246,323   | 27,356                    | 46,503              | 29,371      | -        | 71,427               | 300,916             | 30,097    | 729     | 506,399                | 4,886,863   |
| Premium Deficiency                  | 27,488    | -        | -      | -        |               |             |        |                  | -           | -                         | -                   | (11,041)    | -        | -                    | (43,099)            | 7,724     | -       | (46,416)               | (18,928)    |
| Total Segmental Expenditure         | 271,046   | 207,997  | -      | 207,997  | 8,419,330     | 5,318,315   | •      | -                | 13,737,645  | 53,405                    | 122,166             | (3,602)     | -        | 171,499              | 1,110,577           | 240,692   | (497)   | 1,694,240              | 15,910,928  |
| Segmental Profit                    | (163,780) | (57,265) | -      | (57,265) | (77,603)      | (1,562,352) | -      | -                | (1,639,955) | ) 32,214                  | (4,749)             | 68,584      | -        | 30,762               | (127,163)           | (160,232) | 1,894   | (158,690)              | (2,019,690) |

### SEGMENTAL BREAK-UP OF THE BALANCE SHEET AS AT MARCH 31, 2016

Segment revenues and segment results have been incorporated in the financial statements. However given the nature of the business, segment assets and liabilities, have been allocated among various segments to the extent possible

|                            |         |         |        |         |            |              |           |           |          |          |           |         |            | Rs '000'   |
|----------------------------|---------|---------|--------|---------|------------|--------------|-----------|-----------|----------|----------|-----------|---------|------------|------------|
|                            |         |         | Marine |         |            | Workmen's    | Public    |           | Aviation | Personal | Health    | Others  | Misc       | Total      |
| Particulars                | Fire    | Cargo   | Others | Total   | Motor      | Compensation | Liability | Engineeri |          | Accident | Insurance |         | Total      |            |
|                            |         |         |        |         |            |              |           |           |          |          |           |         |            |            |
| Claims Outstanding         | 246,815 | 114,294 | -      | 114,294 | 12,379,293 | 30,348       | 105,712   | 52,789    |          | 73,035   | 207,792   | 146,607 | 12,995,575 | 13,356,684 |
| Reserve for Unexpired Risk | 87,197  | 77,679  | -      | 77,679  | 4,892,666  | 23,977       | 46,653    | 31,804    | -        | 61,921   | 280,492   | 21,936  | 5,359,449  | 5,524,324  |

| Particulars                                 | control of ultim<br>company or ente<br>significant i | es under the common<br>ol of ultimate holding Holding Company / Entity Key Managen<br>ny or enterprise having having Significant influence Personnel<br>gnificant influence |           |           |           | -         | nt Person exercisii<br>significant influei |  |  |
|---|--|---|-----------|-----------|-----------|-----------|--|--|--|
|   | Mar, 2017  | Mar, 2016   | Mar, 2017 | Mar, 2016 | Mar, 2017 | Mar, 2016 | Mar, 2017                                  |  |  |
| A.Transactions during the year              |  |   |           |           |           |           |  |  |  |
| Insurance Premium Received                  | 123,129  | 109,844   |           | -         |           | -         | 77   |  |  |
| Bharti Airtel Limited                       | 41,227   | 27,615  | -         | -         | -         | -         | -  |  |  |
| AXA Business Services Private Limited       | 47,726   | 44,140  | -         | -         | -         | -         | -  |  |  |
| Bharti Retail Ltd                           | 3  | 9,353   | -         | -         | -         | -         | -  |  |  |
| Mr. Rakesh Bharti Mittal                    | -  | -   | -         | -         | -         | -         | 77   |  |  |
| Others                                      | 34,173   | 28,736  | -         | -         | -         | -         | -  |  |  |
| Bharti AXA Life Insurance Company Limited   | 976  | 302   | -         | -         | -         | -         | -  |  |  |
| Bulldog Media and Entertainment Private     |  |   |           |           |           |           |  |  |  |
| Limited                                     | -  | -   | -         | -         | -         | -         | -  |  |  |
| Bharti Airtel Services Limited              | 2,107  | 2,267   | -         | -         | -         | -         | -  |  |  |
| Bharti Infratel Limited                     | 918  | 811   | -         | -         | -         | -         | -  |  |  |
| Bharti Infratel Ventures Limited            | (1,289)  | -   | -         | -         | -         | -         | -  |  |  |
| AXA Group Solutions Private Limited         | (.,=0,7)   | -   | -         | -         | -         | -         | -  |  |  |
| AXA Technology Shared Services Private      |  |   |           |           |           |           |  |  |  |
| Limited                                     | 296  | 900   | -         | -         | -         | -         | -  |  |  |
| Bharti Airtel Singapore Private Limited     | -  | -   | -         | -         | -         | -         | -  |  |  |
| Bharti Airtel USA Limited                   | -  | -   | -         | -         | -         | -         | -  |  |  |
| AXA Assistance India Private Limited        | 293  | 759   | -         | -         | -         | -         | -  |  |  |
| Field Fresh Foods Private Limited           | 247  | (19)  | -         | -         | -         | -         | -  |  |  |
| Bharti Enterprises Limited                  | 307  | 401   | -         | -         | -         | -         | -  |  |  |
| Bharti Foundation                           | 439  | 391   | -         | -         | -         | -         | -  |  |  |
| Bharti Hexacom Limited                      | 206  | 198   | -         | -         | -         | -         | -  |  |  |
| Bharti Infotel Private Limited              | -  | -   | -         | _         | -         | -         | -  |  |  |
| Bharti Land Ltd                             | 145  | 76  | -         | _         | _         | -         | _  |  |  |
| Bharti Realty Limited                       | 5,780  | 3,708   | -         | _         | -         | -         | -  |  |  |
| Bharti Telemedia Limited                    | 350  | 315   | -         | _         | _         | -         | -  |  |  |
| Bharti Telesoft Limited                     | -  | -   | -         | _         | _         | -         | _  |  |  |
| Beetel Teletech Limited                     | 11,025   | 13,295  | _         | _         | _         | _         | _  |  |  |
| Bharti Ventures Limited                     | 38   | 156   | -         | _         | _         | -         | -  |  |  |
| Bharti Walmart Private Limited              | -  | 150   | -         | _         | _         | -         | _  |  |  |
| Bharti Realty Holdings Ltd                  | 2,792  | 2,672   | -         | -         | -         | -         | -  |  |  |
| Bharti SBM Holdings Private Limited         | 2,742  | 145   | -         | -         | -         | -         | -  |  |  |
| Bharti Teletech Ltd                         | 270  | -   |           |           |           | -         |  |  |  |
| Bharti Enterprises Holding Pvt Ltd          | -  | - 3   | -         | -         | -         | -         | -  |  |  |
|   | -  | 3   | -         | -         | -         | -         | -  |  |  |
| Bharti Airtel Hongkong Limited              | -  | -   | -         | -         | -         | -         | -  |  |  |
| Bharti (RM) Holding Private Limited         | 243  | 383   | -         | -         | -         | -         | -  |  |  |
| Bharti (RBM) Holding Private Limited        | 35   | 572   | -         | -         | -         | -         | -  |  |  |
| Bharti Airtel Lanka Private Limited         |  | -   | -         | -         | -         | -         | -  |  |  |
| Bharti TeleVentures Limited                 | 1  | -   | -         | -         | -         | -         | -  |  |  |
| BHARTI COMTEL LTD                           | 1  | 1   | -         | -         | -         | -         | -  |  |  |
| Airtel Bangladesh                           | -  | -   | -         | -         | -         | -         | -  |  |  |
| BOI Axa Investment Managers Private Limited | 153  | 154   | -         | -         | -         | -         | -  |  |  |
| Comviva Technologies Limited                | 970  | 762   | -         | -         | -         | -         | -  |  |  |
| Cedar Support Services Ltd                  | -  | 65  | -         | -         | -         | -         | -  |  |  |
| Centum Learning Limited                     | -  | -   | -         | -         | -         | -         | -  |  |  |
| Centum Workskills Pvt Ltd                   | -  | -   | -         | -         | -         | -         | -  |  |  |
| DM Buildwell Private Limited                | 222  | 209   | -         | -         | -         | -         | -  |  |  |

|                |                     | Rs.('000)            |
|----------------|---------------------|----------------------|
| ising<br>uence | Tota                | 1                    |
| ar, 2016       | Mar, 2017           | Mar, 2016            |
|                |                     |                      |
|                |                     |                      |
| 151            | <u>123,205</u>      | <u>109,994</u>       |
| -              | 41,227<br>47,726    | 27,615<br>44,140     |
| -              | 3                   | 9,353                |
| 151            | 77<br><b>34,173</b> | 151<br><b>28,734</b> |
| -              |                     |                      |
| -              | 976                 | 302                  |
| -              | -                   | -                    |
| -              | 2,107               | 2,267                |
| -              | 918                 | 811                  |
| -              | (1,289)             | -                    |
| -              | 296                 | 900                  |
| -              | -                   | -                    |
| -              | -                   | -                    |
| -              | 293<br>247          | 759<br>(19)          |
| -              | 307                 | 401                  |
| -              | 439<br>206          | 391<br>198           |
| -              | -                   | -                    |
| -              | 145                 | 76                   |
| -              | 5,780<br>350        | 3,708<br>315         |
| -              | -                   | -                    |
| -              | 11,025              | 13,295               |
| -              | 38                  | 156<br>15            |
| -              | 2,792               | 2,672                |
| -              | 298                 | 145                  |
| -              | -                   | - 3                  |
| -              | -                   | -                    |
| -              | 243                 | 383                  |
| -              | 35                  | 572                  |
| -              | 7                   | -                    |
| -              | 1                   | 1                    |
| -              | -<br>153            | -<br>154             |
| -              | 970                 | 762                  |
| -              | -                   | 65                   |
| -              | -                   | -                    |
| -              | - 222               | -<br>209             |
| _              |                     | 201                  |

|   | Entities under   | the common          |  |           |                             |           |   |           |                        | Rs.('000)           |
|---|--|---------------------|--|-----------|-----------------------------|-----------|---|-----------|------------------------|---------------------|
| Particulars   | control of ultimate holding<br>company or enterprise having<br>significant influence |                     | Holding Company / Entity<br>having Significant influence |           | Key Management<br>Personnel |           | Person exercising significant influence |           | Total                  |                     |
|   | Mar, 2017  | Mar, 2016           | Mar, 2017  | Mar, 2016 | Mar, 2017                   | Mar, 2016 | Mar, 2017                               | Mar, 2016 | Mar, 2017              | Mar, 2016           |
| Gourmet Investment Pvt Ltd                                    | 191  | 94                  | -  | -         | -                           | -         | -                                       | -         | 191                    | 94                  |
| Atrium Restruants Pvt Itd                                     | 5  | 6                   | -  | -         | -                           | -         | -                                       | -         | 5                      | 6                   |
| AIRTEL M COMMERCE SERVICES LTD                                | 124  | 95                  | -  | -         | -                           | -         | -                                       | -         | 124                    | 95                  |
| Airtel Payments Bank Ltd                                      | 7,266  | -                   | -  | -         | -                           | -         | -                                       | -         | 7,266                  | -                   |
| Indian School of Business                                     | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Infrasoft Technologies Ltd<br>Indus Towers Limited            | 14<br>14   | -                   | -  | -         | -                           | -         | -                                       | -         | 14<br>14               | -                   |
| Insurance Claims Paid   | <br>42,993   | 21,824              | -  | -         | -                           | -         | -                                       | -         | 42,993                 | 21,824              |
| Bharti Airtel Limited   | 10,262   | 5,388               | -  | -         | -                           | -         | -                                       | -         | 10,262                 | 5,388               |
| Bharti Airtel Services Limited                                | 10,000   | 2,833               | -  | -         | -                           | -         | -                                       | -         | 10,000                 | 2,833               |
| AXA Insurance Public Co. Ltd                                  | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Axa Corporate Solutions                                       | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Foundation   | 571  | 438                 | -  | -         | -                           | -         | -                                       | -         | 571                    | 438                 |
| Bharti Infratel Limited                                       | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Beetel Teletech Limited                                       | 3,754  | 3,177               | -  | -         | -                           | -         | -                                       | -         | 3,754                  | 3,177               |
| Bharti Retail Limited   | 5,498  | 1,590               | -  | -         | -                           | -         | -                                       | -         | 5,498                  | 1,590               |
| Mr. Rakesh Bharti Mittal                                      | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Others<br>AXA Business Services Private Limited               | <b>12,907</b>  | <b>8,398</b><br>484 | -  | -         | -                           | -         | -                                       | -         | <b>12,907</b><br>4,734 | <b>8,398</b><br>484 |
| AXA Technology Shared Services Private                        | 4,734<br>6,059   | 484<br>51           | -  | -         | -                           | -         | -                                       | -         | 4,734                  | 484<br>51           |
| Limited   |  |                     |  |           |                             |           |   |           |                        |                     |
| Field Fresh Foods Private Limited                             | 451  | 1,066               | -  | -         | -                           | -         | -                                       | -         | 451                    | 1,066               |
| Bharti AXA Life Insurance Company Limited                     | 853  | 443                 | -  | -         | -                           | -         | -                                       | -         | 853                    | 443                 |
| AXA Group Solutions Private Limited                           | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Axa Assistance India Pvt Ltd                                  | 436  | -                   | -  | -         | -                           | -         | -                                       | -         | 436                    | -                   |
| BOI Axa Investment Managers Private Limited                   | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Enterprises Limited                                    | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Walmart Private Limited                                | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Ventures Limited                                       | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Realty Limited   | 6  | 61                  | -  | -         | -                           | -         | -                                       | -         | 6                      | 61                  |
| Bharti Hexacom Limited  | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Enterprises Holding Pvt Ltd                            | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Teletech Ltd   | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Telemedia Limited                                      | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Realty Holding Limited<br>Comviva Technologies Limited | 367  | -                   | -  | -         | -                           | -         | -                                       | -         | 367                    | -                   |
| Indus Towers Limited  | -  | 6,000<br>293        | -  | -         | -                           | -         | -                                       | -         | -                      | 6,000<br>293        |
| Rent paid   | 10,411   | 10,248              | -  | -         | -                           | -         | -                                       | -         | 10,411                 | 10,248              |
| Bharti AXA Life Insurance Company Limited                     | 9,004  | 8,809               | -  | -         | -                           | -         | -                                       | -         | 9,004                  | 8,809               |
| Bharti Airtel Limited   | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Bharti Retail Limited   | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| AXA Business Services Pvt Ltd                                 | 1,407  | 1,439               | -  | -         | -                           | -         | -                                       | -         | 1,407                  | 1,439               |
| Others  | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| AXA Technology Shared Services Private<br>Limited             | -  | -                   | -  | -         | -                           | -         | -                                       | -         | -                      | -                   |
| Rent received   | 10,309   | _                   | _  | 31        | _                           | _         | _                                       | _         | 10,309                 | 31                  |

|  |   |                 |  |           |                             |           |   |           |               | Rs.('000) |
|--|---|-----------------|--|-----------|-----------------------------|-----------|---|-----------|---------------|-----------|
| Particulars  | Entities under the common<br>control of ultimate holding<br>company or enterprise having<br>significant influence |                 | Holding Company / Entity<br>having Significant influence |           | Key Management<br>Personnel |           | Person exercising significant influence |           | Total         |           |
|  | Mar, 2017   | Mar, 2016       | Mar, 2017  | Mar, 2016 | Mar, 2017                   | Mar, 2016 | Mar, 2017                               | Mar, 2016 | Mar, 2017     | Mar, 2016 |
| Bharti AXA Life Insurance Company Limited                            | 10,309  | -               | -  | -         | -                           | -         | -                                       | -         | 10,309        | -         |
| AXA Group Solutions Private Limited                                  | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| GIBA Holdings Private Limited  | -   | -               | -  | 31        | -                           | -         | -                                       | -         | -             | 31        |
| Informational Support Services<br>Received                           | 396,989   | 422,780         | -  | -         | -                           | -         | -                                       | -         | 396,989       | 422,780   |
| AXA Technologies Shared Services Private<br>Limited                  | 195,532   | 115,375         | -  | -         | -                           | -         | -                                       | -         | 195,532       | 115,375   |
| Bharti AXA Life Insurance Company Limited                            | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| AXA Asia Regional Office Hong Kong                                   | 201,457   | 307,405         | -  | -         | -                           | -         | -                                       | -         | 201,457       | 307,405   |
| Management Support Charges   | 68,050  | 52,561          | -  | -         | -                           | -         | -                                       | -         | 68,050        | 52,561    |
| AXA Asia Regional Office Hong Kong                                   | 68,050  | 52,561          | -  | -         | -                           | -         | -                                       | -         | 68,050        | 52,561    |
| Professional Services Received                                       | 96,549  | 90,642          | -  | _         | -                           | -         | -                                       | -         | 96,549        | 90,642    |
| Bharti Enterprises Limited   | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| AXA Business Services Private Limited                                | 89,145  | 85,334          | -  | -         | -                           | -         | -                                       | -         | 89,145        | 85,334    |
| Others   | 7,404   | 5,308           | -  | -         | -                           | -         | -                                       | -         | 7,404         | 5,308     |
| AXA Asia Regional Centre Pte Limited                                 | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| Micro Insurance Services Pvt Ltd                                     | 962   | -               | -  | -         | -                           | -         | -                                       | -         | 962           | -         |
| BOI AXA Investment Managers Private<br>Limited                       | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| Bharti AXA Life Insurance Company Limited                            | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| GIE AXA  | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| AXA Assistance India Private Limited                                 | 6,442   | 5,308           | -  | -         | -                           | -         | -                                       | -         | 6,442         | 5,308     |
| Reinsurance (Reinsurance Premium)                                    | 471,786   | 231,978         | -  | -         | -                           | -         | -                                       | -         | 471,786       | 231,978   |
| AXA CHINA REGION INSURANCE Com                                       | -   | (2,366)         | -  | -         | -                           | -         | -                                       | -         | -             | (2,366)   |
| AXA INSURANCE SINGAPORE PTE LT                                       | 5,611   | 18,722          | -  | -         | -                           | -         | -                                       | -         | 5,611         | 18,722    |
| AXA Corporate Solution Reassurance                                   | 466,175   | 215,622         | -  | -         | -                           | -         | -                                       | -         | 466,175       | 215,622   |
| Reinsurance (Reinsurance Claims)                                     | 3,476,230   | 358,777         | _  | -         | _                           | -         | -                                       | -         | 3,476,230     | 358,777   |
| AXA CHINA REGION INSURANCE Com                                       | -   | -               | -  | -         | -                           | -         | -                                       | -         | -             | -         |
| AXA INSURANCE SINGAPORE PTE LT                                       | 7   | -               | -  | _         | _                           | -         | -                                       | -         | 7             | -         |
| AXA Corporate Solution Reassurance                                   | 3,476,222   | 358,777         | -  | -         | -                           | -         | -                                       | -         | 3,476,222     | 358,777   |
| Reinsurance (Reinsurance   | 28,452  | 25,218          | -  | -         | -                           | -         | -                                       | -         | 28,452        | 25,218    |
| Commission) AXA CHINA REGION INSURANCE Com                           |   | (118)           |  |           |                             |           |   |           |               | (118)     |
|  |   |                 | -  | -         | -                           | -         | -                                       | -         |               | 1,475     |
| AXA INSURANCE SINGAPORE PTE LT<br>AXA Corporate Solution Reassurance | 222<br>28,230   | 1,475<br>23,861 | -  | -         | -                           | -         | -                                       | -         | 222<br>28,230 | 23,861    |
|  | ,   |                 |  |           |                             |           |   |           | -,            |           |
| Reinsurance (Claims Advance<br>Received)                             | 362,151   | 1,279,441       | -  | -         | -                           | -         | -                                       | -         | 362,151       | 1,279,441 |
| AXA Corporate Solution Reassurance                                   | 362,151   | 1,279,441       | _  |           | -                           | -         |   | -         | 362,151       | 1,279,441 |

|   |   |           |  |           |                             |           |   |           |           | Rs.('000) |
|---|---|-----------|--|-----------|-----------------------------|-----------|---|-----------|-----------|-----------|
| Particulars                               | Entities under the common<br>control of ultimate holding<br>company or enterprise having<br>significant influence |           | Holding Company / Entity<br>having Significant influence |           | Key Management<br>Personnel |           | Person exercising significant influence |           | Total     |           |
|   | Mar, 2017   | Mar, 2016 | Mar, 2017  | Mar, 2016 | Mar, 2017                   | Mar, 2016 | Mar, 2017                               | Mar, 2016 | Mar, 2017 | Mar, 2016 |
| Donations paid                            | 290   | 222       | -  | -         | -                           | -         | -                                       | -         | 290       | 222       |
| Bharti Foundation                         | 290   | 222       | -  | -         | -                           | -         | -                                       | -         | 290       | 222       |
| Telephone Expenses Paid                   | 104,668   | 113,067   | -  | -         | -                           | -         | -                                       | -         | 104,668   | 113,067   |
| AXA Business Services Private Limited     | 75,567  | 84,204    | -  | -         | -                           | -         | -                                       | -         | 75,567    | 84,204    |
| Bharti Airtel Limited                     | 28,269  | 28,417    | -  | -         | -                           | -         | -                                       | -         | 28,269    | 28,417    |
| Bharti Airtel Services Limited            | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| AXA Technologies Shared Services Private  | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Limited                                   |   |           |  |           |                             |           |   |           |           |           |
| Bharti AXA Life Insurance Company Limited | 833   | 446       | -  | -         | -                           | -         | -                                       | -         | 833       | 446       |
| Others                                    | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| AXA Group Solutions Private Limited       | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Beetel Teletech Ltd                       | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Training Charges                          | 7,097   | 5,207     | -  | -         | -                           | -         | -                                       | -         | 7,097     | 5,207     |
| AXA Financial Services (Singapore         | 4,744   | 4,996     | -  | -         | -                           | -         | -                                       | -         | 4,744     | 4,996     |
| GIE AXA Universite                        | 2,353   | -         | -  | -         | -                           | -         | -                                       | -         | 2,353     | -         |
| Indian School Of Business                 | -   | 211       |  |           |                             |           |   |           | -         | 211       |
| Other Services Availed                    | 10,827  | 4,974     | -  | -         | -                           | -         | -                                       | -         | 10,827    | 4,974     |
| AXA Technology Shared Services Private    | -   | -         | _  | _         | -                           | -         | _                                       | _         | -         | -         |
| Limited                                   |   |           |  |           |                             |           |   |           |           |           |
| AXA Business Services Private Limited     | 1,102   | 1,078     | -  | -         | -                           | -         | -                                       | -         | 1,102     | 1,078     |
| Bharti Airtel Limited                     | 3,959   | 3,426     | -  | -         | -                           | -         | -                                       | -         | 3,959     | 3,426     |
| Bharti AXA Life Insurance Company Limited | 389   | 470       | -  | -         | -                           | -         | -                                       | -         | 389       | 470       |
| AXA Asia Regional Office Hong Kong        | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Beetel Teletech Ltd                       | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| BOI AXA Investment Managers Private       |   |           |  |           |                             |           |   |           |           |           |
| Limited                                   | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Axa Affin General Insurance Berhard       | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| AXA Financial Services (Singapore         | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| AXA SA                                    | 5,376   | -         | -  | -         | -                           | -         | -                                       | -         | 5,376     | -         |
| Other Services Rendered                   | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Bharti AXA Investment Managers Private    |   |           |  |           |                             |           |   |           |           |           |
| Limited                                   | -   | -         | -  | -         | -                           | -         | -                                       | -         | -         | -         |
| Provision Written off                     | -   | 3         | -  | -         | -                           | -         | -                                       | -         | -         | 3         |
| Bharti Ventures Ltd                       | -   | 3         | -  | -         | -                           | -         | -                                       | -         | -         | 3         |
| Provision Write - Back                    | -   | 136       | -  | -         | -                           | -         | -                                       | -         | -         | 136       |
| BOI AXA Investment Managers               | -   | 71        | -  | -         | -                           | -         | -                                       | -         | -         | 71        |
| Bharti Airtel Limited                     | -   | 65        | -  | -         | -                           | -         | -                                       | -         | -         | 65        |
| Remuneration Paid                         |   | -         |  | -         | 15,972                      | 36,925    | -                                       | -         | 15,972    | 36,925    |
| Sanjeev S                                 | -   | -         | -  | -         | 10,501                      | -         | -                                       | -         | 10,501    | -         |
| Deepak Iyer                               | -   | -         | -  | -         | 5,470                       | 29,227    | -                                       | -         | 5,470     | 29,227    |
| Milind Chalisgaonkar                      | -   | -         | -  | -         | -                           | 7,698     | -                                       | -         | -         | 7,698     |
| Issue of Share Capital *                  |   | -         | 500,000  | 3,345,000 | -                           | -         | -                                       | -         | 500,000   | 3,345,000 |
| GIBA Holdings Private Limited             | -   | -         | 188,897  | 1,257,413 | -                           | -         | -                                       | -         | 188,897   | 1,257,413 |

|   |  |                                |             |              |           |                    |   |           |             | Rs.('000)    |
|---|--|--------------------------------|-------------|--------------|-----------|--------------------|---|-----------|-------------|--------------|
| Particulars   | Entities under<br>control of ultin<br>company or ente<br>significant | nate holding<br>erprise having | •           |              |           | nagement<br>sonnel | Person exercising significant influence |           | Tota        | al           |
|   | Mar, 2017  | Mar, 2016                      | Mar, 2017   | Mar, 2016    | Mar, 2017 | Mar, 2016          | Mar, 2017                               | Mar, 2016 | Mar, 2017   | Mar, 2016    |
| Societe Beaujon<br>Bharti Ventures Limited  | -  | -                              | 245,000     | 1,441,958    | -         | -                  | -                                       | -         | 245,000     | 1,441,958    |
| Bharti Insurance Holdings Private Limited   | -  | -                              | -<br>66,103 | -<br>645,629 | -         | -                  | -                                       | -         | -<br>66,103 | -<br>645,629 |
| Share Allotment Money Pending *   |  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| GIBA Holdings Private Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Societe Beaujon<br>Bharti Ventures Limited  | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Bharti Insurance Holdings Private Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Purchase of Fixed Assets  | 3,266  | 2,004                          | -           | -            | -         | -                  | -                                       | -         | 3,266       | 2,004        |
| AXA Technologies Shared Services Private  | 3,266  | 921                            |             |              |           |                    |   |           | 3,266       | 921          |
| Limited<br>AXA Asia Regional Centre Pte Limited                                   | 3,200  | 921                            | -           | -            | -         | -                  | -                                       | -         | 3,200       | -            |
| AXA Asia Regional Centre Pite Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Bharti Airtel Services Ltd  | -  | 1,083                          | -           | -            | -         | -                  | -                                       | -         | -           | 1,083        |
| BOI AXA Investment Managers Private   |  | ,                              |             |              |           |                    |   |           |             | ,            |
| Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Security Deposit Refunded   |  |                                |             |              |           |                    |   | -         | -           | -            |
| Bharti AXA Investment Managers Private<br>Limited                                 | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Deposit Paid (Training Advance)   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA Financial Services (Singapore   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Reimbursement of Expenditure  | 4,046  | _                              | _           | _            | _         | _                  | _                                       | _         | 4,046       | -            |
| (Incurred by BAGI)  | 4,040  | _                              |             |              |           |                    |   | _         | 4,040       | _            |
| BOI AXA Investment Managers Private<br>Limited                                    | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Bharti AXA Life Insurance Company Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA Asia Regional Centre Pte Limited  | 3  | -                              | -           | -            | -         | -                  | -                                       | -         | 3           | -            |
| AXA Asia Regional Centre Pte Limited  | 4,044  | -                              | -           | -            | -         | -                  | -                                       | -         | 4,044       | -            |
| GIBA Holdings Private Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA General Insurance Singapore   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA Business Services Private Limited<br>AXA Technologies Shared Services Private | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Bharti Airtel Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA China Region Insurance Co Ltd   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| AXA LIFE INSURANCE<br>AXA Assistance India Private Limited                        | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Bharti Ventures Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| Investment Details (Sale of Securities)   | 15,340   | 33,391                         | -           | -            | -         | -                  | -                                       | -         | 15,340      | 33,391       |
| Bharti AXA Life Insurance Company Limited   | -  | -                              | -           | -            | -         | -                  | -                                       | -         | -           | -            |
| BOI AXA Investment Managers Private<br>Limited                                    | 15,340   | 33,391                         | -           | -            | -         | -                  | -                                       | -         | 15,340      | 33,391       |
| Investment Details (Purchase of Securities)                                       | -  | 46,000                         | -           | -            | -         | -                  | -                                       | -         | -           | 46,000       |

|   |   |                           |  |           |                             |           |   |           |                    | Rs.('000)                 |
|---|---|---------------------------|--|-----------|-----------------------------|-----------|---|-----------|--------------------|---------------------------|
| Particulars   | Entities under the common<br>control of ultimate holding<br>company or enterprise having<br>significant influence |                           | Holding Company / Entity<br>having Significant influence |           | Key Management<br>Personnel |           | Person exercising significant influence |           | Total              |                           |
|   | Mar, 2017   | Mar, 2016                 | Mar, 2017  | Mar, 2016 | Mar, 2017                   | Mar, 2016 | Mar, 2017                               | Mar, 2016 | Mar, 2017          | Mar, 2016                 |
| Bharti AXA Life Insurance Company Limited                                   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| BOI AXA Investment Managers Private   |   | 46,000                    |  |           |                             |           |   |           |                    | 46,000                    |
| Limited   | -   | 40,000                    | -  | -         | -                           | -         | -                                       | -         | -                  | 40,000                    |
|   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| B. Outstanding balances at the year end                                     |   |                           |  |           |                             |           |   |           |                    |                           |
|   | ( ) ( ) ) 7   |                           |  |           |                             |           |   |           | (2/ 227            | 524.057                   |
| Balance Payable           AXA Asia Regional Office Hong Kong                | 626,227<br>301,437  | <b>521,055</b><br>419,319 | -  | -         | -                           | -         | -                                       | -         | 626,227<br>301,437 | <b>521,057</b><br>419,319 |
| AXA Asia Regional Office Hong Rong<br>AXA Business Services Private Limited | 28,880  | 1,057                     | -  | -         | -                           | -         | -                                       | -         | 28,880             | 1,057                     |
| AXA BUSINESS Services Frivate Limited                                       | 1,979   | 10,314                    | -  | -         | -                           | -         | -                                       | -         | 1,979              | 10,314                    |
| AXA Corporate Solutions Assurance   | 280,716   | 83,738                    | _  | -         | _                           | -         | -                                       | -         | 280,716            | 83,738                    |
| AXA Corporate Solutions Assurance<br>AXA China Region Insurance Company     |   |                           |  |           |                             |           |   |           |                    |                           |
| Limited   | 37  | 37                        | -  | -         | -                           | -         | -                                       | -         | 37                 | 37                        |
| AXA SA  | 5,002   | -                         | -  | -         | -                           | -         | -                                       | -         | 5,002              | -                         |
| Bharti Retail Limited   | 927   | 935                       | -  | -         | -                           | -         | -                                       | -         | 927                | 935                       |
| Bharti Enterprises Limited  | 52  | 51                        | -  | -         | -                           | -         | -                                       | -         | 52                 | 51                        |
| Bharti Enterprises (Holding) Pvt Ltd  | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Others  | 7,197   | 5,604                     | -  | -         | -                           | -         | -                                       | -         | 7,197              | 5,606                     |
| AXA Technology Shared Services Private                                      | -   |                           |  |           |                             |           |   |           | -                  |                           |
| Limited   | 124   | 41                        | -  | -         | -                           | -         | -                                       | -         | 124                | 41                        |
| AXA Group Solutions Private Limited   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| AXA GIE-PARIS   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti AXA Life Insurance Company Limited                                   | 1   | 852                       | -  | -         | -                           | -         | -                                       | -         | 1                  | 852                       |
| Bharti Airtel Limited   | 2,201   | 1,491                     | -  | -         | -                           | -         | -                                       | -         | 2,201              | 1,491                     |
| Bharti Airtel Services Limited  | 67  | 6                         | -  | -         | -                           | -         | -                                       | -         | 67                 | 6                         |
| Bharti Realty Limited   | 19  | 18                        | -  | -         | -                           | -         | -                                       | -         | 19                 | 18                        |
| Bharti ventures Limited   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti Televentures Limited   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti Foundation   | 315   | 334                       | -  | -         | -                           | -         | -                                       | -         | 315                | 334                       |
| Bharti Infratel Limited   | 29  | 57                        | -  | -         | -                           | -         | -                                       | -         | 29                 | 57                        |
| Bharti Overseas Private Limited   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti Telemedia Limited  | 329   | 326                       | -  | -         | -                           | -         | -                                       | -         | 329                | 326                       |
| Bharti Teletech Limited   | 1   | 1                         | -  | -         | -                           | -         | -                                       | -         | 1                  | 1                         |
| Bharti Hexacom Ltd  | 9   | 6                         | -  | -         | -                           | -         | -                                       | -         | 9                  | 6                         |
| Bharti Walmart Private Limited  | 111   | 47                        | -  | -         | -                           | -         | -                                       | -         | 111                | 47                        |
| Beetel Teletech Limited   | 921   | 479                       | -  | -         | -                           | -         | -                                       | -         | 921                | 479                       |
| Bharti Airtel USA Limited   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti Land Ltd   | 1   | -                         | -  | -         | -                           | -         | -                                       | -         | 1                  | -                         |
| Field Fresh Foods Private Limited   | 180   | 169                       | -  | -         | -                           | -         | -                                       | -         | 180                | 169                       |
| Infrasoft Technologies Ltd  | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| Bharti Airtel Singapore Private Limited                                     | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| BOI AXA Investment Managers Private   | 29  | 71                        | -  | -         | -                           | -         | -                                       | -         | 29                 | 71                        |
| Limited   |   |                           |  |           |                             |           |   |           |                    |                           |
| DM Buildwell Private Limited  | -   | -<br>1.07E                | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| AXA Assistance India Private Limited  | 18  | 1,075                     | -  | -         | -                           | -         | -                                       | -         | 18                 | 1,075                     |
| BHARTI REALTY Holding LIMITED<br>Bharti Telesoft Limited                    | 5   | 2                         | -  | -         | -                           | -         | -                                       | -         | 5                  | 2                         |
| Axa Affin General Insurance Berhard   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| AXA Anin General Insurance Bernard<br>AXA Financial Services (Singap        | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
| BHARTI (RM) HOLDING PVT LTD   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |
|   | -   | -                         | -  | -         | -                           | -         | -                                       | -         | -                  | -                         |

| Particulars   | Entities under the common<br>control of ultimate holding<br>company or enterprise having<br>significant influence |                   | Holding Company / Entity<br>having Significant influence |                  | Key Management<br>Personnel |           | Person exercising significant influence |           | Rs.('000)<br>Total |            |
|---|---|-------------------|--|------------------|-----------------------------|-----------|---|-----------|--------------------|------------|
|   | Mar, 2017   | Mar, 2016         | Mar, 2017  | Mar, 2016        | Mar, 2017                   | Mar, 2016 | Mar, 2017                               | Mar, 2016 | Mar, 2017          | Mar, 2016  |
| BHARTI (RBM) HOLDING PVT. LTD.                            | 21  | 21                |  | -                |                             | -         | -                                       | -         | 21                 | 21         |
| BHARTI (SBM) HOLDINGS PVT LTD                             | 1   | 1                 | -  | -                | -                           | -         | -                                       | -         | 1                  | 1          |
| Cedar Support Services Ltd                                | 20  | 20                | -  | -                | -                           | -         | -                                       | -         | 20                 | 20         |
| Centum Learning Limited                                   | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Centum Workskills Pvt Ltd                                 | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Comviva Technologies Limited                              | 491   | 448               | -  | -                | -                           | -         | -                                       | -         | 491                | 448        |
| Rakesh Bharti Mittal                                      | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Nyna Mittal & Mr. Sunil Bharti Mittal                     | 1   | 1                 | -  | -                | -                           | -         | -                                       | -         | 1                  | 1          |
| Indian School of Business                                 | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Indus Towers Limited                                      | 119   | 119               | -  | -                | -                           | -         | -                                       | -         | 119                | 119        |
| Atrium Restaurants India Pvt LTd                          | 4   | 2                 | -  | -                | -                           | _         | -                                       | -         | 4                  | 2          |
| Gourmet Investment Pvt Ltd                                | 9   | 1                 | -  | -                | -                           | -         | -                                       | -         | 9                  | 1          |
| Airtel Payments Bank Ltd                                  | 1,783   | -                 | -  | -                | -                           | -         | -                                       | _         | 1,783              | -          |
| AIRTEL M COMMERCE SERVICES LTD                            | 23  | 16                | -  | _                | _                           | _         | _                                       | _         | 23                 | 16         |
| Micro Insurance Services Pvt Ltd                          | 367   | -                 | -  | -                | -                           | -         | -                                       | -         | 367                | -          |
|   | 507   | -                 | -  | -                | -                           | -         | -                                       | -         | 507                | -          |
| Balance Receivable  | 12,964  | 6,638             | 5  | 25               | -                           | -         | -                                       | -         | 12,969             | 6,663      |
| Bharti Enterprises Limited                                |   | -                 |  | -                | _                           | _         | -                                       | -         | -                  |            |
| AXA Business Services Private Limited                     | 159   | 1,446             | -  | _                | _                           | _         | -                                       | -         | 159                | 1,446      |
| BOI AXA Investment Managers Private                       | 107   | 1,440             |  |                  |                             |           |   |           | 107                | 1,440      |
| Limited   | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| AXA General Insurance Singapore                           | _   | _                 | _  | _                | _                           | _         | _                                       | _         | _                  | -          |
| Axa Affin General Insurance Berhard                       |   | _                 |  |                  |                             | _         | -                                       |           |                    | -          |
| AXA China Region Insurance Co Ltd                         | 2,141   | 2,141             |  |                  |                             |           | -                                       | -         | 2,141              | 2,141      |
| Others  | 10,664  | 3,051             | 5  | 25               | -                           | -         | -                                       | -         | 10,668             | 3,076      |
| AXA General Insurance Hongkong Limited                    | 10,004  | 5,051             | 5  | 23               | -                           | -         | -                                       | -         | 10,000             | 5,070      |
| Bharti Airtel Limited                                     | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| AXA Technology Shared Services Private                    | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
|   | 4,737   | 2,881             | -  | -                | -                           | -         | -                                       | -         | 4,737              | 2,881      |
| Limited   |   |                   |  |                  |                             |           |   |           |                    |            |
| Bharti AXA Life Insurance Company Limited                 | 5,721   | -                 | -  | -                | -                           | -         | -                                       | -         | 5,721              | -          |
| Bharti Hexacom Limited                                    |   |                   |  |                  |                             |           |   |           |                    |            |
| AXA Assistance India Private Limited                      | - 36  | -                 | -  | -                | -                           | -         | -                                       | -         | - 36               | -          |
| Bharti Realty Limited                                     | 30  | -                 | -  | -                | -                           | -         | -                                       | -         |                    | -          |
|   | -   | -                 | - 5  | -<br>2E          | -                           | -         | -                                       | -         | -                  | -          |
| GIBA Holdings Private Limited<br>AXA LIFE INSURANCE       | -<br>170  | -<br>170          | 5  | 25               | -                           | -         | -                                       | -         | 5<br>170           | 25<br>170  |
| AXA LIFE INSURANCE<br>AXA Group Solutions Private Limited | 170   | 170               | -  | -                | -                           | -         | -                                       | -         | 170                | 170        |
| Bharti Ventures Limited                                   | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
|   | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Share Capital **  |   |                   | 17,934,638   | 17,434,638       |                             |           |   |           | 17,934,638         | 17,434,638 |
| GIBA Holdings Private Limited                             | -   | -                 | 9,281,151  | 6,941,257        | -                           | -         | -                                       | -         | 9,281,151          | 6,941,257  |
| Societe Beaujon   | -   | -                 | 8,653,487  | 4,873,637        | -                           | -         | -                                       | -         | 8,653,487          | 4,873,637  |
| Bharti Ventures Limited                                   | -   | -                 | -  | -                | -                           | -         | -                                       | -         | -                  | -          |
| Bharti Insurance Holdings Private Limited                 |   | -                 |  | 5,619,744        |                             |           |   | -         |                    | 5,619,744  |
| *** Above mentioned transactions are                      |   |                   |  |                  |                             |           |   |           |                    |            |
| Inculsive of Service Tax                                  |   |                   |  |                  |                             |           |   |           |                    |            |
|   |   |                   | 4 700 405 ( D. 4   | 700 405 6 004    |                             |           |   |           |                    |            |
| **Share capital as on Mar 31, 2017 includ                 | es premium (Rs. in '  | 000) amouting Rs. | 1,720,185 (Rs. 1   | ,720,185 for 201 | 5-16 as on Mar1             | 6)        |   |           |                    |            |

|   | FORM NL-20-RECEIPT AND PAYMENTS SCI                                      |                |                |
|---|--|----------------|----------------|
| _ | Receipts and Payments A/c - on direct                                    | basis          |                |
|   | Cash Flows from the operating activities:                                | Year Ended     | Year Ended     |
| 1 |  | March 31, 2017 | March 31, 2016 |
|   |  | (Rs in '000's) | (Rs in '000's) |
| 1 | Premium received from policyholders, including advance receipts          | 14,895,117     | 14,799,360     |
| 2 | Other receipts - Motor pool/Declined Pool (Net)                          | (12,486)       | 31,282         |
| 3 | Payments to the re-insurers, net of commissions and claims               | 2,748,822      | (792,361)      |
| 4 | Payments to co-insurers, net of claims recovery                          | 43,273         | 75,663         |
| 5 | Payments of claims   | (12,436,957)   | (9,562,701)    |
|   | Payments of commission and brokerage                                     | (588,229)      | (903,820)      |
| 7 | Payments of other operating expenses                                     | (4,391,410)    | (3,638,449)    |
| 8 | Preliminary and other pre operative expenses                             | -              | -              |
|   | Deposits, advances and staff loans                                       | (12,818)       | (29,951)       |
|   | Taxes paid (TDS & Wealth Tax)  | (580,826)      | (617,615)      |
|   | Service tax paid   | (1,153,898)    | (1,066,363)    |
|   | Other payments   | -              |                |
|   | Cash flows before extraordinary items                                    | (1,489,413)    | (1,704,955)    |
|   | Cash flow from extraordinary operations                                  | -              |                |
|   | Net cash flow from operating activities                                  | (1,489,413)    | (1,704,955)    |
|   |  | -              |                |
| В | Cash flows from investing activities:                                    | -              |                |
|   |  | -              |                |
| 1 | Purchase of fixed assets   | (40,019)       | (77,940)       |
| 2 | Proceeds from sale of fixed assets                                       | 3,975          | 3,304          |
| 3 | Purchases of investments   | (8,108,405)    | (8,778,661)    |
| 4 | Loans disbursed  | -              | -              |
| 5 | Sales of investments   | 7,284,008      | 5,871,639      |
| 6 | Repayments received  | -              | -              |
| 7 | Rents/Interests/ Dividends received                                      | 2,511,116      | 2,076,231      |
| 8 | Investments in money market instruments and in liquid mutual funds (Net) | (566,515)      | (789,802)      |
|   | Expenses related to investments  | 262            | 3,705          |
|   | Net cash flow from investing activities                                  | 1,084,422      | (1,691,524)    |
|   |  | -              |                |
| С | Cash flows from financing activities:                                    | -              |                |
| 1 | Proceeds from issuance of share capital                                  | 500,000        | 3,345,000      |
| 2 | Proceeds from borrowing  | -              |                |
| 3 | Repayments of borrowing  | -              |                |
|   | Interest/dividends paid  | -              |                |
| 5 | Net cash flow from financing activities                                  | 500,000        | 3,345,000      |
|   |  | -              |                |
| D | Effect of foreign exchange rates on cash and cash equivalents, net       | -              |                |
|   |  | -              |                |
| E | Net increase in cash and cash equivalents:                               | 95,009         | (51,479)       |
|   |  | -              |                |
| 1 | Cash and cash equivalents at the beginning of the year                   | 424,980        | 476,459        |
| 2 | Cash and cash equivalents at the end of the year                         | 519,989        | 424,980        |