Name of the Insurer: ICICI Lombard General Insurance Company Limited

Registration No. 115 dated August 03, 2001 (CIN) U67200MH2000PLC129408

Statement for the Quarter ended March 31, 2014

|         |  | Number of claims only |              |             |             |          |          |           |                    |                      |           |       |        |               |           |
|---------|--|-----------------------|--------------|-------------|-------------|----------|----------|-----------|--------------------|----------------------|-----------|-------|--------|---------------|-----------|
| SI. No. | Claims Experience                          | Fire                  | Marine Cargo | Marine Hull | Engineering | Motor OD | Motor TP | Health    | Overseas<br>Travel | Personal<br>Accident | Liability | Crop  | Credit | Miscellaneous | Total     |
| 1       | Claims O/S at the beginning of the quarter | 2,628                 | 2,965        | 165         | 1,423       | 36,837   | 62,064   | 540,768   | 2,578              | 2,710                | 24        | 1,154 | 85     | 3,147         | 656,548   |
| 2       | Claims reported during the quarter         | 831                   | 7,731        | 26          | 480         | 177,462  | 5,938    | 1,191,939 | 2,973              | 1,893                | 23        | 189   | 46     | 2,263         | 1,391,794 |
| 3       | Claims Settled during the quarter*         | 587                   | 6,238        | 7           | 465         | 169,966  | 4,049    | 1,172,032 | 2,688              | 1,128                | 22        | 402   | 3      | 1,467         | 1,359,054 |
| 4       | Claims Repudiated during the quarter       | 17                    | 133          | ī           | 26          | 1,941    | 26       | 26,664    | 314                | 29                   | -         | -     | =      | 154           | 29,304    |
| 5       | Claims closed during the quarter           | 625                   | 904          | 35          | 290         | 8,440    | 1,702    | 21,427    | 538                | 706                  | 1         | 22    | 4      | 713           | 35,407    |
| 6       | Claims O/S at end of the quarter           | 2,230                 | 3,421        | 149         | 1,122       | 33,952   | 62,225   | 512,584   | 2,011              | 2,740                | 24        | 919   | 124    | 3,076         | 624,577   |
|         | Less than 3 months                         | 446                   | 2,444        | 23          | 286         | 31,088   | 5,289    | 510,462   | 1,945              | 1,437                | 7         | 127   | 73     | 1,782         | 555,409   |
|         | 3 months to 6 months                       | 98                    | 316          | 9           | 111         | 2,377    | 4,197    | 1,607     | 42                 | 334                  | 2         | 289   | 18     | 449           | 9,849     |
|         | 6 months to 1 year                         | 297                   | 230          | 12          | 131         | 448      | 6,876    | 149       | 22                 | 266                  | 5         | 390   | 19     | 484           | 9,329     |
| •       | 1 year and above                           | 1,389                 | 431          | 105         | 594         | 39       | 45,863   | 366       | 2                  | 703                  | 10        | 113   | 14     | 361           | 49,990    |

<sup>\*</sup> Claims Settled = claims paid during the quarter